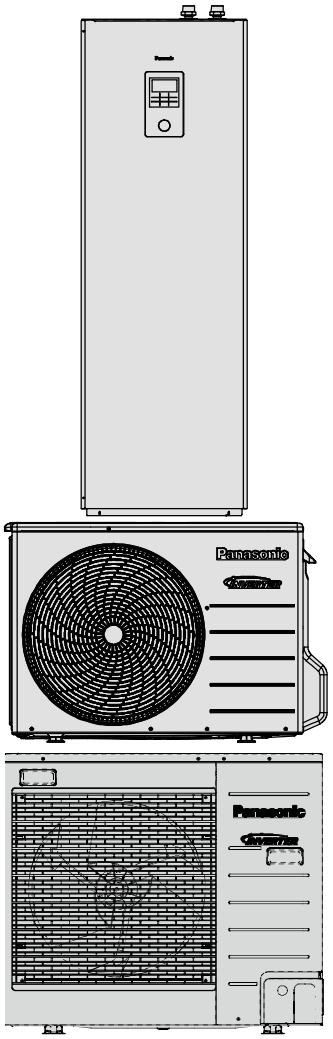
Order No: PAPAMY1607070CE

Service Manual

Air-to-Water Hydromodule + Tank



Indoor Unit
WH-ADC0309H3E5B

Outdoor Unit
WH-UD03HE5-1
WH-UD05HE5-1
WH-UD07HE5-1
WH-UD09HE5-1

Destination
Europe
Turkey

⚠ WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public.
It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product.
Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the products dealt with in this service information by anyone else could result in serious injury or death.

IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safety. These parts are marked by ⚠ in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.

⚠ PRECAUTION OF LOW TEMPERATURE

In order to avoid frostbite, be assured of no refrigerant leakage during the installation or repairing of refrigerant circuit.

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1. Safety Precautions

- Read the following “SAFETY PRECAUTIONS” carefully before installation of Air-To-Water Hydromodule + Tank (here after referred to as “Tank Unit”).
- Electrical works and water installation works must be done by licensed electrician and licensed water system installer respectively. Be sure to use the correct rating and main circuit for the model to be installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below.
  Incorrect installation due to ignorance or negligence of the instructions will cause harm or damage, and the seriousness is classified by the following indications.
- Please leave this installation manual with the unit after installation.

⚠ **WARNING**	This indication shows the possibility of causing death or serious injury.
⚠ **CAUTION**	This indication shows the possibility of causing injury or damage to properties only.

- The items to be followed are classified by the symbols:

⃠	Symbol with white background denotes item that is PROHIBITED from doing.
❗ ⏚	Symbol with dark background denotes item that must be carried out.

- Carry out test run to confirm that no abnormality occurs after the installation. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.
- If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.

⚠ **WARNING**	
1. Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.	⃠
2. Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.	⃠
3. Keep plastic bag (packaging material) away from small children, it may cling to nose and mouth and prevent breathing.	⃠
4. Do not use pipe wrench to install refrigerant piping. It might deform the piping and cause the unit to malfunction.	⃠
5. Do not purchase unauthorized electrical parts for installation, service, maintenance and etc.. They might cause electrical shock or fire.	⃠
6. Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.	⃠
7. Do not use the hot water produced by the Tank Unit for drinking or food preparation. It may cause illness to the user.	⃠
8. Do not place containers with liquids on top of the Tank Unit. It may cause Tank Unit damage and/or fire could occurs if they leak or spill onto the Tank Unit.	⃠
9. Do not use joint cable for Tank Unit / Outdoor Unit connection cable. Use specified Tank Unit / Outdoor Unit connection cable, refer to instruction **CONNECT THE CABLE TO THE TANK UNIT** and connect tightly for Tank Unit / Outdoor Unit connection. Clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat up or fire at the connection.	⃠
10. For electrical work, follow local wiring standard, regulation and this installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.	
11. For water circuit installation work, follow to relevant European and national regulations (including EN61770) and local plumbing and building regulation codes.	
12. Engage dealer or specialist for installation. If installation done by the user is defective, it will cause water leakage, electrical shock or fire.	
13. • This is a R410A model, when connecting the piping, do not use any existing (R22) pipes and flare nuts. Using such same may cause abnormally high pressure in the refrigeration cycle (piping), and possibly result in explosion and injury. Use only R410A refrigerant. • Thickness for copper pipes used with R410A must be 0.8 mm or more. Never use copper pipes thinner than 0.8 mm. • It is desirable that the amount of residual oil is less than 40 mg/10 m.	
14. When install or relocate Tank Unit, do not let any substance other than the specified refrigerant, eg. air etc. mix into refrigerant cycle (piping). Mixing of air etc. will cause abnormal high pressure in refrigeration cycle and result in explosion, injury etc.	
15. Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.	
16. Install at a strong and firm location which is able to withstand the set’s weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.	
17. This equipment is strongly recommended to be installed with Residual Current Device (RCD) on-site according to the respective national wiring rules or country–specific safety measures in terms of residual current.	
18. During installation, install the refrigerant piping properly before run the compressor. Operation of compressor without fixing refrigeration piping and valves at opened condition will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.	

⚠ WARNING
19. During pump down operation, stop the compressor before remove the refrigeration piping. Removal of refrigerant piping while compressor is operating and valves are opened will cause suck-in of air, abnormal high pressure in refrigerant cycle and result in explosion, injury etc.
20. Tighten the flare nut with torque wrench according to specified method. If the flare nut is over tightened, after a long period, the flare may break and cause refrigerant gas leakage.
21. After completion of installation, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.
22. Ventilate the room if there is refrigerant gas leakage during operation. Extinguish all fire sources if present. It may cause toxic gas when the refrigerant contacts with fire.
23. Only use the supplied or specified installation parts, else, it may causes unit vibrate loose, water leakage, electrical shock or fire.
24. If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.
25. Select a location where in case of water leakage, the leakage will not cause damage to other properties.
26. When installing electrical equipment at wooden building of metal lath or wire lath, in accordance with electrical facility standard, no electrical contact between equipment and building is allowed. Insulator must be installed in between.
27. Any work carried out on the Tank Unit after removing any panels which is secured by screws, must be carried out under the supervision of authorized dealer and licensed installation contractor.
28. This system is multi supply appliance. All circuits must be disconnected before accessing the unit terminals.
29. For cold water supply has a backflow regulator, check valve or water meter with check valve, provisions for thermal expansion of water in the hot water system must be provided. Otherwise it will cause water leakage.
30. The piping installation work must be flushed before Tank Unit is connected to remove contaminants. Contaminants may damage the Tank Unit components.
31. This installation may be subjected to building regulation approval applicable to respective country that may require to notify the local authority before installation.
32. The Tank Unit must be shipped and stored in upright condition and dry environment. It may laid on its back when being moved into the building.
33. Work done to the Tank Unit after remove the front plate cover that secured by screws, must be carried out under the supervision of authorized dealer, licensed installation contractor, skilled person and instructed person.
34. This unit must be properly earthed. The electrical earth must not be connected to a gas pipe, water pipe, the earth of lightning rod or a telephone. Otherwise there is a danger of electrical shock in the event of an insulation breakdown or electrical earth fault in the Tank Unit.

⚠ CAUTION
1. Do not install the Tank Unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.
2. Do not release refrigerant during piping work for installation, re-installation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.
3. Do not install this appliance in a laundry room or other high humidity location. This condition will cause rust and damage to the unit.
4. Make sure the insulation of power supply cord does not contact hot part (i.e. refrigerant piping, water piping) to prevent from insulation failure (melt).
5. Do not apply excessive force to water pipes that may damage the pipes. If water leakage occurs, it will cause flooding and damage to other properties.
6. Do not transport the Tank Unit with water inside the unit. It may cause damage to the unit.
7. Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
8. Select an installation location which is easy for maintenance.
9. Power supply connection to Tank Unit. • Power supply point should be in easily accessible place for power disconnection in case of emergency. • Must follow local national wiring standard, regulation and this installation instruction. • Strongly recommended to make permanent connection to a circuit breaker. - Power Supply 1: For UD03HE5-1 and UD05HE5-1, use approved 15/16A 2-poles circuit breaker with a minimum contact gap of 3.0mm. For UD07HE5-1 and UD09HE5-1, use approved 25A 2-poles circuit breaker with a minimum contact gap of 3.0mm. - Power Supply 2: Use approved 16A 2-poles circuit breaker with a minimum contact gap of 3.0mm.
10. Ensure the correct polarity is maintained throughout all wiring. Otherwise, it will cause electrical shock or fire.
11. After installation, check the water leakage condition in connection area during test run. If leakage occurs, it will cause damage to other properties.
12. If the Tank Unit not operates for long time, the water inside the Tank Unit should be drained.
13. Installation work. It may need three or more people to carry out the installation work. The weight of Tank Unit might cause injury if carried by one person.

2. Specifications

2.1 WH-ADC0309H3E5B WH-UD03HE5-1

Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity		Condition (Ambient/Water)	A35W7		
		kW	3.20		
		BTU/h	10900		
		kcal/h	2750		
Cooling EER		W/W	3.08		
		kcal/hW	2.64		
Heating Capacity		Condition (Ambient/Water)	A7W35	A2W35	
		kW	3.20	3.20	
		BTU/h	10900	10900	
		kcal/h	2750	2750	
Heating COP		W/W	5.00	3.56	
		kcal/hW	4.30	3.06	
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 47	Heating: 48	—
		Power Level dB	Cooling: 65	Heating: 64	—
Air Flow		m^3/min (ft^3/min)	Cooling: 33.9 (1200) Heating: 28.9 (1020)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm^3	FV50S (450)		
Refrigerant (R410A)		kg (oz)	1.20 (42.4)		
Dimension	Height	mm (inch)	622 (24-1/2)		
	Width	mm (inch)	824 (32-15/32)		
	Depth	mm (inch)	298 (11-24/32)		
Net Weight		kg (lbs)	39 (86)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 15 (49.2)		
I/D & O/D Height Difference		m (ft)	5 (16.4)		
Additional Gas Amount		g/m (oz/ft)	20 (0.2)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	0.90		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	40		
	Fan Speed	rpm	Cooling: 950 Heating: 800		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 28 × 17		
	Size (W × H × L)	mm	36.4 × 588 × 827.7 : 856.3		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 1.04	Heating: 0.64	Heating: 0.90
Maximum Input Power For Heatpump System		kW	2.59		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 12.0 / 2.59k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	3.0		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 4.8	Heating: 3.0	Heating: 4.2
Maximum Current For Heatpump System		A	12.0		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	Cooling: 94 Heating: 93		
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65*, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 6.0 Heating: 6.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Heating: 28	—
		Power Level dB	Cooling: 41	Heating: 41	—
Dimension	Depth	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Height	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	124 (275)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (17/36)		
Pump Zone 1	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	48		
Hot Water Coil	Type		Brazed Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	93 × 82 × 325		
	Water Flow Rate	l/min (m^3/h)	Cooling: 9.2 (0.6) Heating: 9.2 (0.6)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		
Protection Device		A	Residual Current Circuit Breaker (30)		

Item		Unit	Indoor Unit
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m^2	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		EN-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m^2	1.8
	Total Length	m	25
DHW Tank	Total Corrosion ion (Chloride + Sulphate + Nitric)	mg/L	< 150
	Conductivity @ Water Tank Water Temperature < 60ºC	µS/cm	< 1250
	Conductivity @ Water Tank Water Temperature < 65ºC	µS/cm	< 1200
	Saturation Index (LSI) @ 20ºC		> -4.0 / < 0.4
	PH		6.5 - 8.5

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.
- It is recommended to follow DHW tank water quality limit for Panasonic Air to Water All in One according to Drinking Water Directive 98/83 EC.

2.2 WH-ADC0309H3E5B WH-UD05HE5-1

Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity		Condition (Ambient/Water)	A35W7		
		kW	4.50		
		BTU/h	15300		
		kcal/h	3870		
Cooling EER		W/W	2.69		
		kcal/hW	2.32		
Heating Capacity		Condition (Ambient/Water)	A7W35	A2W35	
		kW	5.00	4.20	
		BTU/h	17100	14300	
		kcal/h	4300	3610	
Heating COP		W/W	4.63	3.11	
		kcal/hW	3.98	2.67	
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 48	Heating: 49	—
		Power Level dB	Cooling: 66	Heating: 65	—
Air Flow		m^3/min (ft^3/min)	Cooling: 39.6 (1400) Heating: 31.8 (1120)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm^3	FV50S (450)		
Refrigerant (R410A)		kg (oz)	1.20 (42.4)		
Dimension	Height	mm (inch)	622 (24-1/2)		
	Width	mm (inch)	824 (32-15/32)		
	Depth	mm (inch)	298 (11-24/32)		
Net Weight		kg (lbs)	39 (86)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 15 (49.2)		
I/D & O/D Height Difference		m (ft)	5 (16.4)		
Additional Gas Amount		g/m (oz/ft)	20 (0.2)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	0.90		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	40		
	Fan Speed	rpm	Cooling: 980 Heating: 860		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 28 × 17		
	Size (W × H × L)	mm	36.4 × 588 × 827.7 : 856.3		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 1.67	Heating: 1.08	Heating: 1.35
Maximum Input Power For Heatpump System		kW	2.59		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 12.0 / 2.59k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	5.0		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 7.6	Heating: 5.0	Heating: 6.2
Maximum Current For Heatpump System		A	12.0		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	A35W7 Cooling: 96	A7W35 Heating: 94	A2W35 Heating: 95
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65*, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 10.0 Heating: 11.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Heating: 28	—
		Power Level dB	Cooling: 41	Heating: 41	—
Dimension	Depth	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Height	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	124 (273)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	12.70 (1/2)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (17/36)		
Pump	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	52		
Hot Water Coil	Type		Brazed Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	93 × 82 × 325		
	Water Flow Rate	l/min (m^3/h)	Cooling: 12.9 (0.8) Heating: 14.3 (0.9)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		

Item		Unit	Indoor Unit
Protection Device		A	Residual Current Circuit Breaker (30)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m^2	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		En-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m^2	1.8
	Total Length	m	25
DHW Tank	Total Corrosion ion (Chloride + Sulphate + Nitric)	mg/L	< 150
	Conductivity @ Water Tank Water Temperature < 60ºC	µS/cm	< 1250
	Conductivity @ Water Tank Water Temperature < 65ºC	µS/cm	< 1200
	Saturation Index (LSI) @ 20ºC		> -4.0 / < 0.4
	PH		6.5 - 8.5

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.
- It is recommended to follow DHW tank water quality limit for Panasonic Air to Water All in One according to Drinking Water Directive 98/83 EC.

2.3 WH-ADC0309H3E5B WH-UD07HE5-1

Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity		Condition (Ambient/Water)	A35W7		
		kW	6.00		
		BTU/h	20500		
		kcal/h	5160		
Cooling EER		W/W	2.63		
		kcal/hW	2.26		
Heating Capacity		Condition (Ambient/Water)	A7W35	A2W35	
		kW	7.00	6.55	
		BTU/h	23900	22300	
		kcal/h	6020	5630	
Heating COP		W/W	4.46	3.34	
		kcal/hW	3.84	2.87	
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 48	Heating: 50	—
		Power Level dB	Cooling: 66	Heating: 68	—
Air Flow		m^3/min (ft^3/min)	Cooling: 56.3 (1987) Heating: 46.0 (1624)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm^3	FV50S (900)		
Refrigerant (R410A)		kg (oz)	1.45 (51.2)		
Dimension	Height	mm (inch)	795 (31-5/16)		
	Width	mm (inch)	900 (35-7/16)		
	Depth	mm (inch)	320 (12-19/32)		
Net Weight		kg (lbs)	66 (146)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 40 (131)		
I/D & O/D Height Difference		m (ft)	30 (98.4)		
Additional Gas Amount		g/m (oz/ft)	30 (0.3)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	1.70		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	60		
	Fan Speed	rpm	Cooling: 670 Heating: 570		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 30 × 17		
	Size (W × H × L)	mm	38.1 × 762.0 × 873.8 : 903.8		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 2.28	Heating: 1.57	Heating: 1.96
Maximum Input Power For Heatpump System		kW	4.59		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 21.0 / 4.59k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	7.2		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 10.3	Heating: 7.2	Heating: 9.0
Maximum Current For Heatpump System		A	21.0		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	Cooling: 96 Heating: 95		
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65*, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 14.0 Heating: 20.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Cooling: 28	—
		Power Level dB	Cooling: 41	Cooling: 41	—
Dimension	Depth	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Height	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	124 (273)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (17/36)		
Pump	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	55		
Hot Water Coil	Type		Brazed Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	82 × 93 × 325		
	Water Flow Rate	l/min (m^3/h)	Cooling: 17.6 (1.1) Heating: 20.1 (1.2)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		

Item		Unit	Indoor Unit
Protection Device		A	Residual Current Circuit Breaker (30)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m^2	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		En-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m^2	1.8
	Total Length	m	25
DHW Tank	Total Corrosion ion (Chloride + Sulphate + Nitric)	mg/L	< 150
	Conductivity @ Water Tank Water Temperature < 60ºC	µS/cm	< 1250
	Conductivity @ Water Tank Water Temperature < 65ºC	µS/cm	< 1200
	Saturation Index (LSI) @ 20ºC		> -4.0 / < 0.4
	PH		6.5 - 8.5

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.
- It is recommended to follow DHW tank water quality limit for Panasonic Air to Water All in One according to Drinking Water Directive 98/83 EC.

2.4 WH-ADC0309H3E5B WH-UD09HE5-1

Item		Unit	Outdoor Unit		
Performance Test Condition			EN 14511		
Cooling Capacity		Condition (Ambient/Water)	A35W7		
		kW	7.00		
		BTU/h	23900		
		kcal/h	6020		
Cooling EER		W/W	2.43		
		kcal/hW	2.09		
Heating Capacity		Condition (Ambient/Water)	A7W35	A2W35	
		kW	9.00	6.70	
		BTU/h	30700	22800	
		kcal/h	7740	5760	
Heating COP		W/W	4.13	3.13	
		kcal/hW	3.55	2.69	
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 50	Heating: 51	—
		Power Level dB	Cooling: 68	Heating: 69	—
Air Flow		m^3/min (ft^3/min)	Cooling: 56.3 (1987) Heating: 51.0 (1800)		
Refrigeration Control Device			Expansion Valve		
Refrigeration Oil		cm^3	FV50S (900)		
Refrigerant (R410A)		kg (oz)	1.45 (51.2)		
Dimension	Height	mm (inch)	795 (31-5/16)		
	Width	mm (inch)	900 (35-7/16)		
	Depth	mm (inch)	320 (12-19/32)		
Net Weight		kg (lbs)	66 (146)		
Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Standard Length		m (ft)	5 (16.4)		
Pipe Length Range		m (ft)	3 (9.8) ~ 40 (131)		
I/D & O/D Height Difference		m (ft)	30 (98.4)		
Additional Gas Amount		g/m (oz/ft)	30 (0.3)		
Refrigeration Charge Less		m (ft)	10 (32.8)		
Compressor	Type		Hermetic Motor		
	Motor Type		Brushless (4-poles)		
	Rated Output	kW	1.70		
Fan	Type		Propeller Fan		
	Material		PP		
	Motor Type		DC (8-poles)		
	Input Power	W	—		
	Output Power	W	60		
	Fan Speed	rpm	Cooling: 700 Heating: 640		
Heat Exchanger	Fin material		Aluminium (Pre Coat)		
	Fin Type		Corrugated Fin		
	Row × Stage × FPI		2 × 30 × 17		
	Size (W × H × L)	mm	38.1 × 762.0 × 873.8 : 903.8		

Item		Unit	Outdoor Unit		
Power Source (Phase, Voltage, Cycle)		ø	Single		
		V	230		
		Hz	50		
Input Power		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		kW	Cooling: 2.88	Heating: 2.18	Heating: 2.14
Maximum Input Power For Heatpump System		kW	5.01		
Power Supply 1 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 22.9 / 5.01k		
Power Supply 2 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			1Ø / 13.0 / 3.00k		
Power Supply 3 : Phase (Ø) / Max. Current (A) / Max. Input Power (W)			— / — / —		
Starting Current		A	10.0		
Running Current		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		A	Cooling: 13.0	Heating: 10.0	Heating: 9.8
Maximum Current For Heatpump System		A	22.9		
Power Factor Power factor means total figure of compressor and outdoor fan motor.		%	Cooling: 96 Heating: 95		
Power Cord	Number of core		-		
	Length	m (ft)	-		
Thermostat			Electronic Control		
Protection Device			Electronic Control		

Item		Unit	Indoor Unit		
Performance Test Condition			EN 14511		
Operation Range	Outdoor Ambient	°C (min. / max.)	Cooling: 16 / 43 Heating: -20 / 35		
	Water Outlet	°C (min. / max.)	Cooling: 5 / 20 Heating (Tank): - / 65*, Heating (Circuit): 20 / 55		
Internal Pressure Differential		kPa	Cooling: 20.0 Heating: 36.0		
Noise Level		Condition (Ambient/Water)	A35W7	A7W35	A2W35
		dB (A)	Cooling: 28	Cooling: 28	—
		Power Level dB	Cooling: 41	Cooling: 41	—
Dimension	Depth	mm (inch)	717 (28-7/32)		
	Width	mm (inch)	598 (23-17/32)		
	Height	mm (inch)	1800 (70-27/32)		
Net Weight		kg (lbs)	124 (273)		
Refrigerant Pipe Diameter	Liquid	mm (inch)	6.35 (1/4)		
	Gas	mm (inch)	15.88 (5/8)		
Water Pipe Diameter	Room	mm (inch)	28 (1-3/32)		
	Shower	mm (inch)	19 (3/4)		
Water Drain Hose Inner Diameter		mm (inch)	12 (17/36)		
Pump	Motor Type		DC Motor		
	No. of Speed		7 (Software Selection)		
	Input Power	W	61		
Hot Water Coil	Type		Brazed Plate		
	No. of Plates		48		
	Size (W x H x L)	mm	82 × 93 × 325		
	Water Flow Rate	l/min (m^3/h)	Cooling: 20.1 (1.2) Heating: 25.8 (1.5)		
Pressure Relief Valve Water Circuit		kPa	Open: 300, Close: 265 and below		
Flow Switch	Type		Magnetic Lead Switch		
	Set Point	l/min	6.7		
Pressure Release Valve		kPa	Open: 1150±200, Close: 700 and below		

Item		Unit	Indoor Unit
Protection Device		A	Residual Current Circuit Breaker (30)
Expansion Vessel	Volume	l	10
	MWP	bar	3
Capacity of Integrated Electric Heater / OLP TEMP		kW / °C	3.00 / 80
Tank Volume (Spec / Nett)		L	200 / 185
Max. Tank Water Set Temperature		°C	65
Tank Coil Surface		m^2	1.8
Maximum Working Pressure	Heat / Cool	Bar	3.0
	Tank Circuit	Bar	8.0
Operating Pressure	Tank Unit	Bar	3.5
	Expansion Relief Valve	Bar	8.0
Expansion Vessel Pre-charge Pressure (DHW Circuit)		Bar	3.5
Pressure Reducing Valve Set Pressure (DHW Circuit)		Bar	3.5
Pressure Vessel	Material		En-1.4521
	Volume	L	185
	Design Pressure	Bar	10
Heat Exchanger	Material		EN-1.4162 / EN-1.4521
	Diameter	mm	22
	Thickness	mm	0.8
	Surface Area	m^2	1.8
	Total Length	m	25
DHW Tank	Total Corrosion ion (Chloride + Sulphate + Nitric)	mg/L	< 150
	Conductivity @ Water Tank Water Temperature < 60ºC	µS/cm	< 1250
	Conductivity @ Water Tank Water Temperature < 65ºC	µS/cm	< 1200
	Saturation Index (LSI) @ 20ºC		> -4.0 / < 0.4
	PH		6.5 - 8.5

Note:

- Cooling capacities are based on outdoor air temperature of 35°C Dry Bulb with controlled indoor water inlet temperature of 12°C and water outlet temperature of 7°C.
- Heating capacities are based on outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb) with controlled indoor water inlet temperature of 30°C and water outlet temperature of 35°C.
- Specifications are subjected to change without prior notice for further improvement.
- * Above 55°C, only possible with backup heater operation.
- It is recommended to follow DHW tank water quality limit for Panasonic Air to Water All in One according to Drinking Water Directive 98/83 EC.

3. Features

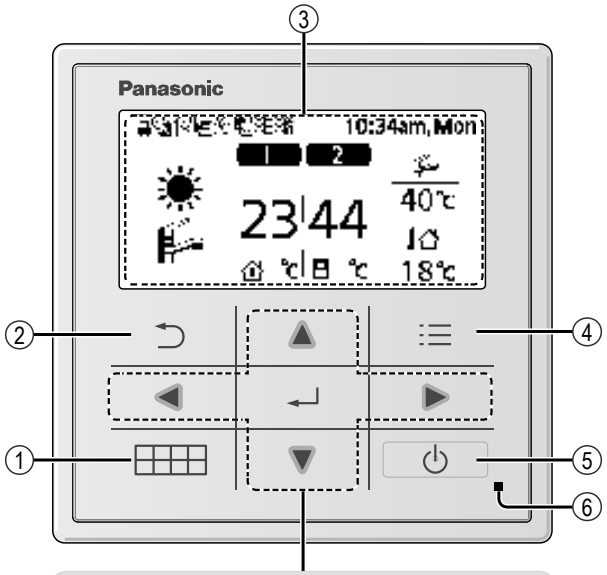
- **Inverter Technology**
  - Energy saving
- **High Efficiency**
- **Environment Protection**
  - Non-ozone depletion substances refrigerant (R410A)
- **Long Installation Piping**
  - Long piping up to 30 meter with height difference 20 meter
  - Flexible 4-way piping for outdoor unit
- **Easy to use control panel**
  - Auto mode
  - Holiday mode
  - Dry concrete function
  - Weekly timer setting
- **A-class energy efficiency pump**
  - Water pump speed can be set by selection at control panel
- **Improved deice cycle**
- **Protection Feature**
  - Random auto restart after power failure for safety restart operation
  - Gas leakage protection
  - Prevent compressor reverse cycle
  - Inner protector to protect compressor
- **Serviceability Feature**
  - Breakdown Self Diagnosis function
  - System Status Check Buttons for servicing purpose
  - System Pumpdown Button for servicing purpose
  - Front maintenance design for outdoor unit

4. Location of Controls and Components

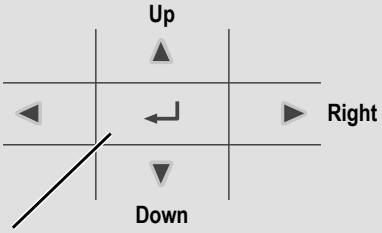
4.1 Indoor Unit

4.1.1 Remote Controller buttons and display

Buttons / Indicator	
①	**Quick Menu button** (For more details, refer to the separate Quick Menu Guide.)
②	**Back button** Returns to the previous screen
③	**LCD Display**
④	**Main Menu button** For function setup
⑤	**ON/OFF button** Starts/Stops operation
⑥	**Operation indicator** Illuminates during operation, blinks during alarm.

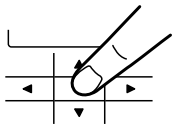


Cross key buttons
Selects an item.

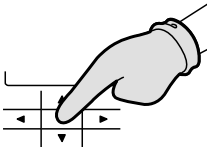


Enter button
Fixes the selected content.

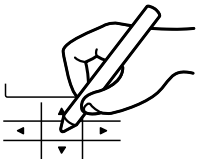
Press centre

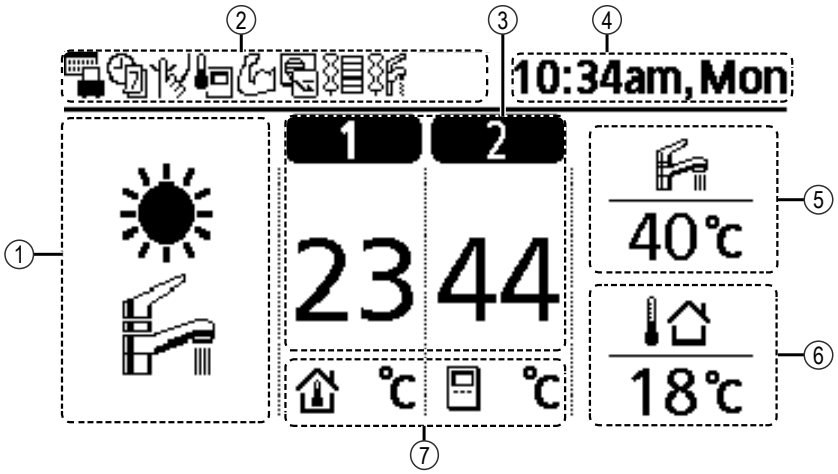


No glove



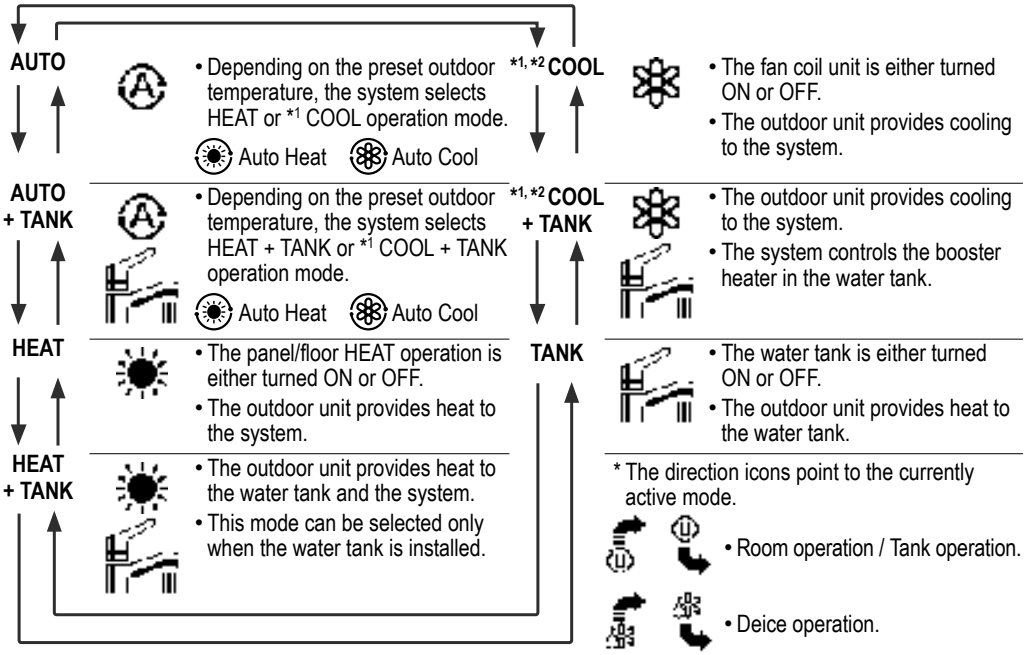
No pen





Display

① **Mode selection**



② **Operation icons**

The status of operation is displayed.
Icon will not display (under operation OFF screen) whenever operation is OFF except weekly timer.

Holiday operation status	Weekly Timer operation status	Quiet operation status
Zone:Room Thermostat →Internal sensor status	Powerful operation status	Demand Control or SG ready or SHP status
Room Heater status	Tank Heater status	

*1 The system is locked to operate without COOL mode. It can be unlocked only by authorised installers or our authorised service partners.
*2 Only displayed when COOL mode is unlocked (This means when COOL mode is available).

③ **Temperature of each zone**

④ **Time and day**

⑤ **Water Tank temperature**

⑥ **Outdoor temperature**

⑦ **Sensor type/Set temperature type icons**

Water Temperature →Compensation curve	Water Temperature →Direct	Pool only
Room Thermostat →External	Room Thermostat →Internal	

4.1.2 Initialization

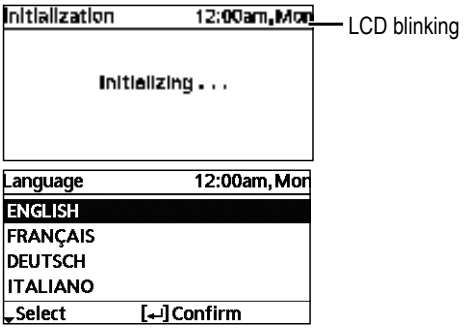
Before starting to install the various menu settings, please initiate the Remote Controller by selecting the language of operation and installing the date and time correctly.
It is recommended that the installer conducts the following initialization of the Remote Controller.

Selecting the language

Press [⏻] and wait while the display is initializing.

① **Scroll with ▼ and ▲ to select the language.**

② **Press [↵] to confirm the selection.**



Setting the clock

① **Select with ▼ or ▲ how to display the time, either 24h or am/pm format (for example, 15:00 or 3 pm).**

② **Press [↵] to confirm the selection.**

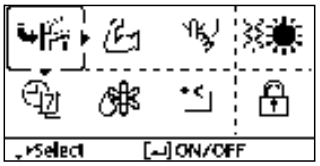
③ **Use ▼ and ▲ to select year, month, day, hour and minutes. (Press [↵] to confirm the selection each time.)**

④ **Once the time is set, time and day will appear on the display even if the Remote Controller is turned OFF.**

4.1.3 Quick Menu

After the initial settings have been completed, you can select a quick menu from the following options and edit the setting.

① **Press ▦ to display the quick menu.**



Force DHW | Powerful | Quiet | Force Heater

Weekly Timer | Force Defrost | Error Reset | R/C Lock

② **Use ▲ ▼ ◀ ▶ to select menu.**

③ **Press ↵ to turn on/off the select menu.**

4.1.4 Menus (For user)

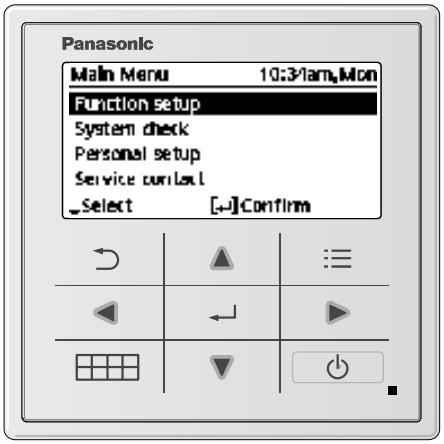
Select menus and determine settings according to the system available in the household. All initial settings must be done by an authorised dealer or a specialist. It is recommended that all alterations of the initial settings are also done by an authorised dealer or a specialist.

- After initial installation, you may manually adjust the settings.
- The initial setting remains active until the user changes it.
- The Remote Controller can be used for multiple installations.
- Ensure the operation indicator is OFF before setting.
- The system may not work properly if set wrongly. Please consult an authorised dealer.

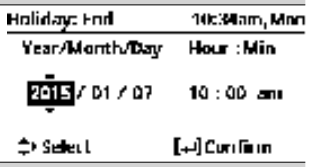
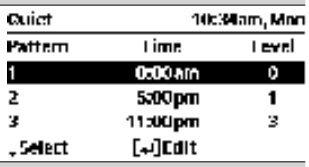
To display <Main Menu>: ☰

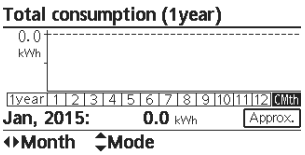
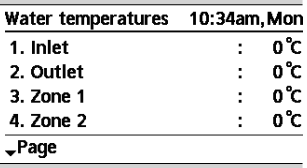
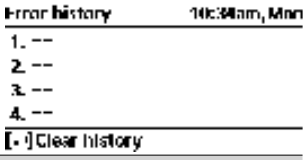
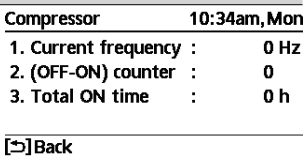
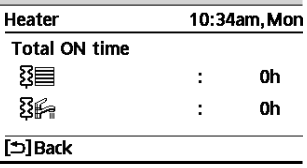
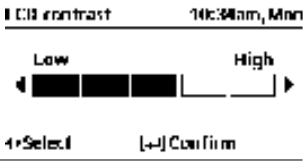
To select menu: ▲ ▼ ◀ ▶

To confirm the selected content: ↵



Menu	Default Setting	Setting Options / Display
1 Function setup		
1.1 > Weekly timer		
Once the weekly timer is set up, User can edit from Quick Menu. To set up to 6 patterns of operation on a weekly basis. • Disabled if Heat-Cool SW is pressed or if Force Heater is on.	**Timer setup** Select day of the week and set the patterns needed (Time / Operation ON/OFF / Mode)	Weekly timer 10:34am,Mon Sun Mon Tue Wed Thu Fri Sat 1. 8:00am ON 40℃ 2. 12:00pm ON 24/28℃ 40℃ 3. 1:00pm ON 12/10℃ Day Pattern Edit
	Timer copy Select day of the week	

Menu	Default Setting	Setting Options / Display
1.2 > Holiday timer		
To save energy, a holiday period may be set to either turn OFF the system or lower the temperature during the period.	OFF	
	> ON	
	Holiday start and end. Date and time	
	OFF or lowered temperature	
• Weekly timer setting may be temporarily disabled during Holiday timer setting but it will be restored once the Holiday timer is completed.		
1.3 > Quiet timer		
To operate quietly during the preset period. 6 patterns may be set. Level 0 means the mode is off.	Time to start Quiet : Date and time	
	Level of quietness: 0 ~ 3	
1.4 > Room heater		
To set the room heater ON or OFF.	OFF	
1.5 > Tank heater		
To set the tank heater ON or OFF.	OFF	
1.6 > Sterilization		
To set the auto sterilization ON or OFF.	ON	
• Do not use the system during sterilization in order to prevent scalding with hot water, or overheating of shower. • Ask an authorised dealer to determine the level of sterilization function field settings according to the local laws and regulations.		
1.7 > DHW mode (Domestic Hot Water)		
To set the DHW mode to Standard or Smart. • Standard mode have faster DHW Tank heat up time. Meanwhile Smart mode take longer time to heat up DHW time with lower energy consumption.	Standard	

Menu	Default Setting	Setting Options / Display
2 System check		
2.1 > Energy monitor		
Present or historical chart of energy consumption, generation or COP. • COP= Coefficient of Performance. • For historical chart, the period is selected from 1 day/1 week/1year. • Energy consumption (kWh) of heating, *1 cooling, tank and total may be retrieved. • The total power consumption is an estimated value based on AC 230 V and may differ from value measured by precise equipment.	**Present** Select and retrieve **Historical chart** Select and retrieve	
2.2 > Water temperatures		
Shows all water temperatures in each area.	**Actual water temperature of 6 items: Inlet / Outlet / Zone 1 / Zone 2 / Tank / Pool** Select and retrieve	
2.3 > Error history		
• Refer to Troubleshooting for error codes. • The most recent error code is displayed at the top.	Select and retrieve	
2.4 > Compressor		
Shows the compressor performance.	Select and retrieve	
2.5 > Heater		
Total hours of ON time for Room heater/Tank heater.	Select and retrieve	
3 Personal setup		
3.1 > Touch sound		
Turns the operation sound ON/ OFF.	ON	
3.2 > LCD contrast		
Sets the screen contrast.	3	

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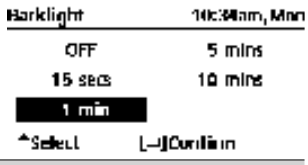
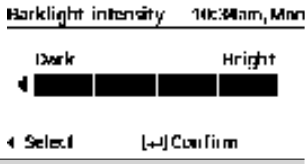
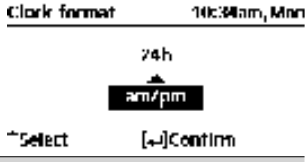
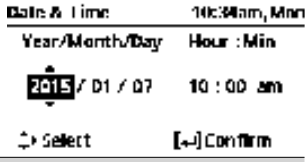
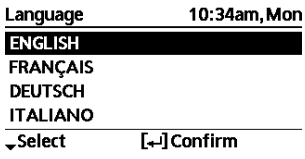
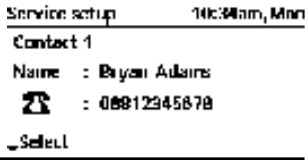
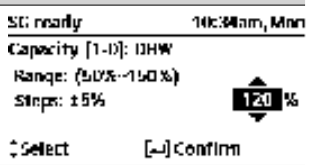
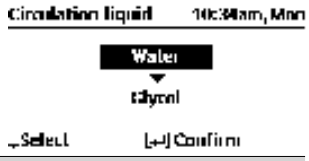
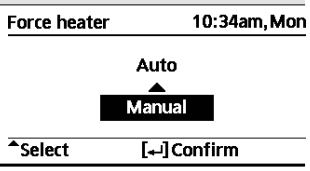
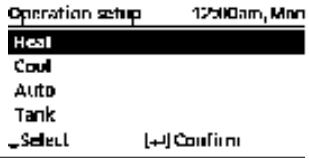
Menu	Default Setting	Setting Options / Display
3.3 > Backlight		
Sets the duration of screen backlight.	1 min	
3.4 > Backlight intensity		
Sets screen backlight brightness.	4	
3.5 > Clock format		
Sets the type of clock display.	24h	
3.6 > Date & Time		
Sets the present date and time.	Year / Month / Day / Hour / Min	
3.7 > Language		
Sets the display language for the top screen. • For Dutch, Greek, Finnish and Turkish, please refer to the English version.	ENGLISH / FRANÇAIS / DEUTSCH / ITALIANO / ESPAÑOL / DANISH / SWEDISH / NORWEGIAN / POLISH / CZECH	
3.8 > Unlock password		
4 digit password for all the settings.	0000	
4 Service contact		
4.1 > Contact 1 / Contact 2		
Preset contact number for installer.	Select and retrieve	

4.1.5 Menus (For installer)

Menu	Default Setting	Setting Options / Display
5 Installer setup > System setup		
5.1 > Optional PCB connectivity		
To connect to the external PCB required for servicing.	Yes	Yes No
• The external PCB is connected, the system will have following additional functions: ① Control over 2 zones (including the swimming pool and the function to heat water in it). ② External compressor switch. ③ External error signal. ④ SG ready control. ⑤ Demand control. ⑥ Heat-Cool SW		
5.2 > Zone & Sensor		
To select the sensors and to select either 1 zone or 2 zone system.	2 Zone system	**Zone** • After selecting 1 or 2 zone system, proceed to the selection of room or swimming pool. • If the swimming pool is selected, the temperature must be selected for △T temperature between 2 °C ~ 10 °C.
		Zone & Sensor 10:34am,Mon Zone 1 Zone system 2 Zone system ▲Select [↵] Confirm
		Sensor * For room thermostat, there is a further selection of external or internal.
		Zone & Sensor 10:34am,Mon Sensor Water temperature Room thermostat Room thermistor ▲Select [↵] Confirm
5.3 > Heater capacity		
To reduce the heater power if unnecessary.* 3 kW / 6 kW / 9 kW * Options of kW vary depending on the model.	3 kW	Heater capacity 10:34am,Mon 3 kW [↵] Confirm
5.4 > Anti freezing		
To activate or deactivate the water freeze prevention when the system is OFF	Yes	Yes No
5.5 > Base pan heater		
To select whether or not optional base pan heater is connected. * Type A - The base pan heater activates only during deice operation. * Type B - The base pan heater activates when outdoor ambient temperature is 5 °C or lower.	No	Yes No
	> Yes	
	A	Set base pan heater type*. Base pan heater type 10:34am,Mon A B ▲Select [↵] Confirm

Menu	Default Setting	Setting Options / Display
5.6 > Alternative outdoor sensor		
To select an alternative outdoor sensor.	No	
5.7 > External SW		
	No	
5.8 > External error signal		
	No	
5.9 > Demand control		
	No	
5.10 > SG ready		
	No	
	> Yes	
	120 %	Capacity (1) & (2) of DHW Tank (in %) 
5.11 > External compressor SW		
	No	
5.12 > Circulation liquid		
To select whether to circulate water or glycol in the system.	Water	
5.13 > Heat-Cool SW		
	No	
5.14 > Force heater		
To select use Auto turn ON force heater mode or Manual force heater mode.	Manual	
6 Installer setup > Operation setup		
To access to the four major functions or modes.	4 main modes Heat / *1, *2 Cool / Auto / Tank	

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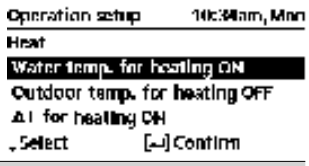
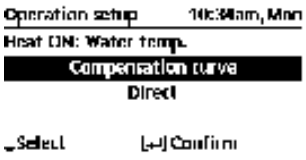
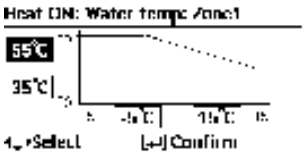
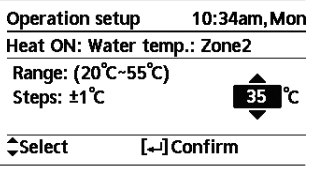
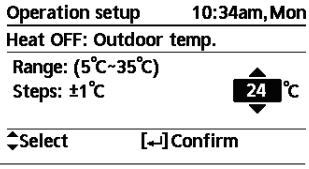
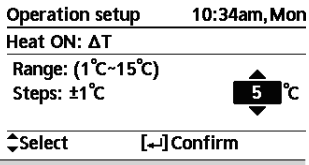
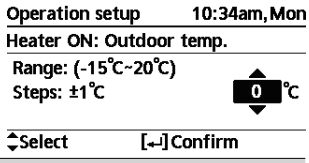
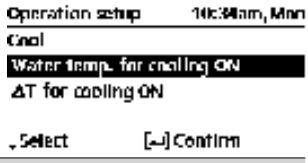
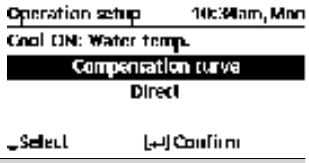
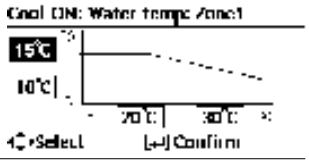
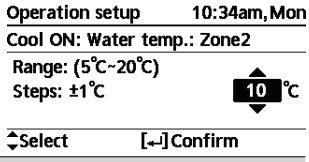
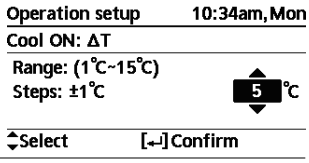
Menu	Default Setting	Setting Options / Display
6.1 > Heat		
To set various water & ambient temperatures for heating.	Water temp. for heating ON / Outdoor temp. for heating OFF / △T for heating ON / Outdoor temp. for heater ON	
	> Water temp. for heating ON	
	Compensation curve: Heating ON temperatures in compensation curve or direct input.	
	> Water temp. for heating ON > Compensation curve	
	X axis: -5 °C, 15 °C Y axis: 55 °C, 35 °C: Input the 4 temperature points (2 on horizontal X axis, 2 on vertical Y axis).	
	• Temperature range: X axis: -15 °C ~ 15 °C, Y axis: See below • Temperature range for the Y axis input: 1. If High water temperature is NO: 20 °C ~ 55 °C 2. If High water temperature is YES & Back up heater is enabled: 25 °C ~ 65 °C 3. If High water temperature is YES & Back up heater is disabled: 35 °C ~ 65 °C 4. If connected outdoor is FLAT model: 20 °C ~ 60 °C • If 2 zone system is selected, the 4 temperature points must also be input for Zone 2. • "Zone 1" and "Zone 2" will not appear on the display if only 1 zone system.	
	> Water temp. for heating ON > Direct	
	35 °C: Temperature for heating ON	
	• Min. ~ Max. range is conditional as follows: 1. If High water temperature is NO: 20 °C ~ 55 °C 2. If High water temperature is YES & Back up heater is enabled: 25 °C ~ 65 °C 3. If High water temperature is YES & Back up heater is disabled: 35 °C ~ 65 °C 4. If connected outdoor is FLAT model: 20 °C ~ 60 °C	
	> Outdoor temp. for heating OFF	
	24 °C: Temperature for heating OFF	

Menu	Default Setting	Setting Options / Display
	> △T for heating ON	
	5 °C	Set △T for heating ON. 
	> Outdoor temp. for heater ON	
	0 °C	Temperature for heater ON 
6.2 **> *1, *2 Cool**		
To set various water & ambient temperatures for cooling.	Water temperatures for cooling ON and △T for cooling ON.	
	> Water temp. for cooling ON	
	Compensation curve	Cooling ON temperatures in compensation curve or direct input. 
	> Water temp. for cooling ON > Compensation curve	
	X axis: 20 °C, 30 °C Y axis: 15 °C, 10 °C	Input the 4 temperature points (2 on horizontal X axis, 2 on vertical Y axis) 
	• If 2 zone system is selected, the 4 temperature points must also be input for Zone 2. • “Zone 1” and “Zone 2” will not appear on the display if only 1 zone system.	
	> Water temp. for cooling ON > Direct	
	10 °C	Set temperature for Cooling ON 
	> △T for cooling ON	
	5 °C	Set △T for cooling ON 

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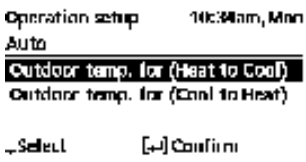
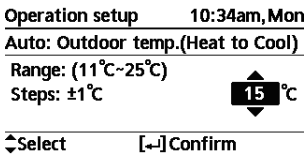
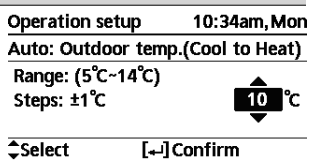
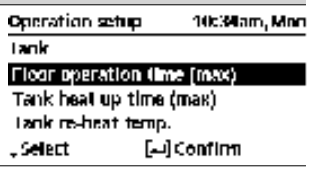
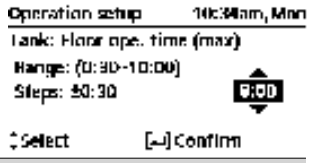
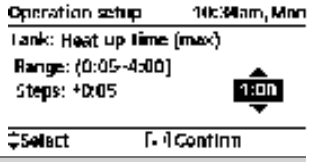
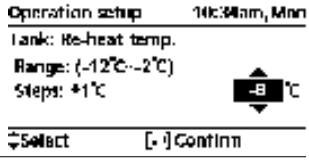
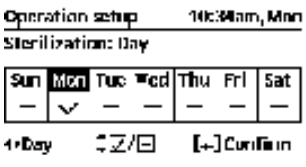
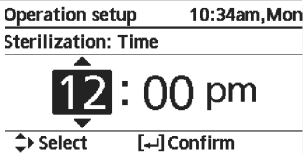
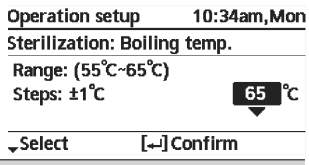
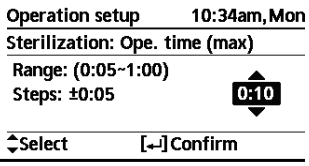
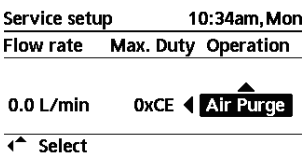
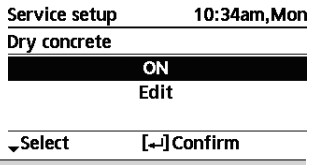
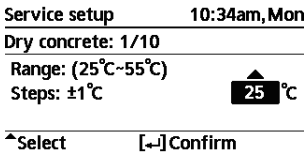
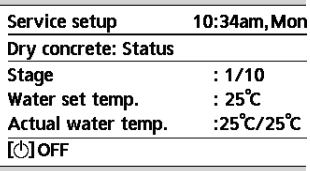
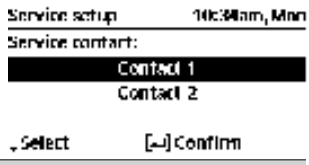
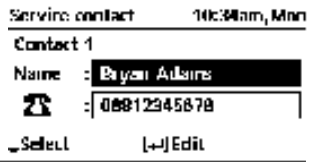
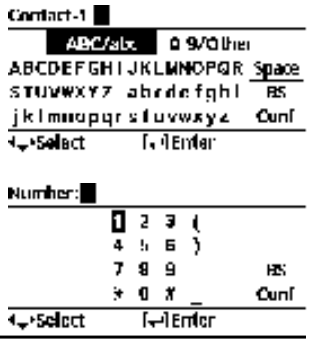
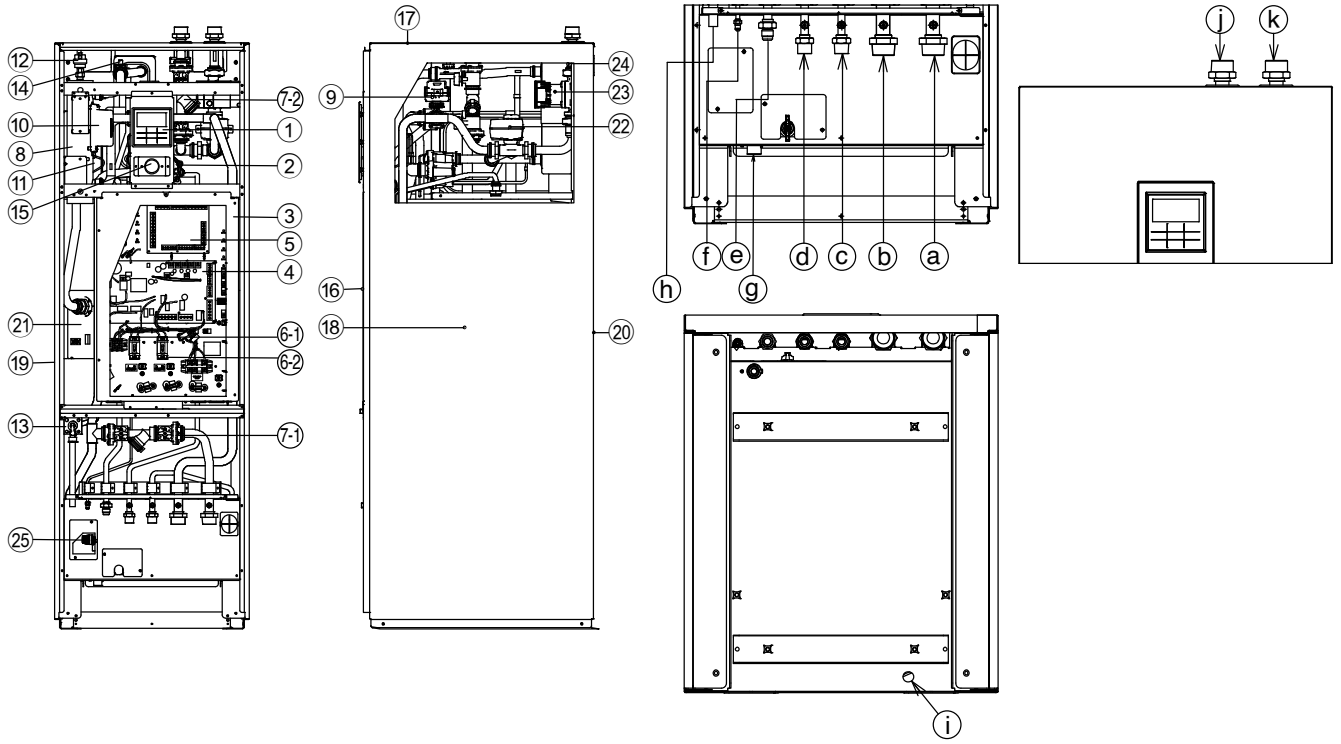
Menu	Default Setting	Setting Options / Display
6.3 › Auto		
Automatic switch from Heat to Cool or Cool to Heat.	Outdoor temperatures for switching from Heat to Cool or Cool to Heat. Outdoor temp. for (Heat to Cool) / Outdoor temp. for (Cool to Heat)	
	› Outdoor temp. for (Heat to Cool)	
	15 °C Set outdoor temperature for switching from Heat to Cool.	
	› Outdoor temp. for (Cool to Heat)	
	10 °C Set outdoor temperature for switching from Cool to Heat.	
6.4 › Tank		
Setting functions for the tank.	Floor operation time (max) / Tank heat up time (max) / Tank re-heat temp. / Sterilization	
	• The display will show 3 functions at a time.	
	› Floor operation time (max)	
	8:00 Maximum time for floor operation (in hours and minutes)	
	› Tank heat up time (max)	
	1:00 Maximum time for heating the tank (in hours and minutes)	
	› Tank re-heat temp.	
	-8 °C Set temperature to perform reboil of tank water.	

Menu	Default Setting	Setting Options / Display	
	› Sterilization		
	Monday	Sterilization may be set for 1 or more days of the week. Sun / Mon / Tue / Wed / Thu / Fri / Sat	
	› Sterilization: Time		
	12:00	Time of the selected day(s) of the week to sterilize the tank 0:00 ~ 23:59	
	› Sterilization: Boiling temp.		
	65 °C	Set boiling temperatures for sterilize the tank.	
	› Sterilization: Ope. time (max)		
	0:10	Set sterilizing time (in hours and minutes)	

7	Installer setup › Service setup		
7.1	**› Pump maximum speed**		
	To set the maximum speed of the pump.	Setting the flow rate, max. duty and operation ON/OFF of the pump. Flow rate: XX:X L/min Max. Duty: 0x40 ~ 0xFE, Pump: ON/OFF/Air Purge	
7.2	**› Pump down**		
	To set the pump down operation.	**Pump down operation** ON	

Menu	Default Setting	Setting Options / Display
7.3 > Dry concrete		
To dry the concrete (floor, walls, etc.) during construction. Do not use this menu for any other purposes and in period other than during construction	Edit to set the temperature of dry concrete. ON / Edit	
	> Edit	
	Stages: 1 Temperature: 25 °C Heating temperature for drying the concrete. Select the desired stages: 1 ~ 10, range: 1 ~ 99	
	> ON	
	Confirm the setting temperatures of dry concrete for each stage.	
7.4 > Service contact		
To set up to 2 contact names and numbers for the User.	Service engineer's name and contact number. Contact 1 / Contact 2	
	> Contact 1 / Contact 2	
	Contact name or number. Name / phone icon	
	Input name and number Contact name: alphabet a ~ z. Contact number: 1 ~ 9	

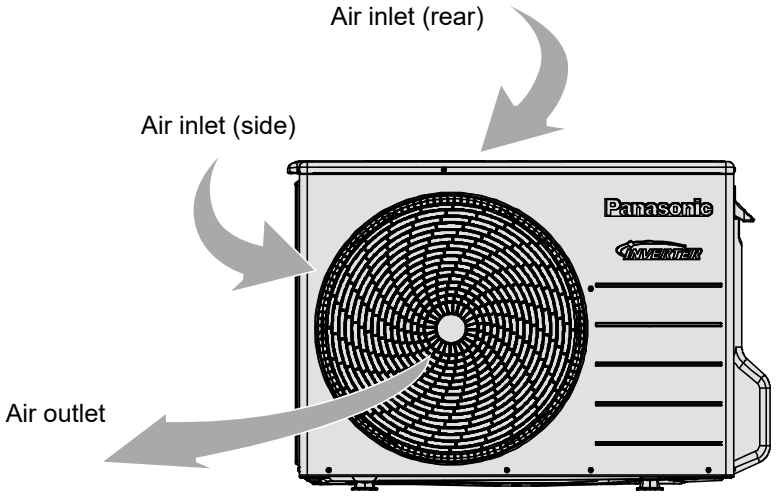
4.1.6 Main Components



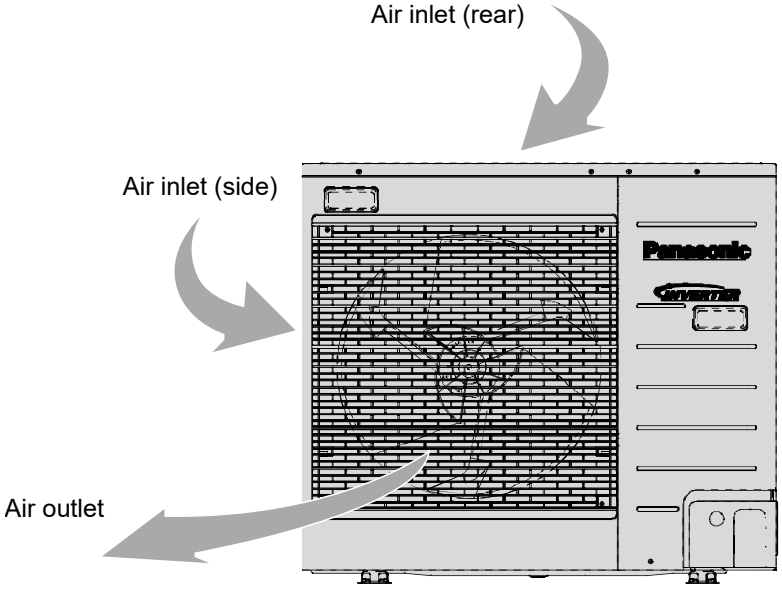
① Remote Controller
② Water Pump (Zone 1)
③ Control Board Cover
④ Main PCB
⑤ Optional PCB
⑥-① Single Phase RCCB/ELCB (Main Power)
⑥-② Single Phase RCCB/ELCB (Backup Heater)
⑦-① Water Filter Set (Zone 1)
⑦-② Water Filter Set (Zone 2)
⑧ Heater Assembly
⑨ 3-Way Valve
⑩ Overload Protector (Not Visible)
⑪ Expansion Vessel (Not Visible)
⑫ Air Purge Valve
⑬ Pressure Relief Valve
⑭ Flow Sensor
⑮ Water Pressure Gauge
⑯ Front Plate
⑰ Top Plate
⑱ Right Plate
⑲ Left Plate
⑳ Rear Plate
㉑ Tank Sensor (Not Visible)
㉒ Mixing Valve (Zone 2)
㉓ Water Pump (Zone 2)
㉔ Water Temperature Sensor (Zone 2)
㉕ Safety Relief Valve

Connector name
ⓐ Zone 1 Water Inlet (From Space Heating/Cooling)
ⓑ Zone 1 Water Outlet (To Space Heating/Cooling)
ⓒ Cold Water Inlet (Domestic Hot Water Tank)
ⓓ Hot Water Outlet (Domestic Hot Water Tank)
ⓔ Refrigerant Gas
ⓕ Refrigerant Liquid
ⓖ Domestic Hot Water Tank Discharge (Drain Tap) Type: Ball Valve
ⓗ Pressure Relief Valve Drainage
ⓘ Drain Water Hole
ⓙ Zone 2 Water Inlet (From Space Heating/Cooling)
ⓚ Zone 2 Water Outlet (To Space Heating/Cooling)

4.2 Outdoor Unit



UD03_05HE5-1

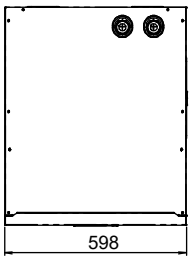


UD07_09HE5-1

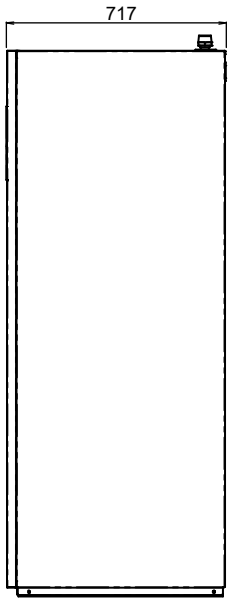
5. Dimensions

5.1 Indoor Unit

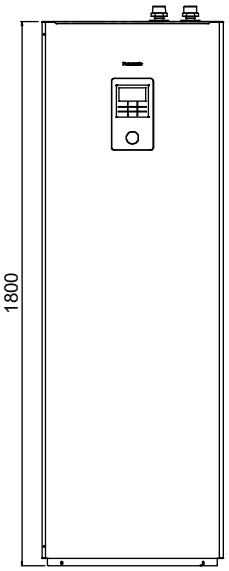
<Top View>



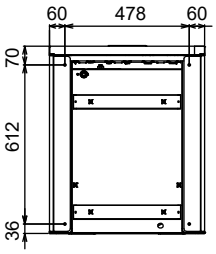
<Side View>



<Front View>



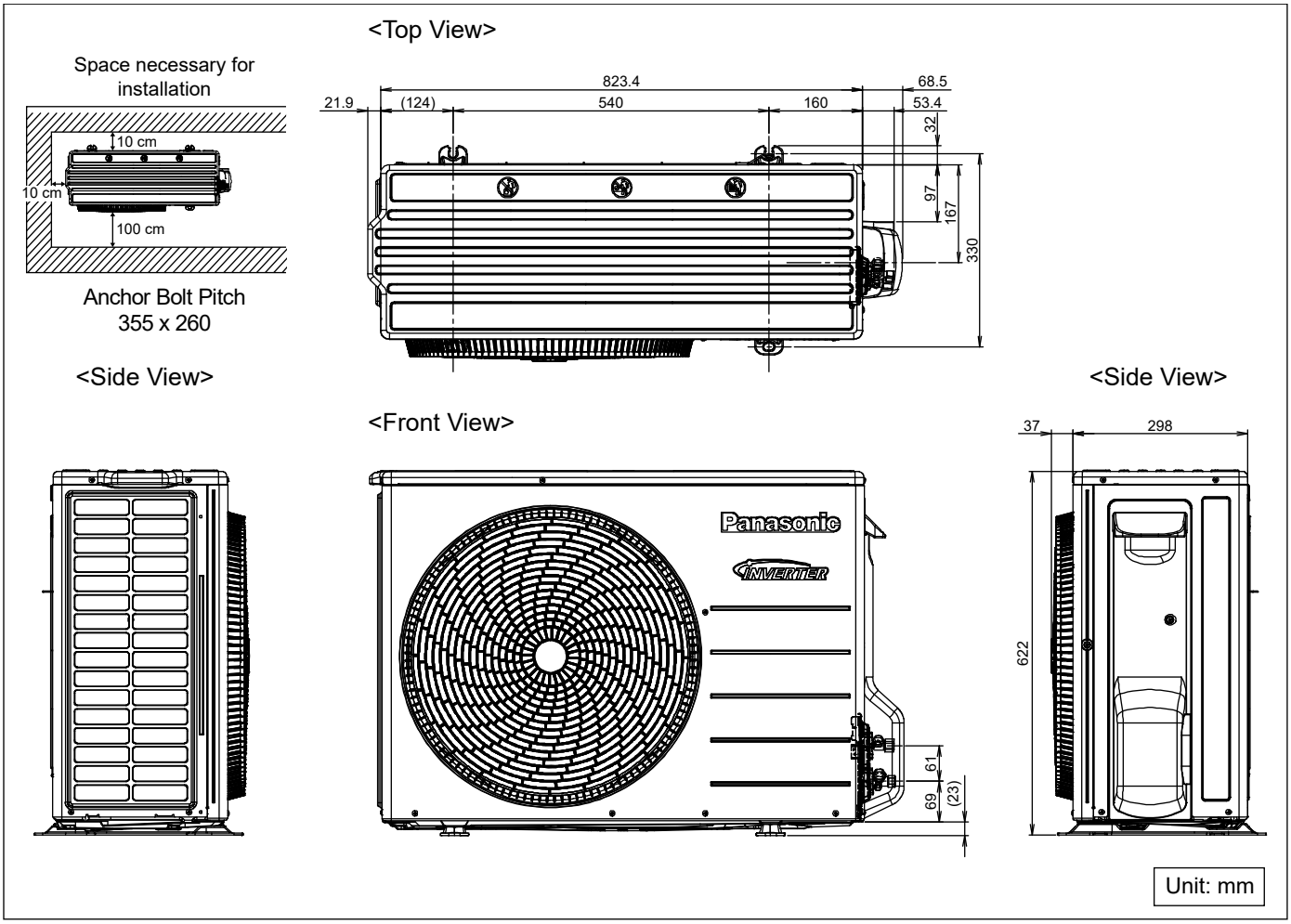
<Bottom View>



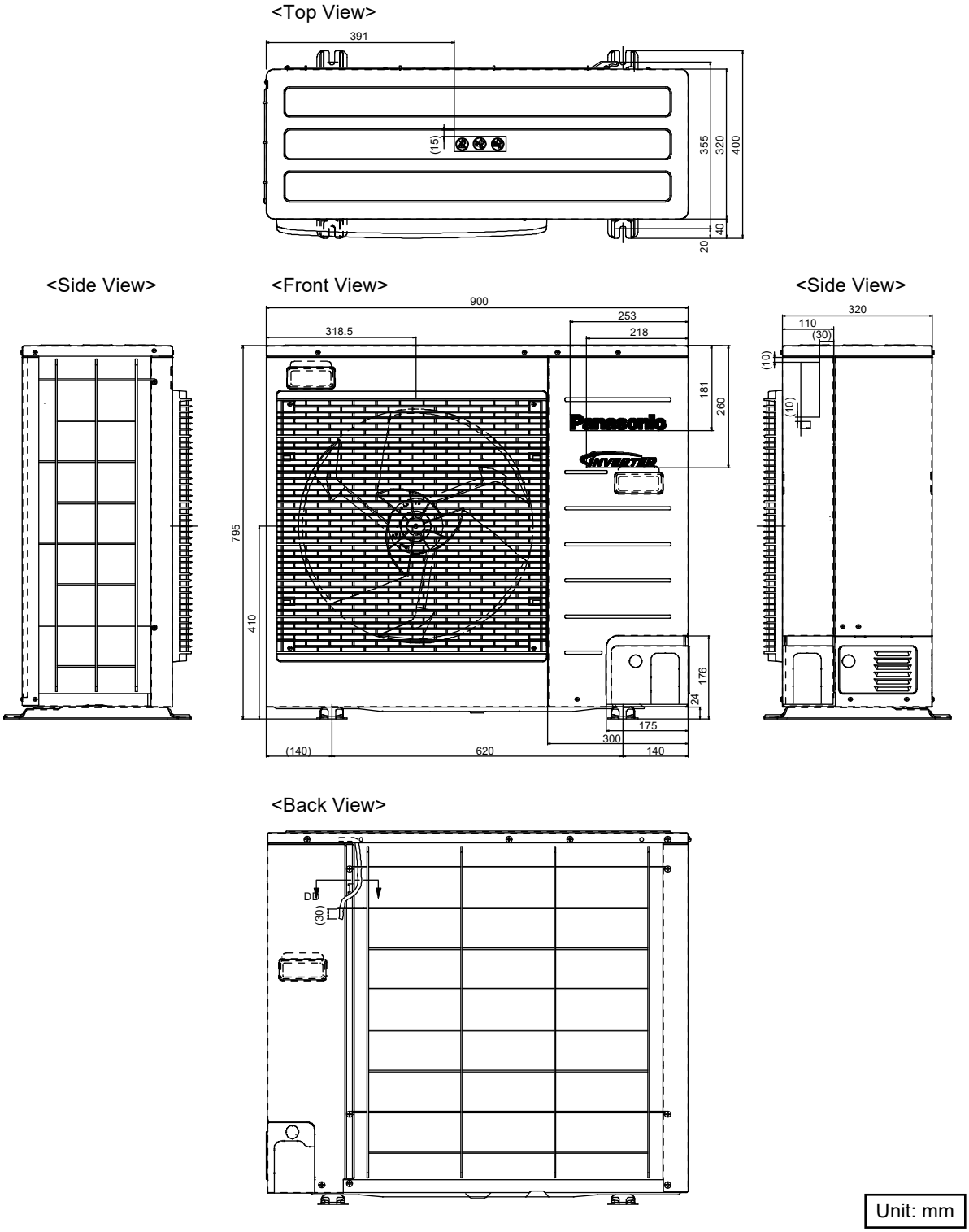
Unit: mm

5.2 Outdoor Unit

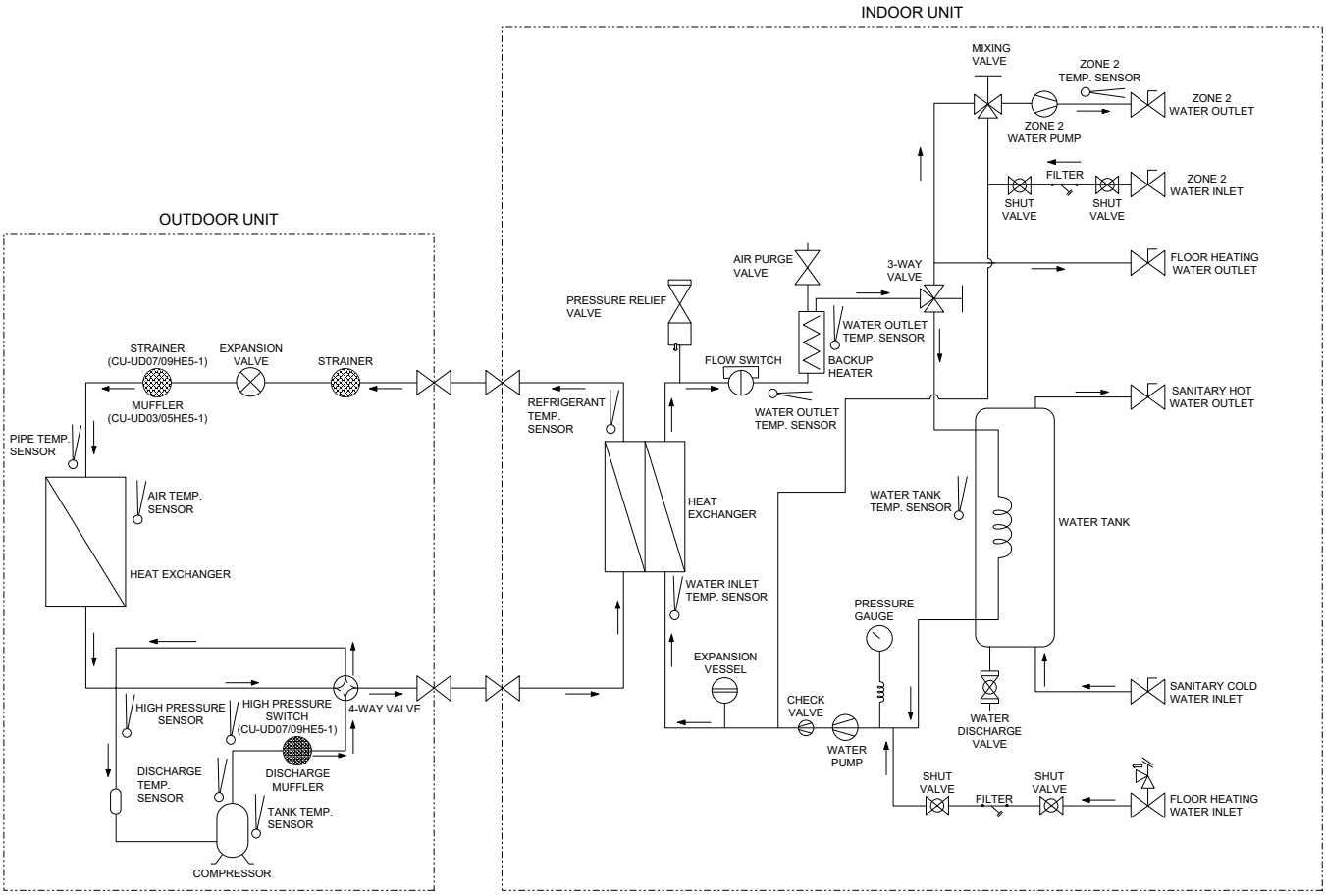
5.2.1 WH-UD03HE5-1 WH-UD05HE5-1



5.2.2 WH-UD07HE5-1 WH-UD09HE5-1



6. Refrigeration and Water Cycle Diagram

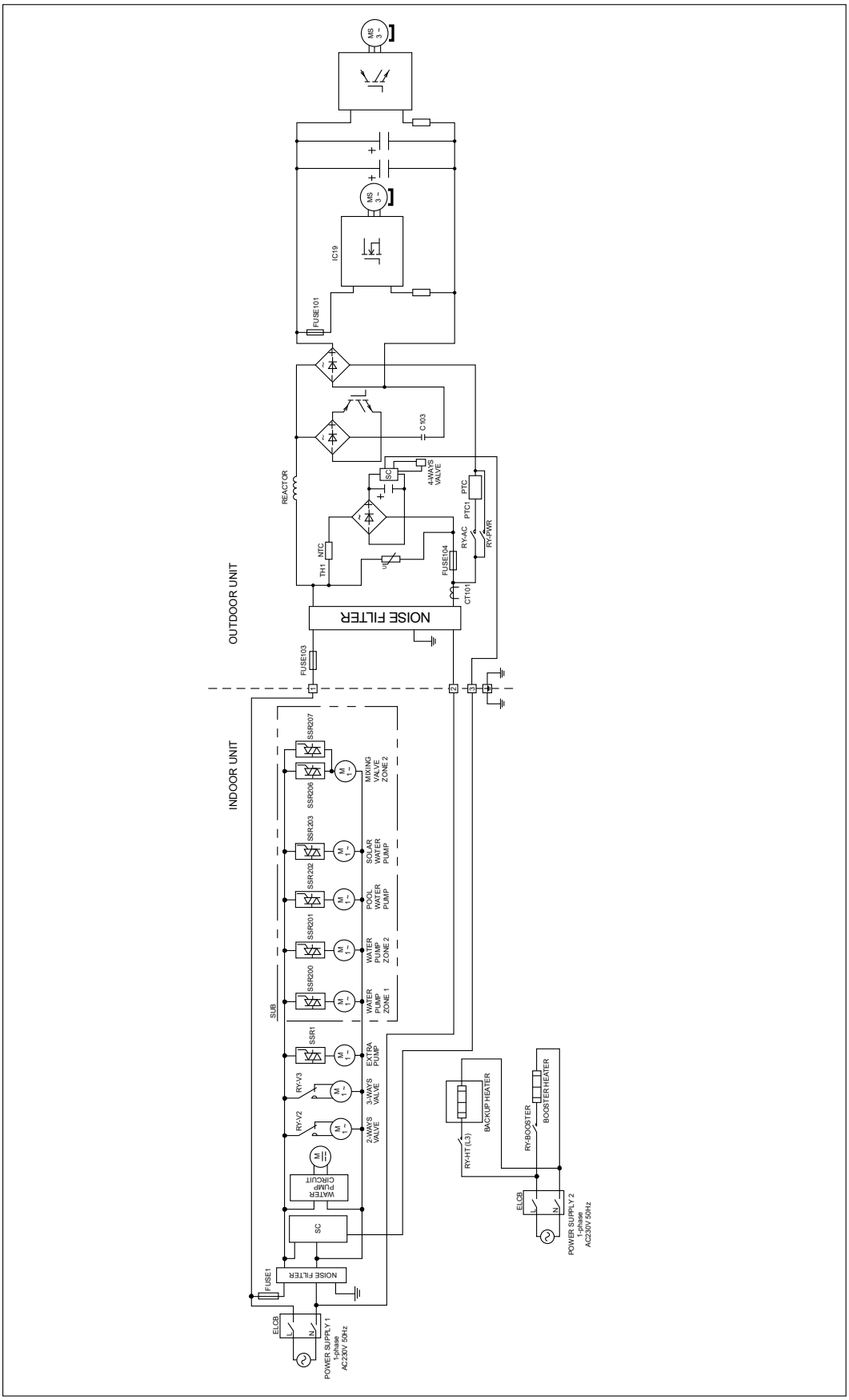


Model		Piping size		Rated Length (m)	Max Elevation (m)	Min. Piping Length (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)
Tank Unit	Outdoor Unit	Gas	Liquid					
ADC0309*	UD03*E5* / UD05*E5	Ø12.70 mm (1/2")	Ø6.35 mm (1/4")	5	5	3	15	20
	UD07*E5* / UD09*E5*	Ø15.88 mm (5/8")	Ø6.35 mm (1/4")	5	20	3	30	30

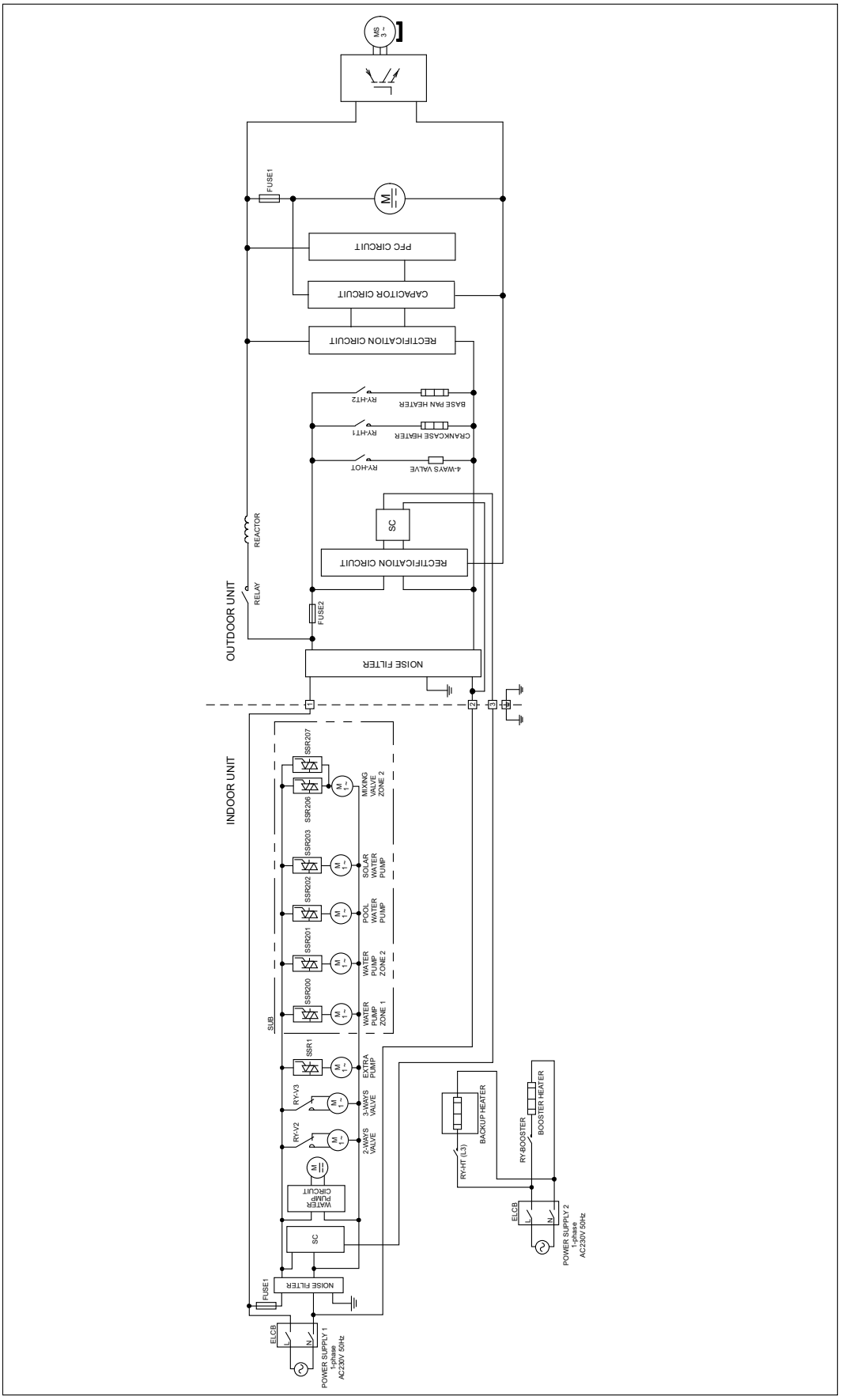
Example: For UD03*E5*
If piping length is 15m, the quantity of additional refrigerant should be 100g. [(15-10)m x 20 g/m = 100g]

7. Block Diagram

7.1 WH-ADC0309H3E5B WH-UD03HE5-1
WH-ADC0309H3E5B WH-UD05HE5-1

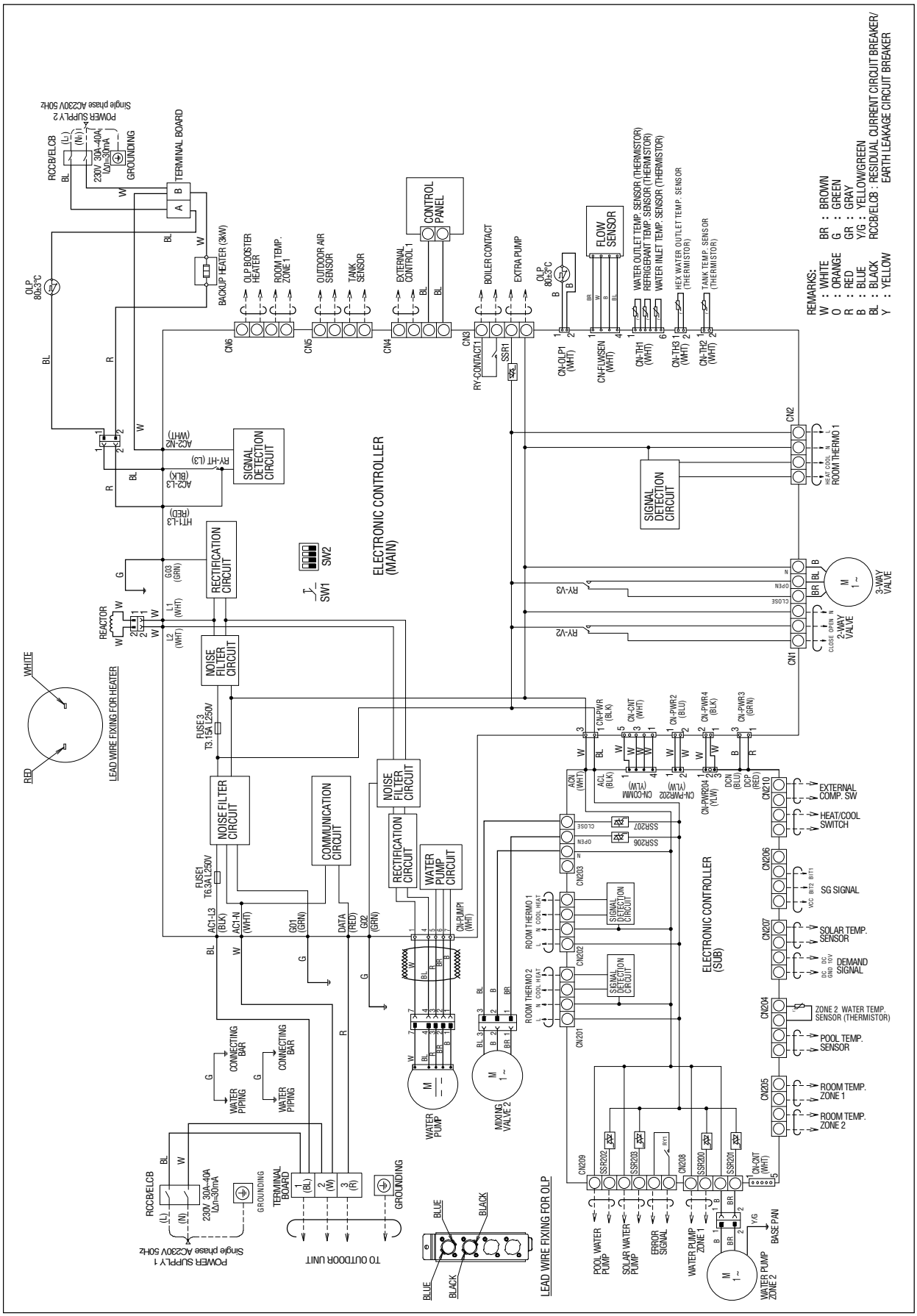


7.2 WH-ADC0309H3E5B WH-UD07HE5-1
WH-ADC0309H3E5B WH-UD09HE5-1



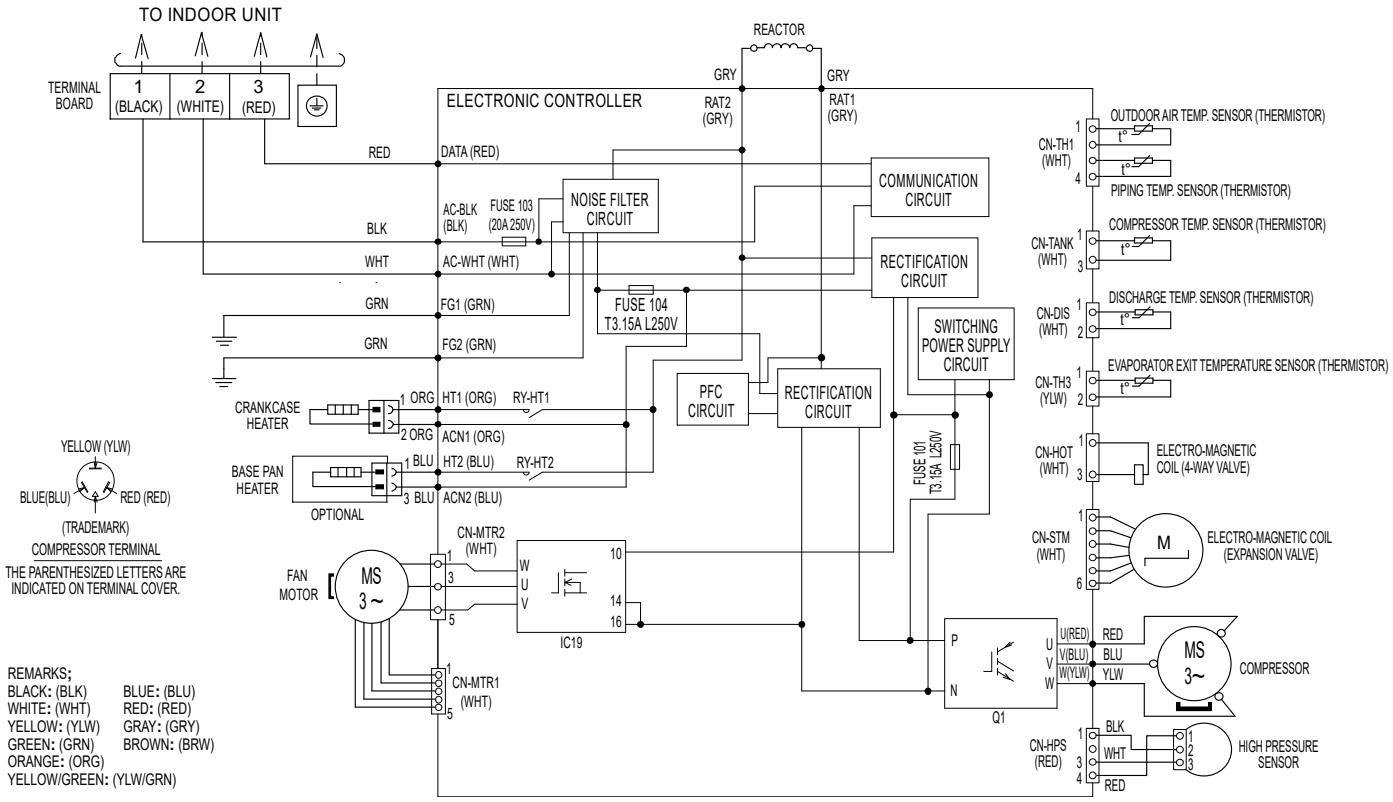
8. Wiring Connection Diagram

8.1 Indoor Unit



8.2 Outdoor Unit

8.2.1 WH-UD03HE5-1 WH-UD05HE5-1

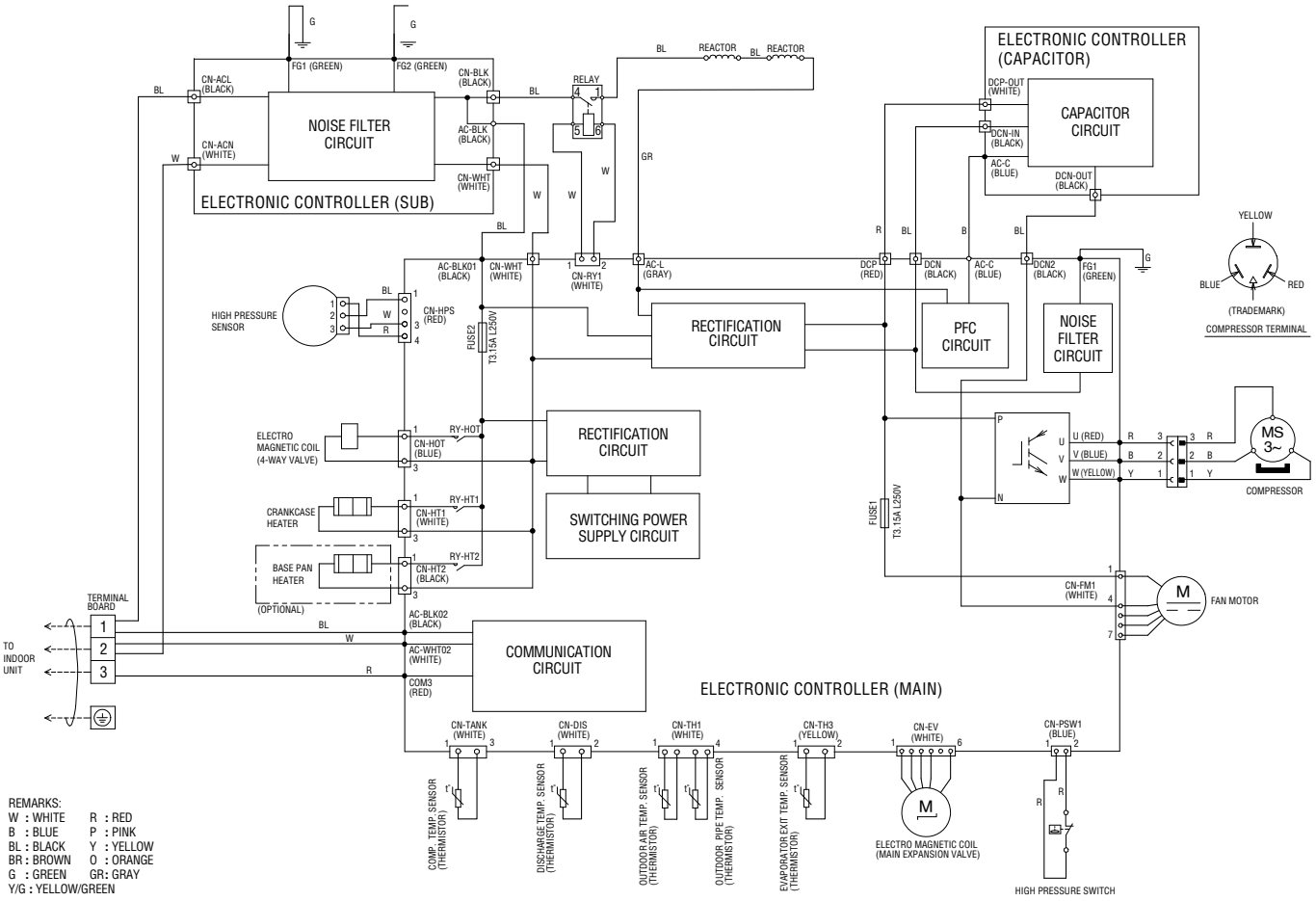


Resistance of Compressor Windings

MODEL	WH-UD03HE5-1 / WH-UD05HE5-1
CONNECTION	5RD132XBE21
U - V	1.897 Ω
V - W	1.882 Ω
U - W	1.907 Ω

Note: Resistance at 20°C of ambient temperature.

8.2.2 WH-UD07HE5-1 WH-UD09HE5-1



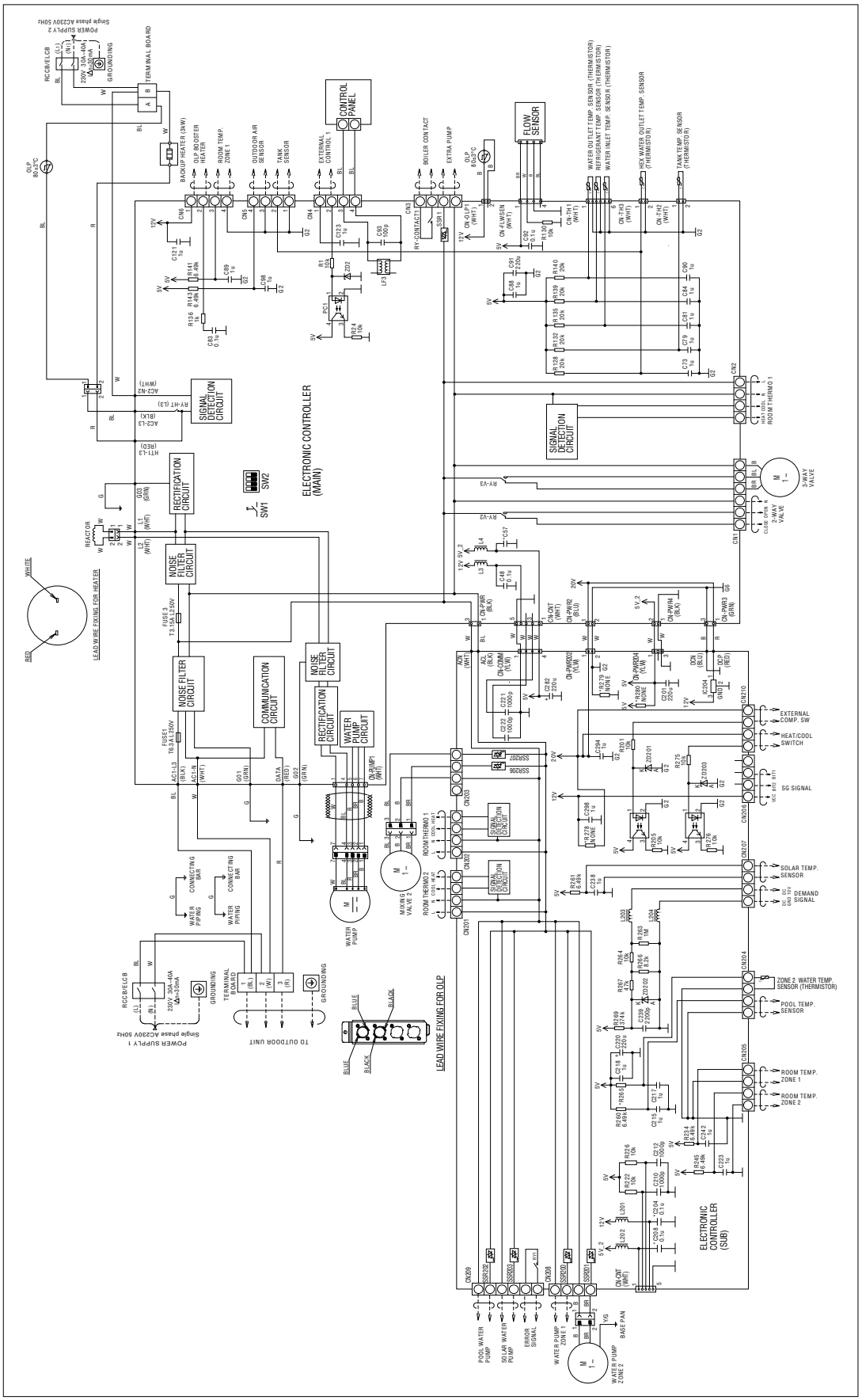
Resistance of Compressor Windings

MODEL	WH-UD07HE5-1 / WH-UD09HE5-1
CONNECTION	5KD240XCC21
U - V	0.551 Ω
U - W	0.561 Ω
V - W	0.542 Ω

Note: Resistance at 20°C of ambient temperature.

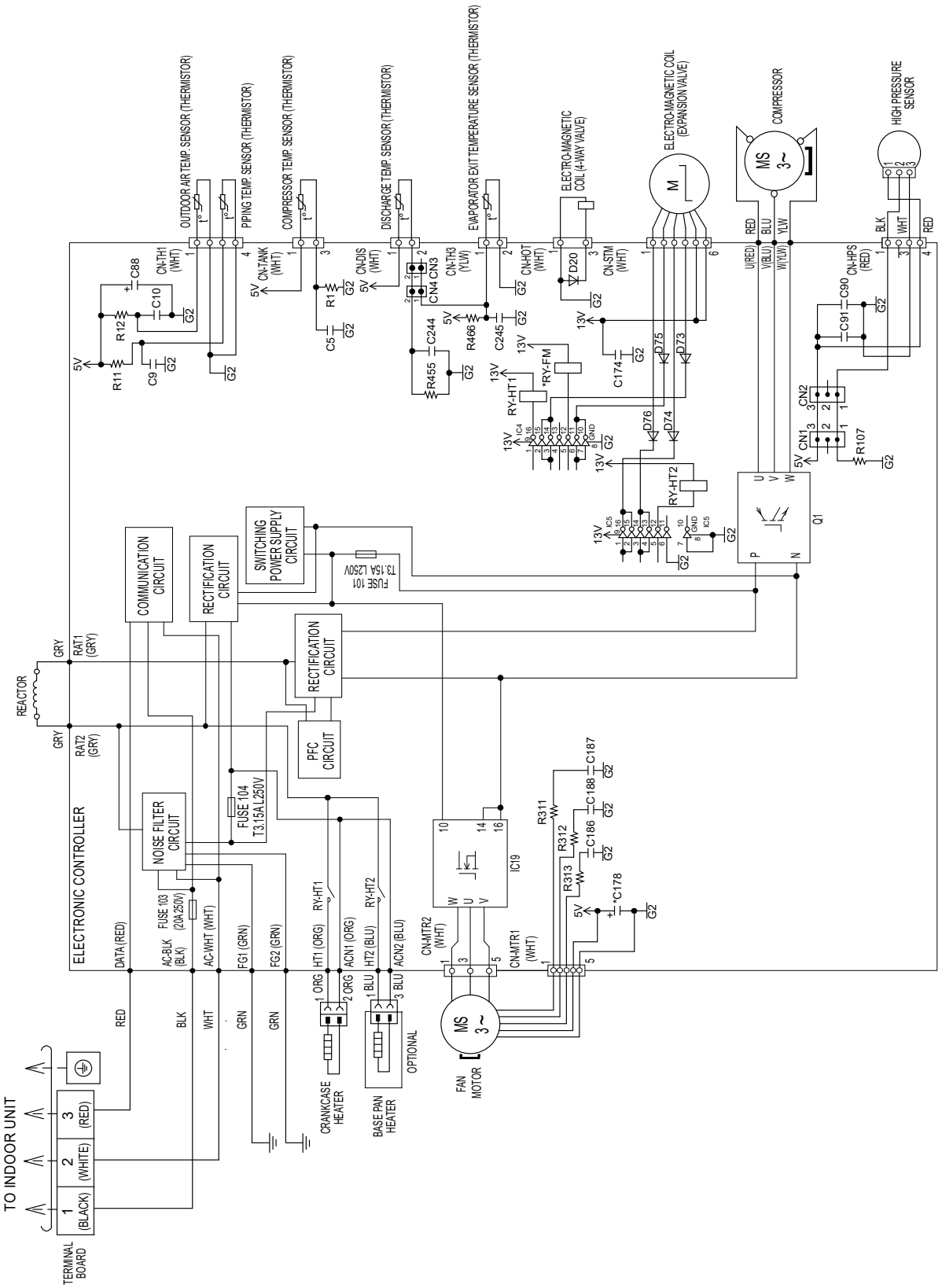
9. Electronic Circuit Diagram

9.1 Indoor Unit

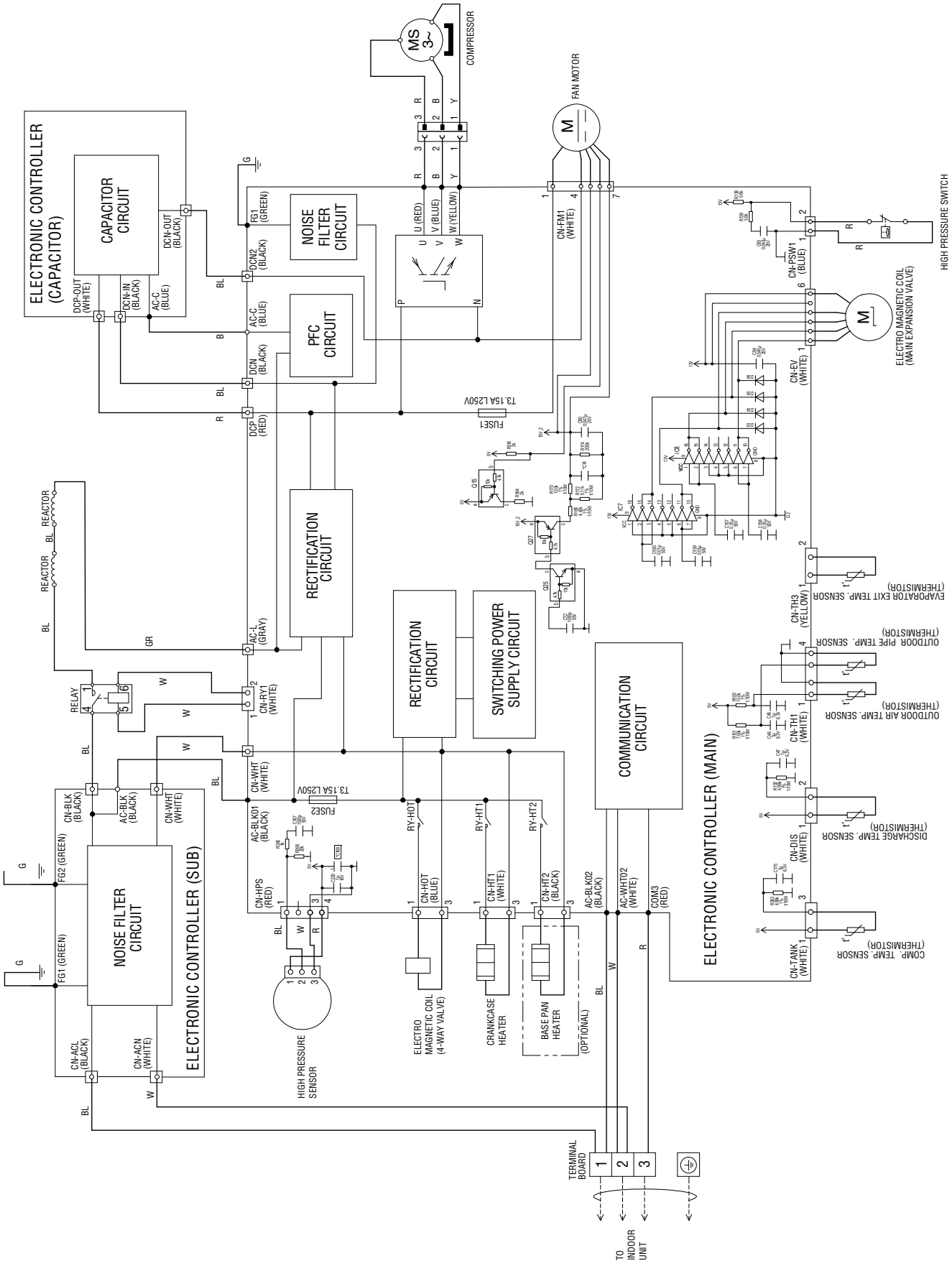


9.2 Outdoor Unit

9.2.1 WH-UD03HE5-1 WH-UD05HE5-1



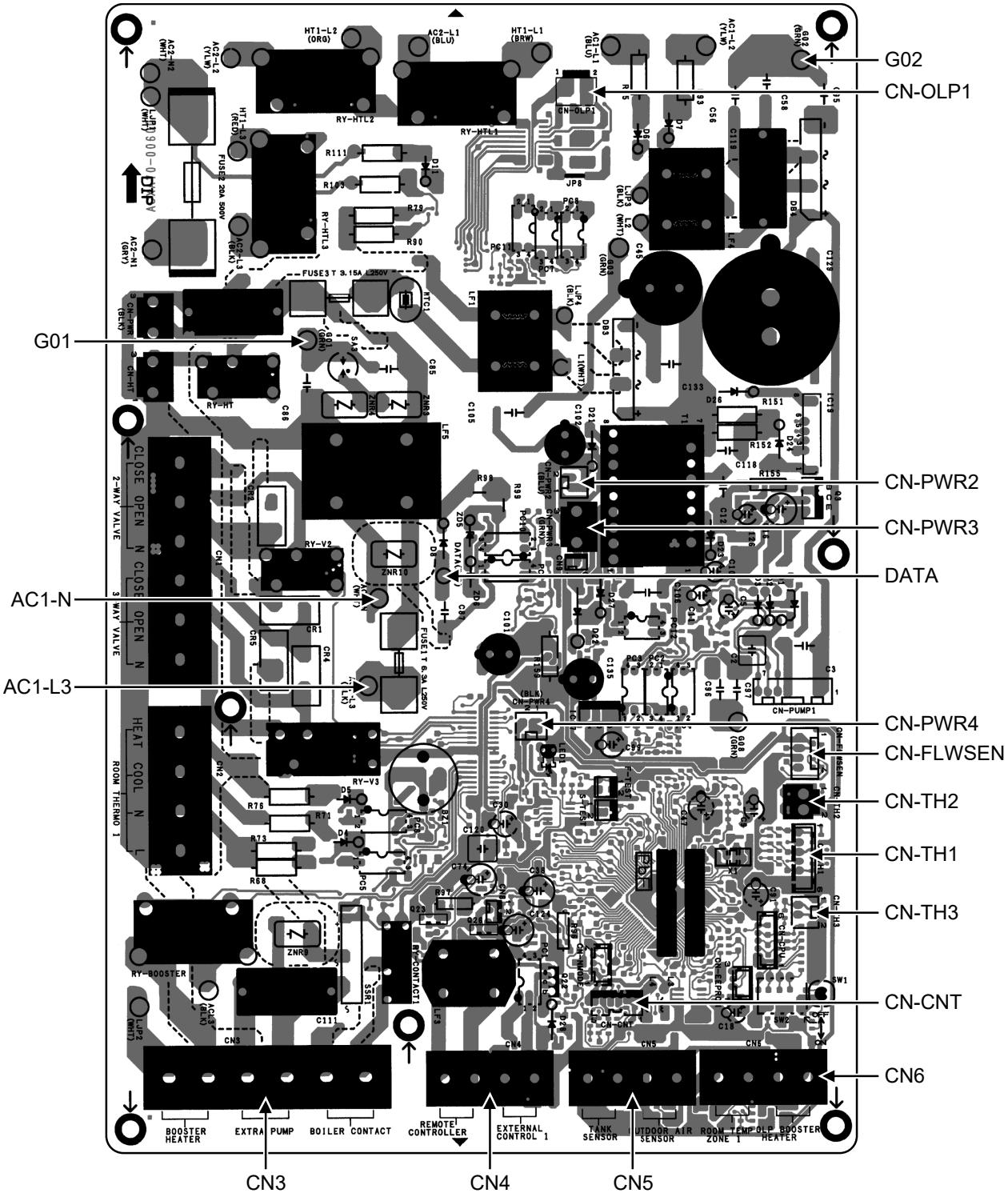
9.2.2 WH-UD07HE5-1 WH-UD09HE5-1



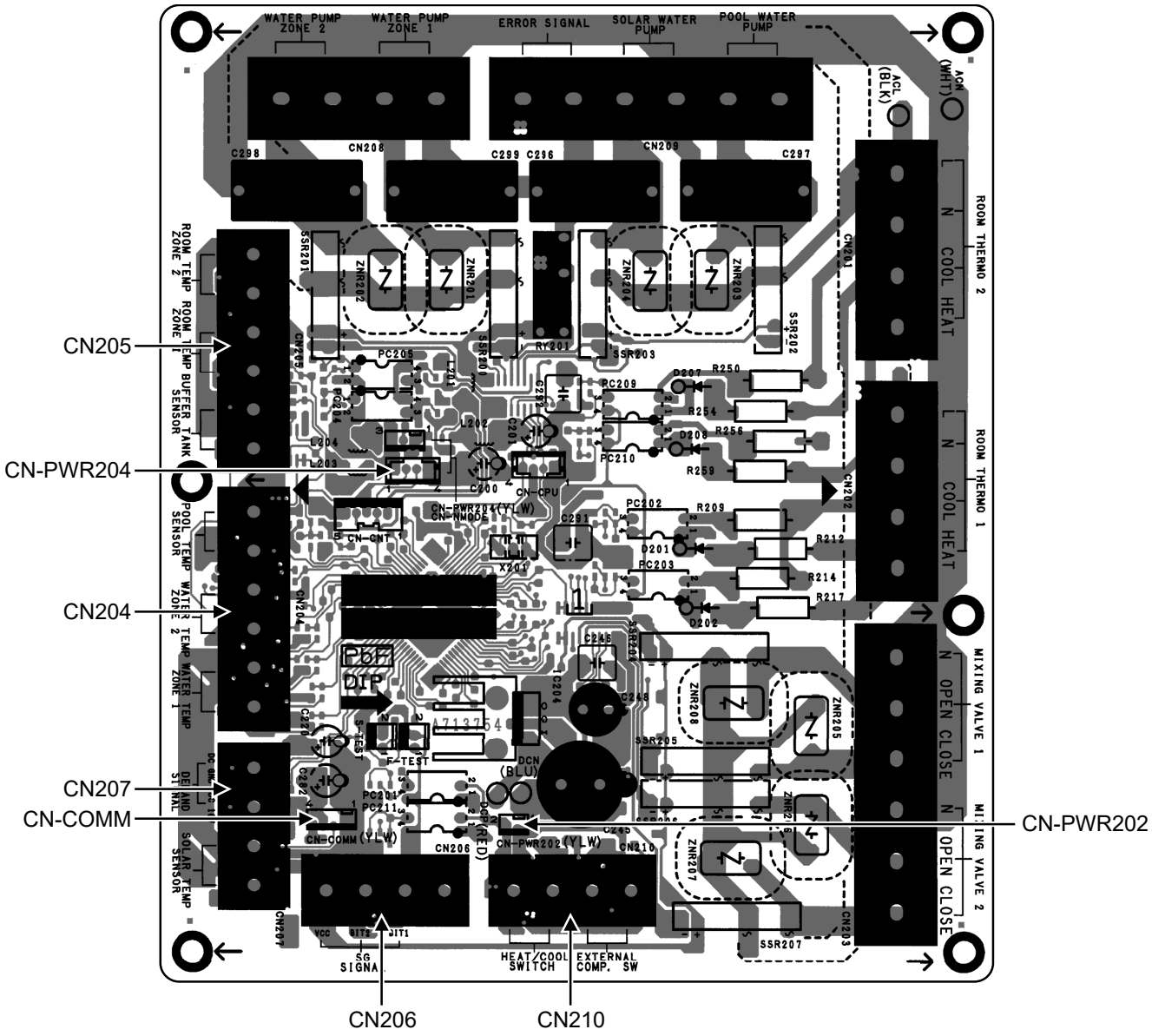
10. Printed Circuit Board

10.1 Indoor Unit

10.1.1 Main Printed Circuit Board



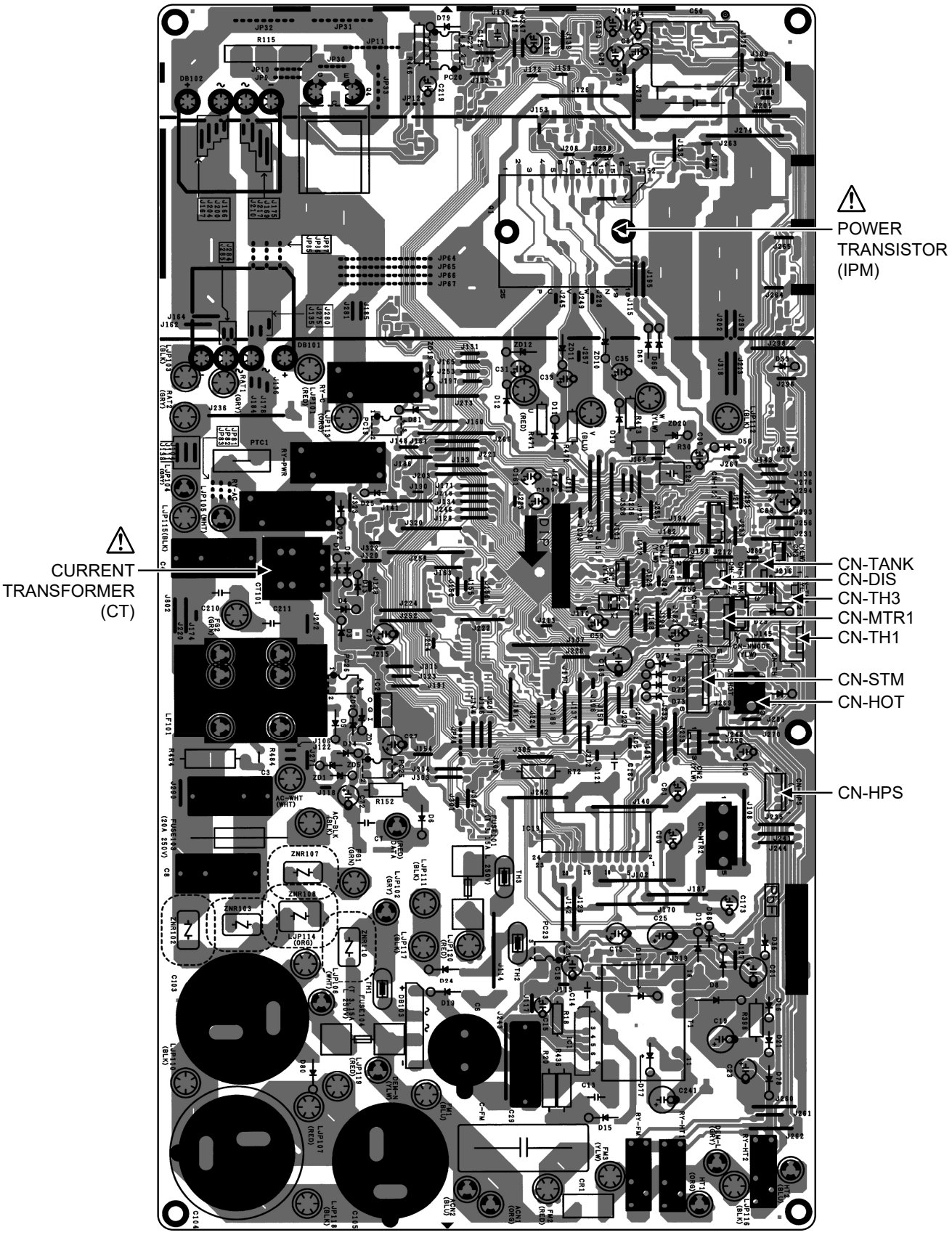
10.1.2 Sub Printed Circuit Board



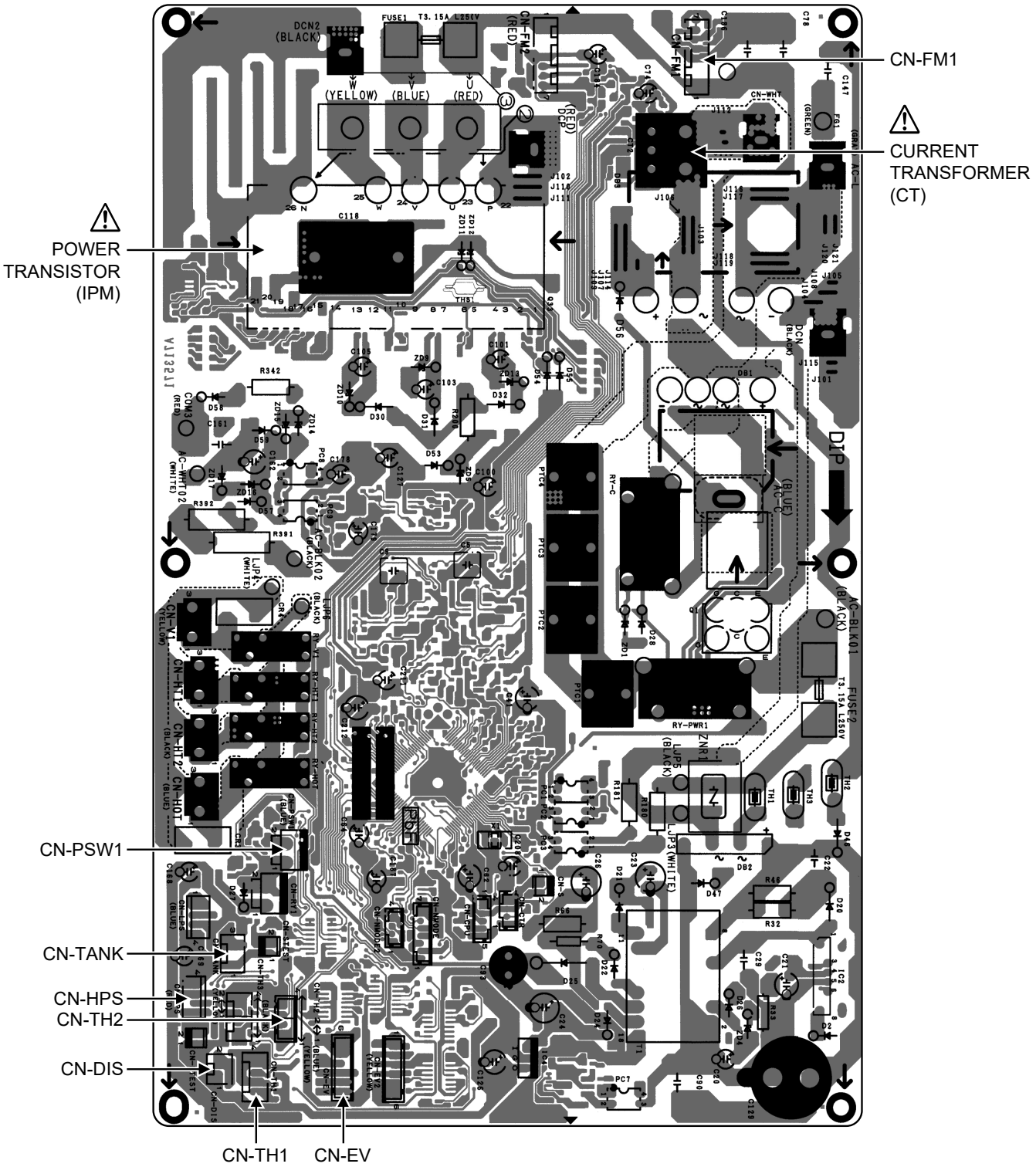
10.2 Outdoor Unit

10.2.1 Main Printed Circuit Board

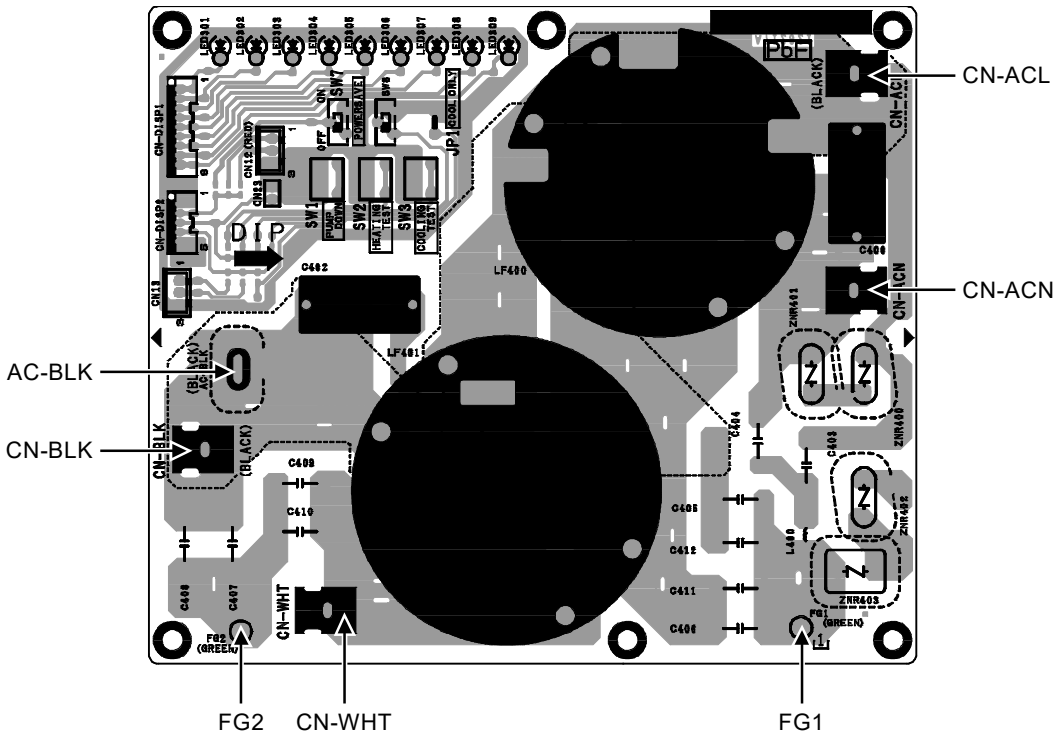
10.2.1.1 WH-UD03HE5-1 WH-UD05HE5-1



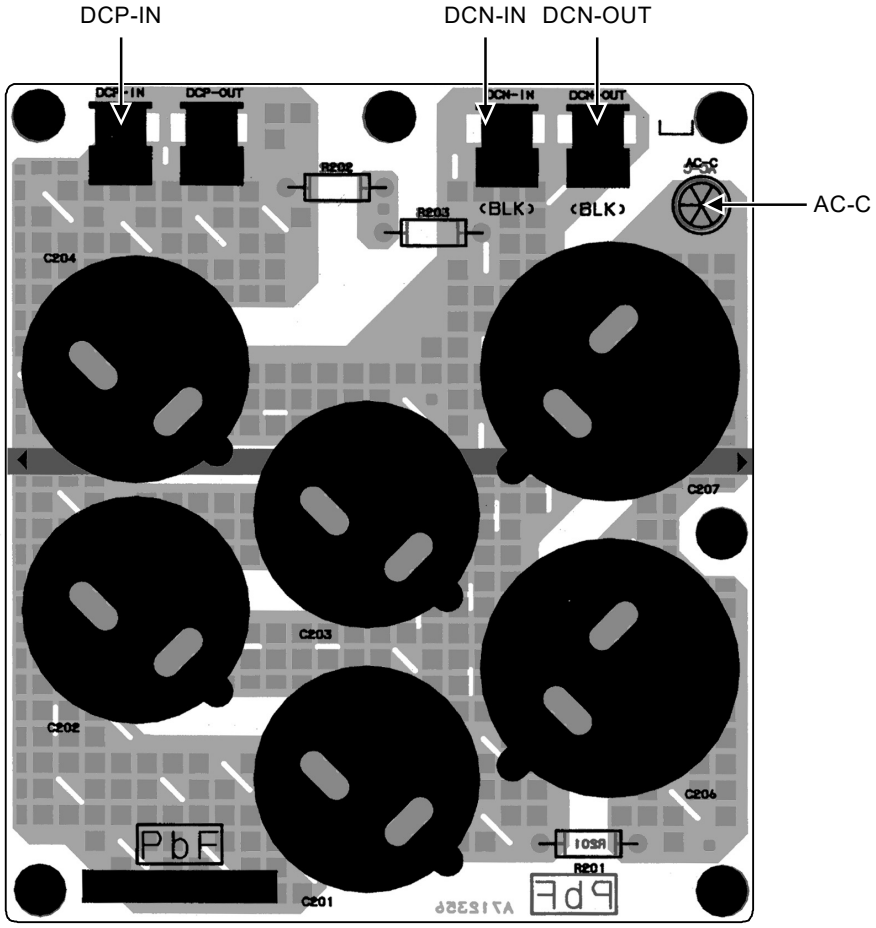
10.2.1.2 WH-UD07HE5-1 WH-UD09HE5-1



10.2.1.2.1 Noise Filter Printed Circuit Board



10.2.1.2.2 Capacitor Printed Circuit Board



11. Installation Instruction

Field Supply Accessories (Optional)

No.	Part		Model	Specifications	Maker
i	2-way valve kit *Cooling model	Electromotoric Actuator	SFA21/18	AC230V	Siemens
		2-port Valve	VVI46/25		Siemens
ii	Room Thermostat	Wired	PAW-A2W-RTWIRED	AC230V	-
		Wireless	PAW-A2W-RTWIRELESS		
iii	Pump	-	Yonos 25/6	AC230V	Wilo
iv	Outdoor sensor	-	PAW-A2W-TSOD	-	-
v	Zone water sensor	-	PAW-A2W-TSHC	-	-
vi	Zone room sensor	-	PAW-A2W-TSRT	-	-

- It is recommended to purchase the field supply accessories listed in above table.

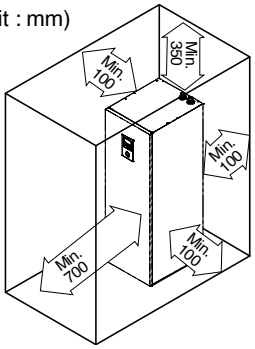
11.1 Indoor Unit

11.1.1 Select the Best Location

- Install the Tank Unit in indoors with frost free weather proof location only.
- Must install on a flat horizontal and solid hard surface.
- There should not be any heat source or steam near the Tank Unit.
- A place where air circulation in the room is good.
- A place where drainage can be easily done (e.g. Utility room).
- A place where Tank Unit's operation noise will not cause discomfort to the user.
- A place where Tank Unit is far from door way.
- A place where accessible for maintenance.
- Ensure to keep minimum distance of spaces as illustrated below from wall, ceiling, or other obstacles.
- A place where flammable gas leaking might not occur.
- Secure the Tank Unit to prevent it being knocked over accidentally or during earthquakes.

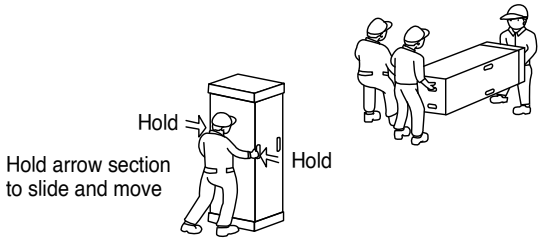
11.1.1.1 Required space for installation

(Unit : mm)



11.1.1.2 Transport and Handling

- Be careful during transporting the unit so that it is not damaged by impact.
- Only remove the packaging material once it has reached its desired installation location.
- It may need three or more people to carry out the installation work. The weight of Tank Unit might cause injury if carried by one person.
- The Tank Unit can be transported either in vertical or horizontal.
  - If it transported in horizontal, make sure Front of packaging material (printed with "FRONT") must facing upwards.
  - If it transported in vertical, use the hand holes on sides, slide and move to the desired location.
- Fix the Adjustable Feet, if the Tank unit installed on an uneven surface.

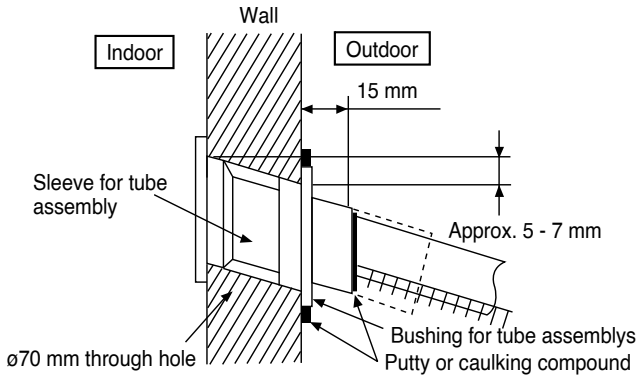


11.1.2 To Drill a Hole in the Wall and Install a Sleeve of Piping

1 Make a Ø70 mm through hole.
2 Insert the piping sleeve to the hole.
3 Fix the bushing to the sleeve.
4 Cut the sleeve until it extrudes about 15 mm from the wall.

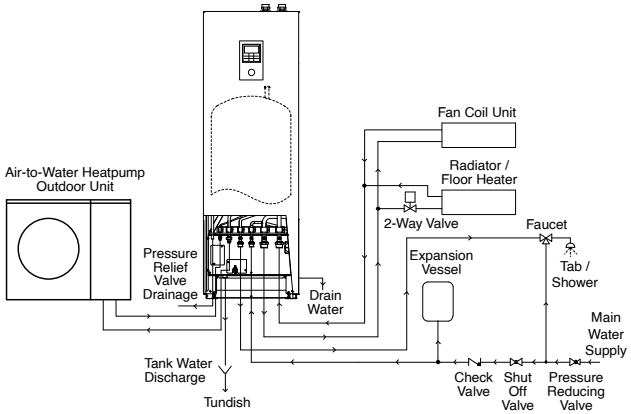
⚠ CAUTION
When the wall is hollow, please be sure to use the sleeve for tube assembly to prevent dangers caused by mice biting the connection cable.

5 Finish by sealing the sleeve with putty or caulking compound at the final stage.



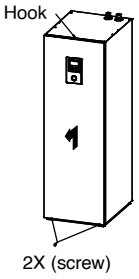
11.1.3 Piping Installation

11.1.3.1 Typical Piping Installation



11.1.3.2 Access to Internal Components

⚠ WARNING
This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.



⚠ CAUTION
Open or close the Front Plate carefully. The heavy Bottom Front Plate may injures the fingers.

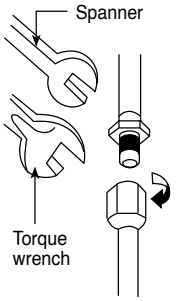
- **Open and Close Top Front Plate**
  1 Remove the 2 mounting screws of Bottom Front Plate.
  2 Slide it upwards to unhook the Bottom Front Plate hook.
  3 Reverse above steps 1~2 for close it.

11.1.3.3 Refrigerant Piping Installation

This Tank Unit is designed for combination with Panasonic Air-to-Water Heat Pump Outdoor Unit. If Outdoor Unit from other manufacturer are being used in combination with Panasonic Tank Unit, optimum operation and reliability of the system is not guaranteed. Thus warranty cannot be given in such case.

1 Connect Tank Unit to Air-to-Water Heatpump Outdoor Unit with correct piping size. Use Reducing Adapter for Outdoor Unit UD03HE5-1 and UD05HE5-1 Refrigerant Gas piping connection.

Model		Piping size (Torque)		Use Reducing Adapter
Tank Unit	Outdoor Unit	Gas	Liquid	
ADC0309H3E5B	UD03HE5-1 / UD05HE5-1	ø12.7mm (1/2") [55 N•m]	ø6.35mm (1/4") [18 N•m]	Yes
	UD07HE5-1 / UD09HE5-1	ø15.88mm (5/8") [65 N•m]	ø6.35mm (1/4") [18 N•m]	No

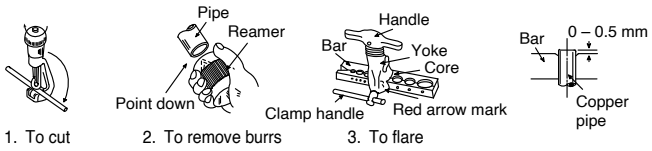


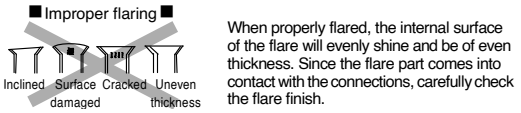
⚠ CAUTION
Do not overtighten, overtightening may cause gas leakage.

2 Please make flare after inserting flare nut (located at joint portion of tube assembly) onto the copper pipe. (In case of using long piping)
3 Do not use pipe wrench to open refrigerant piping. Flare nut may be broken and cause leakage. Use proper spanner or ring wrench.
4 Connect the piping:
   - Align the centre of piping and sufficiently tighten the flare nut with fingers.
   - Further tighten the flare nut with torque wrench in specified torque as stated in the table.

11.1.3.3.1 Cutting and Flaring the Piping

1 Please cut using pipe cutter and then remove the burrs.
2 Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
3 Please make flare after inserting the flare nut onto the copper pipes.



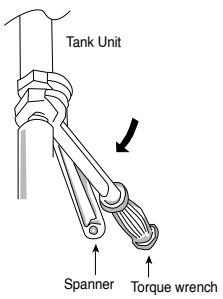


When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

11.1.3.4 Water Piping Installation

- Please engage a licensed water circuit installer to install this water circuit.
- This water circuit must comply with relevant European and national regulations (including EN61770), and local building regulation codes.
- Ensure the components installed in the water circuit could withstand water pressure during operation.
- Do not use worn out tube.
- Do not apply excessive force to pipes that may damage the pipes.
- Choose proper sealer which can withstand the pressures and temperatures of the system.
- Make sure to use two spanners to tighten the connection. Further tighten the nuts with torque wrench in specified torque as stated in the table.
- Cover the pipe end to prevent dirt and dust when inserting it through a wall.
- Choose proper sealer which can withstand the pressures and temperatures of the system.
- If non-brass metallic piping is used for installation, make sure to insulate the pipes to prevent galvanic corrosion.
- Use correct nut for all Tank Unit tube connections and clean all tubes with tap water before installation. See Tube Position Diagram for detail.

Tube Connector	Nut Size	Torque
ⓐ & ⓑ	RP 1¼"	117.6 N•m
ⓒ & ⓓ	RP ¾"	58.8 N•m



⚠ CAUTION
Do not overtighten, overtightening may cause gas leakage.

- Make sure to insulate the water circuit pipes to prevent reduction of heating capacity.
- After installation, check the water leakage condition in connection area during test run.
- Failure to connect the tube appropriately might cause the Tank Unit malfunction.
- Protection From Frost:
  If the Tank Unit is being exposed to frost while power supply failure or pump operating failure, drain the system. When water is idle inside the system, freezing up is very likely to happen which could damage the system. Make sure the power supply is turned off before draining. Heater Assembly may be damaged under dry heating.
- Corrosion Resistance:
  Duplex stainless steel is naturally corrosion resistant to mains water supply. No specific maintenance is required to maintain this resistance. However, please note that Tank Unit is not guaranteed for use with a private water supply.
- It is recommended to use a tray (field supply) to collect water from the Tank Unit if water leakage occur.

(A) Space Heating/Cooling Pipework

- Connect Tank Unit Tube Connector ⓐ to outlet connector of Zone 1 Panel/Floor heater.
- Connect Tank Unit Tube Connector ⓑ to inlet connector of Zone 1 Panel/Floor heater.
- Connect Tank Unit Tube Connector ⓘ to outlet connector of Zone 2 Panel/ Floor heater.
- Connect Tank Unit Tube Connector ⓚ to inlet connector of Zone 2 Panel/ Floor heater.
- Failure to connect the tube appropriately might cause the Tank Unit malfunction.
- Refer below table for the rated flow rate of each particular Outdoor Unit.

Model		Rated Flow Rate (l/min)	
Tank Unit	Outdoor Unit	Cool	Heat
ADC0309H3E5B	UD03HE5-1	9.2	9.2
	UD05HE5-1	12.9	14.3
	UD07HE5-1	17.6	20.1
	UD09HE5-1	20.1	25.8

(B) Domestic Hot Water Tank Pipework

- It's strongly recommended to install an expansion vessel (field supply) in the Domestic Hot Water Tank circuit. Refer Typical Piping Installation section to locate the expansion vessel.
  - Recommended pre-charge pressure of the expansion vessel (field supply) = 0.35MPa (3.5 bars)
- In high water pressure or water supply is above 500kPa, please install the Pressure Reducing Valve for water supply. If the pressure higher than that, it might damage the Tank Unit.

- A Pressure Reducing Valve (field supply) with below specification is strongly advised to be installed along the line of the tube connector ⓒ of Tank Unit. Refer Typical Piping Installation section to locate both of these valves.
  Recommended Pressure Reducing Valve specifications:
  - Set pressure: 0.35 MPa (3.5 bars)
- Must connect a faucet to Tank Unit Tube Connector ⓒ and main water supply, in order to supply water with appropriate temperature for shower or tap usage. Failure to do so might cause scalding.
- Failure to connect the tube appropriately might causing the Tank Unit malfunction.

(C) Pressure Relief Valve Drainage Pipework

- Connect a drain hose to the Pressure Relief Valve hose outlet ⓗ.
- The hose must be installed in a continuously downward direction and left open to the frost-free atmosphere.
- If drain hose is long, use a metal support fixture along the way to eliminate the wavy pattern of drain tube.
- The water may drip from this discharge hose. Therefore must guide the hose without close or block the outlet of the hose.
- Do not insert this hose into sewage hose or cleaning hose that may generate ammonia gas, sulphuric gas etc.
- If necessary, use a hose clamp to tighten the hose at drain hose connector to prevent it from leaking.
- Guide the drain hose to outdoor as illustrated at the right figure.

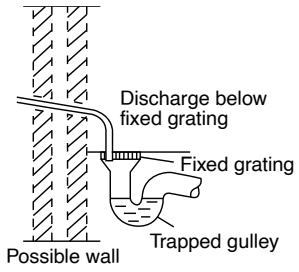


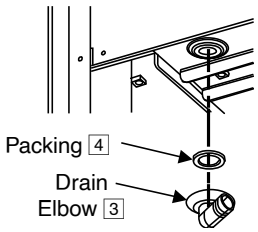
Illustration of guide drain hose to outdoor

(D) Domestic Hot Water Tank Discharge (Drain Tap) and Safety Relief Valve Pipework

- Safety Relief Valve 0.8MPa (8 bars) incorporated in Domestic Hot Water Tank.
- Drain Tap and Safety Relief Valve discharge fittings share the same drainage outlet.
- Use R½" male connector for this drainage outlet connection (Tube connector ⓖ).
- Piping must always be installed in a continuously downward direction. It must not be longer than 2m, with no more than 2 elbows, and must not allow condensation to build up or freezing to occur.
- The pipe from this drainage outlet fitting must not be shut off. The discharge must be freed.
- The end of this pipework must be in such a way so that the outlet is visible and cannot cause any damage. Keep away from electrical components.
- It is recommended to fit a tundish into this ⓖ pipework. Tundish should be visible and positioned away from frost environment and electrical components.

(E) Drain Elbow and Hose Installation

- Fix the Drain Elbow and Packing to the bottom of Drain Water Hole ⓘ.
- Use inner diameter 17 mm drain hose in the market.
- This hose must to be installed in a continuously downward direction and in a frost-free environment. Improper drain piping may cause water leakage hence damage the furnitures.
- Guides this hose outlet to outdoor only.
- Do not insert this hose into sewage or drain pipe that may generate ammonia gas, sulphuric gas, etc.
- If necessary, use hose clamp to further tighten the hose at drain hose connector to prevent leakage.
- Water will drip from this hose, therefore the outlet of this hose must be installed in an area where the outlet cannot become blocked.



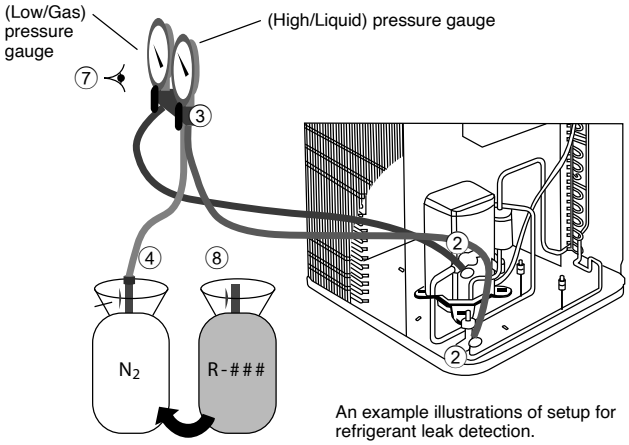
11.1.3.5 Air-Tightness Test on the Refrigerating System

Before system charged with refrigerant and before the refrigerating system in put into operation, below site test procedure and acceptance criteria shall be verified by the certified technicians, and/or the installer:-

Step 1: Pressure test for refrigerant leak detection:

1) Steps for pressure test, in accordance to ISO 5149.
2) Evacuate the system from refrigerant before the leak test, attach the gauge manifold set correctly and tightly. Charging hose of Low side connect to Gas side. (Charging hose of High side connect to Liquid side if applicable.)
3) Adjust the knob on the service valves, and regulator on the gauge set, so that test gas can be inserted through the centre manifold of the gauge set.
4) Insert Nitrogen gas into the system through the centre manifold and wait until the pressure within the system to reach about 1MPa (10 BarG) wait for a few hours and monitor the pressure reading on the gauges.

5) Please note that the system's pressure may rise slightly if the test is carried out on mid day, due to temperature rise. The inverse may happen when there is temperature drop at night. However, this variation will be minimal.
6) Waiting time depends on the size of the system. Larger systems may require 12 hours of waiting time. Leak detection within smaller system can be achieved in 4 hours.
7) Check if there is a constant pressure drop. Move to next step "Step 2: Refrigerant leak detection..." if there is any pressure drop. Otherwise, release the Nitrogen gas and, move to "Step 3: Vacuum test".
8) Next, insert a small amount of same refrigerant into the system through the centre hose, until the pressure reaches about 1MPa (10 BarG).



An example illustrations of setup for refrigerant leak detection.

Step 2: Refrigerant leak detection through Electronic halogen leak detector and/or ultrasonic leak detector:

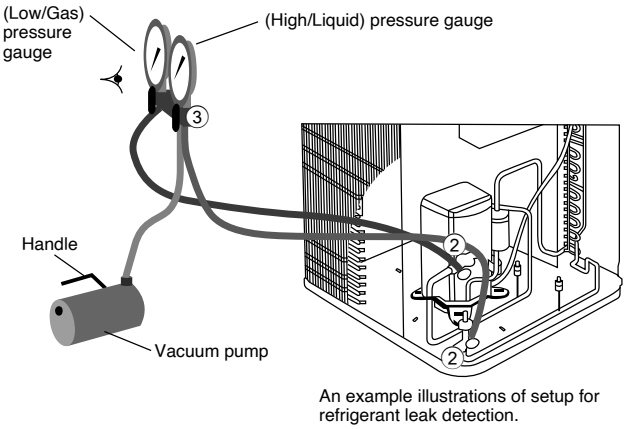
1) Use any one of below detector to check leaking.
   i) Electronic halogen leak detector.
      i-a) Switch on the unit.
      i-b) Cover the test area from direct draft.
      i-c) Pass the detection probe near test area and wait for audible and visible signals.
   ii) Ultrasonic Leak Detector
      ii-a) Make sure the area is quiet.
      ii-b) Switch on the ultrasonic leak detector.
      ii-c) Move the probe along your air conditioning system to test for leaks, and mark for repair.
2) Any leak detected at this level shall be repaired and retested, starting from "Step 1: Pressure test".

NOTE:
- Always recover the refrigerant and Nitrogen gas into recovery cylinder after completion of a test.
- You must use the detection equipment with Detectable Leak Rate of 10^{-6} Pa.m^3/s or better.
- Do not use refrigerant as test medium for system with total refrigerant charge more than 5kg.
- Test shall be performed with dry Nitrogen or another non-flammable, non-reactive, dried gas. Oxygen, air or mixtures containing them shall not be used.

Step 3: Vacuum test:

1) Perform Vacuum test to check leak / moisture if present.
2) Refer to section "EVACUATION OF THE EQUIPMENT" to vacuum gas out of the air conditioning system.
3) Wait for a few hours, depending on the size of the refrigerating system and monitor the pressure rise.
   If the pressure rises until 1 bar absolute, then there is leak.
   If the pressure rises, but it is lower than 1 bar absolute, then moisture is present.

Next, remove the moisture, or repair, and redo the refrigerant leak testing, starting from "Step 1: Pressure test".



An example illustrations of setup for refrigerant leak detection.

11.1.4 Connect the Cable to Tank Unit

⚠ WARNING
This section is for authorized and licensed electrician only. Work behind the Control Board Cover secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

11.1.4.1 Fixing of Power Supply Cable and Connecting Cable

1 Connecting cable between Tank Unit and Outdoor Unit shall be approved polychloroprene sheathed flexible cord, type designation 60245 IEC 57 or heavier cord. See below table for cable size requirement.

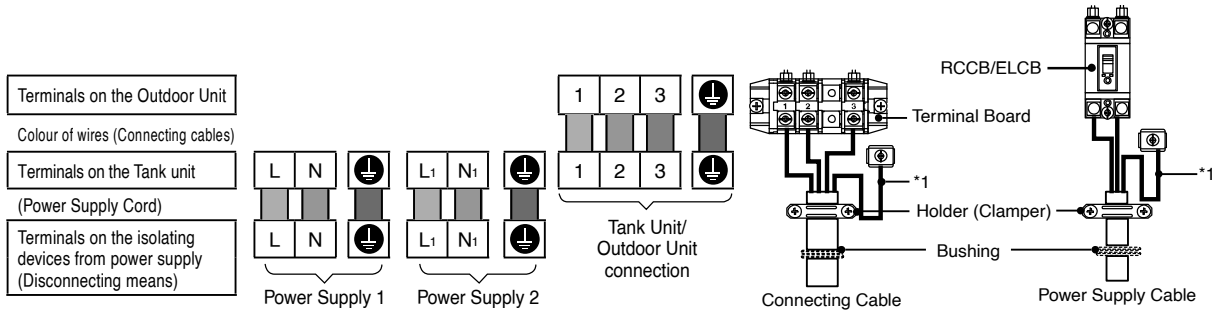
Model		Connecting Cable Size
Tank Unit	Outdoor Unit	
ADC0309H3E5B	UD03HE5-1 / UD05HE5-1	4 x 1.5 mm^2
	UD07HE5-1 / UD09HE5-1	4 x 2.5 mm^2

- Ensure the colour of wires of Outdoor Unit and the terminal no. are the same to the Tank Unit respectively.
- Earth wire shall be longer than the other wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the Holder (Clamper).

2 An isolating device must be connected to the power supply cable.
- Isolating device (disconnecting means) should have minimum 3.0 mm contact gap.
- Connect the approved polychloroprene sheathed power supply 1 cord and power supply 2 cord and type designation 60245 IEC 57 or heavier cord to the terminal board, and to the other end of the cord to isolating device (Disconnecting means). See below table for cable size requirement.

Model		Power Supply Cord	Cable Size	Isolating Devices	Recommended RCD
Tank Unit	Outdoor Unit				
ADC0309H3E5B	UD03HE5-1 / UD05HE5-1	1	3 x 1.5 mm^2	15/16A	30mA, 2P, type A
		2	3 x 1.5 mm^2	15/16A	30mA, 2P, type AC
	UD07HE5-1 / UD09HE5-1	1	3 x 2.5 mm^2	25A	30mA, 2P, type A
		2	3 x 1.5 mm^2	15/16A	30mA, 2P, type AC

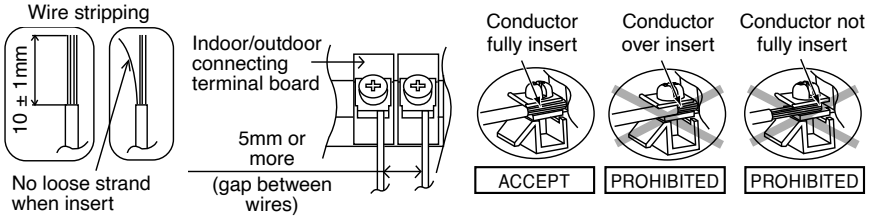
3 To avoid the cable and cord being damaged by sharp edges, the cable and cord must be passed through a bushing (located at the bottom of Control Board) before terminal board. The bushing must be used and must not be removed.



Terminal screw	Tightening torque cN•cm {kgf•cm}
M4	157~196 {16~20}
M5	196~245 {20~25}

*1 - Earth wire must be longer than other cables for safety reasons

11.1.4.2 Wire Stripping and Connecting Requirement



11.1.4.3 Connecting Requirement

For Tank Unit with UD03HE5-1/UD05HE5-1

- The equipment's Power Supply 1 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-3 and can be connected to current supply network.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000- 3-11 and shall be connected to suitable supply network, with the following maximum permissible system impedance Z_{max} = 0.445 ohm (Ω) at the interface. Please liaise with supply authority to ensure that the Power Supply 2 is connected only to a supply of that impedance or less.

For Tank Unit with UD07HE5-1/UD09HE5-1

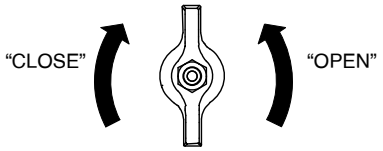
- This equipment's Power Supply 1 complies with IEC61000-3-12 provided that the short circuit power S_{sc} is greater than or equal to 400.00kW at the interface point between the user's supply and the public system. It is the responsibility of the installer or user of the equipment to ensure, by consultation with the distribution network operator if necessary, that the equipment is connected only to a supply with a short circuit power S_{sc} greater than or equal to 400.00kW.
- The equipment's Power Supply 1 complies with IEC/EN 61000-3-11 and shall be connected to a suitable supply network, having services current capacity ≥ 100A per phase. Please liaise with supply authority that the service current capacity at the interface point is sufficient for the installation of the equipment.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-2.
- The equipment's Power Supply 2 complies with IEC/EN 61000-3-11 and shall be connected to suitable supply network, with the following maximum permissible system impedance Z_{max} = 0.445 ohm (Ω) at the interface. Please liaise with supply authority to ensure that the Power Supply 2 is connected only to a supply of that impedance or less.

11.1.5 Charging and Discharging the Water

- Make sure all the piping installations are properly done before carry out below steps.

11.1.5.1 Charge the Water

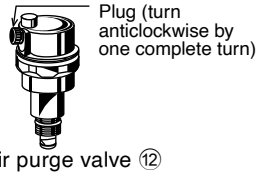
- **For Domestic Hot Water Tank**
  1 Set the Domestic Hot Water Tank Discharge (Drain Tap) ⑨ to "CLOSE".



Domestic Hot Water Tank Discharge (Drain Tap) ⑨

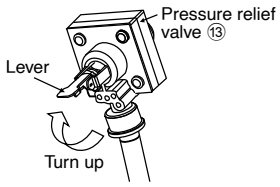
  2 Set all Tap / Shower "OPEN".
  3 Start filling water to the Domestic Hot Water Tank via Tube Connector ⓒ.
  After 20~40min, water should flow out from Tap / Shower. Else, please contact your local authorized dealer.
  4 Check and make sure no water leaking at the tube connecting points.
  5 Set the Domestic Hot Water Tank Discharge (Drain Tap) ⑨ to "OPEN" for 10 seconds to release air from this pipeline.
  Then set it "CLOSE".
  6 Turn the Safety Relief Valve knob counterclockwise slightly and hold for 10 seconds to release air from this pipeline.
  Then recover the knob to original position.
  7 Ensure Step 5 & 6 is carried out each time after charging water to Domestic Hot Water Tank.
  8 To prevent back pressure from happening to the Safety Relief Valve, do turn the Safety Relief Valve knob counterclockwise.

- **For Space Heating / Cooling**
  1 Turn the plug on the Air Purge Valve outlet anticlockwise by one complete turn from fully closed position.



Air purge valve ⑫

2 Set the Pressure Relief Valve level “DOWN”.



Pressure relief valve ⑬

3 Start filling water (with pressure more than 0.1 MPa (1 bar)) to the Space Heating / Cooling circuit via Tube Connector ⓐ. Stop filling water if the free water flow through Pressure Relief Valve Drainage ⓗ.
4 Turn ON the Tank Unit and make sure Water Pump and Water Pump are running.
5 Check and make sure no water leaking at the tube connecting points.

11.1.5.2 Discharge the Water

- **For Domestic Hot Water Tank**
  1 Turn OFF power supply.
  2 Set the Domestic Hot Water Tank Discharge (Drain Tap) ⓖ to “OPEN”.
  3 Open Tap / Shower to allow air inlet.
  4 Turn the Safety Relief Valve knob counterclockwise slightly and hold it until all air is released from this pipeline. Then recover the knob to original position after ensured the pipeline is emptied.
  5 After discharge, set Domestic Hot Water Tank Discharge (Drain Tap) ⓖ to “CLOSE”.

11.1.6 Reconfirmation

⚠ WARNING
Be sure to switch off all power supply before performing each of the below checkings.

*11.1.6.1 Check Water Pressure *(0.1 MPa = 1 bar)*

Water pressure should not lower than 0.05 MPa (with inspects the Water Pressure Gauge). If necessary add water into Tank Unit (via Tube Connector ⓐ).

11.1.6.2 Check Pressure Relief Valve

- Check for correct operation of Pressure Relief Valve by turning on the lever to become horizontal.
- If you do not hear a clacking sound (due to water drainage), contact your local authorized dealer.
- Push down the lever after finish checking.
- In case the water keep on draining out from the Tank Unit, switch off the system, and then contact your local authorized dealer.

11.1.6.3 Expansion Vessel Pre Pressure Checking

For Space Heating / Cooling

- Expansion Vessel with 10 L air capacity and initial pressure of 1 bar is installed in this Tank Unit.
- Total amount of water in system should be below 200 L. (Inner volume of Tank Unit’s piping is about 5 L)
- If total amount of water is over 200 L, please add another expansion vessel. (field supply)
- Please keep the installation height difference of system water circuit within 10 m.

11.1.6.4 Check RCCB/ELCB

Ensure the RCCB/ELCB set to “ON” condition before check RCCB/ELCB.
Turn on the power supply to the Tank Unit.
This testing could only be done when power is supplied to the Tank Unit.

⚠ WARNING
Be careful not to touch parts other than RCCB/ELCB test button when the power is supplied to Tank Unit. Else, electrical shock may happen.

- Push the “TEST” button on the RCCB/ELCB. The lever would turn down and indicate “0”, if it functions normal.
- Contact authorized dealer if the RCCB/ELCB malfunction.
- Turn off the power supply to the Tank Unit.
- If RCCB/ELCB functions normal, set the lever to “ON” again after testing finish.

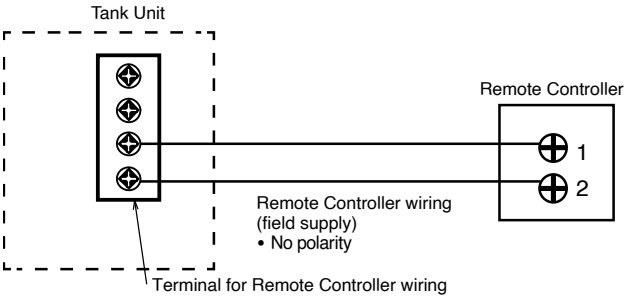
11.1.7 Installation of Remote Controller as Room Thermostat

- Remote Controller mounted to the Tank Unit can be moved to the room and serve as Room Thermostat.

11.1.7.1 Installation Location

- Install at the height of 1 to 1.5 m from the floor (Location where average room temperature can be detected).
- Install vertically against the wall.
- Avoid the following locations for installation.
  1 By the window, etc. exposed to direct sunlight or direct air.
  2 In the shadow or backside of objects deviated from the room airflow.
  3 Location where condensation occurs (The Remote Controller is not moisture proof or drip proof.)
  4 Location near heat source.
  5 Uneven surface.
- Keep distance of 1 m or more from the TV, radio and PC. (Cause of fuzzy image or noise)

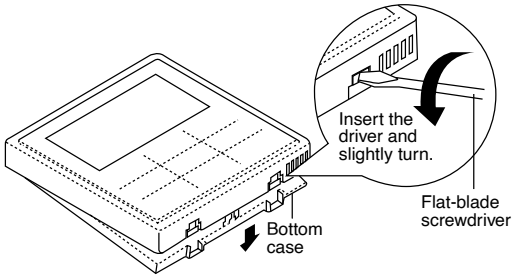
11.1.7.2 Remote Controller Wiring



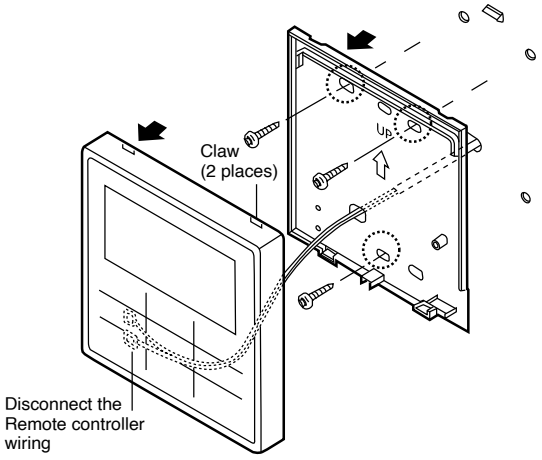
- Remote Controller cable shall be (2 x min 0.3 mm^2), of double insulation PVC-sheathed or rubber sheathed cable. Total cable length shall be 50 m or less.
- Be careful not to connect cables to other terminals of Tank Unit (e.g. power source wiring terminal). Malfunction may occur.
- Do not bundle together with the power source wiring or store in the same metal tube. Operation error may occur.

11.1.7.3 Remove The Remote Controller From Tank Unit

- Remove the top case from the bottom case.



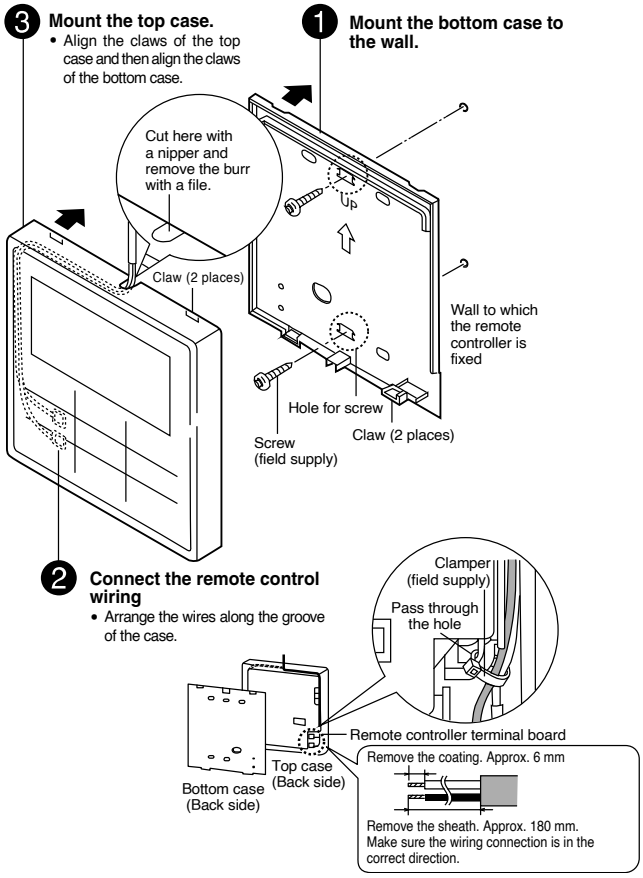
- Remove the wiring between Remote controller and Tank Unit terminal.



11.1.7.4 Mounting The Remote Controller

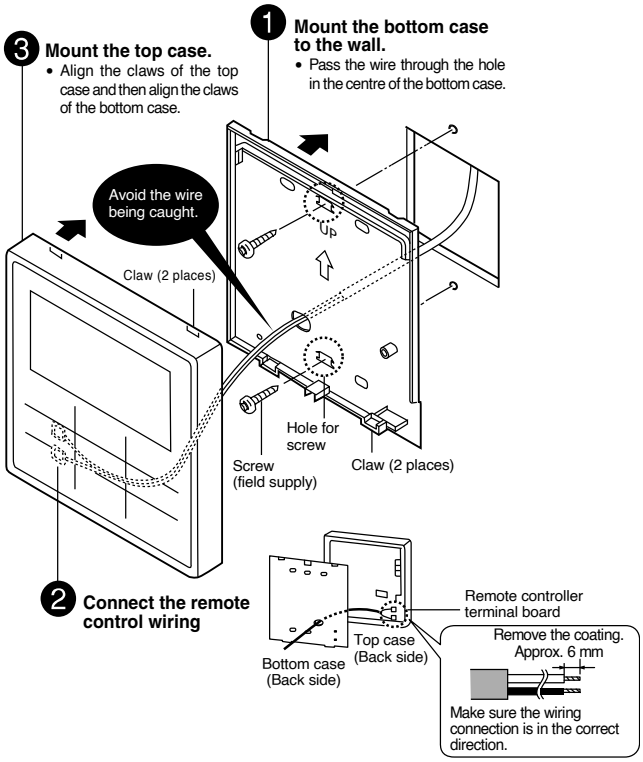
For exposed type

Preparation: Make 2 holes for screws using a driver.



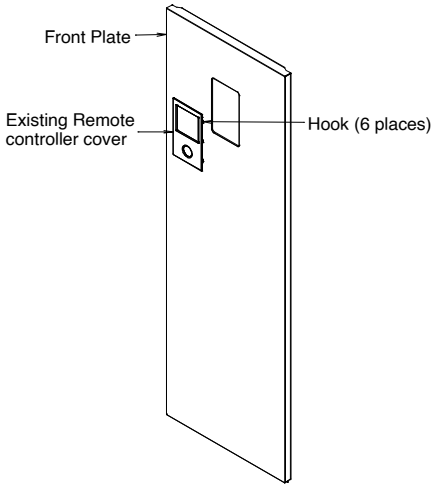
For embedded type

Preparation: Make 2 holes for screws using a driver.

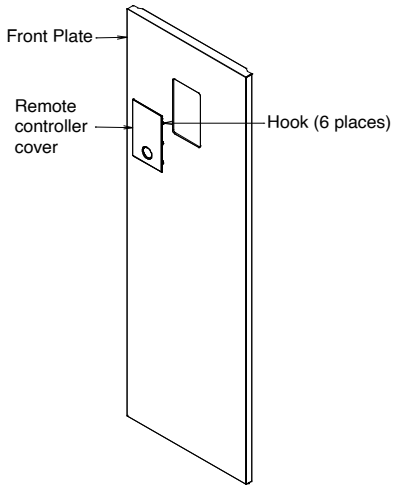


11.1.7.5 Replace The Remote Controller Cover

- Replace the existing Remote controller cover with Remote controller cover to close the hole left after remove the Remote controller.
  1 Release the Remote controller cover's hooks from behind the Front Plate.



  2 Press from front to fix the Remote controller cover on the front plate.



11.1.8 Test Run

- Before test run, make sure below items have been checked:-
  - Pipework are properly done.
  - Electric cable connecting work are properly done.
  - Tank Unit is filled up with water and trapped air is released.
  - Please turn on the power supply after filling the tank until full.
  - In order to check whether the tank is full, switch heater once for about 10 min.
- Switch ON the power supply of the Tank Unit. Set the Tank Unit RCCB /ELCB to "ON" condition. Then, please refer to the Operation Instruction for operation of Remote Controller.
- For normal operation, Water Pressure Gauge reading should be in between 0.05 MPa and 0.3 MPa. If necessary, adjust the Water Pump SPEED accordingly to obtain normal water pressure operating range. If adjust Water Pump SPEED cannot solve the problem, contact your local authorized dealer.
- After test run, please clean the Water Filter Set. Reinstall it after finish cleaning.

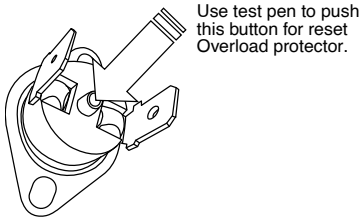
11.1.8.1 Check Water Flow of Water Circuit

Confirm the maximum water flow during main pump operation not less than 15 l/min.
*Water flow can be check through service setup (Pump Max Speed) [Heating operation at low water temperature with lower water flow may trigger "H75" during defrost process.]

11.1.8.2 Reset Overload Protector

Overload Protector a serves the safety purpose to prevent the water over heating. When the Overload Protector a trip at high water temperature, take below steps to reset it.

- Take out the cover.
- Use a test pen to push the centre button gently in order to reset the Overload Protector.
- Fix the cover to the original fixing condition.



11.1.9 Maintenance

- In order to ensure safety and optimal performance of the Tank Unit, seasonal inspections on the Tank Unit, functional check of RCCB/ELCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer. Contact dealer for scheduled inspection.

11.1.9.1 Maintenance for Water Filter Set

- Turn OFF power supply.
- Set the two valves for the Water Filter Set to "CLOSE".
- Take off the clip, then gently pull out the mesh. Beware of small amount water drain out from it.
- Clean the mesh with warm water to remove all the stain. Use soft brush if necessary.
- Reinstall the mesh to the Water Filter Set and set back the clip on it.
- Set the two valves for the Water Filter Set to "OPEN".
- Turn ON power supply.

11.1.9.2 Maintenance for Safety Relief Valve

- It is strongly recommended to operate the valve by turn the knob counter clockwise to ensure free water flow through discharge pipe at regular intervals to ensure it is not blocked and to remove lime deposit.

11.1.9.3 Proper Pump Down Procedure

⚠ WARNING
Strictly follow the steps below for proper pump down procedure. Explosion may occur if the steps are not followed as per sequence. 1. When the Tank Unit is not in operation (standby), press the “SERVICE” switch on the Remote Controller to enter SERVICE mode. Operate the system in Sr : 01 mode for pump down operation. 2. After 10~15 minutes, (after 1 or 2 minutes in case very low ambient temperatures (< 10°C)), fully close 2 way valve on Outdoor Unit. 3. After 3 minutes, fully close 3 way valve on Outdoor Unit. 4. Press the “OFF/ON” switch on the Remote Controller to stop pump down operation. 5. Remove the refrigerant piping.

11.2 Outdoor Unit

Attached accessories

No.	Accessories part	Qty.	No.	Accessories part	Qty.
1	Drain elbow 	1	3	Banding strap  (For UD07*E5* and UD09*E5* only)	3
2	Rubber cap 	7 or 8 (Depend on Model)	4	Protective bushing (For UD07*E5* and UD09*E5* only)	2

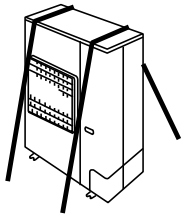
Optional Accessory

No.	Accessories part	Qty.
5	Base Pan Heater CZ-NE2P (For UD03*E5* and UD05*E5* only) CZ-NE3P (For UD07*E5* and UD09*E5* only)	1

- It is strongly recommended to install a Base Pan Heater (optional) if the outdoor unit is install in cold climate area. Refer the Base Pan Heater (optional) installation instruction for details of installation.
- Applicable Piping Kit (For UD07*E5* and UD09*E5* only) CZ-52F5,7,10BP

11.2.1 Select the Best Location

- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- Avoid installations in areas where the ambient temperature may drop below -20°C.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If outdoor unit installed near sea, region with high content of sulphur or oily location (e.g. machinery oil, etc), it lifespan maybe shorten.
- When installing the product in a place where it will be affected by typhoon or strong wind such as wind blowing between buildings, including the rooftop of a building and a place where there is no building in surroundings, fix the product with an overturn prevention wire, etc. (Overturn prevention fitting model number: K-KYZP15C) (For UD07*E5* and UD09*E5* only)



- If piping length is over 10 m, additional refrigerant should be added as shown in the table.

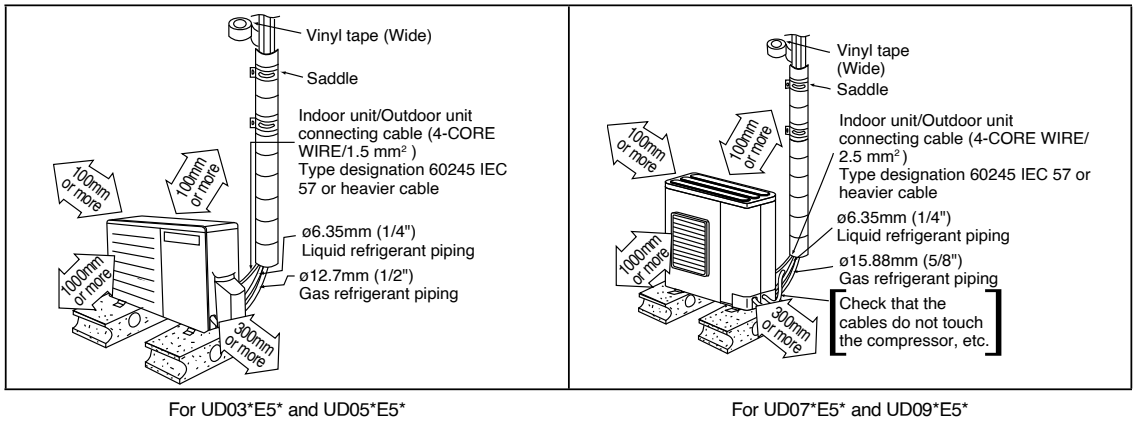
Model	Piping size		Rated Length (m)	Max. Elevation (m)	Min. Piping Length (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)
	Gas	Liquid					
UD03*E5* and UD05*E5*	ø12.7mm (1/2")	ø6.35mm (1/4")	5	5	3	15	20
UD07*E5* and UD09*E5*	ø15.88mm (5/8")	ø6.35mm (1/4")	5	20	3	30	30

Example: For UD03*E5*
If piping length is 15m, the quantity of additional refrigerant should be 100g. [(15-10)m x 20 g/m = 100g]

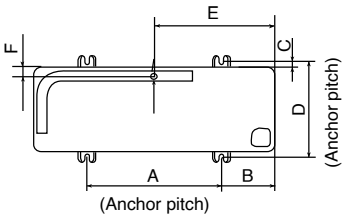
11.2.2 Install the Outdoor Unit

11.2.2.1 Installation Diagram

- It is advisable to avoid more than 2 blockage directions. For better ventilation & multiple-outdoor installation, please consult authorized dealer/specialist.
- This illustration is for explanation purposes only.



For UD03*E5* and UD05*E5* | For UD07*E5* and UD09*E5*



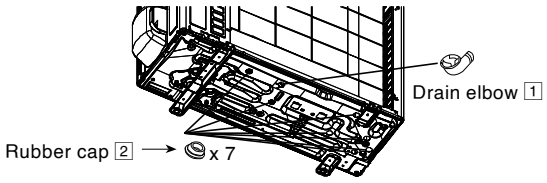
Model	A	B	C	D	E	F
UD03*E5* and UD05*E5*	540	160	20	330	430	46
UD07*E5* and UD09*E5*	620	140	15	355	450	44

(Unit : mm)

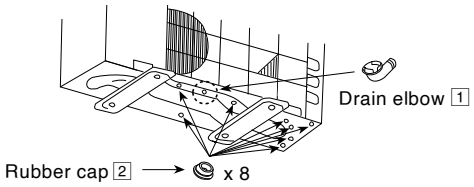
- After selecting the best location, start installation according to Installation Diagram.
  1 Fix the unit on concrete or rigid frame firmly and horizontally by bolt nut (ø10 mm).
  2 When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt or nails.

11.2.2.2 Disposal of Outdoor Unit Drain Water

- When a Drain elbow is used, please ensure to follow below:
  - the unit should be placed on a stand which is taller than 50 mm.
  - cover the ø20mm holes with Rubber cap (refer to illustration below).
  - use a tray (field supply) when necessary to dispose the outdoor unit drain water.
- If the unit is used in an area where temperature falls below 0°C for 2 or 3 consecutive days, it is recommended not to use the Drain elbow and Rubber cap, for the drain water freezes and the fan will not rotate.



UD03*E5* and UD05*E5*

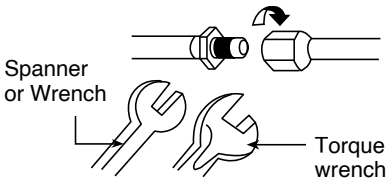


UD07*E5* and UD09*E5*

11.2.3 Connecting the Piping

11.2.3.1 Connecting the Piping to Outdoor Unit

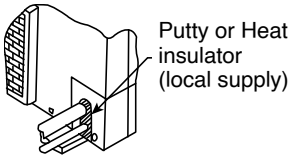
Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe. Align center of piping to valves and then tighten with torque wrench to the specified torque as stated in the table.



Model	Piping size (Torque)	
	Gas	Liquid
UD03*E5* and UD05*E5*	ø12.7mm (1/2") [55 N•m]	ø6.35mm (1/4") [18 N•m]
UD07*E5* and UD09*E5*	ø15.88mm (5/8") [65 N•m]	ø6.35mm (1/4") [18 N•m]

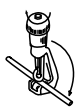
Be sure to use two spanners to tighten.
(If the nuts are overtightened, it may cause the flares to break or leak.)

Close the tube joining area with putty heat insulator (local supply) without any gap as shown in right figure.
(To prevent insects or small animal entering.)
(For UD07*E5* and UD09*E5* only)

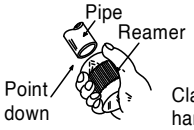


11.2.3.1.1 Cutting and Flaring the Piping

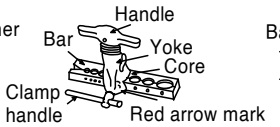
1 Please cut using pipe cutter and then remove the burrs.
2 Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
3 Please make flare after inserting the flare nut onto the copper pipes.

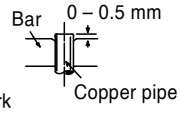


1. To cut

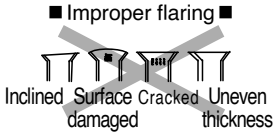


2. To remove burrs





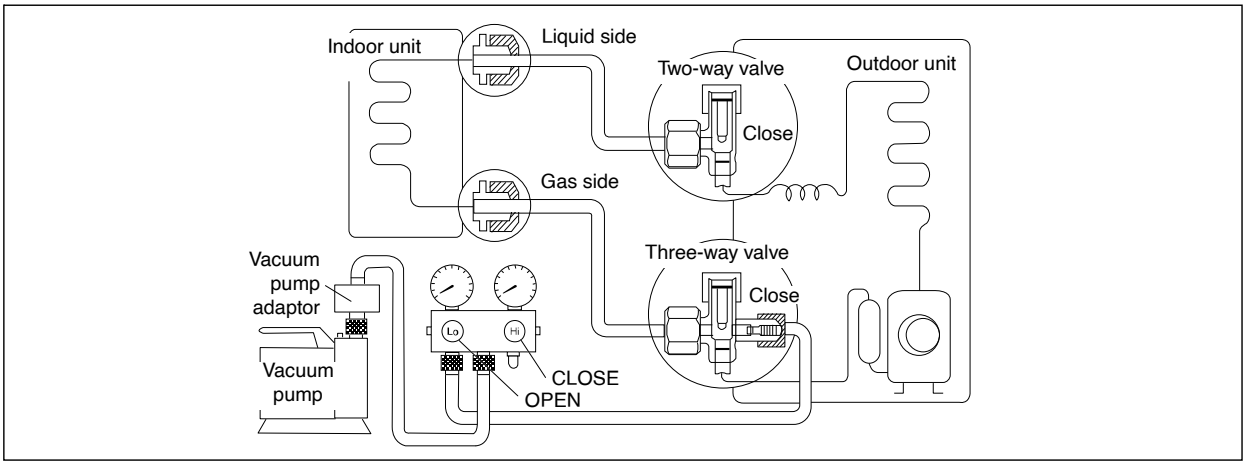
3. To flare



When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

11.2.4 Evacuation of the Equipment

WHEN INSTALLING AN AIR-TO-WATER HEAT PUMP, BE SURE TO EVACUATE THE AIR INSIDE THE UNIT AND PIPES in the following procedure.



1 Connect a charging hose with a push pin to the Low side of a charging set and the service port of the 3-way valve.
   - o Be sure to connect the end of the charging hose with the push pin to the service port.
2 Connect the center hose of the charging set to a vacuum pump with check valve, or vacuum pump and vacuum pump adaptor.
3 Turn on the power switch of the vacuum pump and make sure that the needle in the gauge moves from 0 cmHg (0 MPa) to –76 cmHg (–0.1 MPa). Then evacuate the air approximately ten minutes.
4 Close the Low side valve of the charging set and turn off the vacuum pump. Make sure that the needle in the gauge does not move after approximately five minutes.
   Note : BE SURE TO FOLLOW THIS PROCEDURE IN ORDER TO AVOID REFRIGERANT GAS LEAKAGE.
5 Disconnect the charging hose from the vacuum pump and from the service port of the 3-way valve.
6 Tighten the service port caps of the 3-way valve at a torque of 18 N•m with a torque wrench.
7 Remove the valve caps of both of the 2-way valve and 3-way valve. Position both of the valves to “OPEN” using a hexagonal wrench (4 mm).
8 Mount valve caps onto the 2-way valve and the 3-way valve.
   - o Be sure to check for gas leakage.

⚠ CAUTION
If gauge needle does not move from 0 cmHg (0 MPa) to –76 cmHg (–0.1 MPa), in step ③ above take the following measure: 6. If the leak stops when the piping connections are tightened further, continue working from step ③. 7. If the leak does not stop when the connections are retightened, repair location of leak. 8. Do not release refrigerant during piping work for installation and reinstallation. Take care of the liquid refrigerant, it may cause frostbite.

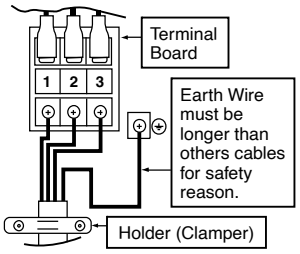
11.2.5 Connect the Cable to the Outdoor Unit

(FOR DETAIL REFER TO WIRING DIAGRAM AT UNIT)

1 Remove the control board cover from the unit by loosening the screw.
2 Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed flexible cable (see below table), type designation 60245 IEC 57 or heavier cable.

Models	Flexible cable specification
UD03*E5* and UD05*E5*	4 x (1.5 mm^2)
UD07*E5* and UD09*E5*	4 x (2.5 mm^2)

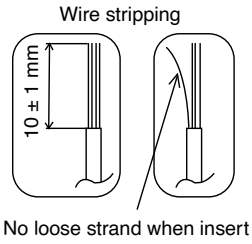
Terminals on the indoor unit	1	2	3	⏚
Colour of wires				
Terminals on the outdoor unit	1	2	3	⏚

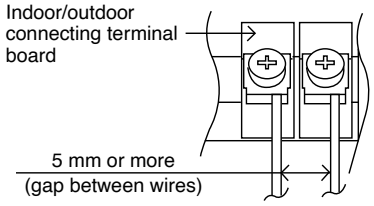


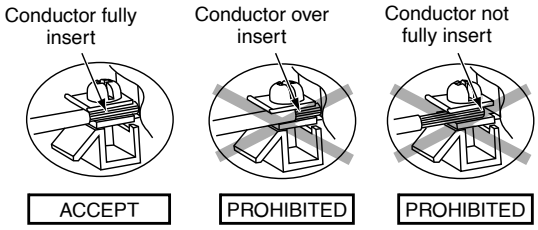
⚠ WARNING
⏚ This equipment must be properly earthed.

3 Secure the cable onto the control board with the holder (clamper).
4 Attach the control board cover back to the original position with screw.

11.2.5.1 Wire Stripping and Connecting Requirement

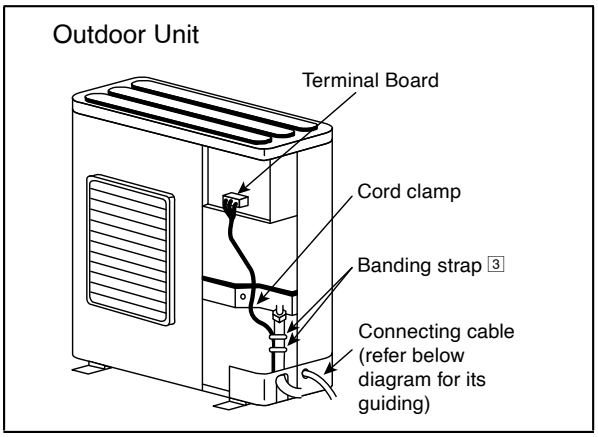


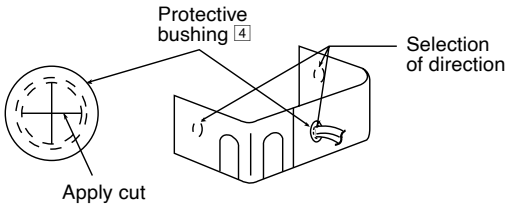




(For UD07*E5* and UD09*E5* only)

- Select required direction and apply protective bushing provided in accessories to protect cables from sharp edges.
- Once all wiring work has been completed, tie the cable and cord together with the binding strap so that they do not touch other parts such as the compressor and bare copper pipes.





DETAIL OF CONNECTING CABLE GUIDING

11.2.6 Pipe Insulation

1 Please carry out insulation at pipe connection portion as mentioned in Indoor/Outdoor Unit Installation Diagram. Please wrap the insulated piping end to prevent water from going inside the piping.

2 If drain hose or connecting piping is in the room (where dew may form), please increase the insulation by using POLY-E FOAM with thickness 6 mm or above.

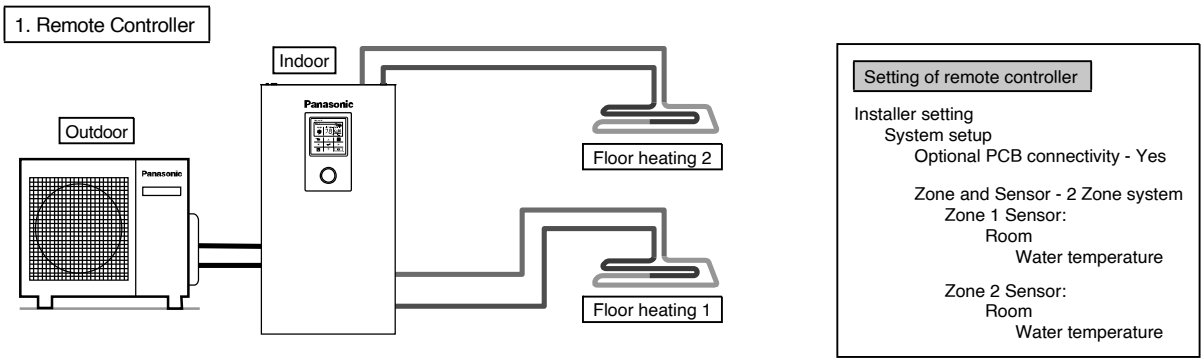
11.3 Appendix

11.3.1 Variation of system

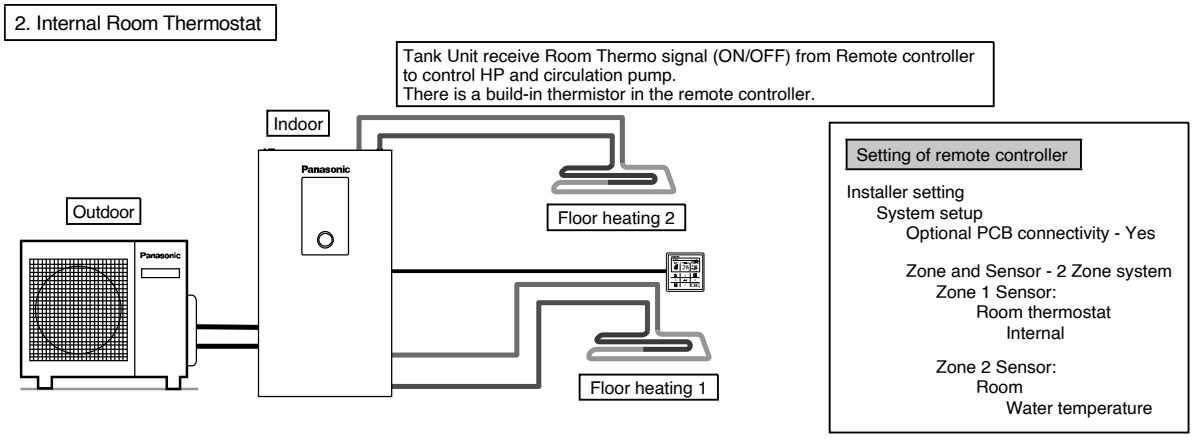
This section introduces variation of various systems using Air-To-Water Hydromodule + Tank and actual setting method.

11.3.1.1 Introduce application related to temperature setting.

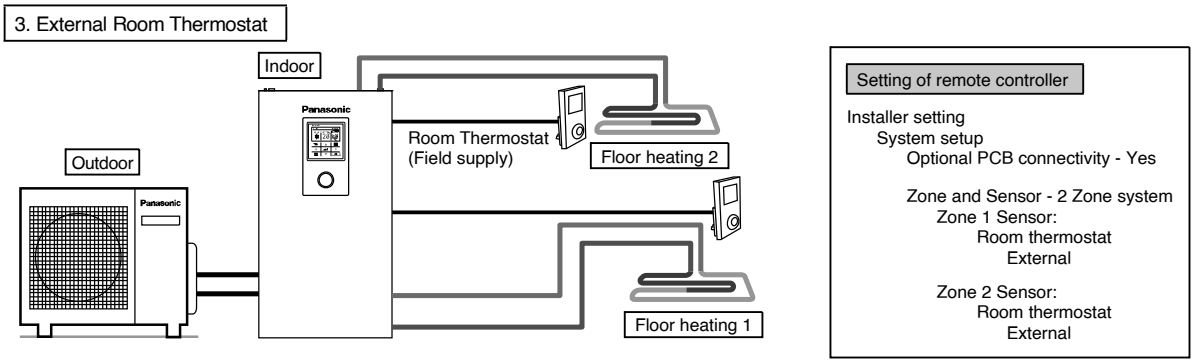
11.3.1.1.1 Temperature setting variation for heating



Connect floor heating or radiator directly to the Tank Unit.
Remote controller is installed on Tank Unit.
This is the basic form of the most simple system.



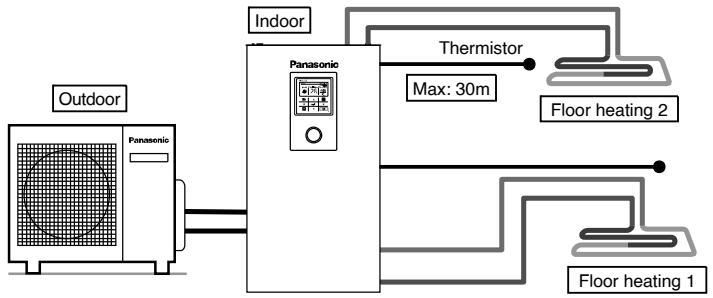
Connect floor heating or radiator directly to the Tank Unit.
Remove remote controller from Tank Unit and only can be install it in room 1 or room 2.
This is an application that uses remote controller as Room Thermostat.



Connect floor heating or radiator directly to Tank Unit.
Remote controller is installed on Tank Unit.
Install separate external Room Thermostat (field supply) in the room where floor heating is installed.
This is an application that uses external Room Thermostat to control room temperature.

4. Room Thermistor

Tank Unit compare between room temperature and setting temperature on the Remote controller to control HP and circulation pump.



Setting of remote controller

Installer setting
System setup
Optional PCB connectivity - Yes

Zone and Sensor - 2 Zone system
Zone 1 Sensor:
Room Thermistor

Zone 2 Sensor:
Room Thermistor

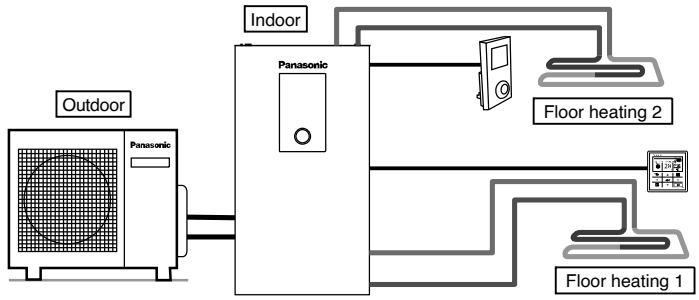
Connect floor heating or radiator directly to Tank Unit.
Remote controller is installed on Tank Unit.
Install separate external room thermistor (specified by Panasonic) in the room where floor heating is installed.
This is an application that uses external room thermistor to control room temperature.

There are 2 kinds of circulation water temperature setting method.
Direct: Set direct circulation water temperature (fixed value)
Compensation curve: Set circulation water temperature depends on outdoor ambient temperature
In case of Room thermostat or Room thermistor, compensation curve can be set.
In this case, compensation curve is shifted according to the thermo ON/OFF situation.
- (Example) If room temperature increasing speed is;
  very slow → shift up the compensation curve
  very fast → shift down the compensation curve

(NOTE)
- Zone 1 should always set with higher water temperature than zone 2. If not set correctly, water temperature flow into zone 1 water circuit may higher than the set temperature.
- Please adjust flow rate of zone 1 and zone 2 to be in balance by setting zone 1 only and zone 2 only water flow to equivalent water flow. If it is not adjusted correctly, it may affects the performance. (eg. If zone 2 pump flow rate is high, there is possibility that no hot water flowing to zone 1)
  - Zone 1 only water flow can be adjusted and check through Service Setup (Pump Max Speed)
  - Zone 2 only water flow can be adjusted by knot of pump and check through Maintenance Menu (Actuator Check) -> Activate Zone 2 pump and Switch Zone 2 Mixing Valve to “+” direction.

Examples of installations

Floor heating 1 + Floor heating 2



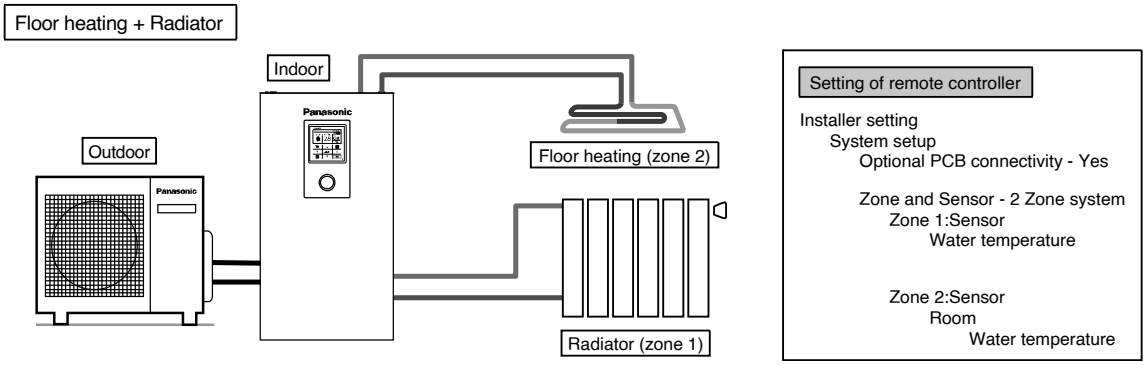
Setting of remote controller

Installer setting
System setup
Optional PCB connectivity - Yes

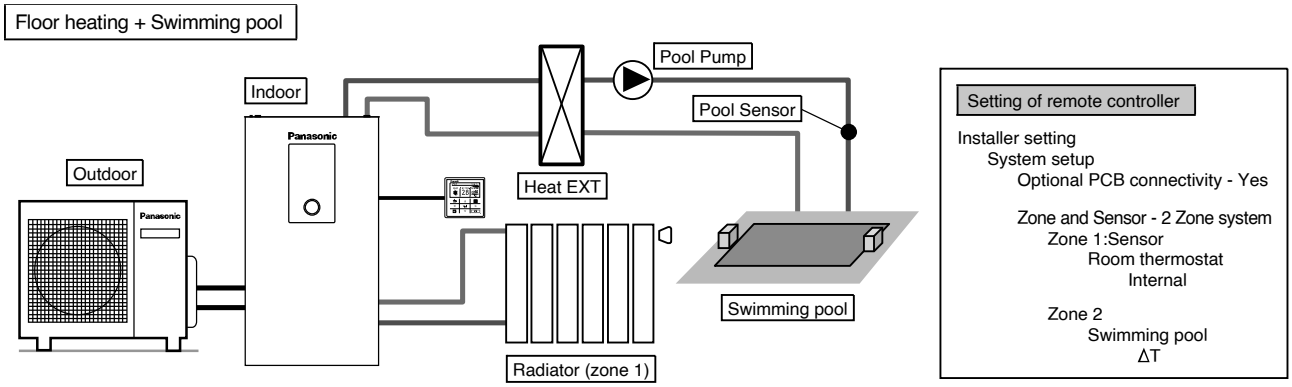
Zone and Sensor - 2 Zone system
Zone 1:Sensor
Room thermostat
Internal

Zone 2:Sensor
Room
Room thermostat
(External)

Connect two floor heating circuit through indoor as shown in the figure.
Remove remote controller from Tank Unit, install it in one of the circuit and use it as Room Thermostat.
Install external Room Thermostat (field supply) in another circuit.
Both circuits can set circulation water temperature independently.



Connect floor heating or radiator to 2 circuits through indoor.
For temperature setting, select circulation water temperature for both circuits.
Both circuits can set circulation water temperature independently.
(Radiator recommended to connect as zone 1 circuit for higher water circulation temperature)



Connect radiator and swimming pool to 2 circuits through Tank Unit as shown in figure.
Install additional pool heat exchanger, pool pump and pool sensor on pool circuit.
Remove remote controller from Tank Unit and install in room where floor heating is installed.
Circulation water temperature of fl oor heating and swimming pool can be set independently.

❉ Must connect swimming pool to “Zone 2”.
If it is connected to swimming pool, operation of pool will stop when “Cooling” is operated.

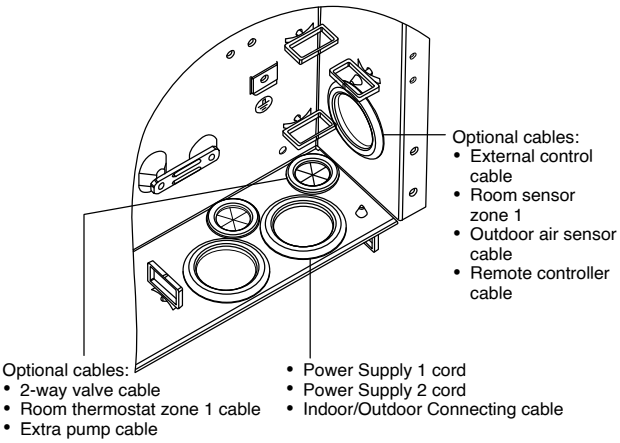
(NOTE)
- Zone 1 should always set with higher water temperature than zone 2. If not set correctly, water temperature flow into zone 1 water circuit may higher than the set temperature.
- Please adjust flow rate of zone 1 and zone 2 to be in balance. If it is not adjusted correctly, it may affects the performance. (If zone 2 pump flow rate is too high, there is possibility that no hot water flowing to zone 1.) Flow rate can be confirmed by “Actuator Check” from maintenance menu.

11.3.2 How to fix cable

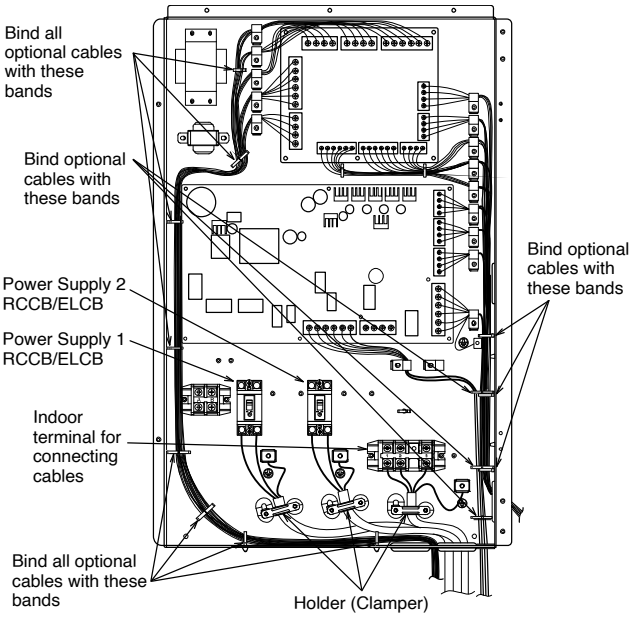
11.3.2.1 Connecting with external device (optional)

- **All connections shall** follow to the local national wiring standard.
- It is strongly recommended to use manufacturer-recommended parts and accessories for installation.
- For connection to main PCB
  1 Two-way valve shall be spring and electronic type, refer to “Field Supply Accessories” table for details. Valve cable shall be (3 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier, or similarly double insulation sheathed cable.
  * note: - Two-way Valve shall be CE marking compliance component.
  - Maximum load for the valve is 9.8VA.
  2 Room thermostat cable must be (4 or 3 x min 0.5 mm^2), of type designation 60245 IEC 57 or heavier cord, or similarly double insulation sheathed cable.
  3 Extra pump cable shall be (2 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  4 External control shall be connected to 1-pole switch with min 3.0 mm contact gap. Its cable must be (2 x min 0.5 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  * note: - Switch used shall be CE compliance component.
  - Maximum operating current shall be less than $3A_{rms}$.

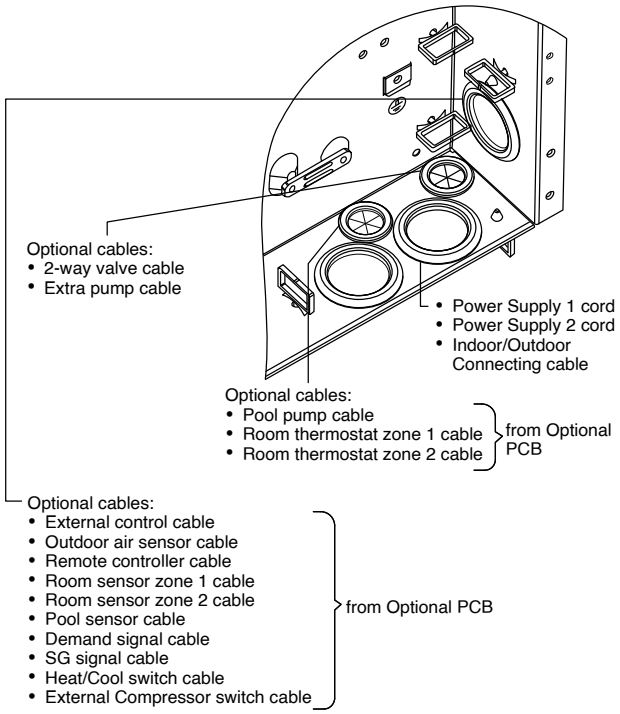
5 Room sensor zone 1 cable shall be (2 x min 0.3 mm^2) double insulation layer of PVC-sheathed or rubber-sheathed.
6 Outdoor air sensor cable shall be (2 x min 0.3 mm^2) double insulation layer of PVC-sheathed or rubber-sheathed.



- For connection to Optional PCB
  1 Pool pump cable shall be (2 x min 1.5 mm^2), of type designation 60245 IEC 57 or heavier.
  2 Room thermostat zone 1 and zone 2 cable shall be (4 x min 0.5 mm^2), of type designation 60245 IEC 57 or heavier.
  3 Room sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm^2), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
  4 Pool water sensor cable shall be (2 x min 0.3 mm^2), double insulation layer (with insulation strength of minimum 30V) of PVC sheathed or rubber-sheathed cable.
  5 Demand signal cable shall be (2 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  6 SG signal cable shall be (3 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  7 Heat/Cool switch cable shall be (2 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.
  8 External compressor switch cable shall be (2 x min 0.3 mm^2), double insulation layer of PVC-sheathed or rubber-sheathed cable.



How to guide the optional cables and power supply cord
(view without internal wiring)



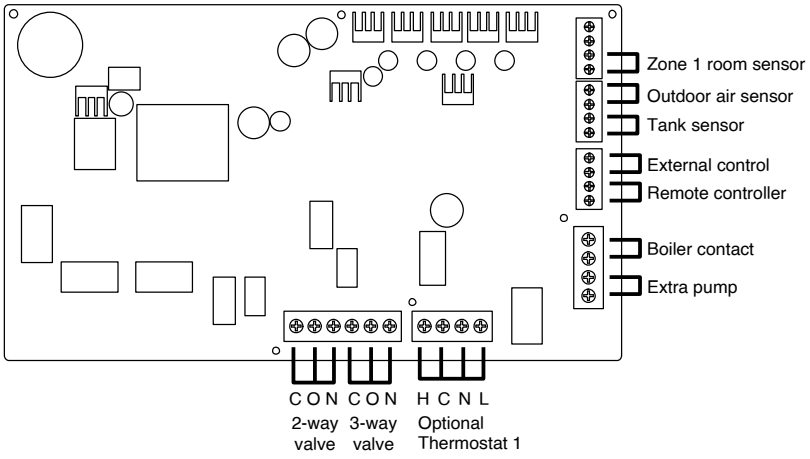
Terminal screw on PCB	Maximum tightening torque cN•m {kgf•cm}
M3	50 {5.1}
M4	120 {12.24}

11.3.2.2 Connecting Cables Length

When connecting cables between Tank Unit and external devices, the length of the said cables must not exceed the maximum length as shown in the table.

External device	Maximum cables length (m)
Two-way valve	50
Room thermostat	50
Extra pump	50
Pool pump	50
Pump	50
External control	50
Room sensor	30
Outdoor air sensor	30
Pool water sensor	30
Demand signal	50
SG signal	50
Heat/Cool switch	50
External compressor switch	50

11.3.2.3 Connection of the main PCB



- Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal ❉ It does not function when using the Optional PCB
External control	Dry contact Open=not operate, Short=operate (System setup necessary) Able to turn ON/OFF the operation by external switch
Remote controller	Connected (Please use 2 cores wire for relocation and extension. Total cable length shall be 50m or less.)

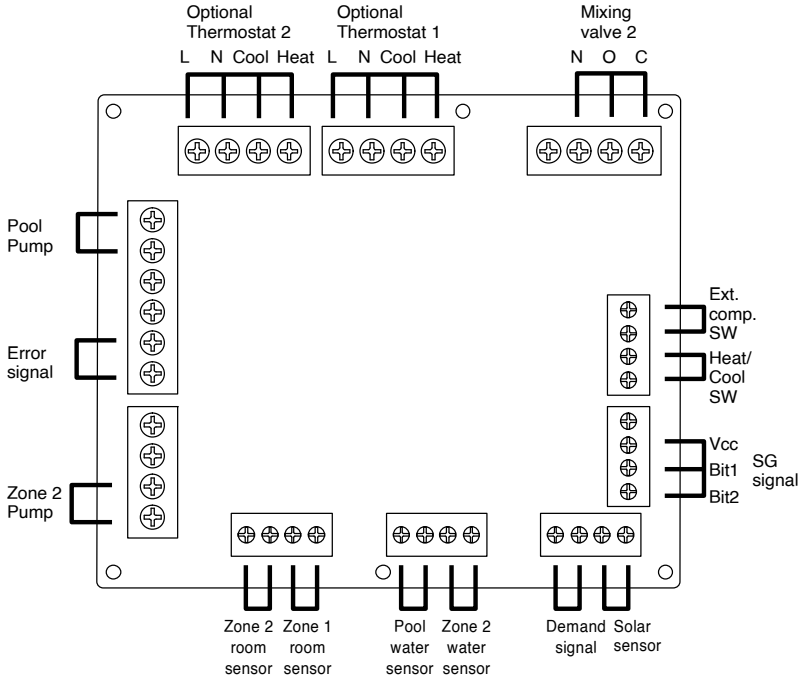
- Outputs

3-way valve	AC230V N=Neutral Open, Close=direction (For circuit switching when connected to DHW tank)
2-way valve	AC230V N=Neutral Open, Close (Prevent water circuit pass through during cooling mode)
Extra pump	AC230V (Used when Tank Unit pump capacity is insufficient)

- Thermistor inputs

Zone 1 room sensor	PAW-A2W-TSRT ❉ It does not work when using the Optional PCB
Outdoor air sensor	AW-A2W-TSOD (Total cable length shall be 30m or less)

11.3.2.4 Connection of Optional PCB



- Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal
SG signal	Dry contact Vcc-Bit1, Vcc-Bit2 open/short (System setup necessary) Switching SW (Please connect to the 2 contacts controller)
Heat/Cool SW	Dry contact Open=Heat, Short=Cool (System setup necessary)
External comp.SW	Dry contact Open=Comp.ON, Short=Comp.OFF (System setup necessary)
Demand signal	DC 0~10V (System setup necessary) Please connect to the DC 0~10V controller.

- Outputs

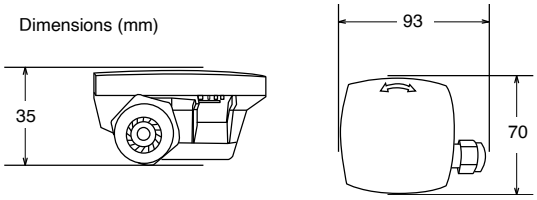
Pool pump	AC230V

- Thermistor inputs

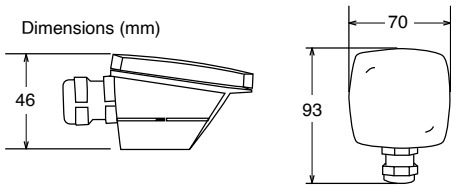
Zone room sensor	PAW-A2W-TSRT
Pool water sensor	PAW-A2W-TSHC

11.3.2.5 Recommended External Device Specification

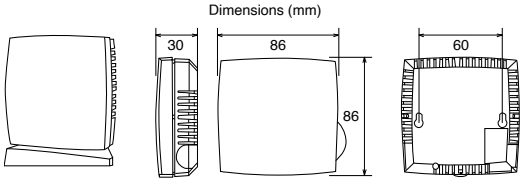
- This section explains about the external devices (optional) recommended by Panasonic. Please always ensure to use the correct external device during system installation.
- For optional sensor.
  1 Pool water sensor: PAW-A2W- TSHC
  Use to detect the water temperature of the control zone.
  Mount it on the water piping by using the stainless steel metal strap and contact paste (both are included).



  2 Outdoor sensor: PAW-A2W-TSOD
  If the installation location of the outdoor unit is exposed to direct sunlight, the outdoor air temperature sensor will be unable to measure the actual outdoor ambient temperature correctly.
  In this case, optional outdoor temperature sensor can be fixed at a suitable location to more accurately measure ambient temperature.



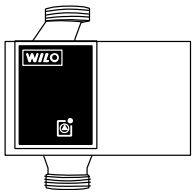
3 Room sensor: PAW-A2W- TSRT
Install the room temperature sensor to the room which requires room temperature control.



4 Please refer to the table below for sensor characteristic of the sensors mentioned above.

Temperature (°C)	Resistance (kΩ)
150	0.147
140	0.186
130	0.236
120	0.302
110	0.390
100	0.511
90	0.686
80	0.932
70	1.279
65	1.504
60	1.777
55	2.106
50	2.508
45	3.003
40	3.615
35	4.375
30	5.326
25	6.523
20	8.044
15	9.980
10	12.443
5	15.604
0	19.70
-5	25.05
-10	32.10
-15	41.45
-20	53.92
-25	70.53
-30	93.05
-35	124.24
-40	167.82

- For optional pump.
  Power supply: AC230V/50Hz, <500W
  Recommended part: Yonos 25/6: made by Wilo

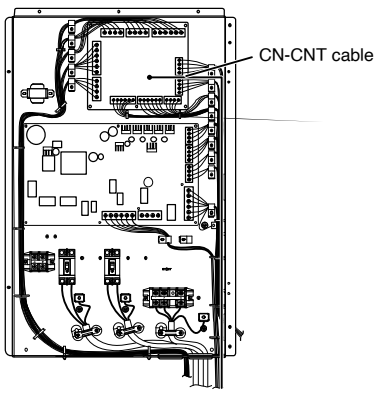


⚠ WARNING
This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

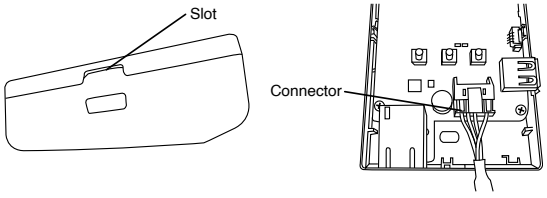
11.3.2.6 Network Adaptor Installation (Optional)

- **Remove the Control Board Cover, then connect the cable included with this adaptor to the CN-CNT connector on the printed circuit board.**
  - Pull the cable out of the Tank Unit so that there is no pinching.
  - Connect the CN-CNT connector to Optional PCB.

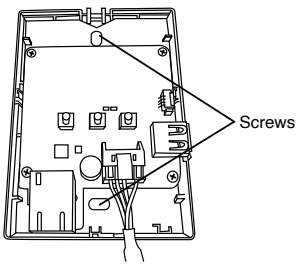
Connection examples: H series



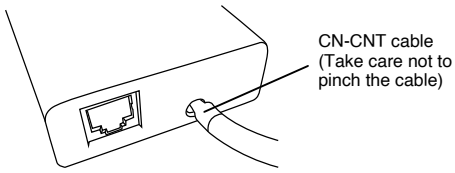
- **Insert a flat head screwdriver into the slot on the top of the adaptor and remove the cover. Connect the other end of the CN-CNT cable connector to the connector inside the adaptor.**



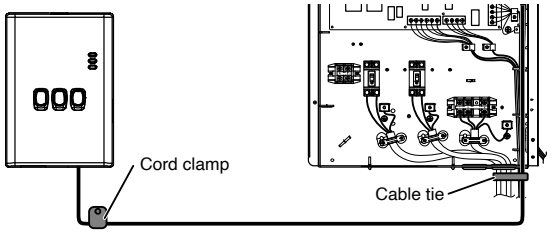
- **On the wall near the Tank Unit, attach the adaptor by screwing screws through the holes in the back cover.**



- **Pull the CN-CNT cable through the hole in the bottom of the adaptor and re-attach the front cover to the back cover.**

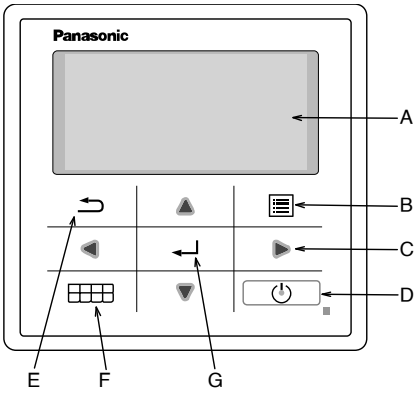


- **Use the included cord clamp to fix the CN-CNT cable to the wall.**
  Pull the cable around as shown in the diagram so that external forces cannot act on the connector in the adaptor.
  Furthermore, on the Tank Unit end, use the included cable tie to fix the cables together.

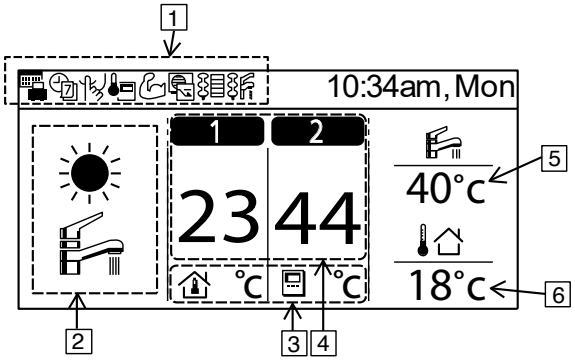


11.3.3 System installation

11.3.3.1 Remote Controller Outline



	Name	Function
A:	Main screen	Display information
B:	Menu	Open/Close main menu
C:	Triangle (Move)	Select or change item
D:	Operate	Start/Stop operation
E:	Back	Back to previous item
F:	Quick Menu	Open/Close Quick menu
G:	OK	Confirm



	Name	Function
1:	Function icon	Display set function/status

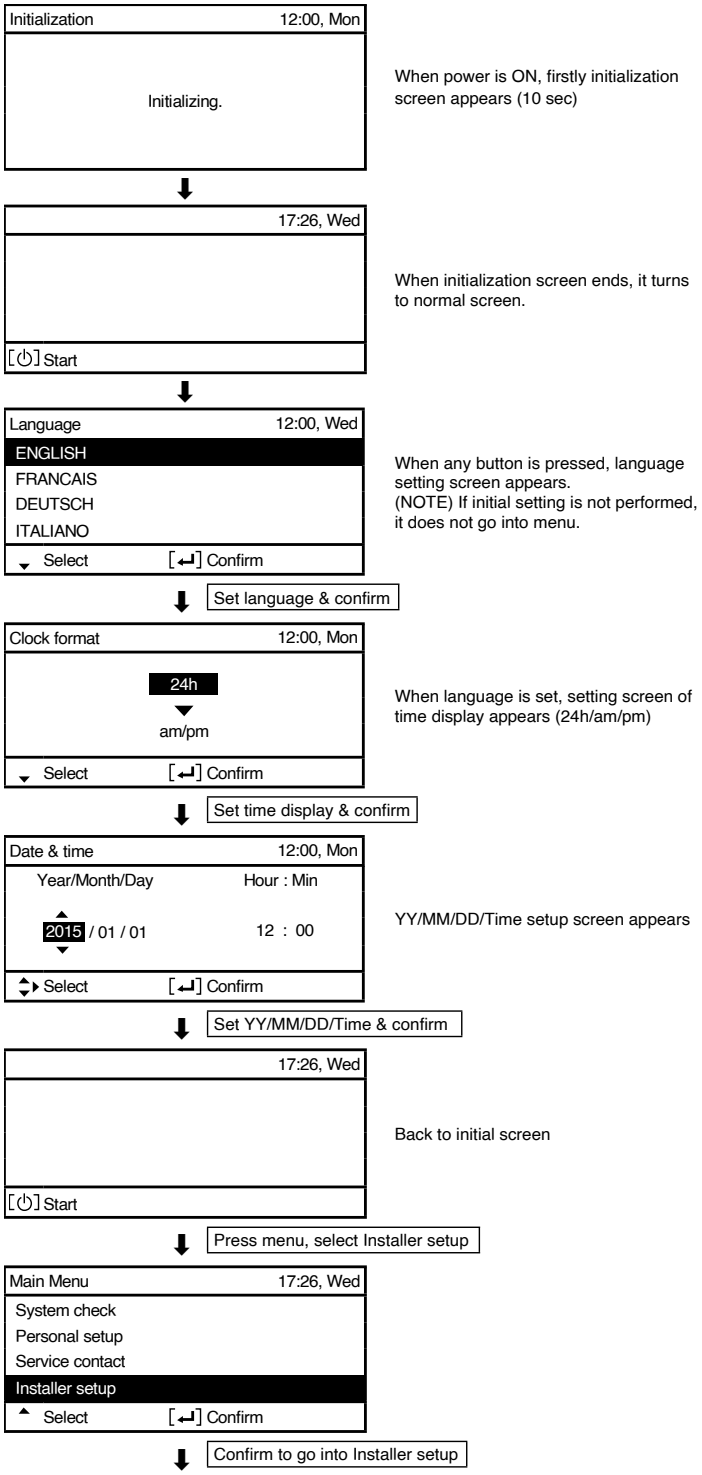
Holiday mode | Demand control | Weekly timer | Room heater | Quiet mode | Tank heater | Remote controller room thermostat | Powerful mode

2:	Mode	Display set mode/current status of mode

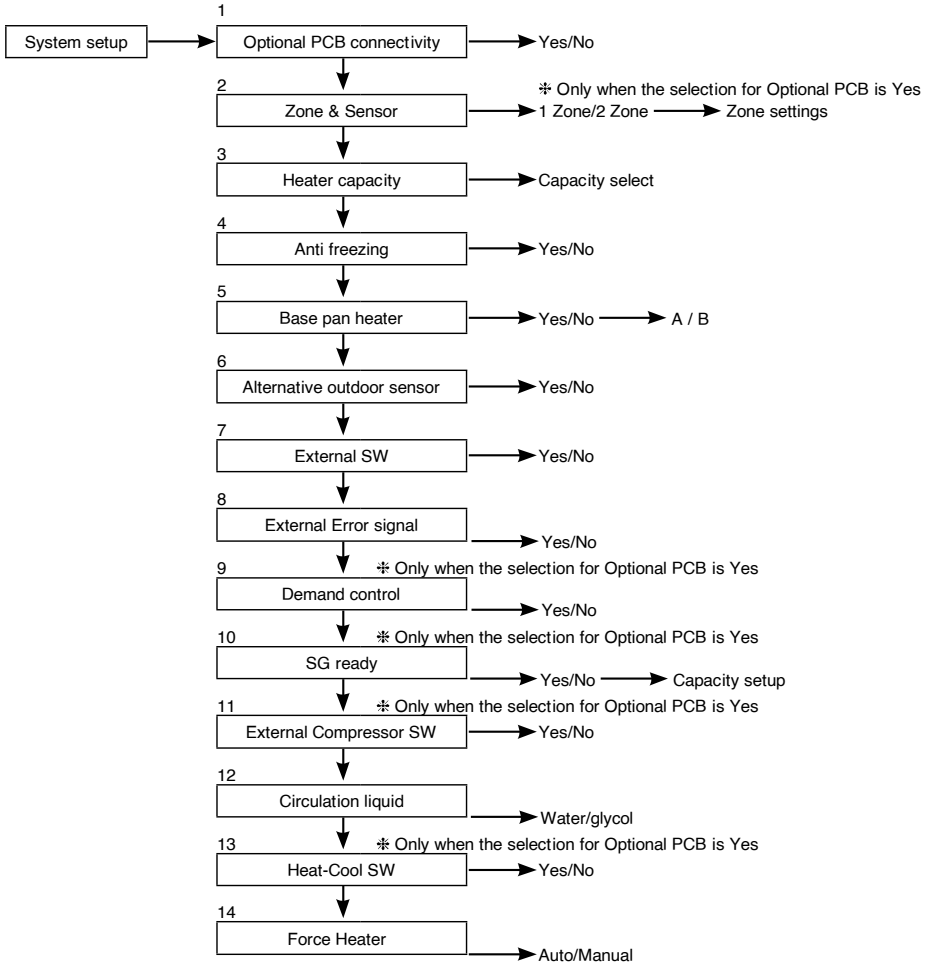
Heating | Cooling | Auto | Hot water supply | Auto heating | Auto cooling | Heat pump operating

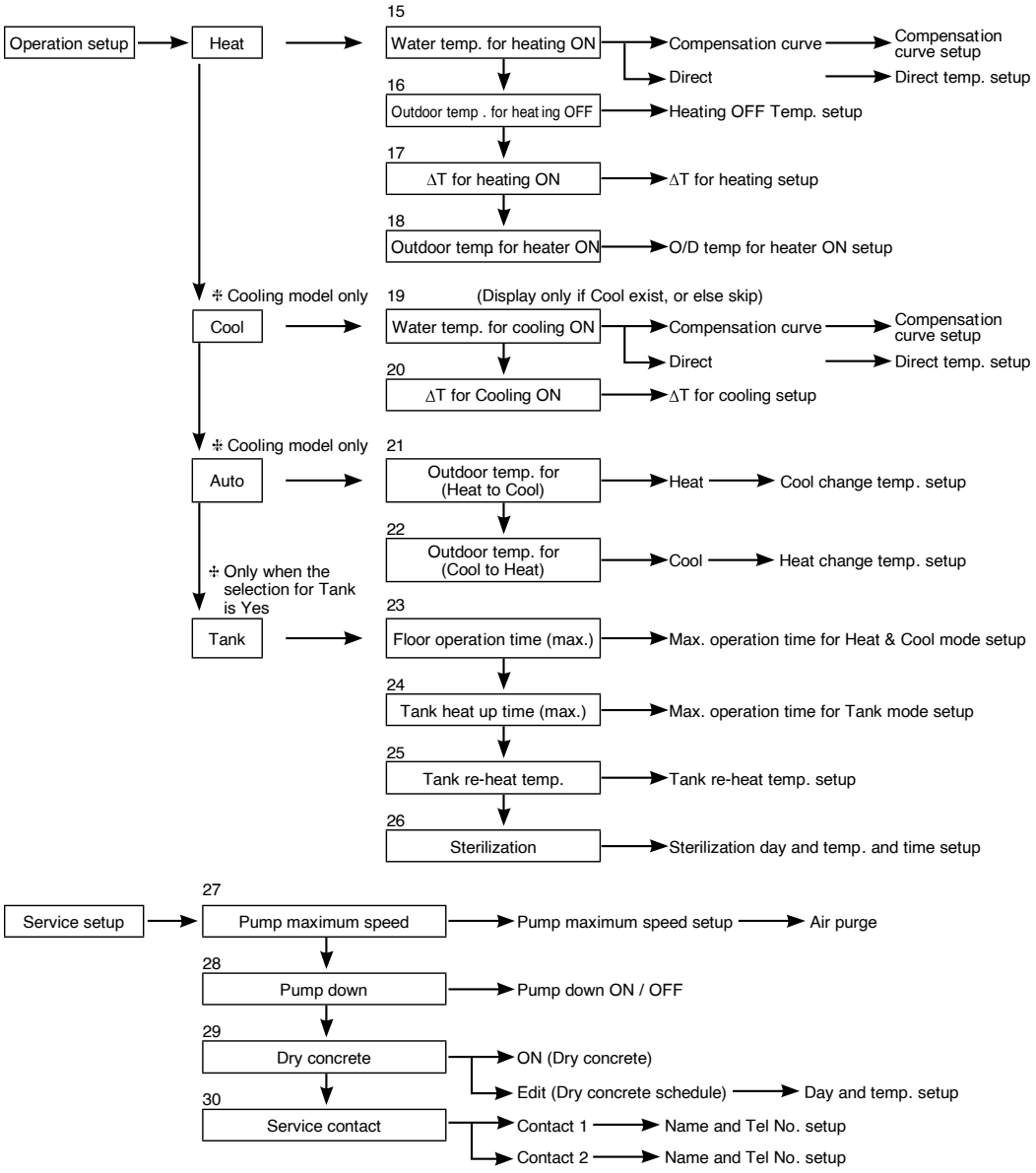
3:	Temp setting	Set room temp / Compensation curve / Set direct water temp / Set pool temp / Room Thermostat →External
4:	Display Heat temp	Display current heating temperature (it is set temperature when enclosed by line)
5:	Display tank temp	Display current tank temperature (it is set temperature when enclosed by line)
6:	Outdoor temp	Display outdoor temp

First time of power ON (Start of installation)



11.3.3.2 Installer Setup



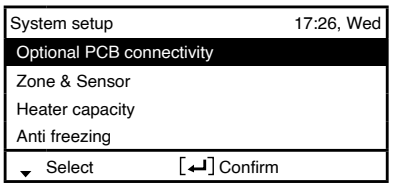

Operation setup
Heat
15
Water temp. for heating ON
Compensation curve
Compensation curve setup
Direct
Direct temp. setup
16
Outdoor temp . for heat ing OFF
Heating OFF Temp. setup
17
ΔT for heating ON
ΔT for heating setup
18
Outdoor temp for heater ON
O/D temp for heater ON setup
❉ Cooling model only
Cool
19
(Display only if Cool exist, or else skip)
Water temp. for cooling ON
Compensation curve
Compensation curve setup
Direct
Direct temp. setup
20
ΔT for Cooling ON
ΔT for cooling setup
❉ Cooling model only
Auto
21
Outdoor temp. for (Heat to Cool)
Heat
Cool change temp. setup
22
Outdoor temp. for (Cool to Heat)
Cool
Heat change temp. setup
❉ Only when the selection for Tank is Yes
Tank
23
Floor operation time (max.)
Max. operation time for Heat & Cool mode setup
24
Tank heat up time (max.)
Max. operation time for Tank mode setup
25
Tank re-heat temp.
Tank re-heat temp. setup
26
Sterilization
Sterilization day and temp. and time setup
Service setup
27
Pump maximum speed
Pump maximum speed setup
Air purge
28
Pump down
Pump down ON / OFF
29
Dry concrete
ON (Dry concrete)
Edit (Dry concrete schedule)
Day and temp. setup
30
Service contact
Contact 1
Name and Tel No. setup
Contact 2
Name and Tel No. setup

11.3.3.3 System Setup

1. Optional PCB connectivity | Initial setting: Yes

Below are the default functions:

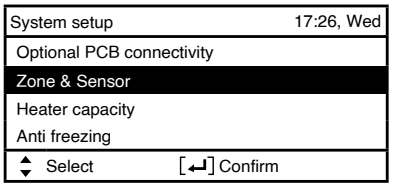
- 2-zone control
- Pool
- External error signal output
- Demand control
- SG ready
- Stop heat source unit by external SW



2. Zone & Sensor | Initial setting: Room and Water temp.

If no Optional PCB connectivity
Select sensor of room temperature control from the following 3 items
① Water temperature (circulation water temperature)
② Room thermostat (Internal or External)
③ Room thermistor

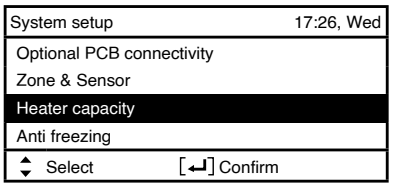
When there is Optional PCB connectivity
① Select either 1 zone control or 2 zone control.
If it is 1 zone, select either room or pool, select sensor
If it is 2 zone, after select sensor of zone 1, select either room or pool for zone 2, select sensor
(NOTE) In 2 zone system, pool function can be set at zone 2 only.



3. Heater capacity | Initial setting: Depend on model

If there is built-in Heater, set the selectable heater capacity.

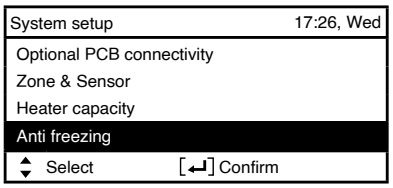
(NOTE) There are models which cannot select heater.



4. Anti freezing | Initial setting: Yes

Operate anti-freezing of water circulation circuit.
If select Yes, when the water temperature is reaching its freezing temperature, the circulation pump will start up. If the water temperature does not reach the pump stop temperature, back-up heater will be activated.

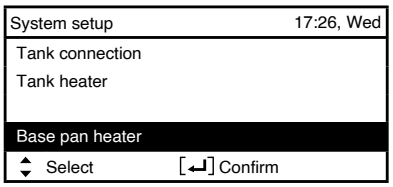
(NOTE) If set No, when the water temperature is reaching its freezing temperature or below 0°C, the water circulation circuit may freeze and cause malfunction.



5. Base pan heater | Initial setting: No

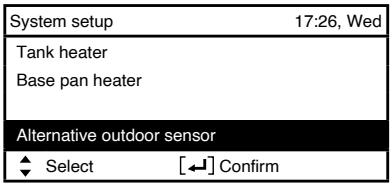
Select whether Base pan heater is installed or not.
If set Yes, select to use either heater A or B.

A: Turn on Heater when heating with defrost operation only
B: Turn on Heater at heating



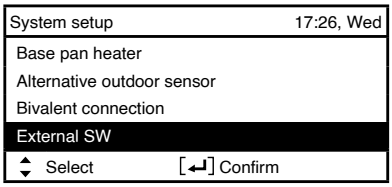
6. Alternative outdoor sensor | Initial setting: No

Set Yes if outdoor sensor is installed.
Controlled by optional outdoor sensor without reading the outdoor sensor of heat pump unit.



7. External SW | Initial setting: No

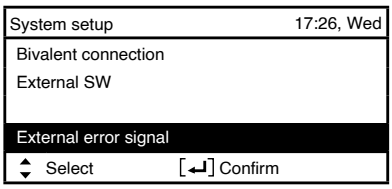
Able to turn ON/OFF the operation by external switch.



8. External Error Signal | Initial setting: No

Set when external error display unit is installed.
Turn on Dry Contact SW when error happened.

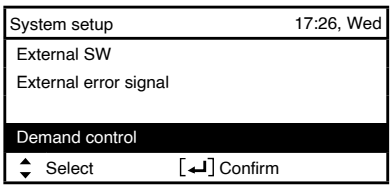
(NOTE) Does not display when there is no Optional PCB.
When error occurs, error signal will be ON.
After turn off "close" from the display, error signal will still remain ON.



9. Demand control | Initial setting: No

Set when there is demand control.
Adjust terminal voltage within 1 ~ 10 V to change the operating current limit.

(NOTE) Does not display when there is no Optional PCB.



Analog input [V]	Rate [%]
0.0	not activate
0.1 ~ 0.6	
0.7	10
0.8	
0.9 ~ 1.1	10
1.2	15
1.3	
1.4 ~ 1.6	15
1.7	20
1.8	
1.9 ~ 2.1	20
2.2	25
2.3	
2.4 ~ 2.6	25
2.7	30
2.8	
2.9 ~ 3.1	30
3.2	35
3.3	
3.4 ~ 3.6	35
3.7	40
3.8	

Analog input [V]	Rate [%]
3.9 ~ 4.1	40
4.2	45
4.3	
4.4 ~ 4.6	45
4.7	50
4.8	
4.9 ~ 5.1	50
5.2	55
5.3	
5.4 ~ 5.6	55
5.7	60
5.8	
5.9 ~ 6.1	60
6.2	65
6.3	
6.4 ~ 6.6	65
6.7	70
6.8	
6.9 ~ 7.1	70
7.2	75
7.3	

Analog input [V]	Rate [%]
7.4 ~ 7.6	75
7.7	80
7.8	
7.9 ~ 8.1	80
8.2	85
8.3	
8.4 ~ 8.6	85
8.7	90
8.8	
8.9 ~ 9.1	90
9.2	95
9.3	
9.4 ~ 9.6	95
9.7	100
9.8	
9.9 ~	100

*A minimum operating current is applied on each model for protection purpose.
*0.2 voltage hysteresis is provided.
*The value of voltage after 2nd decimal point are cut off.

10. SG ready | Initial setting: No

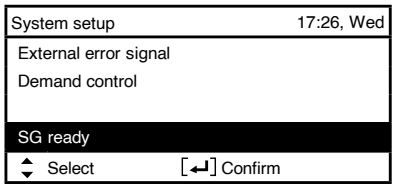
Switch operation of heat pump by open-short of 2 terminals.
Setting belows are possible

SG signal		Working pattern
Vcc-bit1	Vcc-bit2	
Open	Open	Normal
Short	Open	Heat pump and Heater OFF
Open	Short	Capacity 1
Short	Short	Capacity 2

Capacity setting 1
- Heating capacity ___%
- DHW capacity ___%

Capacity setting 2
- Heating capacity ___%
- DHW capacity ___%

} Set by SG ready setting of remote controller

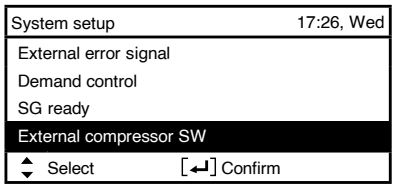


11. External Compressor SW | Initial setting: No

Set when external compressor SW is connected.
SW is connected to external devices to control power consumption, ON signal will stop compressor's operation. (Heating operation etc. are not cancelled).

(NOTE) Does not display if there is no Optional PCB.

If follow Swiss standard power connection, need to turn on DIP SW of main unit PCB. ON/OFF signal used to ON/OFF tank heater (for sterilization purpose)

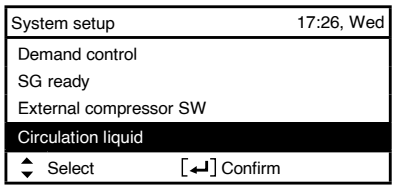


12. Circulation Liquid | Initial setting: Water

Set circulation of heating water.

There are 2 types of settings, water and anti-freeze function.

(NOTE) Please set glycol when using anti-freeze function.
It may cause error if setting is wrong.

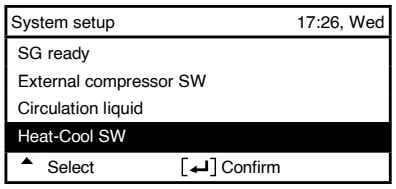


13. Heat-Cool SW | Initial setting: Disable

Able to switch (fix) heating & cooling by external switch.

(Open) : Fix at Heating (Heating +DHW)
(Short) : Fix at Cooling (Cooling +DHW)
(NOTE) This setting is disabled for model without Cooling.
(NOTE) Does not display if there is no Optional PCB.

Timer function cannot be used. Cannot use Auto mode.

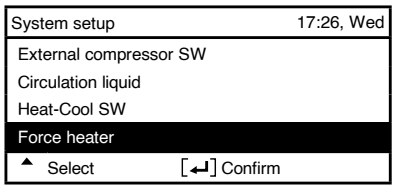


14. Force Heater | Initial setting: Manual

Under manual mode, user can turn on force heater through quick menu.

If selection is 'auto', force heater mode will turn automatically if pop up error happen during operation.
Force heater will operate follow the latest mode selection, mode selection is disable under force heater operation.

Heater source will ON during force heater mode



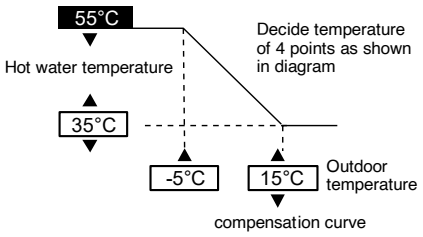
11.3.3.4 Operation Setup

Heat

15. Water temp. for heating ON | Initial setting: compensation curve

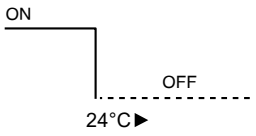
Set target water temperature to operate heating operation.
Compensation curve: Target water temperature change in conjunction with outdoor ambient temperature change.
Direct: Set direct circulation water temperature.

In 2 zone system, zone 1 and zone 2 water temperature can be set separately.



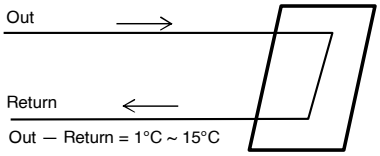
16. Outdoor temp. for heating OFF | Initial setting: 24°C

Set outdoor temp to stop heating.
Setting range is 5°C ~ 35°C



17. ΔT for heating ON | Initial setting: 5°C

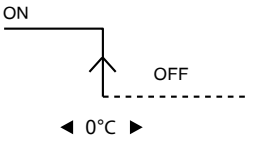
Set temp difference between out temp & return temp of circulating water of Heating operation.
When temp gap is enlarged, it is energy saving but less comfort. When the gap gets smaller, energy saving effect gets worse but it is more comfortable.
Setting range is 1°C ~ 15°C



18. Outdoor temp. for heater ON | Initial setting: 0°C

Set outdoor temp when back-up heater starts to operate.
Setting range is -15°C ~ 20°C

User shall set whether to use or not to use heater.

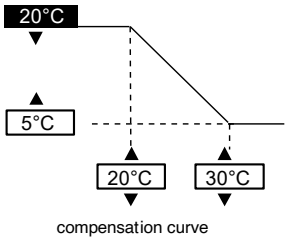


Cool

19. Water temp. for cooling ON | Initial setting: compensation curve

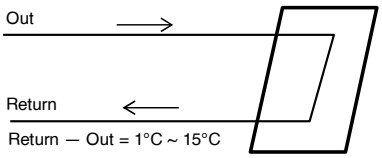
Set target water temperature to operate cooling operation.
Compensation curve: Target water temperature change in conjunction with outdoor ambient temperature change.
Direct : Set direct circulation water temperature.

In 2 zone system, zone 1 and zone 2 water temperature can be set separately.



20. ΔT for cooling ON | Initial setting: 5°C

Set temp difference between out temp & return temp of circulating water of Cooling operation.
When temp gap is enlarged, it is energy saving but less comfort. When the gap gets smaller, energy saving effect gets worse but it is more comfortable.
Setting range is 1°C ~ 15°C

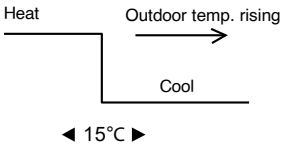


Auto

21. Outdoor temp. for (Heat to Cool) | Initial setting: 15°C

Set outdoor temp that switches from heating to cooling by Auto setting.
Setting range is 5°C ~ 25°C

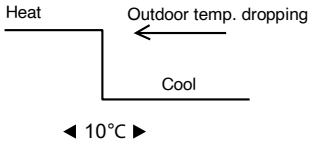
Timing of judgement is every 1 hour



22. Outdoor temp. for (Cool to Heat) | Initial setting: 10°C

Set outdoor temp that switches from Cooling to Heating by Auto setting.
Setting range is 5°C ~ 25°C

Timing of judgement is every 1 hour

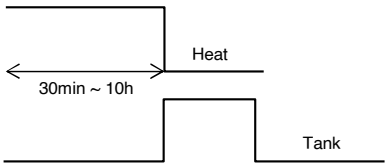


Tank

23. Floor operation time (max) | Initial setting: 8h

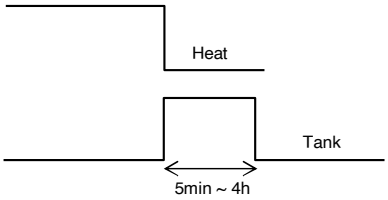
Set max operating hours of heating.
When max operation time is shortened, it can boil the tank more frequently.

It is a function for Heating + Tank operation.



24. Tank heat up time (max) | Initial setting: 60min

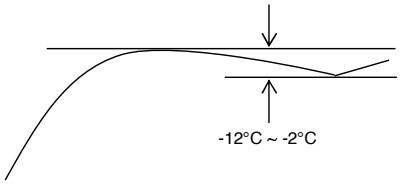
Set max boiling hours of tank.
When max boiling hours are shortened, it immediately returns to Heating operation, but it may not fully boil the tank.



25. Tank re-heat temp. | Initial setting: -8°C

Set temp to perform reboil of tank water.
(When boiled by heat pump only, (51°C – Tank re-heat temp) shall become max temp.)

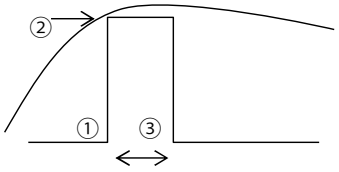
Setting range is -12°C ~ -2°C



26. Sterilization | Initial setting: 65°C 10min

Set timer to perform sterilization.
① Set operating day & time. (Weekly timer format)
② Sterilization temp (55~75°C ❊ If use back-up heater, it is 65°C)
③ Operation time (Time to run sterilization when it reached setting temp 5min ~ 60min)

User shall set whether to use or not to use sterilization mode.

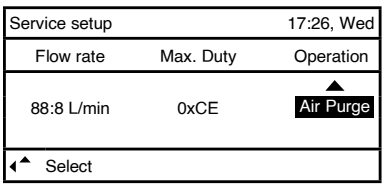


11.3.3.5 Service Setup

27. Pump maximum speed

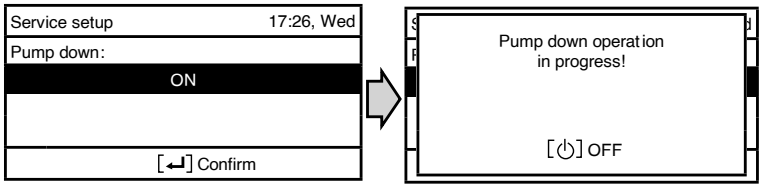
Initial setting: Depend on model

Normally setting is not necessary.
Please adjust when need to reduce the pump sound etc .
Besides that, it has Air Purge function.



28. Pump down

Operate pump down operation

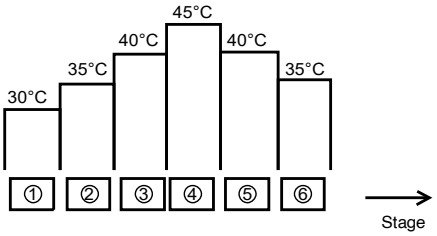


29. Dry concrete

Operate concrete curing operation.
Select Edit, set temp for every stage (1~99 1 is for 1 day).
Setting range is 25~55°C

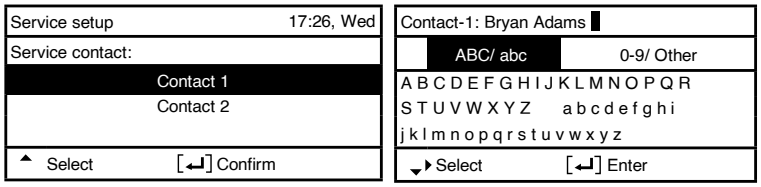
When it is turned ON, dry concrete starts.

When it is 2 zone, it dries both zones.



30. Service contact

Able to set name & tel no. of contact person when there is breakdown etc. or client has trouble. (2 items)



11.4 Service and maintenance

When connect CN-CNT connector with computer

Please use optional USB cable to connect with CN-CNT connector.
After connected, it requests for driver. If PC is under Windows Vista or later version, it automatically installs the driver under internet environment.

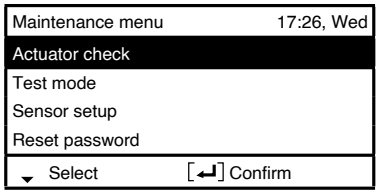
If PC uses Windows XP or earlier version and there is no internet access, please get FTDI Ltd's USB - RS232C conversion IC driver (VCP driver) and install.
http://www.ftdichip.com/Drivers/VCP.htm

If forget Password and cannot operate remote controller

Press ⮌ + ↵ + ▶ for 5 sec.
Password unlock screen appears, press Confirm and it shall reset.
Password will become 0000. Please reset it again.
(NOTE) Only display when it is locked by password.

Maintenance menu

Setting method of Maintenance menu



Press ⮌ + ↵ + ▶ for 5 sec.

Items that can be set

① Actuator check (Manual ON/OFF all functional parts)
(NOTE) As there is no protection action, please be careful not to cause any error when operating each part (do not turn on pump when there is no water etc.)

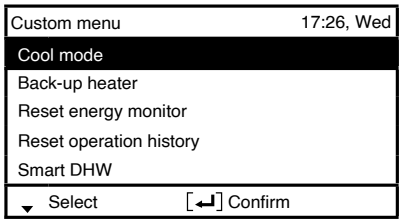
② Test mode (Test run)
Normally it is not used.

③ Sensor setup (offset gap of detected temp of each sensor within -2~2°C range)
(NOTE) Please use only when sensor is deviated. It affects temperature control.

④ Reset password (Reset password)

Custom menu

Setting method of Custom menu



Please press ☰ + ▼ + ◀ for 10 sec.

Items that can be set

① Cool mode (Set With/Without Cooling function) Default is without
(NOTE) As with/without Cool mode may affect electricity application, please be careful and do not simply change it.
In Cool mode, please be careful if piping is not insulated properly, dew may form on pipe and water may drip on the floor and damage the floor.

② Backup heater (Use/Do not use Backup heater)
(NOTE) It is different from to use/not to use backup heater set by client. When this setting is used, heater power on due to protection against frost will be disabled. (Please use this setting when it is required by utility company.)
By using this setting, it cannot defrost due to low Heating's setting temp and operation may stop (H75)
Please set under the responsibility of installer.
When it stops frequently, it may be due to insufficient circulation flow rate, setting temp of heating is too low etc.

③ Reset energy monitor (delete memory of Energy monitor)
Please use when moving house and handover the unit.

④ Reset operation history (delete memory of operation history)
Please use when moving house and handover the unit.

⑤ Smart DHW (Set Smart DHW mode Parameter)
a) Start time: Tank reboil at lower ON Temp. onward.
b) Stop time: Tank reboil at normal ON Temp. onward.
c) ON Temp.: Tank Reboil Temp when Smart DHW start.

12. Operation and Control

12.1 Basic Function

Inverter control, which equipped with a microcomputer in determining the most suitable operating mode as time passes, automatically adjusts output power for maximum comfort always. In order to achieve the suitable operating mode, the microcomputer maintains the set temperature by measuring the temperature of the environment and performing temperature shifting. The compressor at outdoor unit is operating following the frequency instructed by the microcomputer at indoor unit that judging the condition according to internal water setting temperature and water outlet temperature.

12.1.1 Internal Water Setting Temperature

Once the operation starts, control panel setting temperature will be taken as base value for temperature shifting processes. These shifting processes are depending on the Air-to-Water Heat pump settings and the operation environment. The final shifted value will be used as internal water setting temperature and it is updated continuously whenever the electrical power is supplied to the unit.

12.1.2 Heating Operation

12.1.2.1 Thermostat Control

- Compressor is OFF when Water Outlet Temperature – Internal Water Setting Temperature > 2°C for continuously 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Water Outlet Temperature – Water Inlet Temperature (temperature at thermostat OFF is triggered) <-3°C.

12.1.2.2 Thermostat Control (Outdoor Ambient Temperature)

Stops provide heating to room side during high outdoor ambient condition.
Control content:

- Heating operation and water pump will turn OFF when outdoor ambient temperature > outdoor thermo off temperature + 3°C.
  (Outdoor thermo off set temperature is set by control panel. Thermo off set temperature is between 5°C ~ 35°C)
- Heating operation will resume when Outdoor ambient temperature < Outdoor thermo OFF set temperature + 1°C.

12.1.2.3 Heat Mode Operation

Operation of heat pump provide heating capacity to room side by hot water through heating panel, floor heating or fan coil unit.

1 3 ways valve control:
   - 3 ways valve switch and fix to heating side.
2 Heat pump operates follow normal heating operation.
3 Room heater operate follow normal operation.
4 2 ways valve control:
   - 2 ways valve opens.

12.1.3 Cooling Operation

12.1.3.1 Thermostat control

- Compressor is OFF when Water Outlet Temperature – Internal Water Setting Temperature > -1.5°C for continuously 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Water Outlet Temperature – Water Inlet Temperature (temperature at thermostat OFF is triggered) >3°C.

12.1.3.2 Cool Mode Operation

1 3 ways valve control:
   - 3 ways valve switch and fix to cooling side.
2 Heat pump operates follow normal cooling operation.
3 Room heater DOES NOT operate during cool mode.
4 2 ways valve control:
   - 2 ways valve is closed.

12.1.4 Target Water Temperature Setting

12.1.4.1 Target Water Temperature Control of Standard System (Optional PCB not connected)

There are 2 types of temperature control selection which are Compensation and Direct.

- Temperature control type selection by installer:
  1 Compensation : Wlo, WHi, ODLo, ODHi can be set at installer menu.
  2 Direct : Direct Water Temperature Set
- Remote control setting by user:
  1 Compensation : Shift value ±5°C from the compensation curve
  2 Direct : Direct water temperature set change

*This setting only able to set when room sensor select Water Temperature.
*Instead of water temperature, user will set target room temperature when room sensor select as Room Thermistor OR Internal Room Thermostat.

- Target water temperature is calculated as below condition.
  - Target water temperature = A (Base temperature) + B (shift temperature)

A (Base Temperature)	Compensation	Direct
	Value from the curve + User shift value set	Direct value from user setting

  - B (shift temperature) value is depend on the room sensor selection at remote controller as below table:

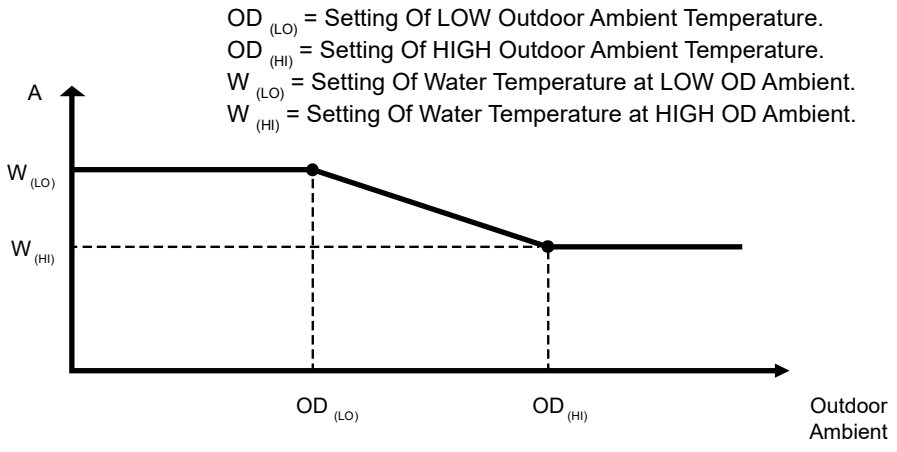
B (Shift Temp.)	B shift value depend on the room sensor selection at remocon as table below
Sensor selection	
Water temperature	B = 0
External Room thermostat	B = 0
Internal Room thermostat & Room Thermistor	**Cool Mode:** B = 0 ; when Zone OFF or Zone Room Thermo OFF B = B = 1* (room set temp (R/C) – actual room temp) Max/Min Regulation of B: (Max = 5 ; Min = -5)
	Heat Mode: B = 0 ; when Zone OFF or Zone Room Thermo OFF B = follow Heating Room Temperature PI control logic

- Maximum/minimum regulation of Target Water Temperature

	Heating	Cooling
Max	55°C	20°C
Min	20°C	5°C

Compensation Type: (Operation under Heat Mode and Cool Mode)

- The set temperature defines the parameters for the ambient (Outdoor temperature) dependent operation of the unit. The water temperature is determined automatically depending on the outdoor temperature. Default setting is the colder outdoor temperature will result in warmer water and vice versa. The user has the possibility to shift up and shift down the target water by remote control setting.

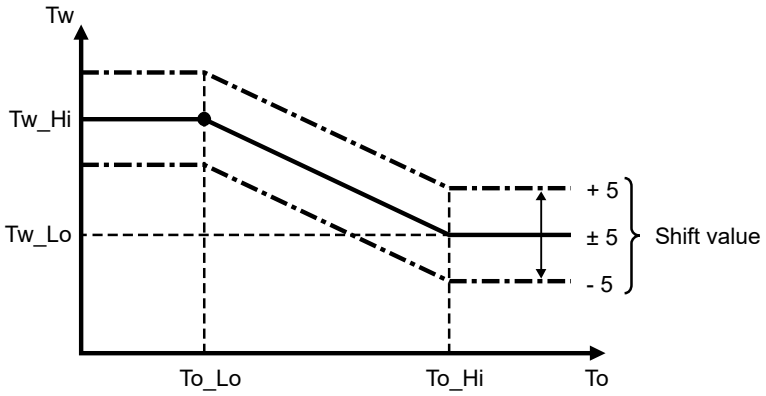


- Outdoor ambient is updated every 30 minutes when operation ON.
- Setting water outlet temperature always follow $W_{(LO)}$ or $W_{(HI)}$ whenever is higher if outdoor ambient sensor or indoor communication error happen.

However, when powerful mode is requested by remote control during heating mode, the higher value of HLo or Whi will be used for A calculation.

* There are 2 compensation curves (for heating and cooling). During heating mode, the heating curve is used and during cooling mode, the cooling curve is use.

- Compensation curve set shift value:



12.1.5 Target Water Temperature at Extension System (Optional PCB is connected)

Target water temperature is calculated as below.

- Heat Mode:
  - Target water temperature setting:
    Max= 55°C Min= 20°C
    - If both zone 1 and zone 2 is active
      Target Water Temperature = Higher zone target water temperature of Zone 1 and Zone 2.
    - If only one zone is active
      Target Water Temperature = Zone target water temperature of active zone.

- Cool mode:
  - Target water temperature setting:
    Max = 20°C Min= 5°C
    - If both zone 1 and zone 2 active
      Target Water Temperature = Lower Zone Target Water Temperature of Zone 1 and Zone 2
    - If only one zone is active
      Target Water Temperature = Zone Target Water Temperature of active zone

*Cool Mode does not have SG ready control

12.1.6 Target Zone Water Temperature Control

Purpose:- To control zone mixing and zone pump according to the zone sensor temperature

12.1.6.1 Target Zone 1 water temperature setting control

- Start condition
  - Heating zone 1 is ON by remote control or Timer or Auto Mode **OR**
  - Cooling zone 1 is ON by remote control or Timer or Auto Mode.

- Cancel condition
  - Heating zone 1 is OFF by remote control or Timer or Auto mode **AND**
  - Cooling zone 1 is OFF by remote control or Timer or Auto mode.

- Target Zone 1 water temperature is calculated as below condition.
  - Target Zone 1 water temperature = A (Base temperature) + B (shift temperature)

A (Base Temperature)	Compensation	Direct
	Value from the curve + User shift value set	Direct value from user setting

* During heat mode and compensation select, if powerful mode is activated, higher value of WLo or WHi will be use as curve value.

  - B (shift temperature) value is depend on the room sensor selection at remote controller as below table:

B (Shift Temp.)	B shift value depend on the room sensor selection at remocon as table below
Sensor selection	
Water temperature	B = 0
External Room thermostat	B = 0
Internal Room thermostat & Room Thermistor	**Cool Mode:** B = 0 ; when Zone OFF or Zone Room Thermo OFF B = B = 1* (room set temp (R/C) – actual room temp) Max/Min Regulation of B: (Max = 5 ; Min = -5)
	Heat Mode: B = 0 ; when Zone OFF or Zone Room Thermo OFF B = follow Heating Room Temperature PI control logic
Pool Function Selected	B = Delta value setting from remocon

* B = 0 regardless of which sensor selection, if SHP control bit is enable except Pool function select (maintain Pool “B” value)

** Pool function also can be select at Zone 1 when optional PCB is connected and Zone 1 system is select.

- Maximum/minimum regulation of Target Water Temperature.

	Heating	Cooling
Max	55°C	20°C
Min	20°C	5°C

- Target Zone 1 Water Temperature (Heat mode only) during SG ready control
  - While digital input is “10” or “11” then,
    Final Target Zone 1 water temperature
    = Target Zone 1 water temperature* (SG ready % setting (remote control menu))%

12.1.6.2 Target Zone 2 water temperature setting control

- Start condition
  - Heating zone 2 is ON by remote control or Timer or Auto Mode **OR**
  - Cooling zone 2 is ON by remote control or Timer or Auto Mode.

- Cancel condition
  - Heating zone 2 is OFF by remote control or Timer or Auto mode **AND**
  - Cooling zone 2 is OFF by remote control or Timer or Auto mode.

- Target Zone 2 water temperature is calculated as below condition.
  - Target Zone 2 water temperature = A (Base temperature) + B (shift temperature)

A (Base Temperature)	Compensation	Direct
	Value from the curve + User shift value set	Direct value from user setting

* During heat mode and compensation select, if powerful mode is activated, higher value of WLo or WHi will be use as curve value.

- B (shift temperature) value is depend on the room sensor selection at remote controller as below table:

B (Shift Temp.)	B shift value depend on the room sensor selection at remocon as table below
Sensor selection	
Water temperature	B = 0
External Room thermostat	B = 0
Internal Room thermostat & Room Thermistor	**Cool Mode:** B = 0 ; when Zone OFF or Zone Room Thermo OFF B = B = 1* (room set temp (R/C) – actual room temp) Max/Min Regulation of B: (Max = 5 ; Min = -5)
	Heat Mode: B = 0 ; when Zone OFF or Zone Room Thermo OFF B = follow Heating Room Temperature PI control logic
Pool Function Selected	B = Delta value setting from remocon

* B = 0 regardless of which sensor selection, if SHP control bit is enable except Pool function select (maintain Pool "B" value)

** Pool function also can be select at Zone 2 when optional PCB is connected and Zone 2 system is select.

- Maximum/minimum regulation of Target Water Temperature.

	Heating	**Cooling**
Max	55°C	20°C
Min	20°C	5°C

- Target Zone 2 Water Temperature (Heat mode only) during SG ready control
  - While digital input is "10" or "11" then,
    Final Target Zone 2 water temperature
    = Target Zone 1 water temperature* (SG ready % setting (remote control menu))%

12.1.6.3 Zone Temperature Control Contents

- During Standard System (Optional PCB not connected)
  - Only 1 zone temperature control is available
  - This zone room temperature is control by either one of the 4 room sensor (Room Th, Int/Ext Room Thermostat, Water temperature)
  - Target Zone Water Temperature is calculated based on selected temperature control type (Compensation or Direct) and selected room sensor. Target Water Temperature will set same as Target Zone Water Temperature
  - Target Water Temperature is the temperature for heat pump to operate refer to indoor water outlet sensor.
  - Heat pump and water pump OFF when ROOM Thermo OFF (Zone thermo OFF by Room Th or Room Thermostat).

* There will be no zone sensor connected to zone 1 (No zone sensor error), mixing valve and zone pump will not operate.

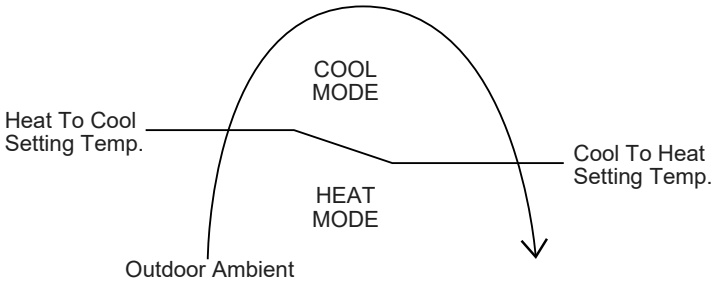
- During Extension System (Optional PCB connected)

  - One zone system is select
    - This zone room temperature control by either one of the 4 room sensor (Room Th, Int/Ext Room Thermostat, Water temp.)
    - Target Zone Water Temperature calculate base on selected temperature control type (Compensation or Direct) and selected room sensor.
    - Target Water Temperature will set same as Target Zone Water Temperature
    - Target Water Temperature is a temperature for heat pump to operate refer to indoor water outlet sensor.
    - Heat pump and water pump OFF when ROOM Thermo OFF (Zone thermo OFF by Room Th or Room Thermostat).

* There will be no zone sensor connected to zone 1 (No zone sensor error), mixing valve and zone pump will not operate.

- 2 zone system select
  - Each zone room temperature is control by each sensor which select from either one of the 4 room sensor
  - Target Zone 1 & 2 Water Temperature is calculated based on selected temperature control type (Compensation or Direct) and selected room sensor.
    * Zone Mixing Valve & Zone pump will operate to achieve Target Zone Water Temperature which refer to zone sensor.
    * Zone Sensor will detect if zone sensor is open or short.
  - Target Water Temperature will set same as the active & higher zone water temperature setting. (When cooling mode, lower zone water temp setting)
  - Target Water Temperature is the temperature for heat pump to operate refer to indoor water outlet sensor.
  - Heat pump and water pump OFF when ROOM Thermo OFF (Both Zone thermo OFF by Room Th or Room Thermostat).

12.1.7 Auto Mode Operation

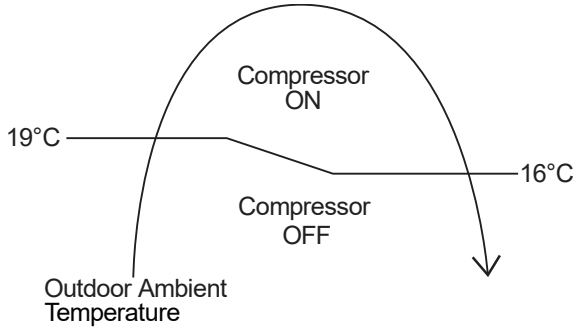


- Control details:
  - To enable the unit to operate either heat or cool mode automatically, heat to cool set temperature and cool to heat set temperature can be set by control panel.
  - Automatic operation is judged based on control panel setting temperature and outdoor ambient temperature.

  * Minimum setting of heat to cool set temperature is 1°C higher than cool to heat set temperature.

- Judgement control:
  - If outdoor ambient temperature < Heat to Cool Set Temperature, unit will operate in Heat Mode or else the unit will operate in Cool Mode.
  - If current operation is Cool mode, outdoor ambient temperature > Cool to Heat Temperature, unit will maintain Cool mode operation or else the unit will operate Heat mode.
  - If current operation is Heat mode, outdoor ambient temperature >Heat to Cool Temperature, unit will maintain Heat mode operation or else the unit will operate Cool mode.
  - Every 60 minutes the outdoor ambient temperature is judged.
  - When Auto + Tank mode is selected, operation mode switching is judged by both outdoor ambient temperature and indoor air temperature.

12.1.8 Auto Cooling Mode Operation Limit



- Auto Mode Cooling Only operation will start once the outdoor ambient temperature reaches 19°C and compressor will continue to run until the outdoor ambient temperature drops to 16°C.
- Due to this limitation,
  If Heat to Cool temperature is set lower than 19°C, the compressor will not operates until the outdoor ambient temperature reaches 19°C or higher.

12.1.9 Tank Mode Operation

- 3 ways valve direction
  - 3 ways valve switch to tank side during Tank Thermo ON condition. Switch 3 ways valve to room side when tank achieve Tank Thermo OFF temperature.

- Tank Thermo ON/OFF Characteristic
  - Tank Thermo OFF

  Case 1: <u>Internal Tank Heater is select and Tank Heater ON</u>
  - Tank temperature > Tank Set Temperature continuously for 15 seconds.
  - Water outlet >75°C

- Case 2: Tank Heater OFF OR External Heater is select
  - When heat pump OFF due to water thermos & Tank temperature > Tank water set temperature for continuously 20 seconds. OR
  - Tank temperature > Tank set temperature + 1°C for continuously 20 seconds.

  - Tank Thermo ON

  Case 1: Tank Heater ON (Internal Tank Heater)
  - Tank temperature < Tank set temperature + R/C (Tank re-heat temperature)

  Case 2: Tank Heater OFF (Internal Tank Heater)
  - Tank temperature < Tank water set temperature + R/C (Tank re-heat temperature)

  * When tank thermo ON, water pump will ON for 3 minutes then only heat pump turn ON.
  * Tank water set temperature = tank set temperature or 51°C whichever lower.

- 2 ways valve close
- Heat pump Thermostat Characteristic
  - Heat pump Water Outlet set temperature is set to below table:

Outdoor ambient temperature	Heat pump water outlet temperature
< 5°C	55°C
> 5°C	57°C

Characteristic of heat pump thermos ON/OFF under tank mode condition:

Water Outlet Thermo Condition
- Heat pump thermos OFF temperature:
  1 Heat pump thermo OFF temperature = Target Water outlet temperature + (2°C)
  2 Water outlet temperature > heat pump thermo OFF temperature for continuously 3 minutes, heat pump OFF but water pump continue ON.

- Heat pump thermo ON temperature
  1 Heat pump thermo ON temperature = water inlet during thermo OFF time + [-3°C]
  2 When water outlet temperature < heat pump thermo ON temperature, heat pump ON.

Water inlet thermo protection condition
- Heat pump thermo OFF temperature:
  1 Water inlet temperature > [57°C/55°C] for continuously 30 seconds, heat pump OFF, water pump continue ON.

- Heat pump thermo ON temperature:
  1 Heat pump thermos ON temp = water inlet temperature < [57°C/55°C].

Outdoor ambient temperature	Heat pump water outlet temperature
< 5°C	55°C
> 5°C	57°C

Thermo ON/OFF for Heat Pump in Tank Operation:

When tank temperature achieve heat pump OFF condition, refer below condition:
Conditon 1 : Tank Heater ON (Internal Tank Heater)
- Heat pump will turn OFF, water pump continue ON and room heater will continue ON if tank temperature below tank heater thermo ON condition. 3 ways valve will only switch to room side after tank temperature reach tank heater thermo OFF condition.

Conditon 2 : Tank Heater OFF (Internal Tank Heater)
- If tank temperature achieve tank thermo OFF, heat pump turn OFF, water pump turn OFF, room heater OFF and 3 ways valve switch to room side.

When tank temperature achieve heat pump ON condition, water pump ON, heat pump ON and room heater turn OFF.

Heat pump OFF condition at Tank Mode

- Tank temperature > tank water set temperature continuously for 20 seconds after heat pump thermos OFF due to water thermo. (Heat pump turn OFF but water pump continue ON and room heater turn ON to achieve tank set temperature) **OR**
- Tank temperature > tank set temperature + [1°C] for continuously 20 seconds. (Heat pump OFF, water pump OFF, room heater OFF and 3 ways valve switch to room side)

Heat pump ON condition at Tank Mode

- Tank temperature < tank water set temperature + R/C setting (Tank re-heat temp)
  (Water pump turn ON OR continue ON, heat pump ON and 3 ways valve switch to tank side or maintain at tank side)

Tank heater control

- Internal heater only operates to tank side if the Internal Tank Heater is select, Tank heater ON and room heater is enable.

Internal heater turn ON condition:

- Tank temperature < tank set temperature **AND**
- Heat pump thermos OFF **AND**
- 20 minutes from previous heater off **AND**
- Internal tank heater selects USE from control panel.

Internal heater turn OFF condition:

- Tank temperature > tank set temperature for continuously 15 seconds **OR**
- Heat pump thermo ON **OR**
- Mode change or operation is off by control panel.

12.1.10 Heat + Tank Mode Operation

1. 3 ways valve control:
   - 3 ways valve switch to room side during room heat-up interval and switch to tank side during tank heat-up interval. Both modes will switch alternately. Tank mode is the initial running mode of Heat + Tank mode.

2. Heat pump operation control:
   - During room heat-up interval
     - Follow normal heating operation.
       Switching to tank side depends to below cases:
       Case 1:
       [Previous switch from tank interval to room interval due to thermo OFF]
     - Switch to tank heat-up interval when Tank temp < Tank thermos ON temp (Room heat-up interval ends)
       Case 2:
       [If heating operation at room side is less than 30 minutes and switch to tank side 3 times consecutively]
     - Maintain at room heat-up interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** Tank temperature < Tank thermo ON temperature.
       Case 3:
       [Previous switch from tank interval to room interval due to tank interval timer is complete]
     - Maintain at room heat-up interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** tank temperature < Tank thermo ON temperature.
   - During Tank heat-up interval
     - Tank interval is the first mode running when heat + tank mode is select.
     - Switch to room interval only when tank achieve tank thermo OFF **OR** tank heat-up interval timer is complete.
     - Heat pump operates according to normal tank mode operation.

3. Room heater control:
   - During heating heat-up interval
     - Follow normal room heater control operation.

4 Tank heater control:
   - During heating heat-up interval
     - Internal tank heater will not function under heating heat-up interval.
   - During tank heat-up interval
     - Internal tank heater will turn ON after heat punp thermo off to boil tank temperature to tank set temperature.
   - 2 ways valve control is open
   - Indoor water pump control:
     - Indoor water pump always turn ON if room heat pump thermo ON **OR** Tank thermo ON.

12.1.11 Cool + Tank Mode Operation

1 3 ways valve control:
   - 3 ways valve switch to room side during room cooling interval and switch to tank side during tank heat-up interval. Both mode will switch alternately. Tank mode is the initial mode of cool + tank mode.

2 Heat pump operation control:
   - During room heat-up interval
     - Follow normal cooling operation.
       Switching to tank side depends to below cases:
       Case 1:
       [Previous switch from tank interval to room interval due to thermo OFF]
     - Switch to tank heat-up interval when Tank temperature < Tank Thermo ON temperature (Room interval will ends)
       Case 2:
       [If cooling operation at room side is less than 30 minutes and switch to tank side for 3 times consecutively]
     - Maintain at room cooling interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** Tank temperature < Tank thermo ON temperature.
       Case 3:
       [Previous switch from tank interval to room interval due to tank interval timer is complete]
     - Maintain at room heat-up interval regardless of the tank temperature. Switch to tank heat-up interval only when (Room Interval Timer is complete **OR** Room heat pump thermo OFF) **AND** tank temperature < Tank thermo ON temperature.

       *Tank Thermo ON temperature:

Internal Tank Heater select USE	<Tank set temperature + R/C setting (Tank re-heat temperature)
Others	<Tank water set temperature + R/C setting (Tank re-heat temperature)

   - During Tank heat-up interval
     - Tank interval is the first mode running when the cool + tank mode is select.
     - Switch to room interval only when tank achieve tank thermo OFF **OR** tank heat-up interval timer is complete.
     - Heat pump operates according to normal tank mode operation.

3 Room heater control:
   - During room cooling interval
     - Room heater is OFF and not operates.

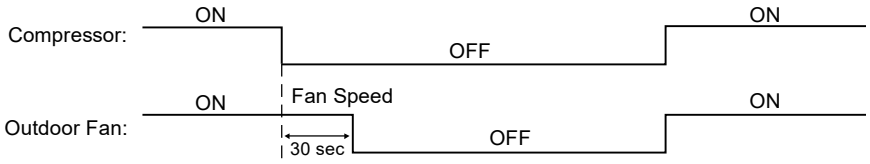
4 Tank heater control:
   - During room cooling interval
     - Internal tank heater will not function under room cooling interval.
   - During tank heat-up interval
     - Internal tank heater will turn ON after heat pump thermos off to boil tank temperature to tank set temperature.

5 2 ways valve is close.

6 Indoor water pump control:
   - Indoor water pump always turn ON if room heat pump thermo ON **OR** Tank thermo ON.

12.1.12 Outdoor Fan Motor Operation

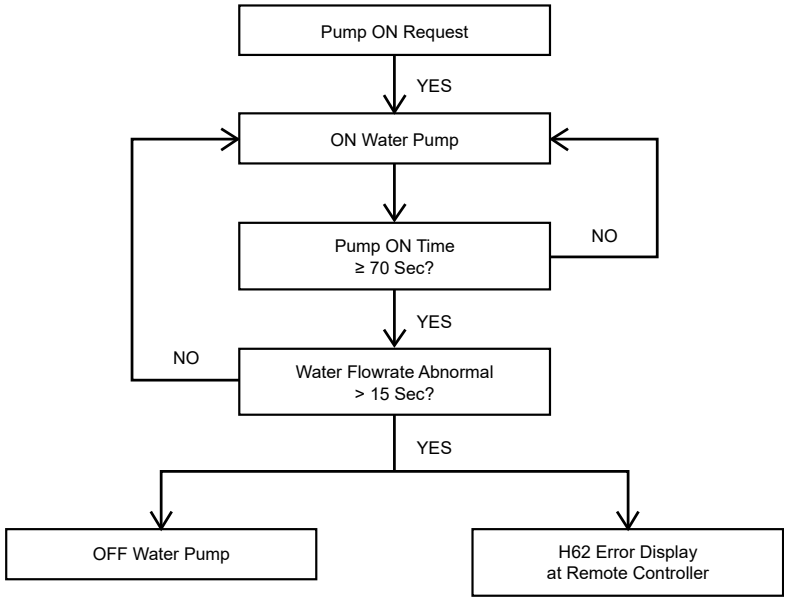
Outdoor fan motor is adjusted according to operation condition. It starts when compressor starts operation and it stops 30 seconds after compressor stops operation.



12.2 Water Pump

12.2.1 Water Pump Control

- Once the indoor unit is ON, the water pump will be ON immediately and no error judgment for 70 seconds. However, during this 70 seconds operation, if there is any abnormality cause at outdoor or malfunction, the compressor should be OFF immediately and restart delay after 3 minutes.
- The system will start checking on the water flow level after operation start for 70 seconds. If water flow level is detected low continuously 60 seconds, the water pump and the compressor will be OFF permanently and OFF/ON control panel LED will blink (H62 error occurs).
- When error happens, the power has to be reset to clear the error.
- If there is no error indication, the water pump shall be continuously running.
- The water pump will remain ON when compressor OFF due to thermostat OFF setting is reached.
- Water pump will OFF when room thermo **OR** tank thermo **OR** buffer tank thermo OFF.
- Water pump will delay 15 seconds to turn OFF when request to OFF except during anti-freeze deice activate or air purge mode.



Maximum pump speed setting on remote control

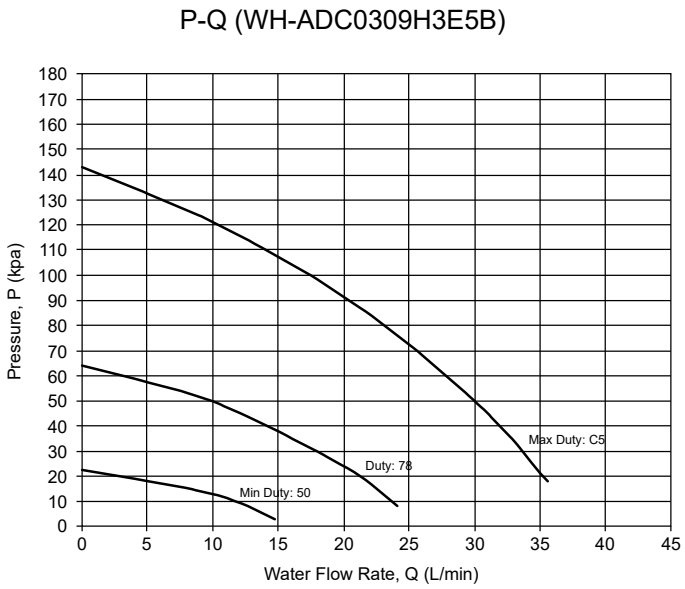
- Standard pump speed is automatically controlled to get the designed water temperature different between water inlet and outlet (ΔT). Instead of setting the standard pump speed, maximum pump speed is manually adjusted by the installer according to water circuit pressure drop.

* Water pump will adjust the pump duty to get the delta T of water inlet and water outlet when only zone 1 is operate, but water pump will operate with this fixed maximum pump duty when 2 zone is operate together. It is necessary to set the flow balance between zone 1 and zone 2 to allow hot water flow to both zone equally.

However, the following sequences do not follow maximum pump duty setting by remote control.

- Pump down mode
- Air purge mode
- Normal deice

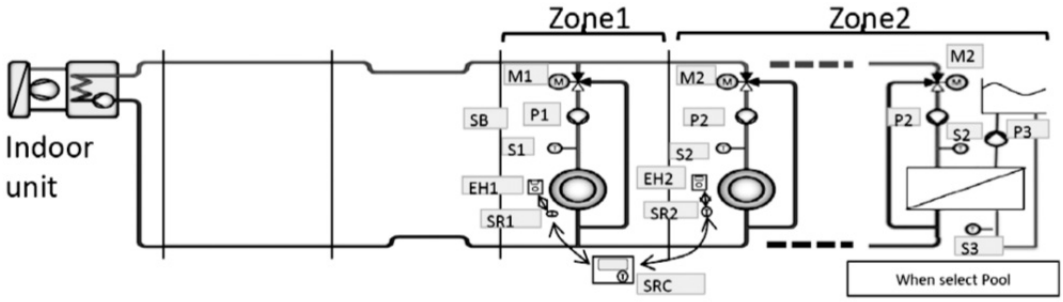
1) P-Q graph for different pump HEX duty



12.2.2 Zone Water Pump Control

Purpose:

- Water pump install at each zone to circulate the water inside each zone during 2 Zone system is selected.



Content:

- AC type water pump install for this zone water pump control. When optional PCB connected, 230V output will drive this zone pump.
- There are three pump can be connected through Optional PCB. (Zone 1 Pump, Zone 2 Pump, & Pool Pump)

  * Zone 1 pump [P1] use to circulate zone 1 water circuit & Zone 1 mixing valve [M1] adjust to control the Zone 1 target water temperature.

  * Zone 2 pump [P2] use to circulate zone 2 water circuit & Zone 2 mixing valve [M2] adjust to control the Zone 2 target water temperature.

  * When Pool Function select as Zone 2 circuit, [P2] use to circulate water to heat exchanger which use to transfer heat to pool water.

  * Pool pump [P3] circulates the pool water through the heat exchanger to get warm water.

- Zone 1 and Zone 2 water pump start condition:
  - Zone room request ON
    (eg. Zone 1 thermo ON, only zone 1 pump will turn ON)
- Zone 1 and Zone 2 water pump stop condition:
  - Zone room request OFF
- Pool water pump start condition:
  - Pool Zone request ON **AND**
  - Pool function is selected
- Pool water pump stop condition
  - Pool zone: Zone room request OFF **OR**
  - Pool function is cancel

Zone Pump Prohibit ON control:

- Start condition:
  Zone 1 water temperature ≥ 75°C continuously for 5 minutes
  *stop zone water pump operates if the zone water fulfilled.
- Cancel condition:
  After 30 minutes from start condition fulfilled.
  *zone water pump operates according to normal condition.

Zone Pump Control during Anti-Freeze

Zone pump control during Zone Anti-Freeze Control:
When Zone Anti-Freeze Flag=1, Zone Pump Turn ON.
When Zone Anti-Freeze Flag=0, Zone Pump Turn OFF.

Zone pump control during Indoor Anti-Freeze Control:

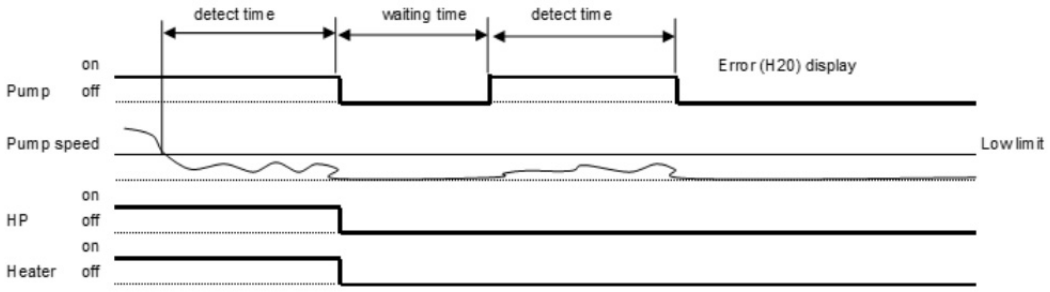
- Zone pump only ON/OFF if the Extension PCB connected and Buffer Tank select "NO" condition

When Indoor Anti-Freeze flag=1, Zone Pump Turn ON
When Indoor Anti-Freeze flag=0, Zone Pump Turn OFF

* Pool Water Pump will not affected by both Indoor anti-freeze control or zone anti-freeze control.

12.2.3 Water Pump Speed Feedback Error

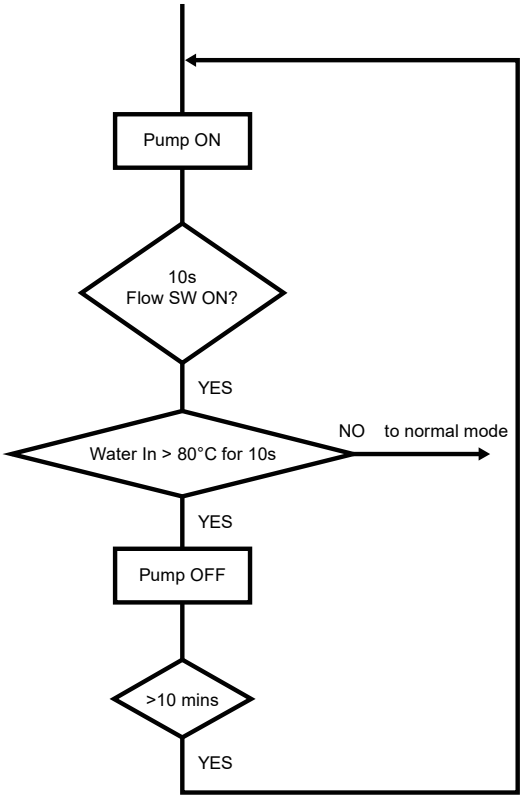
- Basically pump speed feedback is control by micon.
- When pump speed is below low limit or over high limit for a few seconds, micon detect pump error and system is stopped.
- Error detection conditions:
  - Detect abnormal water pump speed for continuous 10 secs.
  - Current pump speed < 700 rpm or
  - Current pump speed > 6000 rpm for 10 seconds.
- Control contents:
  - When error occurs, water pump, heating and heater is stopped for 30 seconds then restart again (Retry control).
  - When micon detect error again, system is stopped and error code [H20] is displayed at control panel.



12.3 Indoor Unit Safety

12.3.1 Indoor Unit Safety Control

1 When water pump is ON, the system will start checking flow switch status (ON/OFF).
2 If the flow switch ON for 10 seconds, the system will check on the water inlet temperature for 10 seconds.
If the water inlet temperature not exceeds 80°C, the water pump shall be continuously running with normal mode.
If the water inlet temperature exceeds 80°C for continuously 10 seconds, the water pump will be OFF immediately.
3 After water pump OFF for more than 10 minutes, it will be ON back and the indoor unit safety control checking is restarted.



12.4 Auto Restart Control

1 When the power supply is cut off during the operation of Air-to-Water Heatpump, the compressor will reoperate after power supply resumes.

12.5 Indication Panel

LED	Operation
Color	Green
Light ON	Operation ON
Light OFF	Operation OFF

Note:

- If Operation LED is blinking, there is an abnormality operation occurs.

12.6 Indoor Back-Up Heater Control

12.6.1 Indoor Electric Heater Control

1 Normal Heating Mode
- Heater On condition:
  a. Heater switch is ON
  b. After Heatpump thermo ON for **[30]** mins
  c. After water pump operate **[9]** mins
  d. Outdoor air temperature < Outdoor set temperature for heater
  e. When water outlet temperature < Water set temperature + **[-4°C]**
  f. **[20]** minutes since previous Backup heater Off
     * When heatpump cannot operate due to error happens during normal operation, heater will go into force mode automatic
     * Heater need to operate during deice operation

- Heater Stop Condition:
  a. When outdoor set temperature > outdoor set temperature + **[+2°C]** for continuous 15 secs OR
  b. When water out temp> water set temperature + **[-2°C]** for continuous 15 secs OR
  c. Heater switch is Off OR
  d. Heatpump thermo-off or OFF condition

2 Force Heater Mode
- Heater On condition:
  a. After water pump operate **[9]** mins
  b. When water outlet temperature < water set temperature + **[-4°C]**
  c. **[20]** minutes since previous Backup heater Off

- Heater Stop condition
  a. Force mode off **OR**
  b. When water outlet temperature > water set temperature + **[-2°C]** for continuous 15 secs

* Do not operate heater at the following situation
1 Water outlet temperature sensor, and water inlet sensor abnormal
2 Flow switch abnormal
3 Circulation pump stop condition

12.6.2 Room Heater Operation during Deice

Purpose:
- To protect the indoor Heat Exchanger from ice forming and prevent heat exchanger plate breakage.

Control content:
- This Heater protection control will activate only if the backup heater is enable at custom setup by remote controller. Once fulfil the start condition, room heater will turn ON together (base on max heater capacity selection) and stop together if stop condition is fulfilled.
  * If the heater is request to turn ON OLP feedback will be detected.

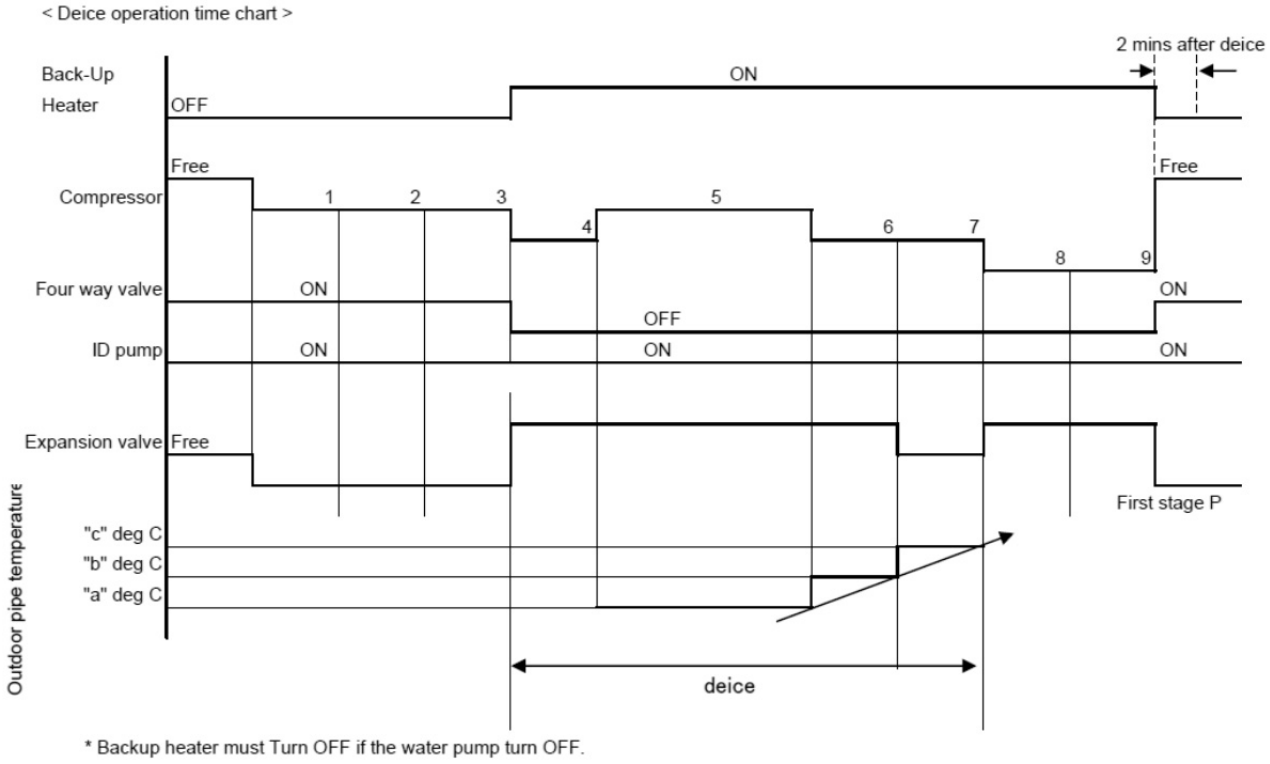
Starting conditions:
1 During normal deice operation 4~9
2 Water outlet temperature < 10°C or
  Outdoor air temperature < -10°C or
  Water inlet temperature < 27°C

Heater operates when 1 ~2 fulfilled **OR** When 1 and 3 ~ 4 is fulfilled.
However, this control does not relate to Heater ON/OFF button on remote control.

Stop condition:

1 When normal deice end or
2 Water outlet temperature > 45°C

However, room heater keeps ON if indoor electric heater control activate.



12.7 Tank Heater Control

12.7.1 Tank Heater Remote Control Setting

1 Tank heater selection:
External: - Booster Heater use to heat up tank when select external
Internal: - Backup Heater use to heat up tank when select internal
* When select External Tank Heater, Heater Delay ON Timer need to set. (range 20 min ~ 3 hrs)

2 Tank Heater ON/OFF selection by user.

The remote control Tank set Temperature range will change according to the External and Internal Tank Heater use.

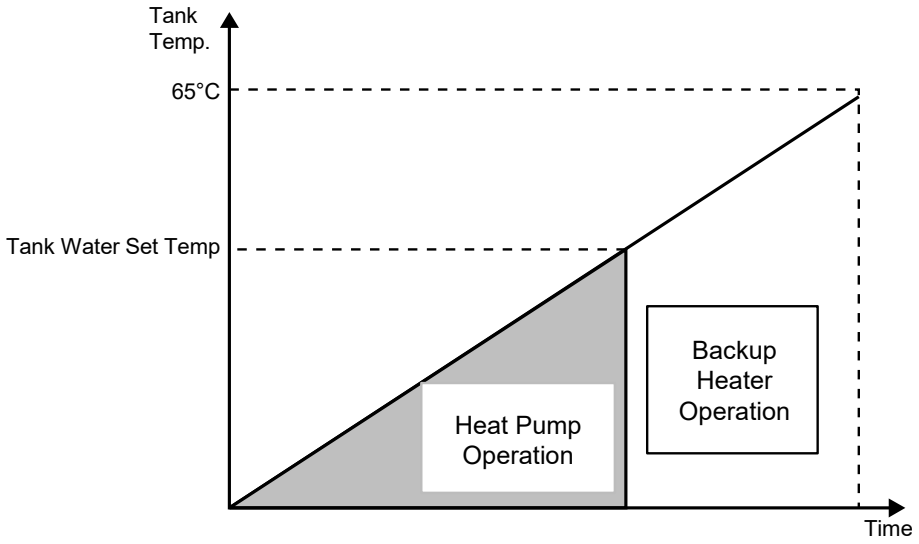
Tank Heater Selection	Range
External	40 ~ 75°C
Internal	40 ~ 65°C

12.7.2 Internal Heater Control for Tank Mode

- Internal heater turn ON condition:
  1 Internal Heater select for Tank heater by remote controller
  2 Tank Heater select ON by user.
  3 Backup Heater Enable
  4 Tank Temperature < Tank Set Temperature
  5 Heat Pump Thermo OFF
  6 20 minutes from previous heater off.

- Room heater turn OFF condition:
  1 Tank Temperature > Tank Set Temperature + [0°C] for continuously 15 seconds. **OR**
  2 Heat Pump Thermo ON **OR**
  3 Mode Change or Operation OFF by remote controller **OR**

  * Backup Heater Turn ON/OFF all together according to the selected heater capacity.



12.8 Base Pan Heater Control (Optional)

- To enable the base pan heater function, control panel initial setting has to be manually adjusted by activating Base Pan Heater menu.
- There are 2 optional start condition can be selected, Type A or Type B.
- Control details:
  1 Type A: (Default Auto Mode)
  Start conditions:
  - When outdoor air temperature ≤ 3°C during heating and deice operation is ON.

  Control contents:
  - Base pan heater is ON during deice operation and continues ON for 10 minutes after deice operation ends.

  Cancel condition:
  - When outdoor temperature > 6°C after deice end or
  - When operation is not at heating mode or
  - Base pan heater ON timer count is completed.

  2 Type B: (ON Mode)
  Start conditions:
  - When outdoor air temperature is ≤ 5°C and operates in heating mode, base pan heater is ON.

  Cancel conditions:
  - When outdoor air temperature is > 7°C or
  - When operation is not at heating mode.

12.9 Force Heater Mode

Purpose of Force Heater Mode:

- As a backup heat source when heat pump error. Force heater Mode only control backup heater to heat up the room circuit, and turn ON back up heater or booster heater to boil up tank water base on the tank heater selection (internal or external).

Force Heater Control start condition:

- Force heater request ON by user OR auto turn ON by remote controller during error **AND**
  (Force Heater mode can be operate regardless of mode selection, remocon will send the latest mode selection and force bit to indoor. Indoor will judge to turn ON heater to room side if it is heat mode selected, and turn ON heater to heat up tank water base on tank heater selection)
- During Error Happen (exclude the error list below)

Error List which not allow Force Heater operation

H12	Capacity Mismatch	H76	Indoor-Remote Controller Communication Error
H20	Abnormal Water Pump	H95	Abnormal Voltage Connection
H62	Abnormal Water Flow	F37	Abnormal Water Inlet sensor
H70	Abnormal Back-up Heater OLP	H45	Abnormal Water Outlet sensor
H74	PCB Communication Error		
[When tank mode operate with external heater selected & tank heater select ON]			
H72	Abnormal tank sensor	H91	Abnormal tank heater OLP

Force Heater Control Stop Condition:

- Force Heater request OFF **OR**
- Operation OFF request **OR**
- Power reset **OR**
- Error of above list happens during force heater operation.

Control contents:

- After fulfill start condition, indoor will operate the force heater operation according to below mode condition
  Heat mode Only: Turn ON backup heater to achieve room heat pump target water temperature.
  Heat + Tank mode: Turn ON backup heater to heat up room **OR** Turn ON Heater to Boil up tank water.
  Cool mode Only: Water pump and backup heater will OFF in force heater mode.
  Cool + Tank mode: Operate pump and internal Heater OR External heater to Boil up tank water.
  Tank mode Only: Operate pump and internal Heater OR External heater to Boil up tank water.
  * For heat mode condition, backup heater will only turn ON if the backup heater is enable regardless of Room Heater Selection.
  * For tank mode condition, If internal heater selected backup heater will turn ON to boil up tank water.
  If external heater selected , booster heater will turn ON to boil up tank water regardless of tank heater selection.

Room Side: (Heat Mode):

- When force heater mode start condition fulfilled, turn ON water pump and turn ON backup heater follow below control.
- Operate the 3 ways valve at room side only and turn ON 2 ways valve as heat mode operation.
- Turn ON the zone pump and mixing valve if system select 2 zone system or Buffer tank connect YES, control according to normal zone pump and mixing valve control.
- When Force heater mode stop condition fulfilled, turn OFF heater as below condition and turn OFF water pump after pump delay time.

Backup Heater On Condition:

- When Force Heater Control start condition fulfill **AND**
- After water pump operate 2 minutes **AND**
- When water outlet temperature < water set temperature + [-4°C] **AND**
- 20 minutes since previous Backup heater Off **AND**
- Backup Heater Enable

Backup Heater Stop condition:

- Force mode off **OR**
- Operation off **OR**
- When water outlet temperature > water set temperature + [-2°C] for continuous 15 secs **OR**
  * ON/OFF follow normal heater sequence.

Tank side (Tank mode):
- When tank mode select and force heater bit received, turn ON backup heater (INTERNAL) or Booster Heater (External) depend on the tank heater selection.
- If tank heater selection is INTERNAL, follow normal thermo judgement to switch 3 ways valve to tank side and room side.
- If tank heater selection is EXTERNAL, only turn ON booster heater according to tank thermo.

Tank Heater selection is INTERNAL:
Backup Heater ON Condition:
- After water pump operate 2 mins **AND**
- When tank temperature < Tank set temperature - [Remocon Set Tank Re-heat Temp] **AND**
- 20 minutes since previous Backup heater OFF **AND**
- Backup Heater Enable

Backup Heater OFF condition:
- Force mode off **OR**
- When tank temperature > Tank set temperature for continuous 15 secs **OR**
- Tank Operation OFF

Tank Heater selection is EXTERNAL:
Booster Heater ON condition:
- Force Heater mode ON **AND**
- Tank temperature < tank set temperature + [Remocon Set Tank Re-heat Temp] - 1°C, **AND**
- 20 minutes since previous heater off.

Booster Heater OFF condition:
- Tank temperature > tank set temperature for continuous 15 secs.
- Force mode OFF
- Tank Mode Operation OFF
  (During tank interval or tank mode condition, water pump and 3 ways valve will OFF)

12.10 Powerful Operation

Powerful mode is use to increase the capacity of heat pump to achieve higher target temperature. Powerful mode is applicable when heat mode is operating.

Remote control setting:
On quick menu of remote control, there is 4 options of powerful mode can be select.
- OFF : Cancel powerful mode
- 30 minutes : Set powerful for 30 minutes
- 60 minutes : Set powerful for 60 minutes
- 90 minutes : Set powerful for 90 minutes

Control contents:
During the time set by remote control, powerful will activate according to 2 shift up controls. However, this function is applicable only for heating. Remote control will transmit the signal to indoor unit once this function is select then transmit OFF signal to indoor when the timer is complete. Indoor will transmit signal to outdoor for frequency control.

Indoor setting temperature shift

- If system is standard system (Optional PCB is not connected)
  - Target water temperature will shift up to Wlo or Whi whichever higher.
- If system is extension system (Optional PCB is connected)
  - Target water Zone 1 and Zone 2 temperature will shift up to Wlo or Whi whichever higher.

  * If “Direct Type” temperature control is select, this powerful shift up setting is not effective.

- **Start condition**
  - Powerful function is select by remote control.

- **End Condition**
  - OFF/ON button is pressed.
  - Powerful function is OFF by remote control.

12.11 Quiet Operation

Quiet mode is use to reduce the noise of outdoor unit by reducing the frequency or fan speed.

Quiet level
There are 3 level (Level 1, Level 2, Level 3) to set by quick menu function on remote control.

Control content
Once the quiet function is select, the remote control will transmit the signal to indoor and outdoor unit.

Start condition
- Quiet mode is set on remote control.
- Quiet mode is request ON by weekly timer.

Stop condition
If any of below condition is achieve.
- OFF/ON button is pressed.
- Quiet mode is OFF by remote control.
- Quiet mode is request OFF by weekly timer.

12.12 Sterilization Mode

- Purpose:
  - To sterilize water tank by setting the required boiling temperature.

- Remote control setting
  - Days for sterilization function to start can be select.
  - Time of selected day to start sterilization function.
  - Boiling temperature (Internal heater is 55°C ~ 65°C)
  - Maximum operation time is 5 minutes to 1 hour.

- Start condition
  - Tank connection set to “YES” by remote control
  - Sterilization function selects “YES”.
  - Sterilization signal received from remote controller by timer.
  - Tank mode request ON.

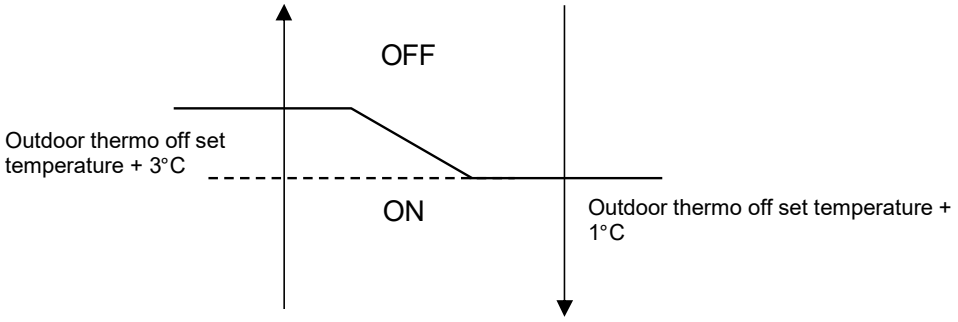
- Stop condition
  - When boiling timer is completed. Boiling timer (Remote control set maximum operation time) start counting once tank achieve boiling set temperature **OR**
  - After 8 hours of operation since sterilization start.
  - Tank mode request OFF.

- Control content:
  - During sterilization function activation time, target tank set temperature will internally change to boiling set temperature.
  - During sterilization activates, heat pump and heater (external or internal) will operate as normal tank mode to achieve the boiling set temperature.
  - Sterilization operation will end when stop condition is fulfill.
  - After sterilization is complete, tank set temperature will resume to normal operation.

* Tank temperature may not achieve boiling set temperature if tank heater is select OFF **OR** external compressor switch.

12.13 Outdoor Ambient Thermo OFF Control

- Purpose:
  - To stop provide heating to room side during high outdoor ambient condition



- Control content:
  - Heating outdoor ambient thermos OFF control only applicable when heat pump operate in heat mode. (This control will not activate when running in tank side)
  - Heat pump and water pump will turn OFF when outdoor ambient is higher than outdoor thermo OFF set temperature.
  - Heat pump thermos ON when outdoor ambient < outdoor thermos OFF set temperature + 1°C.

12.14 Alternative Outdoor Ambient Sensor Control

Purpose of the Alternative Outdoor Ambient Sensor:

- It is some possibility that the air to water heat pump unit will install at a location where the original ambient sensor is expose to direct sunlight. Therefore, another optional ambient sensor can be connect to indoor PCB and locate at new and better reading location to improve the heat pump performance.

Control Detail:

- Remocon can select either the extra outdoor ambient sensor is connected or not. (YES/NO)
- The alternative outdoor ambient sensor will connect to indoor unit main PCB terminal.

  - when alternative sensor select NO
    - Original Outdoor temperature sensor will use for Indoor & Outdoor heat pump operation reference sensor.
    - Data communication direction : OUTDOOR send outdoor temperature reading to INDOOR.
    - Error judge : OUTDOOR will judge the original outdoor sensor error (F36 display if error detect). No judge error on alternative outdoor sensor

  - when alternative sensor select YES
    - Alternative Outdoor temperature sensor will use for Indoor & Outdoor heat pump operation reference sensor.
    - Data communication direction : INDOOR send outdoor temperature reading to OUTDOOR.
    - Error judge : INDOOR will judge the Extra outdoor sensor error only after operation ON request received from remocon.
      (F36 display if error detect). No judge error on original outdoor sensor.

12.15 Force DHW mode

Purpose:
When user want to use hot water now, user can press this force DWH mode under the quick menu to operate tank only mode to boil up the tank temperature.

Remocon setting:
Force DHW function can be activate under quick menu.

Control Content:

- when press the Force DHW function during operation OFF condition:
  - When receive this Force DHW bit from remocon, indoor will run tank only mode regardless of the mode selection.
  - After tank temperature achieve tank thermo off temperature, turn OFF force DHW bit and return to operation OFF with previous mode selection.

- When press the Force DHW function during operation ON condition:
  - When receive this Force DHW bit from remocon, indoor will memories the running mode and run tank only mode regardless of the mode selection.
  - After tank temperature achieve tank thermo off temperature, turn OFF force DHW bit and return to previous memories running mode.

    * when operation OFF or mode change request from remocon during force DHW mode operation, End force DHW mode and follow the new request operation.

    * Once receive force DHW mode from remocon, indoor direct start tank mode and consider tank thermo ON. Thermo OFF only when achieve tank thermo OFF depend on the Tank System Setting.

12.16 SMART DHW mode

Panasonic All In One model provide the option to choose STANDARD DHW Mode or SMART DHW Mode for Tank Heat Up according to requirement SMART DHW mode comparatively consume lower tank heat up power but longer re-heat time than STANDARD DHW Mode.

SMART DHW control

- During SMART DHW start time 20:00 (Default Setting) to SMART DHW stop time 05:00 (Default setting)
  Heat pump re-heat the tank water only when tank temperature drop below 20°C (Default setting)

- Time between 05:00 to 20:00
  Heat pump reheat the tank water when tank temperature as below condition

Condition 1: Tank Heater ON
- Reheat when tank temperature below tank set temperature + R/C (Tank re-heat Temperature) - 3°C

Condition 2: Tank Heater OFF
- Reheat when tank temperature below Tank set temperature or 51°C (Whichever lower) + R/C (Tank re-heat Temperature) -3°C

* SMART DHW start time, stop time and SMART ON Temperature can change in CUSTOM menu.

12.17 Anti Freeze Control

- Anti freeze protection control menu can be set YES or NO by control panel.
- In heatpump system, there are 3 types of anti freeze control:
  1. Expansion tank anti-freeze control
     - Expansion tank anti freeze heater ON condition:
       - Outdoor ambient temp. < 3°C
     - Expansion tank anti freeze heater OFF condition:
       - Outdoor ambient temp. > 4°C

  2. Water pump circulation anti freeze control
     - Water pump turns ON when **ALL** below conditions are fulfilled:
       - Heatpump OFF (stand by) OR error occurs.
       - Water flowing flag is ON.
       - Water flow switch is not abnormal.
       - Outdoor ambient temp. < 3°C OR outdoor ambient temp. sensor is abnormal.
       - Water inlet/outlet temp. < 6°C.
       - After 5 minutes from previous water pump OFF.
     - Water pump turn OFF when **ANY** of below conditions is fulfilled:
       - Outdoor ambient temperature ≥ 4°C.
       - During -5°C < outdoor ambient temp. < 4°C
         - After water pump ON for 4 minutes, and water inlet temp. ≥ 8°C.
         - Else, shift to back up heater anti freeze control.
       - During outdoor ambient temp. < -5°C
         - After water pump ON for 4 minutes, and water inlet/outlet ≥ 20°C.
         - Else, shift to back up heater anti freeze control.
     - However, if flow switch is abnormal (H62), then water pump circulation anti freeze control will not activate.

3. Back up heater anti freeze control:
   - Back up heater turn ON when **ALL** below conditions is fulfilled:
     - Water inlet/outlet temp. < 6°C.
     - Water pump circulation anti freeze control activated and water pump ON for 4 minutes.
   - Back up heater turns OFF when ANY of below conditions is fulfilled:
     - Water inlet/outlet temp. > 28°C.
     - Water pump circulation anti freeze control deactivated/water pump OFF.
   - However, if back up heater is abnormal (H70) then back up heater anti freeze control will not activate.

12.17.1 Zone Anti-Freeze Control

- If Anti- Freeze function select “NO” from remote control, this control cannot activate.

Start condition:
- After [5] min from previous Zone pump off. **AND**
- Outdoor air temp < [3] °C **OR** Outdoor sensor is abnormal. **AND**
- Zone water temperature < [6]˚C **OR** Zone Sensor Short or Open

Cancel condition:
- After water Zone pump ON [4] min **AND**
- Outdoor air temp ≥ [4]°C **OR**
- During -5 °C ≤ Outdoor air temp < [4] °C **OR**
  Zone water temperature sensor > [8] °C
- During Outdoor air temp < [-5] °C
  Zone water temperature sensor > [20] °C
  *However, Zone water temperature sensor is Open or Short, Condition C and D is ignored.

12.18 External Room Thermostat Control (Optional)

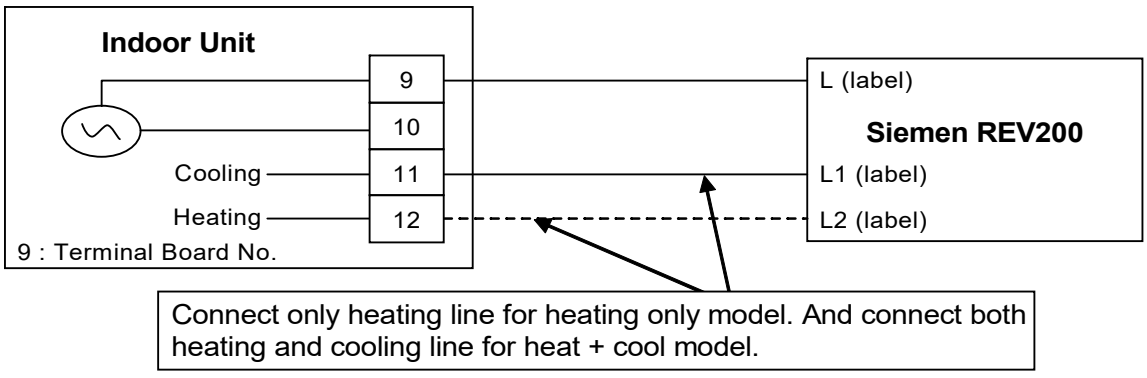
Purpose:

1 Better room temperature control to fulfill different temperature request by external room thermostat.
  Recommended external room thermostat:

Maker	Characteristic
Siemen (REV200)	Touch panel
Siemen (RAA20)	Analog

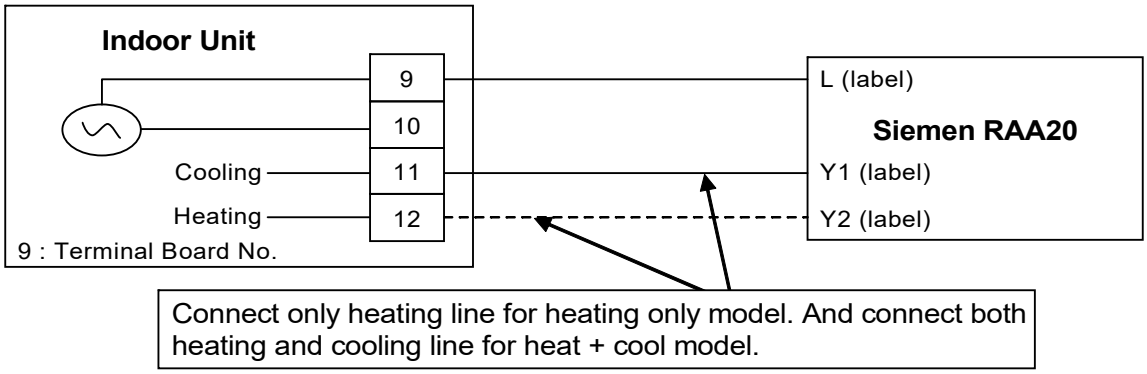
Connection of external room thermostat:
Wire Connection and thermo characteristic of Siemen REV200:

Setting	L/L1 (H)	Heat Thermo	L/L2 (C)	Cool Thermo
Set Temp < Actual Temp	Open Circuit	OFF	Short Circuit	ON
Set Temp > Actual Temp	Short Circuit	ON	Open Circuit	OFF



Wire Connection and thermo characteristic of Siemen RAA20:

Setting	L/Y1 (H)	Heat Thermo	L/Y2 (C)	Cool Thermo
Set Temp < Actual Temp	Open Circuit	OFF	Short Circuit	ON
Set Temp > Actual Temp	Short Circuit	ON	Open Circuit	OFF



Control Content:

- External room thermostat control activate only when remote thermostat connection select YES by Indoor control panel.
- When indoor running heat mode, refer thermo On/Off from heating line feedback. And when indoor running cool mode, refer thermo On/Off from cooling line feedback.
- Heat pump Off immediately when receive thermo off feedback.

12.19 Three Ways Valve Control

Purpose:

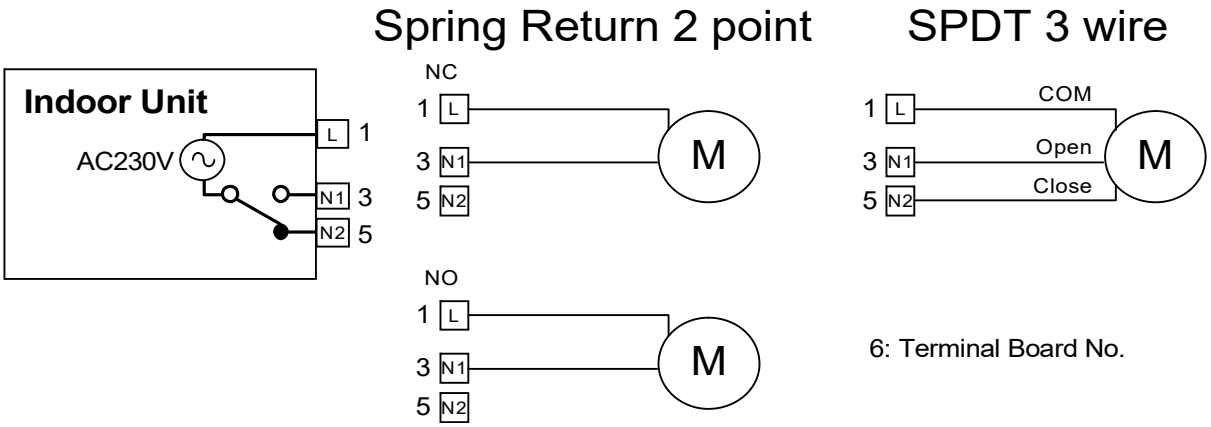
- 3 ways valve is used to change flow direction of hot water from heat pump between heating side and tank side.

Control contents:

1 3 ways valve switch Off:
   - During 3 ways valve switch Off time, the hot water will provide heat capacity to heating side.

2 3 ways valve switch On:
   - During 3 ways valve switch On time, the hot water will provide heat capacity to tank side.

3 Stop condition:
   - During stop mode, 3 ways valve will be in switch off position.



* During pump down and force mode, fix 3 ways valve in close condition.

* Recommended Parts : SFA 21/18 (Siemens)

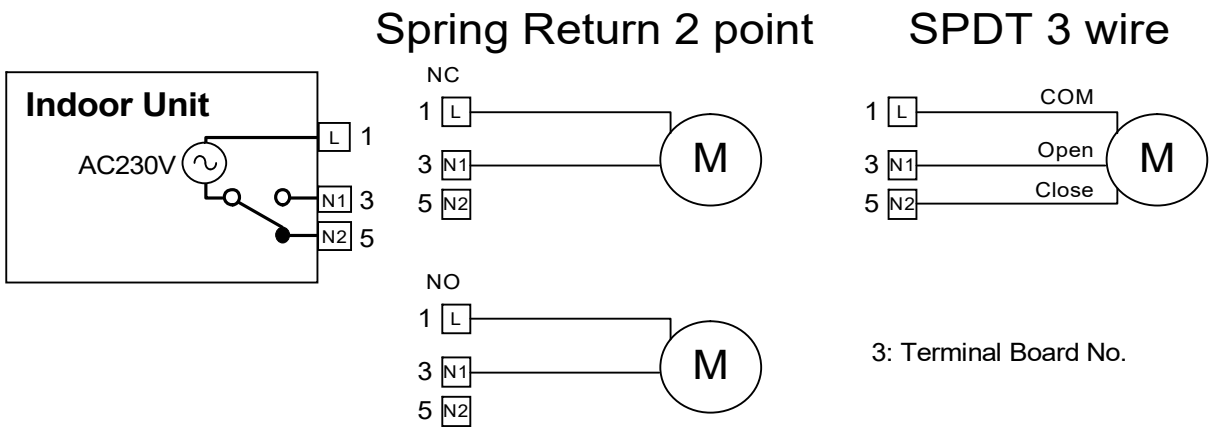
12.20 Two Ways Valve Control

Functionality of 2 ways valve:

- Use to allow hot water to floor heating panel or block cold water to floor heating panel.

Control contents:

1 When indoor running in heat mode, OPEN the 2 ways valve.
2 When indoor running in cool mode, CLOSE the 2 ways valve.
3 Stop condition:
   a. During stop mode, fix 2 ways valve in close condition.

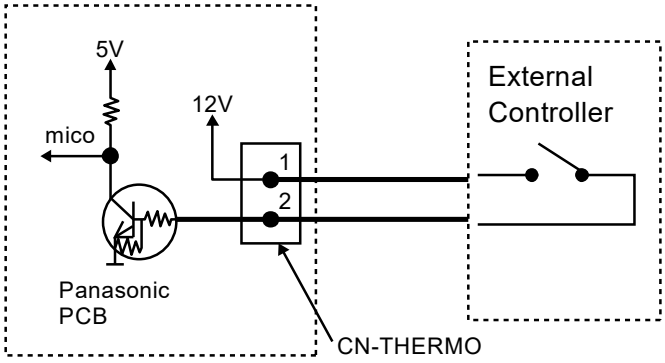


* During pump down mode, fix 2 ways valve in close condition.
* During force mode, open 2 ways valve.

* Recommended Parts : SFA 21/18 (Siemens)

12.21 External OFF/ON Control

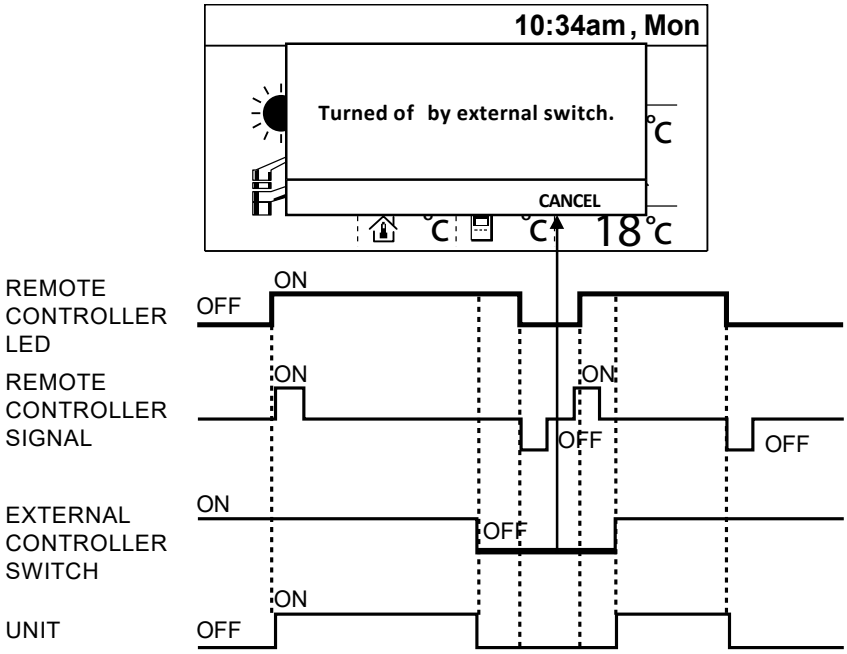
- Communication circuit between indoor unit and external controller is as per below.



- Maximum length of communication cable is 50 meter.
- Control content:

External Control Switch	Control Panel OFF/ON	Control Panel Power LED	System Status
ON	ON	ON	ON
ON	OFF	OFF	OFF
OFF	ON	ON	OFF
OFF	OFF	OFF	OFF

Remocon Screen Display and Control Detail:



When External SW connection select "YES" from remocon installer menu:

- Heating or Cooling system will operate normally if the External Switch signal is ON.
- Once the External Switch turn OFF, System Turn OFF (Heat pump, water pump, heater etc…)
- Remocon LED remain ON or OFF according to the current operation request.
- Pop up menu at remocon main screen as above screen to inform customer system stop by External Switch.
- It is possible to press cancel and return to main screen to do change of operation setting while waiting the External Switch turn ON back.
- Remocon LED will always follow the latest changes from remocon.
- If no action on remocon for continuous 5 minutes, the pop up screen will show again on the screen.
- But once the External Switch Turn ON back, pop up screen will disappear and system can operate normally according to the latest operation setting and request.

12.22 External Compressor Switch (Optional PCB)

External compressor switch port can have two purpose of control as below:

- Heat source ON/OFF function (Dip switch Pin 3 on PCB "OFF")
- Heater ON/OFF function (Dip switch Pin 3 on PCB "ON")

- Heat source ON/OFF function

Purpose:

- Heat pump ON/OFF function is use to turn OFF the high power consumption device (Heat pump, & Heater) when there is energy or electric current limitation. Other optional function still can be operate under heat pump and heater OFF condition.

Control Detail:

- This External Compressor Switch is possible to connect to Optional PCB only.
- Once the remocon select External Compressor Switch connection "YES", & Dip Switch on PCB "OFF" This heat pump ON/OFF function will activate
- The ON/OFF signal of this External Compressor Switch is same as External Switch.
- When the External Compressor Switch is ON:
  - Heat pump system operate normally
- When the External Compressor Switch is OFF:
  - Heat pump, Indoor water pump & Heater (Booster heater & Backup Heater) need to turn OFF
  - Solar, Boiler and zone control can be operate follow normal control condition.
    * pump delay OFF also included in this control

  (There is NO pop up screen like External Switch when this External Compressor Switch is OFF.)

- Heater ON/OFF function

Purpose:

- Heater ON/OFF function is use to turn OFF the heater (backup heater & booster heater) when there is energy or electric current limitation. Heat pump and other optional function still can operate.

Control detail:

- This External Compressor Switch is possible to connect to Optional PCB only.
- Once the remocon select External Compressor Switch connection "YES", & Dip Switch on PCB "ON" This heater ON/OFF function will activate
- When the External Compressor Switch is ON:
  - Heat pump and heater operate normally
- When the External Compressor Switch is OFF:
  - Backup heater and booster heater cannot operate even heater request is ON.
  - Heat pump and option function (Solar, Boiler and zone control) can be operate follow normal control condition.

  (There is NO pop up screen like External Switch when this External Compressor Switch is OFF.)

12.23 Heat/Cool Switch (Optional PCB)

Purpose:

- User can switch the running mode from heat to cool or cool to heat through external installed Heat/Cool switch. This kind of heat / cool switch may built in inside the field supply room remocon as well.

Control contents:

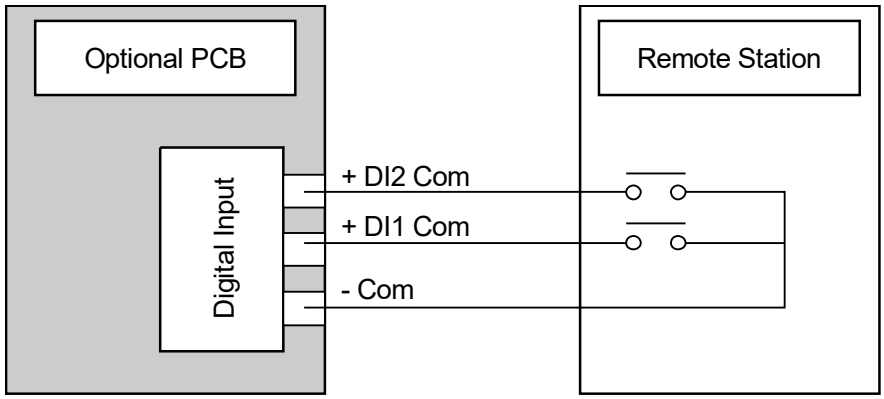
- Heat/Cool Switch can only be set when Cool Function is "enable" at custom menu setting, & Extension PCB select "YES" & Zone 1 not set "Pool" condition.
- This heat/cool switch control will be activate only when installer set the Heat/Cool Switch "USE" through emocon.
- Once the Heat/Cool Switch Set "USE", remocon will check indoor send Signal to judge the option of mode select.
  - When Heat/Cool Switch Contact Open : Remocon only can select Heat Mode, or Heat + Tank Mode, or Tank Mode
  - When Heat/Cool Switch Contact Close : Remocon only can select Cool Mode, or Cool + Tank Mode, or Tank Mode
- Operation ON/OFF will depend on remocon request.
- When Heat Mode is running with Contact Open, user change this setting to contact close, indoor will this signal to remocon judge and change mode to cool and send back to indoor. And it is same as from cool mode change to heat mode.
  * This switch have higher priority, remocon follow indoor send signal when control activated.
  * There is no effect to the operation when the mode running is only Tank Mode.

  (Weekly Timer are ignored and cannot be set during Heat / Cool Switch is "Enable" Condition.)

12.24 SG Ready Control (Optional PCB)

Purpose:

- To set ON/OFF of heat pump and target temperature by digital input of third party device if necessary in field.



Remote control setting

For this function, following items need to be set on R/C (installer menu) –

- SG control = YES or NO
- Capacity up setting 1
  - Heating capacity [50 ~ 150 %]
  - DHW capacity [50 ~ 150 %]
- Capacity up setting 2
  - Heating capacity [50 ~ 150 %]
  - DHW capacity [50 ~ 150 %]

Control contents:

If SG control on remote control = "Yes", then following control only activate by digital input.

- **While Digital input is " 00 " (Normal operation)**
  - Normal operation. Once detect '00' system will operate back to normal condition.
    (All the target set temperature for heating side and DHW side will return back to previous set temperature when digital signal change from "10' or"11" back to "00".)
- **While digital input is detected " 01 " (HP stop)**
  - Heat pump & room heater & tank heater cannot operate.
    (Solar control and Boiler back up and 2 Zone control can activate.)
- **While digital input is detected " 10 " (Capacity 1)**
  - Target temperature for heating and DHW Tank is changed according to the percentage set by Remote control setting. However, which setting temperature is change depend on system setting.
- **While digital input is detected " 11 " (Capacity 2)**
  - Target temperature for heating and DHW Tank is changed according to the percentage set by Remote control setting. However, which setting temperature is change depend on system setting.
- **While digital input is detected " 10 " (Capacity 1)**
  - Setting temperature for heating and Tank is changed.
    However, which setting temperature is change depend on system setting.

Room side
New Target Zone Water Temperature = Current Target Zone Water Temperature * Remote Control Setting (*Capacity 1) %
(Zone 1 and Zone 2 will change according to its own target zone water temperature.)
(Max regulation depend on the temperature control type select)

DHW Tank side
New Tank Set Temperature = Tank Set Temperature * Remote Control setting for DHW ("Capacity 1) %
* (Max regulation depends on the tank max setting limit)

- **While digital input is detected " 11 " (Capacity 2)**
  - Setting temperature for heating and Tank is changed.
    However, which setting temperature is change depend on system setting.

Room side
New Target Zone Water Temperature = Current Target Zone Water Temperature * Remote Control Setting (*Capacity 2) %
(Zone 1 and Zone 2 will change according to it's own target zone water temperature.)
(Max regulation depend on the temperature control type select)

DHW Tank side
New Tank Set Temperature = Tank Set Temperature * Remote Control setting for DHW ("Capacity 2) %
* (Max regulation depends on the tank max setting limit)
** This function is not applicable for Cooling mode.

12.25 Demand Control (Optional PCB)

Remote control setting:

- When Optional PCB connection select 'YES", Demand Control function can select "YES" or "NO".

Purpose:

- After the demand control select YES, below control will activated.
  - 0-10V Demand control

0-10V Demand control

- Demand control is use to reduce the current usage of heat pump unit by third party device.

Control start condition:

- Select “YES” at Demand control at installer menu.
- 0-10V input for this electrical current control is detected.

Control content:

- If start condition is fulfilled, indoor will receive the voltage signal from optional PCB. Indoor will send the rate value to outdoor unit.
- Outdoor will change the current limit according to the percentage receive from indoor unit.

12.26 Holiday Mode

- Purpose:
  Promotes energy saving by allowing the user to stop the system during holiday and enables the system to resume at the preset temperature after holiday.

- Control details:
  - Indoor operate the unit according running mode request. Target temperature will follow holiday setting temperature.
    - If heat mode request is receive, Target Water Out Temperature will change according to holiday shift temperature set.
      [If heat is set OFF at holiday, unit, water pump and zone control will OFF]
    - If tank mode request is receive, Target Tank Set Temperature will change according to the holiday tank shift temperature set.
      [If tank is set OFF at holiday, heat pump and tank heater will OFF]
  - After days of holiday have been set, heat pump will stop and only resume operation at the end of holiday countdown.

- Start condition:
  - Holiday timer set and the holiday timer start
    * The day holiday mode was set is counted as day 1.

- Stop condition:
  - OFF/ON button is pressed.
  - Holiday timer is reached.

12.27 Dry Concrete

- Purpose
  Provide heat to floor heating panel and dry the wet concrete during installation.

- Setting condition:
  - Dry concrete parameter can be set through remote control under system setup.
  - Parameters are possible to set up to 99 days with different target set temperature

- Control details:
  - Dry concrete mode will be activates when select ON from service setup.
  - Once start dry concrete function, remote control will send step 1 setting temperature to indoor unit.
    * This temperature is set at zone temperature. If system is 2 zones, both zone target temperature is set as same temperature.
  - Heat pump will start heat mode operation to room side with received target water outlet temperature.
    * Heat pump will operate according to Heat pump Target Water Temperature.
  - After complete day 1 setup operation, day 2 data will be send to indoor at 12.00am on the second day.
  - Each preset data will be send every day until dry concrete mode is complete, unit will turns OFF and exit dry concrete function.
  - 3 ways valve and booster heater will turn OFF and 2 ways valve will turns ON.

- Cancel condition:
  - Dry concrete mode is complete and OFF signal is received.
  - OFF signal is received by pressing OFF/ON button.

12.28 Flow Sensor

- The water flow sensor serves as an overload protector that shuts down the unit when the water level is detected to be low.
- Abnormal flow detection:

Sequence	Abnormal flow	Normal flow
Normal case	Flow rate < 7 l/min or ≥ 69 l/min	≥ 7 l/min
During status 2~6 on Anti-freeze deice	Flow rate ≥ 7 l/min	< 7 l/min

13. Protection Control (WH-UD03HE5-1 WH-UD05HE5-1)

13.1 Protection Control for All Operations

13.1.1 Time Delay Safety Control

1 The compressor will not start for three minutes after stop of operation.

13.1.2 30 Seconds Forced Operation

1 Once the compressor starts operation, it will not stop its operation for 30 seconds.
2 However, it can be stopped using control panel at indoor unit.

13.1.3 Total Running Current Control

1 When the outdoor running current exceeds X value, the compressor frequency will decrease.
2 If the outdoor running current does not exceed X value, the compressor frequency will return to normal operating frequency.
3 If the outdoor running current continue to increase till exceed Y value, compressor will stop, and if this occurs 3 times within 20 minutes, system will stop operation and OFF/ON control panel LED will blink (F16 error occurs).

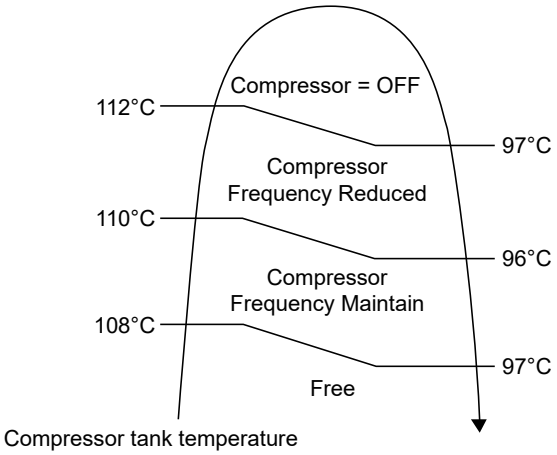
	UD03HE5-1		UD05HE5-1	
Operation Mode	X (A)	Y (A)	X (A)	Y (A)
Heating	10.1	14.8	11.0	14.8
Cooling	6.0	14.8	7.5	14.8

A. DC Peak Current Control

1 When the current to IPM exceeds set value of 20 A, compressor will stop. Compressor will restart after three minutes.
2 If the set value exceeds again for more than 30 seconds after the compressor restarts, operation will restart after two minutes.
3 If the set value exceeds again for within 30 seconds after the compressor restarts, operation will restart after one minute. If this condition repeats continuously for seven times, system will stop operation and OFF/ON control panel LED will blink (F23 error occurs).

13.1.4 Compressor Overheating Prevention Control

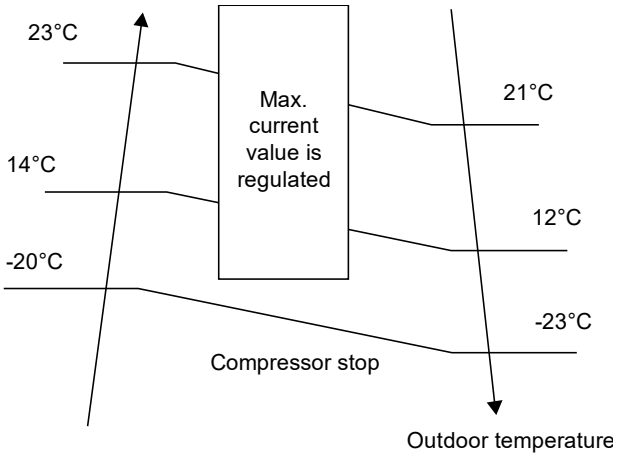
- The compressor operating frequency is regulated in accordance to compressor tank temperature as shown in below figures. When the compressor tank temperature exceeds 107°C, compressor will stop, and if this occurs 4 times within 30 minutes, system will stop operation and OFF/ON control panel LED will blink (F20 error occurs).



13.1.5 High Pressure Sensor Control

- Purpose:
  - To protect the system operation.
- Detection period:
  - After compressor on for 1 minute.
- Detection conditions:
  - When abnormal high voltage detection, 5 V or when open circuit detection 0V for 5 seconds continuously.
- After detection:
  - When abnormality is detected continue 5 seconds, unit stop operation.
  - OFF/ON control panel LED will blink (H64 error occurs).

13.1.6 Outside Temperature Current Control



13.1.7 Crank Case Heater Control

- Purpose:
  - For compressor protection during low outdoor ambient operation (during heating low temperature operation).
- Control content:
  a. Trigger heater START condition
     - When the outdoor air temperature is below than 5°C, and discharge temperature is 11°C or below.
  b. Resetting heater STOP condition
     1. When the outdoor air temperature exceeds entry condition (2°C)
     2. When the discharge temperature exceeds entry condition (5°C)

13.2 Protection Control for Heating Operation

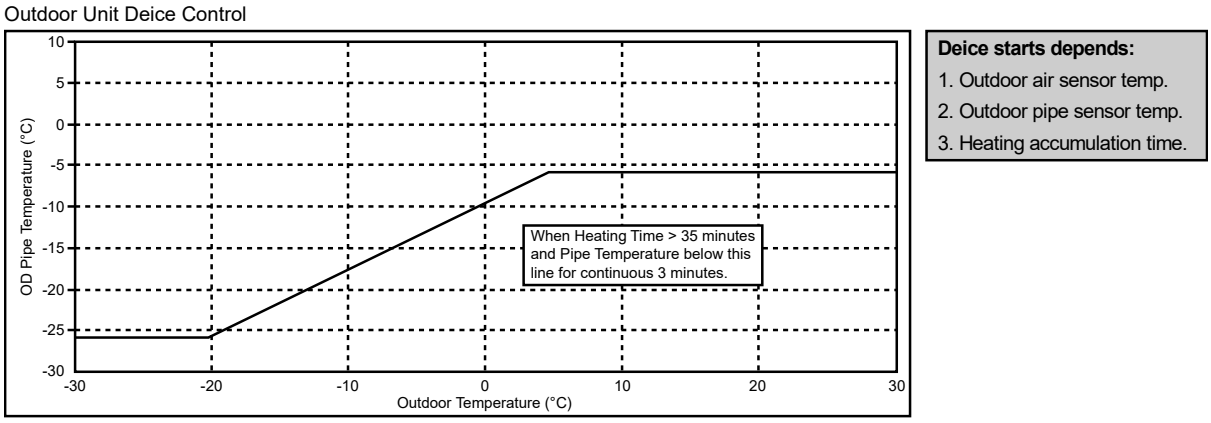
13.2.1 Outdoor Air Temperature Control

The maximum current value is regulated when the outdoor air temperature rises above 14°C in order to avoid compressor overloading.

13.2.2 Deice Operation

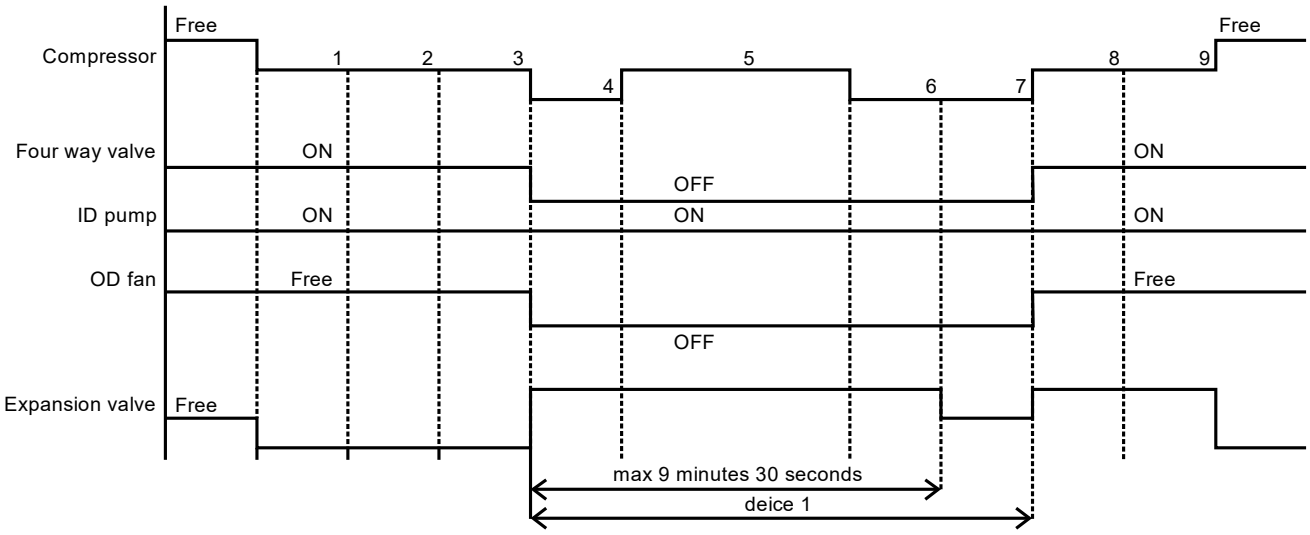
When outdoor pipe temperature and outdoor air temperature is low, deice operation start where outdoor fan motor stop.

- Deice judging condition



Deice operation time diagram

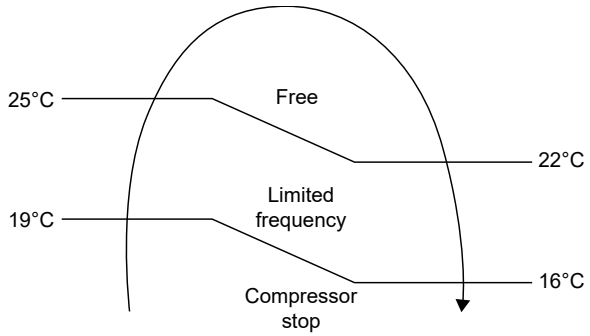
a. Deice mode 1 control:



13.3 Protection Control for Cooling Operation

13.3.1 Outdoor Air Temperature Control

- The Compressor operating frequency is regulated in accordance to the outdoor air temperature as shown in the diagram below.
- This control will begin 1 minute after the compressor starts.
- Compressor frequency will adjust base on outdoor air temperature.



13.3.2 Freeze Prevention Control 1

1 When indoor heat exchanger temperature is lower than 0°C continuously for 10 seconds, compressor will stop operating.
2 Compressor will resume its operation three minutes after the indoor heat exchanger is higher than 1°C.
3 Indoor heat exchanger freeze prevention (H99) will memory in error history.

14. Protection Control (WH-UD07HE5-1 WH-UD09HE5-1)

14.1 Protection Control for All Operations

14.1.1 Time Delay Safety Control

1 The compressor will not start for three minutes after stop of operation.

14.1.2 30 Seconds Forced Operation

1 Once the compressor starts operation, it will not stop its operation for 30 seconds.
2 However, it can be stopped using control panel at indoor unit.

14.1.3 Total Running Current Control

1 When the outdoor running current exceeds X value, the compressor frequency will decrease.
2 If the outdoor running current does not exceed X value, the compressor frequency will return to normal operating frequency.
3 If the outdoor running current continue to increase till exceed Y value, compressor will stop, and if this occurs 3 times within 20 minutes, system will stop operation and OFF/ON control panel LED will blink (F16 error occurs).

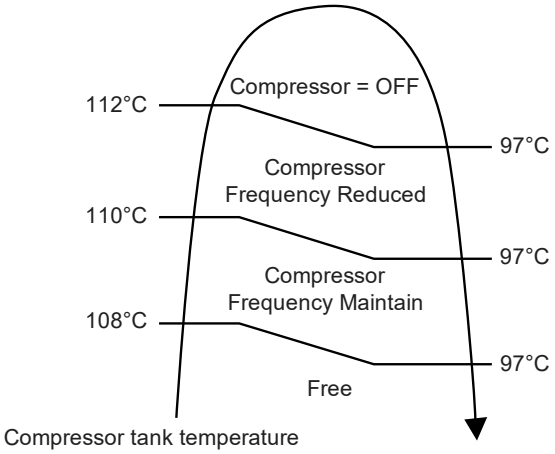
	UD07HE5-1		UD09HE5-1	
Operation Mode	X (A)	Y (A)	X (A)	Y (A)
Heating	21.0	27.9	22.8	27.9
Cooling	13.8	27.9	14.5	27.9

A. DC Peak Current Control

1 When the current to IPM exceeds set value of 34 A, compressor will stop. Compressor will restart after three minutes.
2 If the set value exceeds again for more than 30 seconds after the compressor restarts, operation will restart after two minutes.
3 If the set value exceeds again for within 30 seconds after the compressor restarts, operation will restart after one minute. If this condition repeats continuously for seven times, system will stop operation and OFF/ON control panel LED will blink (F23 error occurs).

14.1.4 Compressor Overheating Prevention Control

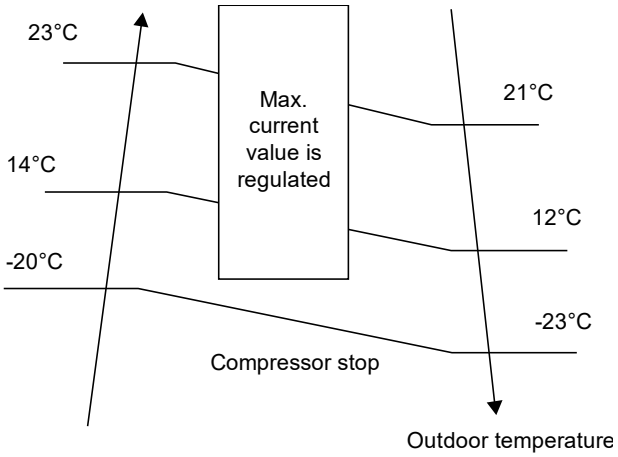
- The compressor operating frequency is regulated in accordance to compressor tank temperature as shown in below figures. When the compressor tank temperature exceeds 107°C, compressor will stop, and if this occurs 4 times within 30 minutes, system will stop operation and OFF/ON control panel LED will blink (F20 error occurs).



14.1.5 High Pressure Sensor Control

- Purpose:
  - To protect the system operation.
- Detection period:
  - After compressor on for 1 minute.
- Detection conditions:
  - When abnormal high voltage detection, 5 V or when open circuit detection 0V for 5 seconds continuously.
- After detection:
  - When abnormality is detected 4 times within 120 minutes, unit stop operation.
  - OFF/ON control panel LED will blink (H64 error occurs).

14.1.6 Outside Temperature Current Control



14.1.7 Crank Case Heater Control

- Purpose:
  - For compressor protection during low outdoor ambient operation (during heating low temperature operation).
- Control content:
  a. Trigger heater START condition
     - When the outdoor air temperature is below than 5°C, and discharge temperature is 11°C or below.
  b. Resetting heater STOP condition
     1. When the outdoor air temperature exceeds entry condition (2°C)
     2. When the discharge temperature exceeds entry condition (5°C)

14.2 Protection Control for Heating Operation

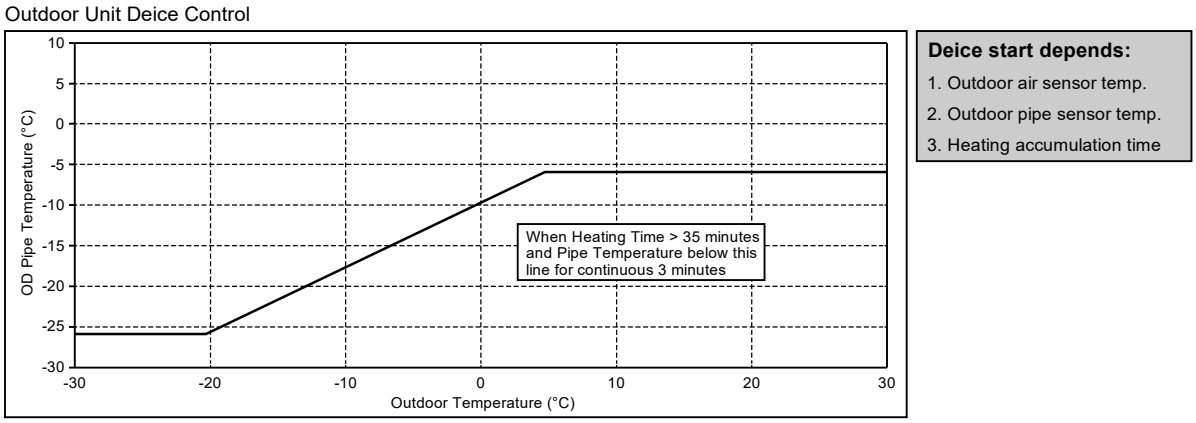
14.2.1 Outdoor Air Temperature Control

The maximum current value is regulated when the outdoor air temperature rises above 14°C in order to avoid compressor overloading.

14.2.2 Deice Operation

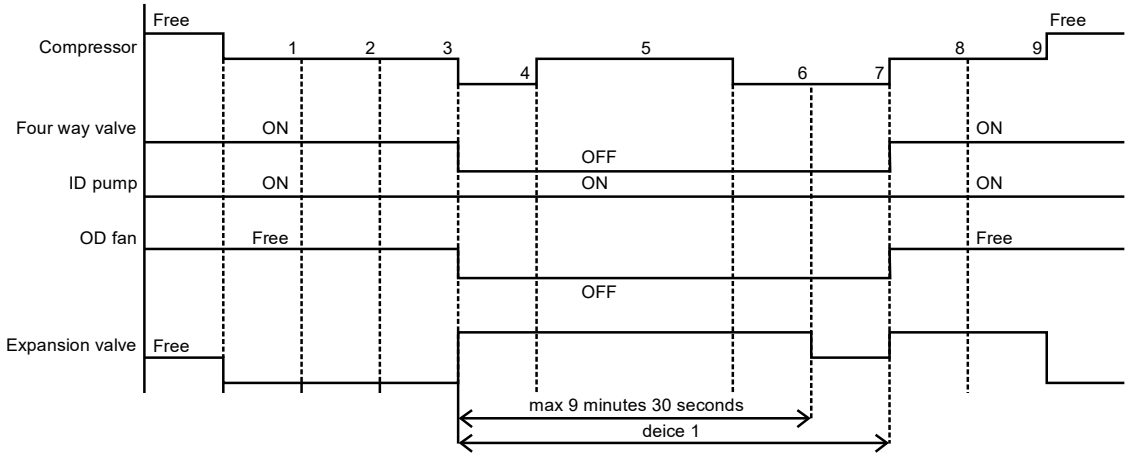
When outdoor pipe temperature and outdoor air temperature is low, deice operation start where outdoor fan motor stop.

- Deice judging condition



Deice operation time diagram

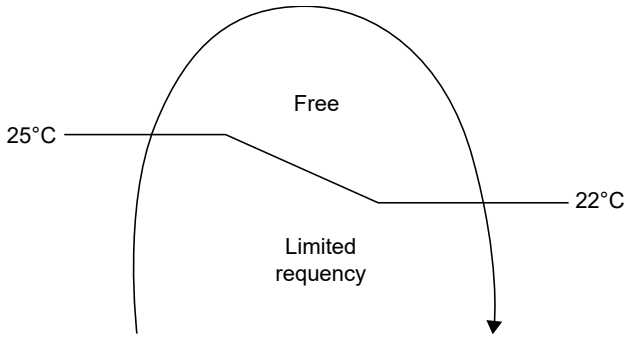
a. Deice mode 1 control:



14.3 Protection Control for Cooling Operation

14.3.1 Outdoor Air Temperature Control

- The Compressor operating frequency is regulated in accordance to the outdoor air temperature as shown in the diagram below.
- This control will begin 1 minute after the compressor starts.
- Compressor frequency will adjust base on outdoor air temperature.



14.3.2 Freeze Prevention Control 1

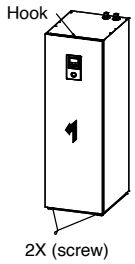
1 When indoor heat exchanger temperature is lower than 0°C continuously for 10 seconds, compressor will stop operating.
2 Compressor will resume its operation three minutes after the indoor heat exchanger is higher than 1°C.
3 Indoor heat exchanger freeze prevention (H99) will memory in error history.

15. Servicing Guide

15.1 How to take out Front Plate

Open and Close Front Plate

1 Remove the 2 mounting screws of Bottom Front Plate.
2 Slide it upwards to unhook the Bottom Front Plate hook.
3 Reverse above steps 1~2 for close it.



⚠ CAUTION
Open or close the Front Plate carefully. The heavy Bottom Front Plate may injures the fingers.

15.2 Test Run

1 Before test run, make sure below items have been checked:-
   - Pipework are properly done.
   - Electric cable connecting work are properly done.
   - Tank Unit is filled up with water and trapped air is released.
   - Please turn on the power supply after filling the tank until full.
   - In order to check whether the tank is full, switch heater once for about 10 min.
2 Switch ON the power supply of the Tank Unit. Set the Tank Unit RCCB/ELCB to “ON” condition. Then, please refer to the Operation Instruction for operation of Remote Controller.
3 For normal operation, Water Pressure Gauge reading should be in between 0.05 MPa and 0.3 MPa. If necessary, adjust the Water Pump SPEED accordingly to obtain normal water pressure operating range. If adjust Water Pump SPEED cannot solve the problem, contact your local authorized dealer.
4 After test run, please clean the Water Filter Set. Reinstall it after finish cleaning.

15.3 Expansion Vessel Pre Pressure Checking

[Lower limit water volume of the system]
Please ensure the capacity of the circulating water of the total system including the capacity of the indoor unit is more than 30 L.
If the water capacity is insufficient, during deice operation, the water temperature is lowered and the water will freeze in the system’s component leading to product failure.

[Upper limit water volume of the system]
The indoor unit has a build-in Expansion Vessel with 10 L air capacity and initial pressure of 1 bar.
Total amount of water in the system should be below 200 L. If the total amount of water is more than 200 L, please add expansion vessel (field supply). The expansion vessel capacity required for the system can be calculated from the formula below.

$$V = \frac{\varepsilon \times V_O}{1 - \frac{98 + P_1}{98 + P_2}}$$

V : Required gas volume <expansion vessel volume L>
V_O : System total water volume <L>
ε : Water expansion rate 5 → 60˚C = 0.0171
P_1 : Expansion tank filling pressure = (100) kPa
P_2 : System maximum pressure = 300 kPa
- ( ) Please confirm at actual place
- The gas volume of the sealed type expansion vessel is presented by <V>.
• It’s advised to add 10% margin for required gas volume of calculation.

Water expansion rate table

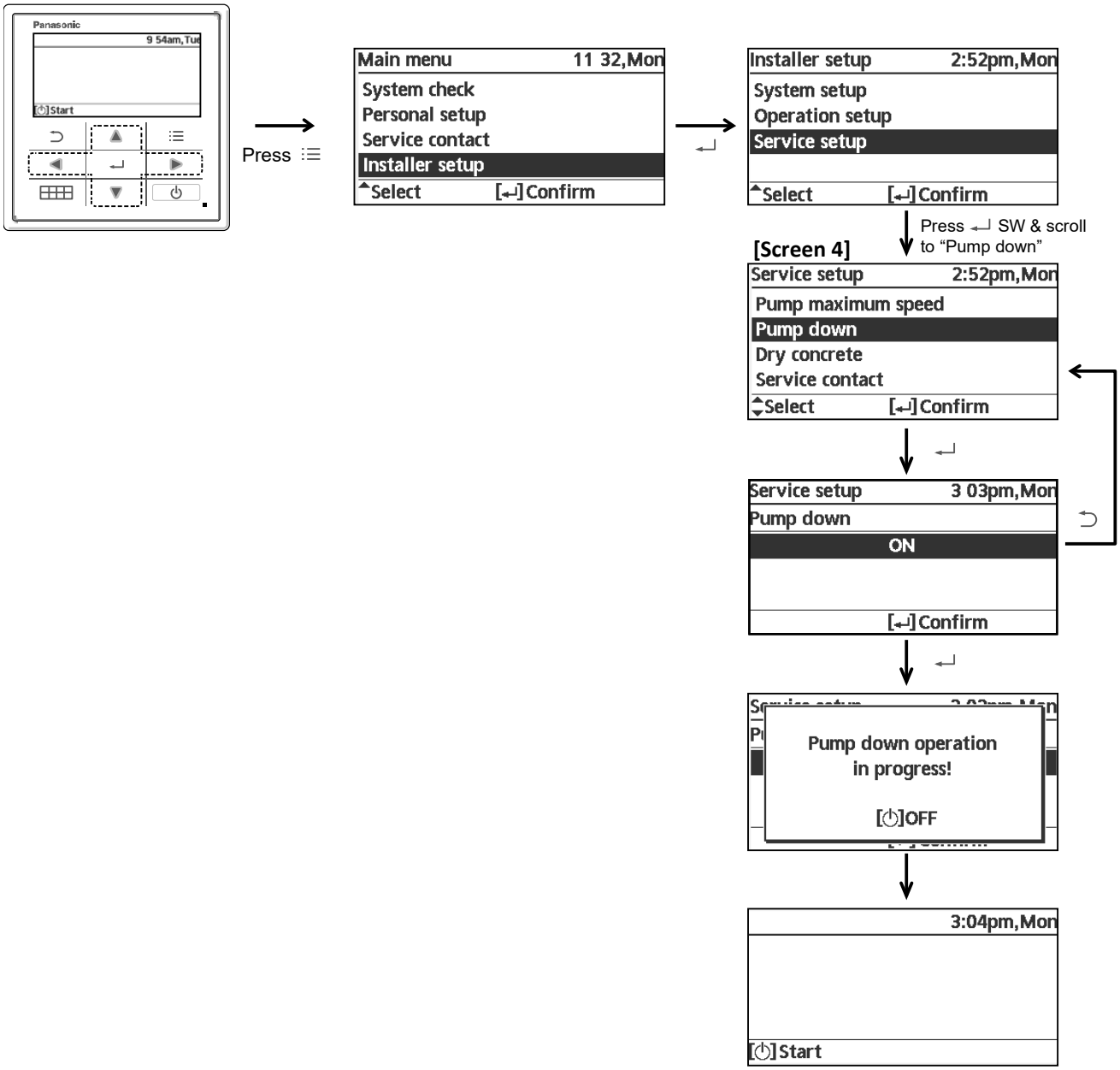
Water temperature (°C)	Water expansion rate ε
10	0.0003
20	0.0019
30	0.0044
40	0.0078
50	0.0121
60	0.0171
70	0.0228
80	0.0291
90	0.0360

[Adjustment of the initial pressure of the expansion vessel when there is a difference in installation height]
If the height difference between the indoor unit and the highest point of the system water circuit (H) is more than 7m, please adjust the initial pressure of the expansion vessel (Pg) according to the following formula.

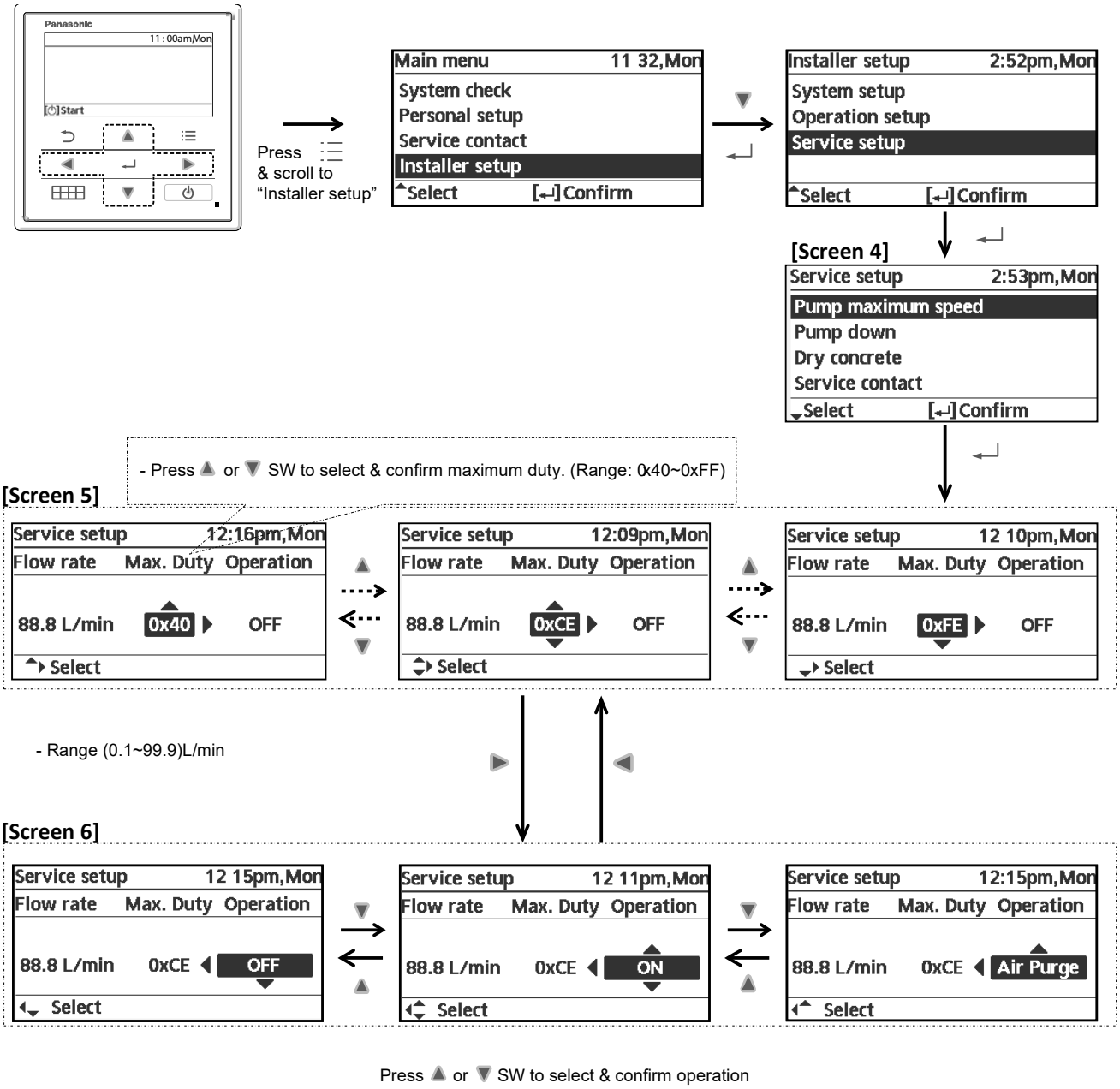
Pg= (H*10+30) kPa

15.4 Pump Down Procedures

Refer below steps for proper pump down procedure.



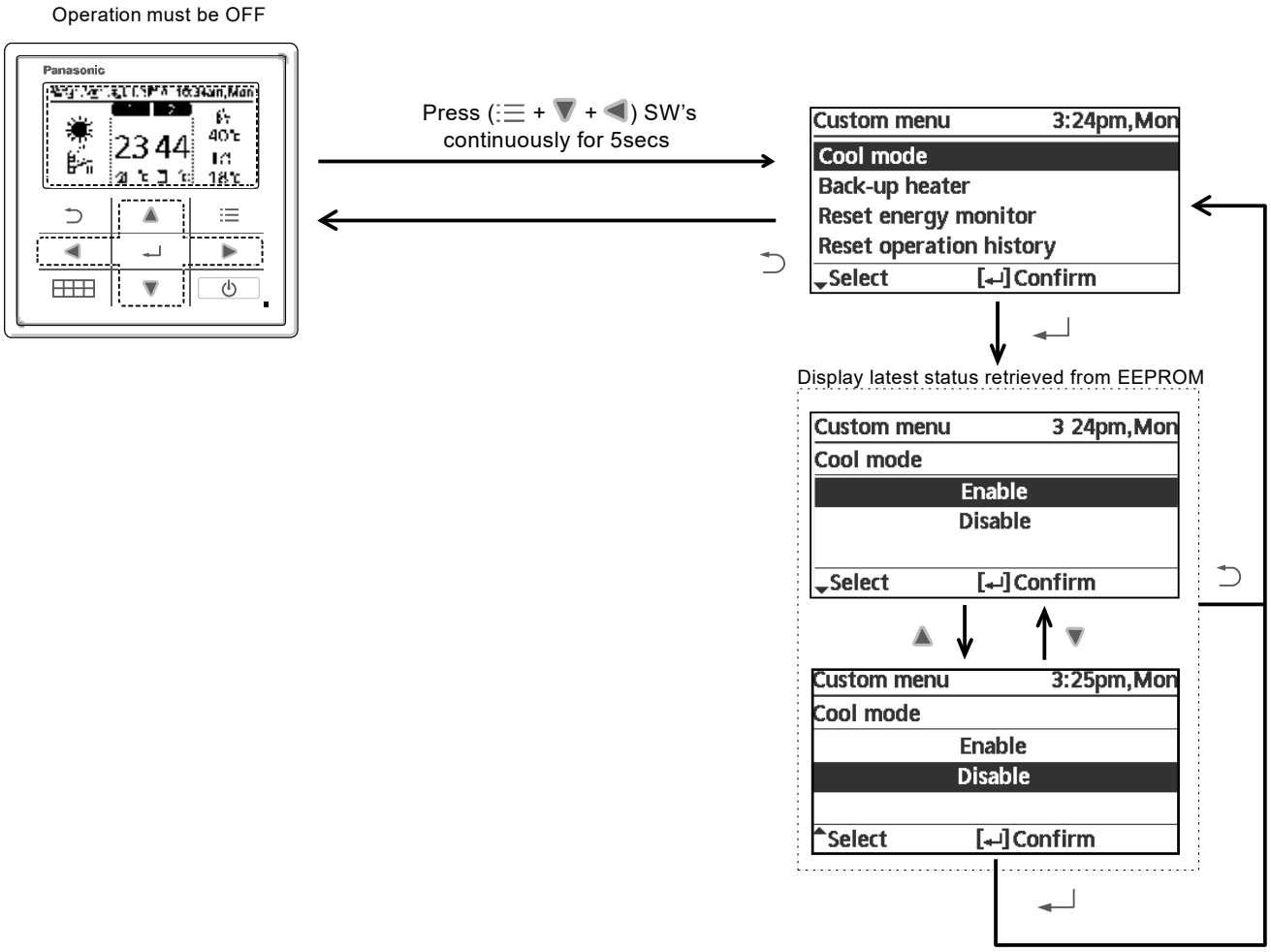
15.5 How To Adjust Pump Speed



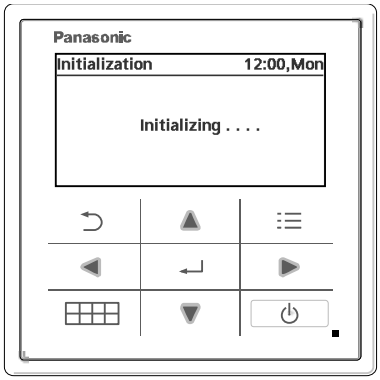
NOTE:

1. Whenever at [Screen 5], if press ⏻ SW to OFF, pump operation should be turned OFF.
2. Whenever at [Screen 6], if press ⏻ SW to OFF, pump operation should be turned OFF.

15.6 How To Unlock Cool Mode

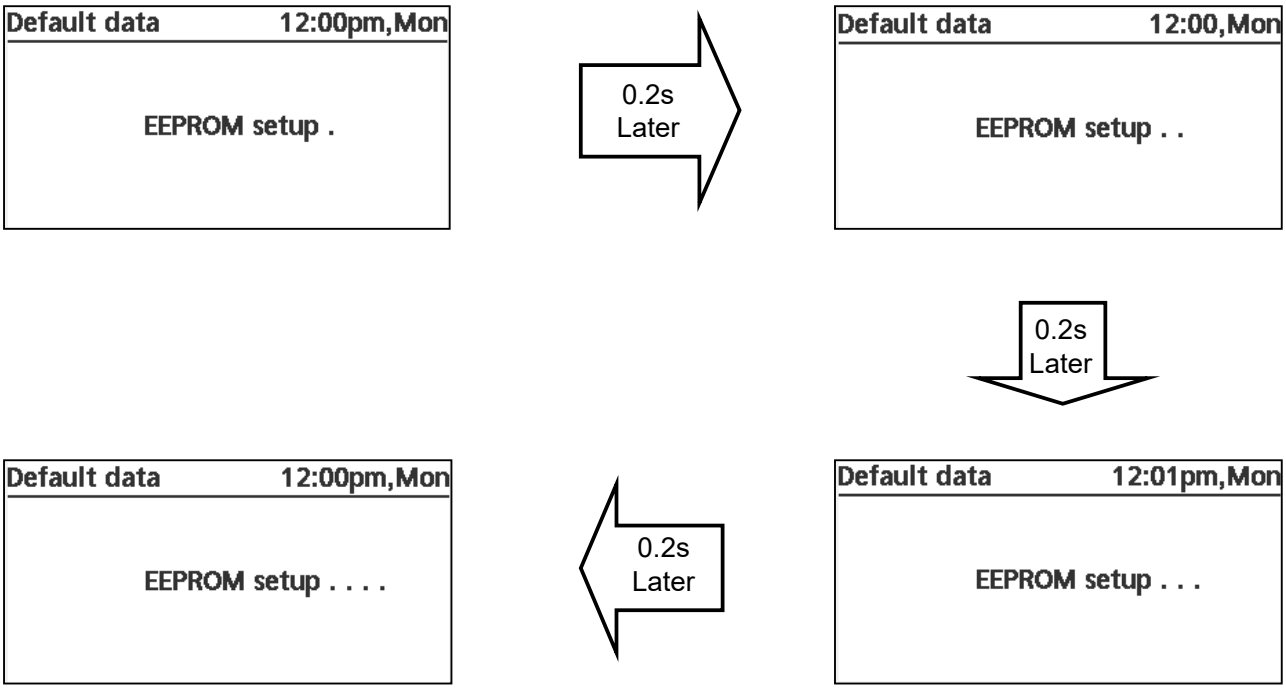


15.7 EEPROM Factory Default Data Setup Procedure

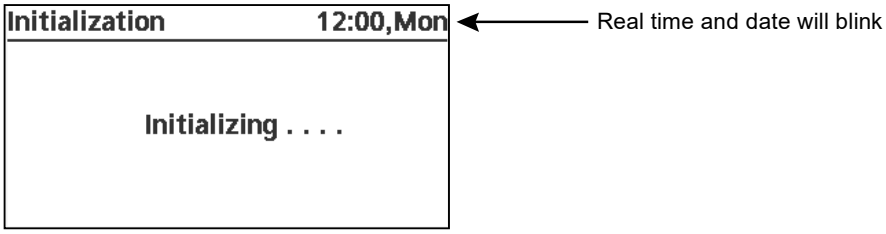


- EEPROM default data setup is only possible during initialization process.
- Press (▲, ▼, ◀, ▶) simultaneously for 5secs continuously, initialization process will stop & EEPROM default data setup process will start.

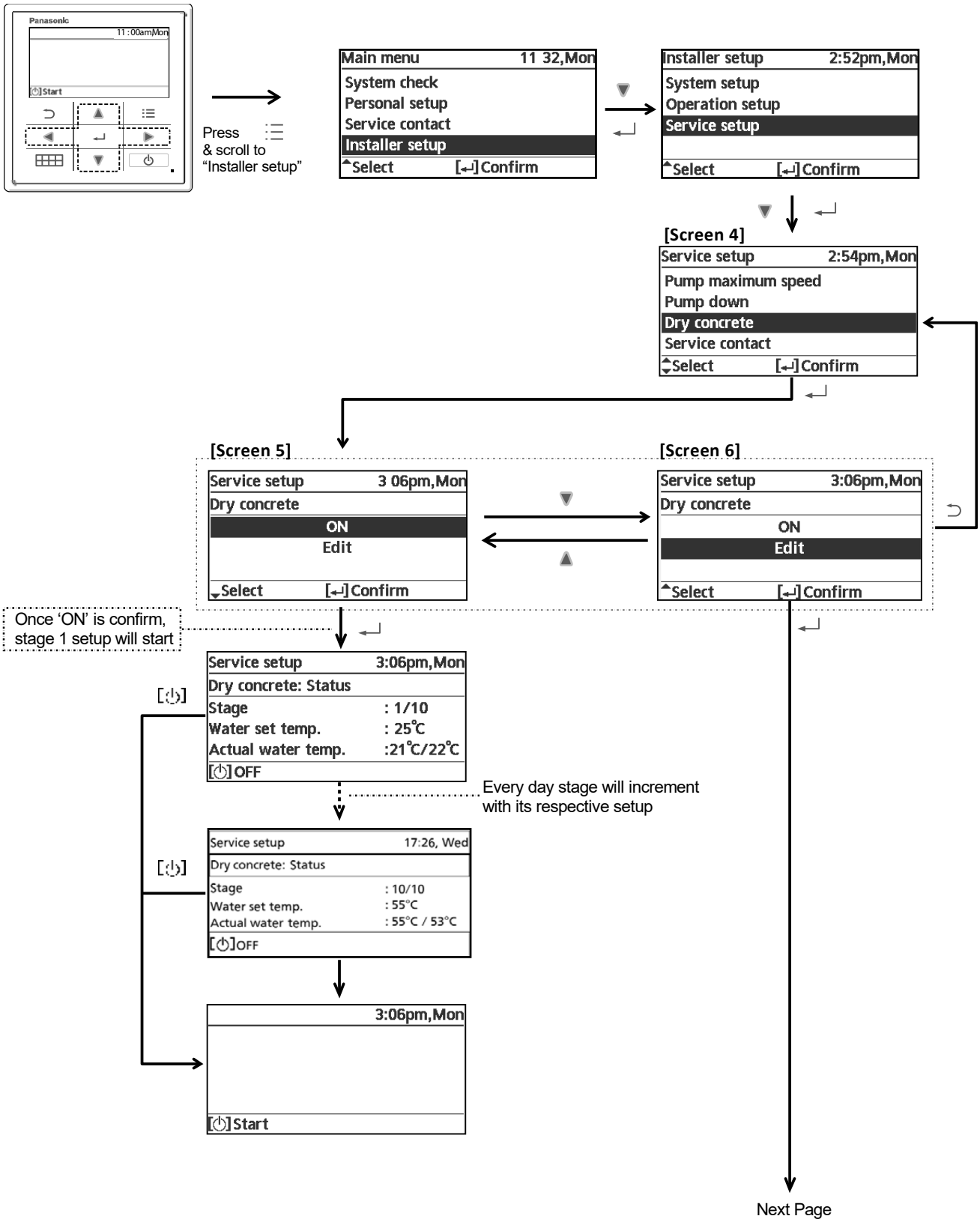
During EEPROM default data setup process, display should be as shown below.

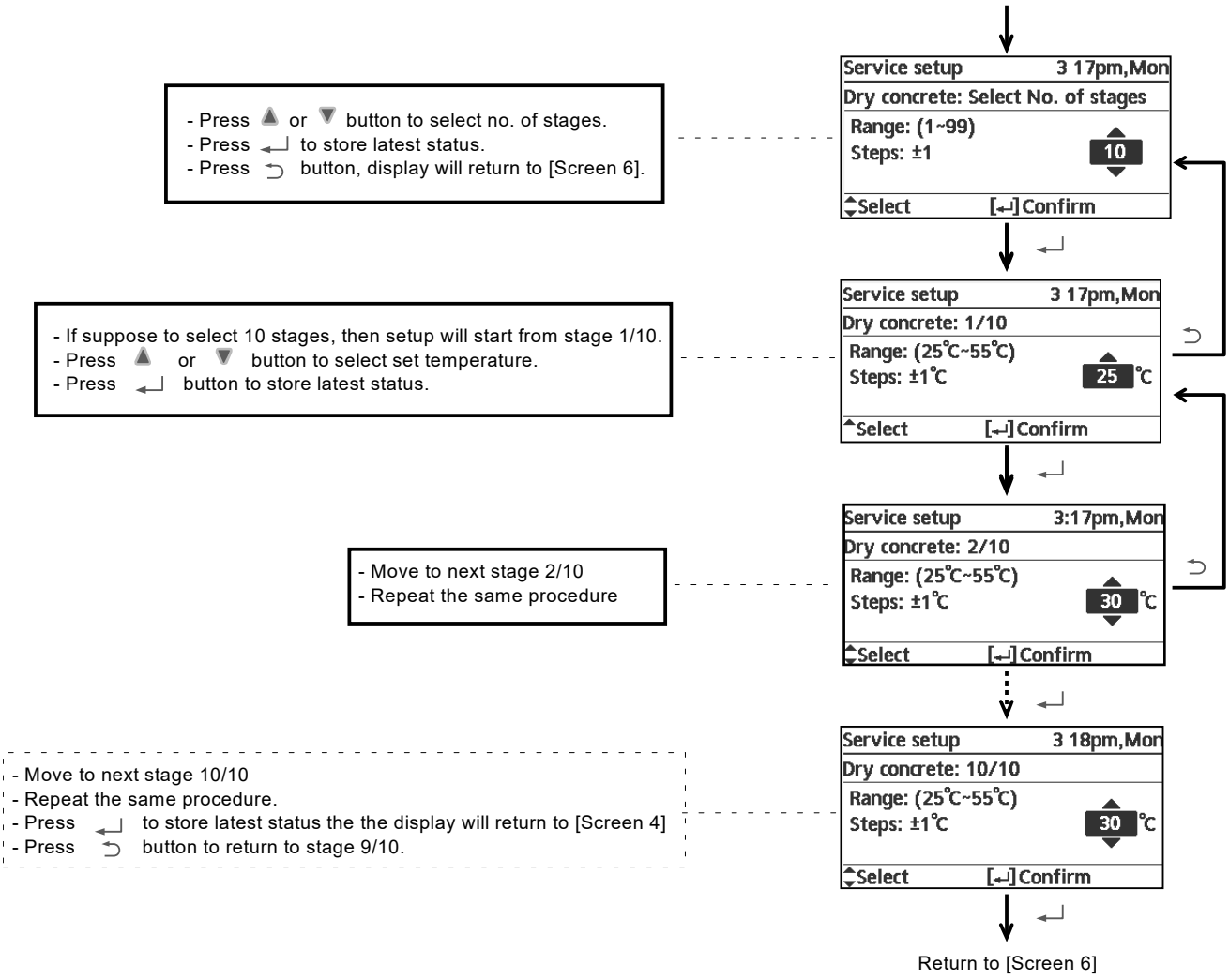


- Once EEPROM default data setup process is complete, initialization process will re-start from beginning.



15.8 Dry Concrete Setup



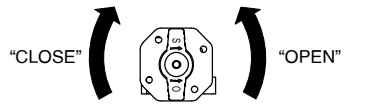

- Press ▲ or ▼ button to select no. of stages.
- Press ↵ to store latest status.
- Press ↩ button, display will return to [Screen 6].
Service setup 3 17pm,Mon
Dry concrete: Select No. of stages
Range: (1~99)
Steps: ±1
10
Select [↵]Confirm
- If suppose to select 10 stages, then setup will start from stage 1/10.
- Press ▲ or ▼ button to select set temperature.
- Press ↵ button to store latest status.
Service setup 3 17pm,Mon
Dry concrete: 1/10
Range: (25℃~55℃)
Steps: ±1℃
25 ℃
Select [↵]Confirm
- Move to next stage 2/10
- Repeat the same procedure
Service setup 3:17pm,Mon
Dry concrete: 2/10
Range: (25℃~55℃)
Steps: ±1℃
30 ℃
Select [↵]Confirm
- Move to next stage 10/10
- Repeat the same procedure.
- Press ↵ to store latest status the the display will return to [Screen 4]
- Press ↩ button to return to stage 9/10.
Service setup 3 18pm,Mon
Dry concrete: 10/10
Range: (25℃~55℃)
Steps: ±1℃
30 ℃
Select [↵]Confirm
Return to [Screen 6]

16. Maintenance Guide

In order to ensure safety and optimal performance of the Tank Unit, seasonal inspections on the Tank Unit, functional check of RCCB/ELCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer. Contact dealer for scheduled inspection.

1 Charging and Discharging the Water
Make sure all the piping installations are properly done before carry out below steps.
Charge the Water

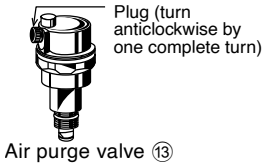
- For domestic hot water tank
  a. Set the Domestic Hot Water Tank Discharge Valve to “CLOSE”.



Domestic Hot Water Tank Discharge Valve ⓖ

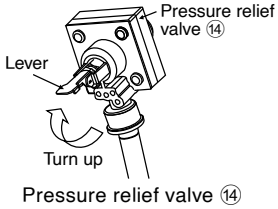
  b. Set all Tap / Shower “OPEN”.
  c. Start filling water to the Domestic Hot Water Tank via Tube Connector. After 20~40min, water should flow out from Tap / Shower. Else, please contact your local authorized dealer.
  d. Check and make sure no water leaking at the tube connecting points.

- For Space Heating / Cooling
  a. Turn the plug on the Air Purge Valve outlet anticlockwise by one complete turn from fully closed position.



Air purge valve ⑬

  b. Set the Pressure Relief Valve level “DOWN”.



Pressure relief valve ⑭

  c. Start filling water (with pressure more than 0.1 MPa (1 bar)) to the Space Heating / Cooling circuit via Tube Connector. Stop filling water if the free water flow through Pressure Relief Valve Drainage.
  d. Turn ON the Tank Unit and make sure Water Pump is running.
  e. Check and make sure no water leaking at the tube connecting points.

Discharge the Water

- For domestic hot water tank
  a. Turn OFF power supply.
  b. Set the Domestic Hot Water Tank Discharge Valve to “OPEN”.
  c. Open Tap / Shower to allow air inlet.
  d. After discharge, set Hot Water Tank Discharge Valve to “CLOSE”.

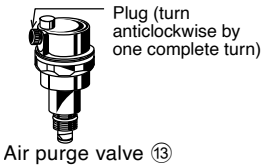
2 Check Water Pressure *(0.1 MPa = 1 bar)
Water pressure should not lower than 0.05 MPa (with inspects the Water Pressure Gauge). If necessary add water into Tank Unit (via Tube Connector).

3 Check Pressure Relief Valve
- Check for correct operation of Pressure Relief Valve by turning on the lever to become horizontal.
- If you do not hear a clacking sound (due to water drainage), contact your local authorized dealer.
- Push down the lever after finish checking.
- In case the water keep on draining out from the Tank Unit, switch off the system, and then contact your local authorized dealer.

4 Air Purge Valve

Air purge valve must be installed at all high points in a closed water circuit system.

An automatic air purge valve is provided inside the indoor unit. To automatically purge the air from the system, turn the plug on the air outlet anticlockwise by one complete turn from fully closed position. Excessive air is automatically purged if the plug is kept in this position.



Air purge valve ⑬

5 Indoor Unit Control Board Area

Thorough visual inspection of the control board and look for defects, i.e. loose connection, melting of wire insulator and etc.

6 RCCB/ELCB

Ensure the RCCB/ELCB set to “ON” condition before check RCCB/ELCB.

Turn on the power supply to the indoor unit.

This testing could only be done when power is supplied to the indoor unit.

⚠ WARNING
Be careful not to touch parts other than RCCB/ELCB test button when the power is supplied to Indoor Unit. Else, electrical shock may happen.

- Push the “TEST” button on the RCCB/ELCB. The lever would turn down and indicate “0” and indicate green colour if it functions normal.
- Contact authorized dealer if the RCCB/ELCB malfunction.
- Turn off the power supply to the indoor unit.
- If RCCB/ELCB functions normal, set the lever to “ON” again after testing finish.

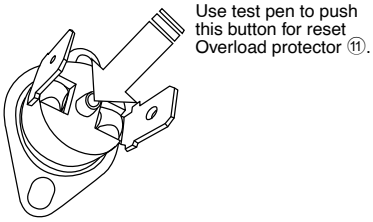
7 Reset Overload Protector

Overload Protector serves the safety purpose to prevent the water over heating. When the Overload Protector trip at high water temperature, take below steps to reset it.

a. Take out the cover.

b. Use a test pen to push the centre button gently in order to reset the Overload Protector.

c. Fix the cover to the original fixing condition.



8 Maintenance for Water Filter Set

Clean the external water filter in regularly basic.

a. Turn OFF power supply.

b. Set the two valves for the Water Filter Set to “CLOSE”.

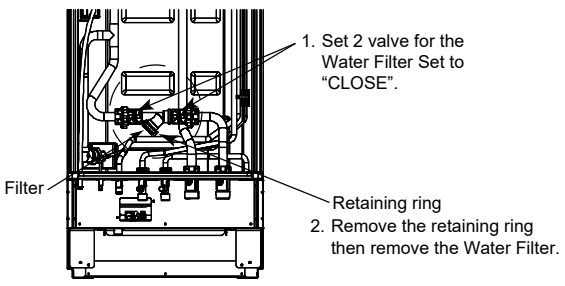
c. Take off the clip, then gently pull out the mesh. Beware of small amount water drain out from it.

d. Clean the mesh with warm water to remove all the stain. Use soft brush if necessary.

e. Reinstall the mesh to the Water Filter Set and set back the clip on it.

f. Set the two valves for the Water Filter Set to “OPEN”.

g. Turn ON power supply.



9 Maintenance for Anode Bar
To protect the tank body an anode bar is placed inside the tank. The Anode Bar will corrode, depending on the water quality. When diameter is approximate 8 mm the anode must be replaced. Examine it ONCE IN A YEAR.
a. Turn off power supply.
b. Close water supply valve.
c. Manually open the Plugs (at Tube Connector ⓒ & ⓓ) and drain approximate 2 litres.
d. Take off the Top Plate with the 19 mounting screws. Be careful do not drop the Top Front Plate.
e. Unscrew the Anode Bar (covered by insulator), check and if necessary replace.

10 Maintenance for Pressure Relief Valve (Field Supply)
It is strongly recommended to operate the Pressure Relief Valve (field supply) regularly to ensure it is not blocked and remove lime deposits.

16.1 Maintenance for Water Filter Set

16.1.1 Service and maintenance

When connect CN-CNT connector with computer

Please use optional USB cable to connect with CN-CNT connector.
After connected, it requests for driver. If PC is under Windows Vista or later version, it automatically installs the driver under internet environment.

If PC uses Windows XP or earlier version and there is no internet access, please get FTDI Ltd's USB - RS232C conversion IC driver (VCP driver) and install.
http://www.ftdichip.com/Drivers/VCP.htm

If forget Password and cannot operate remote controller

Press ⮌ + ↵ + ▶ for 5 sec.
Password unlock screen appears, press Confirm and it shall reset.
Password will become 0000. Please reset it again.
(CAUTION) Only display when it is locked by password.

16.1.2 Maintenance menu

Setting method of Maintenance menu

Maintenance menu	17:26, Wed
Actuator check	
Test mode	
Sensor setup	
Reset password	
▼ Select	[↵] Confirm

Press ⮌ + ↵ + ▶ for 5 sec.

Items that can be set

① Actuator check (Manual ON/OFF all functional parts)
(CAUTION) As there is no protection action, please be careful not to cause any error when operating each part (do not turn on pump when there is no water etc.)

② Test mode (Test run)
Normally it is not used.

③ Sensor setup (offset gap of detected temp of each sensor within -2~2°C range)
(CAUTION) Please use only when sensor is deviated. It affects temperature control.

④ Reset password (Reset password)

16.1.3 Custom menu

Setting method of Custom menu

Custom menu	17:26, Wed
Cool mode	
Back-up heater	
Reset energy monitor	
▼ Select	[↵] Confirm

Please press ☰ + ▼ + ◀ for 10 sec.

Items that can be set
① Cool mode (Set With/Without Cooling function) Default is without
(CAUTION) As with/without Cool mode may affect electricity application, please be careful and do not simply change it.
In Cool mode, please be careful if piping is not insulated properly, dew may form on pipe and water may drip on the fl oor and damage the fl oor.

② Backup heater (Use/Do not use Backup heater)
(CAUTION) It is different from to use/not to use backup heater set by client. When this setting is used, heater power on due to protection against frost will be disabled. (Please use this setting when it is required by utility company.)
By using this setting, it cannot defrost due to low Heating's setting temp and operation may stop (H75)
Please set under the responsibility of installer.
When it stops frequently, it may be due to insuffi cient circulation fl ow rate, setting temp of heating is too low etc.

③ Reset energy monitor (delete memory of Energy monitor)
Please use when moving house and handover the unit.

16.1.4 Specifications

16.1.4.1 Specifications of fresh water was heat transfer medium in brazed heat exchanger

Parameter	Quality Limits for Tap Water on the Secondary Side
Temperature	Below 60°C
pH	7 to 9
Alkalinity	60mg/l < HCO_3 < 300mg/l
Conductivity	< 500µS/cm
Hardness	[Ca^+, Mg^+] / [HCO_3^-] > 0.5
Chloride	< 200mg/l at 60°C
Sulphate	[SO_4^{2-}] < 100mg/l and [HCO_3^-] / [SO_4^{2-}] > 1
Nitrate	NO_3 < 100mg/l
Chlorine	< 0.5mg/l

16.1.4.2 External filter

Solids in the water must be filtered.
Minimum filter mesh size required for the field supply external filter in the water inlet is 20 mesh.

17. Troubleshooting Guide

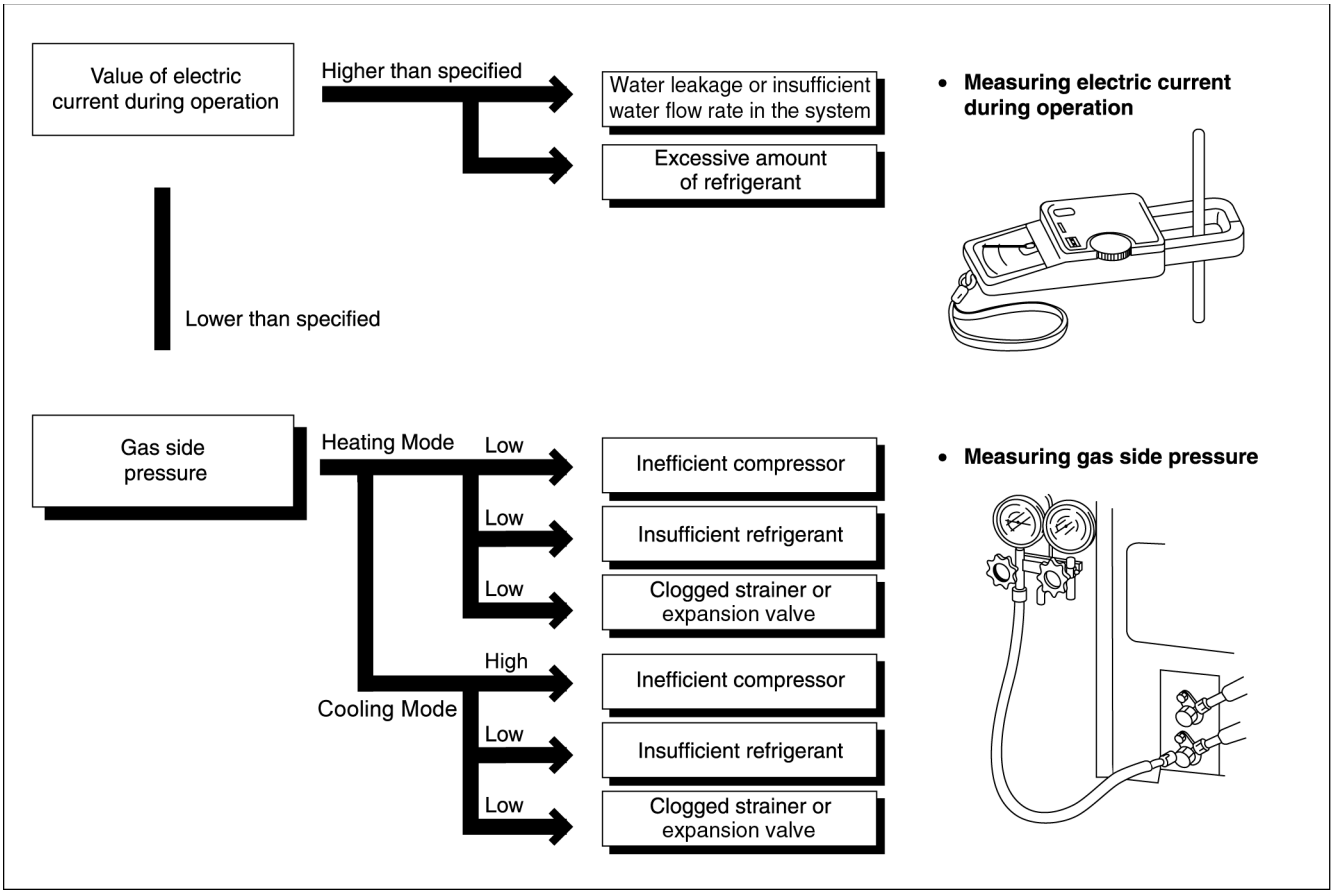
17.1 Refrigeration Cycle System

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle.
Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan.
The normal pressure of the refrigeration cycle depends on various conditions, the standard values for them are shown in the table on the right.

Normal Pressure (Standard)

	Gas pressure MPa (kg/cm^{2}G)
Heating Mode	2.3 ~ 2.9 (23 ~ 29)
Cooling Mode	0.9 ~ 1.2 (9 ~ 12)

★Condition: ● Outdoor temperature 7°C at heating mode and 35°C at cooling mode.
● Compressor operates at rated frequency.



17.2 Relationship between the Condition of the Air-to-Water Heatpump Indoor and Outdoor Units and Pressure and Electric Current

Condition of the Air-to-Water Heatpump indoor and outdoor units	Heating Mode			Cooling Mode		
	Low Pressure	High Pressure	Electric current during operation	Low Pressure	High Pressure	Electric current during operation
Water leakage or insufficient water flow rate in the system						
Excessive amount of refrigerant						
Inefficient compression						
Insufficient refrigerant (gas leakage)						
Outdoor heat exchange deficiency						
Clogged expansion valve or Strainer						

- Carry out the measurements of pressure, electric current, and temperature fifteen minutes after an operation is started.

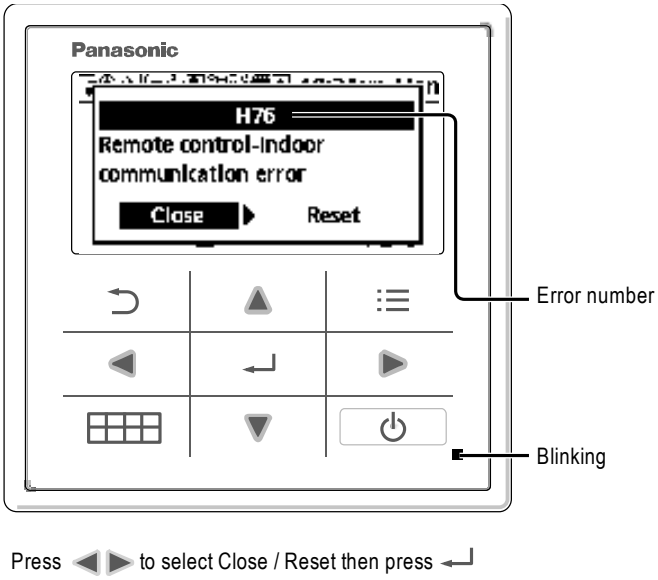
17.3 Breakdown Self Diagnosis Function

17.3.1 Self Diagnosis Function (Three Digits Alphanumeric Code)

- When abnormality occur during operation, the system will stop operation, and OFF/ON control panel LED will blink and error code will display on the control panel.
- Even error code is reset by turning OFF power supply or by selecting ERROR RESET, if the system abnormality is still unrepaired, system will again stop operation, and OFF/ON control panel LED will again blinks and error code will be display.
- The error code will store in IC memory.

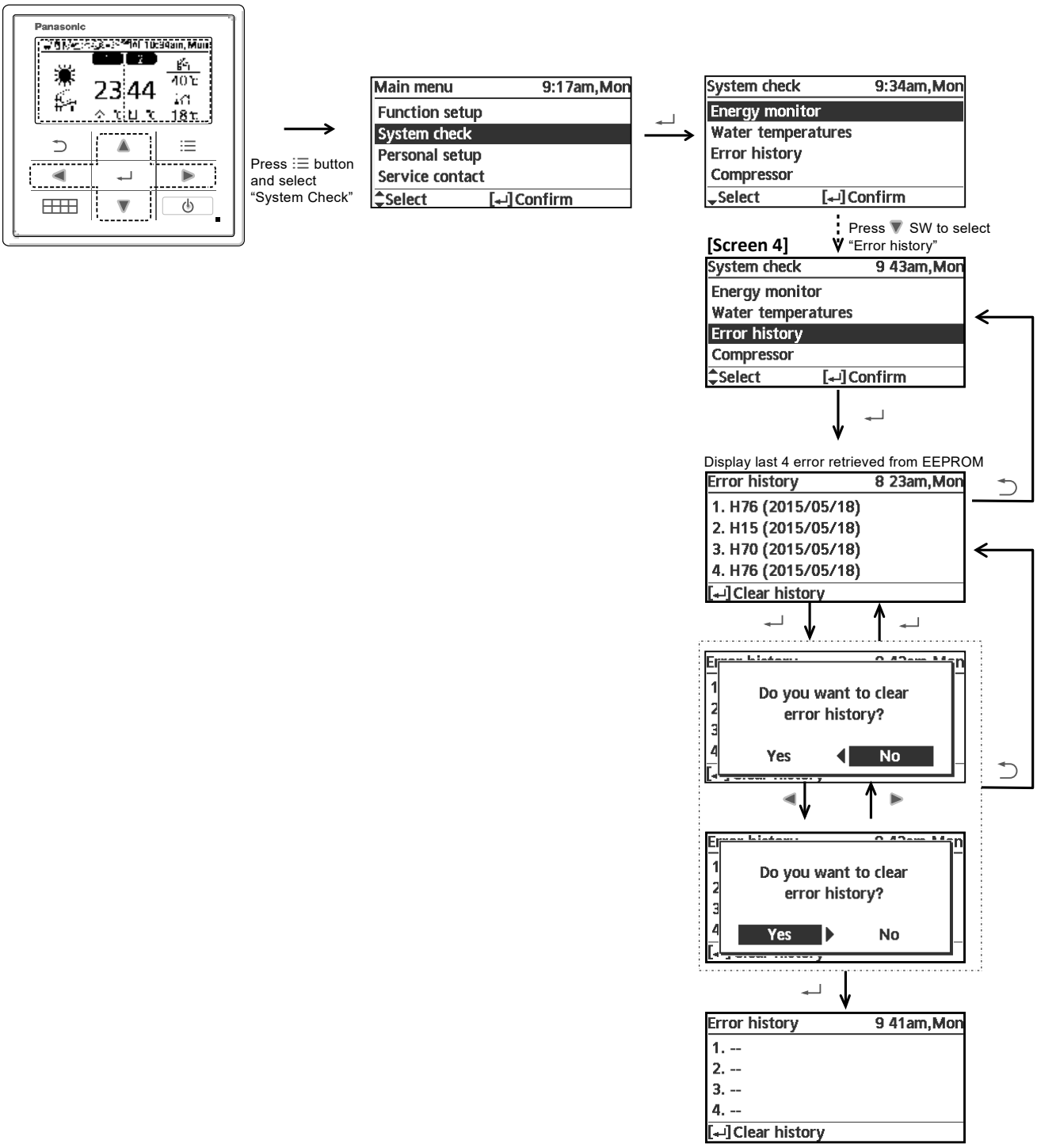
- **To check the error code**
  1 When an abnormality occurs, system will stop operation and OFF/ON control panel LED will blink.
  2 Error code of the abnormality will be display on the control panel.
  3 To determine the abnormality description, the error code table needs to be referred.

eg:



- **To display past/last error code**
  1 Turn ON power supply.
  2 Refer below procedure to retrieve the error code history.

- **To permanently delete error code from IC memory**
  1 Turn ON power supply.
  2 Refer below procedure to clear error history.


Panasonic
23:44
Press ☰ button and select "System Check"
Main menu 9:17am,Mon
Function setup
System check
Personal setup
Service contact
Select [↵]Confirm
System check 9:34am,Mon
Energy monitor
Water temperatures
Error history
Compressor
Select [↵]Confirm
Press ▼ SW to select "Error history"
[Screen 4]
System check 9 43am,Mon
Energy monitor
Water temperatures
Error history
Compressor
Select [↵]Confirm
Display last 4 error retrieved from EEPROM
Error history 8 23am,Mon
1. H76 (2015/05/18)
2. H15 (2015/05/18)
3. H70 (2015/05/18)
4. H76 (2015/05/18)
[↵]Clear history
Do you want to clear error history?
Yes No
Do you want to clear error history?
Yes No
Error history 9 41am,Mon
1. --
2. --
3. --
4. --
[↵]Clear history

17.4 Error Codes Table

Diagnosis display	Abnormality/Protection control	Abnormality judgement	Primary location to verify
H00	No abnormality detected	—	—
H12	Indoor/Outdoor capacity unmatched	90s after power supply	• Indoor/outdoor connection wire • Indoor/outdoor PCB • Specification and combination table in catalogue
H15	Outdoor compressor temperature sensor abnormality	Continue for 5 sec.	• Compressor temperature sensor (defective or disconnected)
H20	Water pump abnormality	Continue for 10 sec.	• Indoor PCB • Water pump (malfunction)
H23	Indoor refrigerant liquid temperature sensor abnormality	Continue for 5 sec.	• Refrigerant liquid temperature sensor (defective or disconnected)
H27	Service valve error	Continue for 5 minutes	• High pressure sensor (defective or disconnected)
H28	Abnormal solar sensor	Continue for 5 sec.	• Solar temperature sensor (defective or disconnected)
H31	Abnormal swimming pool sensor	Continue for 5 sec.	• Pool temperature sensor (defective or disconnected)
H36	Abnormal buffer tank sensor	Continue for 5 sec.	• Buffer tank sensor (defective or disconnected)
H38	Brand code not match	When indoor and outdoor brand code not same	—
H42	Compressor low pressure abnormality	—	• Outdoor pipe temperature sensor • Clogged expansion valve or strainer • Insufficient refrigerant • Outdoor PCB • Compressor
H43	Abnormal Zone 1 sensor	Continue for 5 sec.	• Water temperature Zone 1 sensor
H44	Abnormal Zone 2 sensor	Continue for 5 sec.	• Water temperature Zone 2 sensor
H62	Water flow switch abnormality	Continue for 1 min.	• Water flow switch
*H63	Refrigerant low pressure abnormality	Continue for 5 sec.	• Outdoor low pressure sensor (defective or disconnected)
H64	Refrigerant high pressure abnormality	Continue for 5 sec.	• Outdoor high pressure sensor (defective or disconnected)
*H65	Deice circulation error	Continue for 10 sec.	• Water flow switch sensor (defective or disconnected) • Water pump malfunction • Buffer tank (is used)
H67	Abnormal External Thermistor 1	Continue for 5 sec.	• Room temperature Zone 1 sensor
H68	Abnormal External Thermistor 2	Continue for 5 sec.	• Room temperature Zone 2 sensor
H70	Back-up heater OLP abnormality	Continue for 60 sec.	• Back-up heater OLP (Disconnection or activated)
H72	Tank sensor abnormal	Continue for 5 sec.	• Tank sensor
H74	PCB communication error	Communication or transfer error	• Indoor main PCB and Sub PCB
H75	Low water temperature control	Room heater disable and deice request to operate under low water temperature	• Heater operation must enable to increase water temperature
H76	Indoor - control panel communication abnormality	—	• Indoor - control panel (defective or disconnected)
H90	Indoor/outdoor abnormal communication	> 1 min after starting operation	• Internal/external cable connections • Indoor/Outdoor PCB
H91	Tank heater OLP abnormality	Continue for 60 sec.	• Tank heater OLP (Disconnection or activated)
H95	Indoor/Outdoor wrong connection	—	• Indoor/Outdoor supply voltage
H98	Outdoor high pressure overload protection	—	• Outdoor high pressure sensor • Water pump or water leakage • Clogged expansion valve or strainer • Excess refrigerant • Outdoor PCB
H99	Indoor heat exchanger freeze prevention	—	• Indoor heat exchanger • Refrigerant shortage
F12	Pressure switch activate	4 times occurrence within 20 minutes	• Pressure switch
F14	Outdoor compressor abnormal revolution	4 times occurrence within 20 minutes	• Outdoor compressor
F15	Outdoor fan motor lock abnormality	2 times occurrence within 30 minutes	• Outdoor PCB • Outdoor fan motor
F16	Total running current protection	3 times occurrence within 20 minutes	• Excess refrigerant • Outdoor PCB

Diagnosis display	Abnormality/Protection control	Abnormality judgement	Primary location to verify
F20	Outdoor compressor overheating protection	4 times occurrence within 30 minutes	• Compressor tank temperature sensor • Clogged expansion valve or strainer • Insufficient refrigerant • Outdoor PCB • Compressor
F22	IPM (power transistor) overheating protection	3 times occurrence within 30 minutes	• Improper heat exchange • IPM (Power transistor)
F23	Outdoor Direct Current (DC) peak detection	7 times occurrence continuously	• Outdoor PCB • Compressor
F24	Refrigeration cycle abnormality	2 times occurrence within 20 minutes	• Insufficient refrigerant • Outdoor PCB • Compressor low compression
F25	Cooling/Heating cycle changeover abnormality	4 times occurrence within 30 minutes	• 4-way valve • V-coil
F27	Pressure switch abnormality	Continue for 1 min.	• Pressure switch
F29	Low Discharge Superheat	1 times occurrence within 2550 minutes	• Discharge Temperature Sensor • Discharge Pressure Sensor • Pressure Switch • Outdoor PCB
F30	Water outlet sensor 2 abnormality	Continue for 5 sec.	• Water outlet sensor 2 (defective or disconnected)
F32	Abnormal Internal Thermostat	Continue for 5 sec.	• Control panel PCB thermostat
F36	Outdoor air temperature sensor abnormality	Continue for 5 sec.	• Outdoor air temperature sensor (defective or disconnected)
F37	Indoor water inlet temperature sensor abnormality	Continue for 5 sec.	• Water inlet temperature sensor (defective or disconnected)
F40	Outdoor discharge pipe temperature sensor abnormality	Continue for 5 sec.	• Outdoor discharge pipe temperature sensor (defective or disconnected)
F41	PFC control	4 times occurrence within 10 minutes	• Voltage at PFC
F42	Outdoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	• Outdoor heat exchanger temperature sensor (defective or disconnected)
F43	Outdoor defrost sensor abnormality	Continue for 5 sec.	• Outdoor defrost sensor (defective or disconnected)
F45	Indoor water outlet temperature sensor abnormality	Continue for 5 sec.	• Water outlet temperature sensor (defective or disconnected)
F46	Outdoor Current Transformer open circuit	—	• Insufficient refrigerant • Outdoor PCB • Compressor low
F48	Outdoor EVA outlet temperature sensor abnormality	Continue for 5 sec.	• Outdoor EVA outlet temperature sensor (defective or disconnected)
F49	Outdoor bypass outlet temperature sensor abnormality	Continue for 5 sec.	• Outdoor bypass outlet temperature sensor (defective or disconnected)
F95	Cooling high pressure overload protection	—	• Outdoor high pressure sensor • Water pump or water leakage • Clogged expansion valve or strainer • Excess refrigerant • Outdoor PCB

Note: * This error code is not applicable for this system.

17.5 Self-diagnosis Method

17.5.1 Connection Capability Rank Abnormality (H12)

Malfunction Decision Conditions:

During startup operation of cooling and heating, the capability rank of indoor checked by the outdoor is used to determine connection capability rank abnormality.

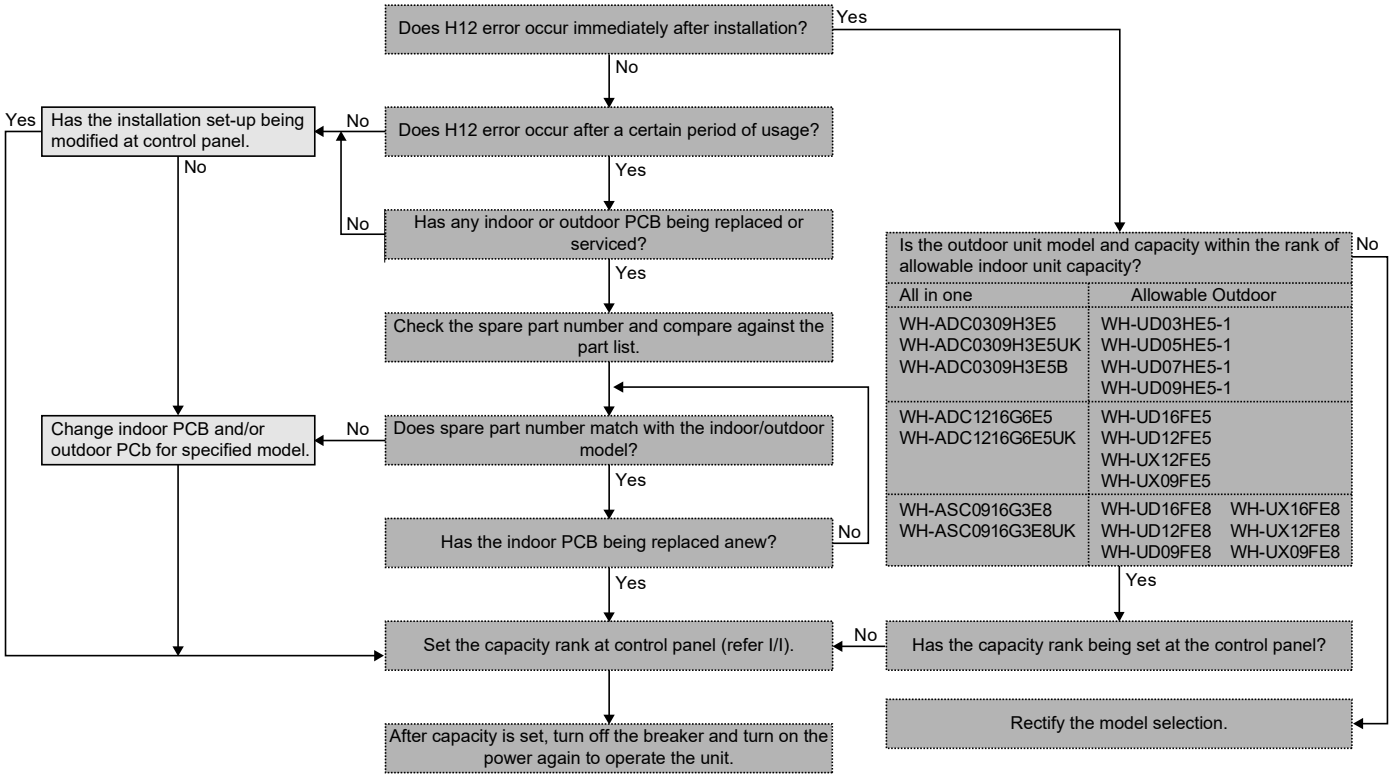
Malfunction Caused:

1 Wrong model interconnected.
2 Wrong indoor unit or outdoor unit PCB (main) used.
3 Faulty indoor unit or outdoor unit PCB (main).

Abnormality Judgment:

Continue for 90 seconds.

Troubleshooting:



17.5.2 Compressor Tank Temperature Sensor Abnormality (H15)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the compressor tank temperature sensor are used to determine sensor error.

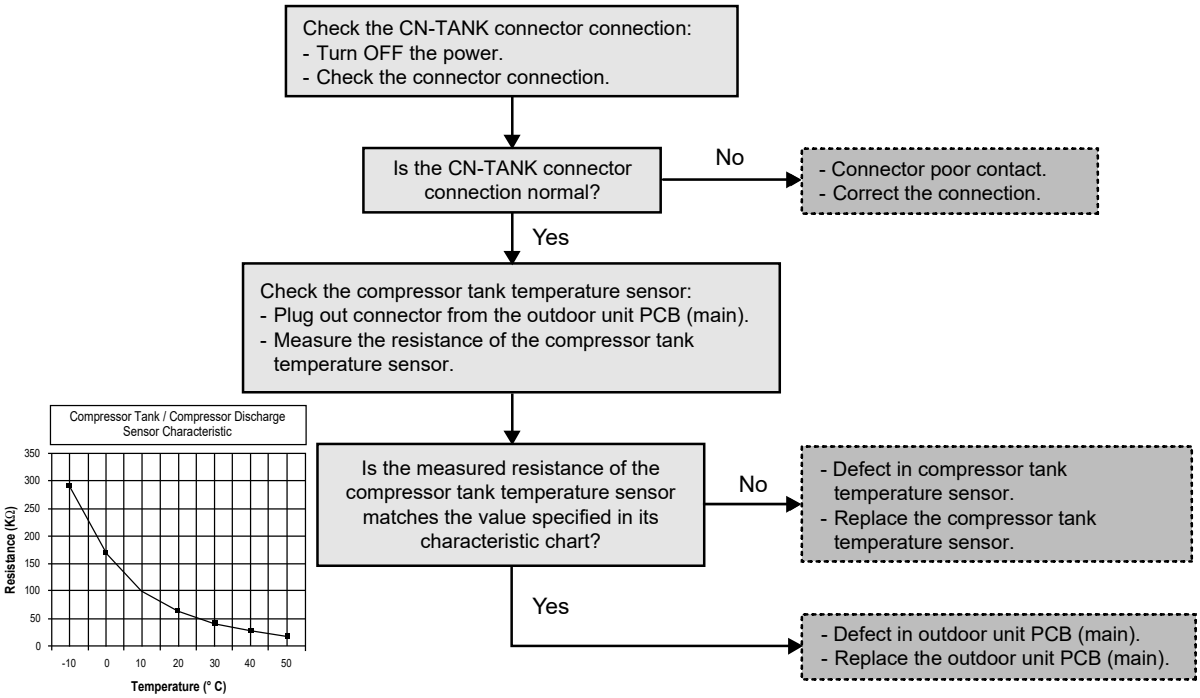
Malfunction Caused:

1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:



17.5.3 Water Pump Abnormality (H20)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the rotation speed detected by the IPM of water pump motor during water pump operation is used to determine abnormal water pump (feedback of rotation > 6,000rpm or < 1,000rpm).

Malfunction Caused:

1 Operation stop due to short circuit inside the water pump motor winding.
2 Operation stop due to breaking of wire inside the water pump motor.
3 Operation stop due to breaking of water pump lead wires.
4 Operation stop due to water pump motor IPM malfunction.
5 Operation error due to faulty indoor unit PCB.

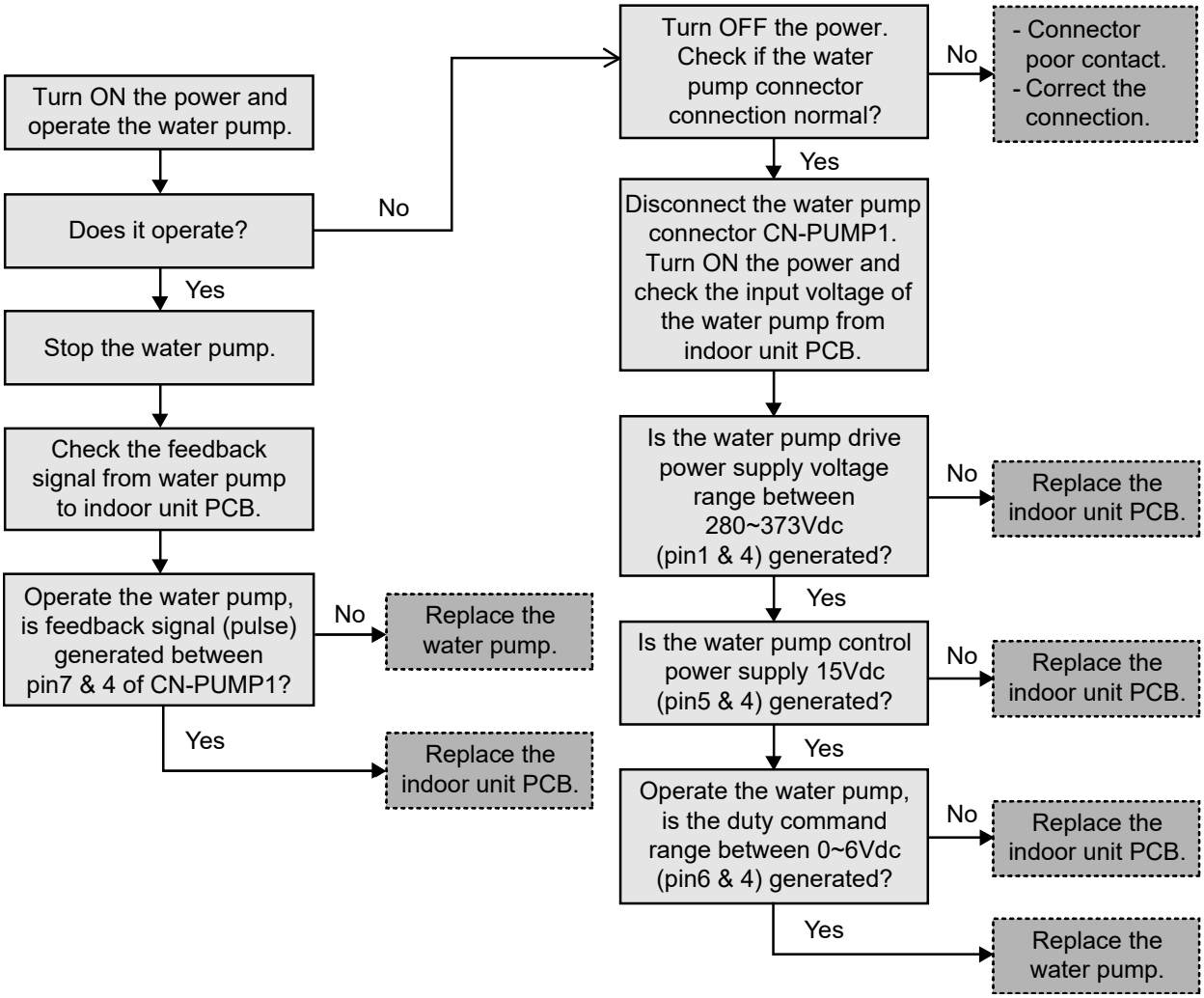
Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.4 Indoor Refrigerant Liquid Temperature Sensor Abnormality (H23)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor refrigerant liquid temperature sensor are used to determine sensor error.

Malfunction Caused:

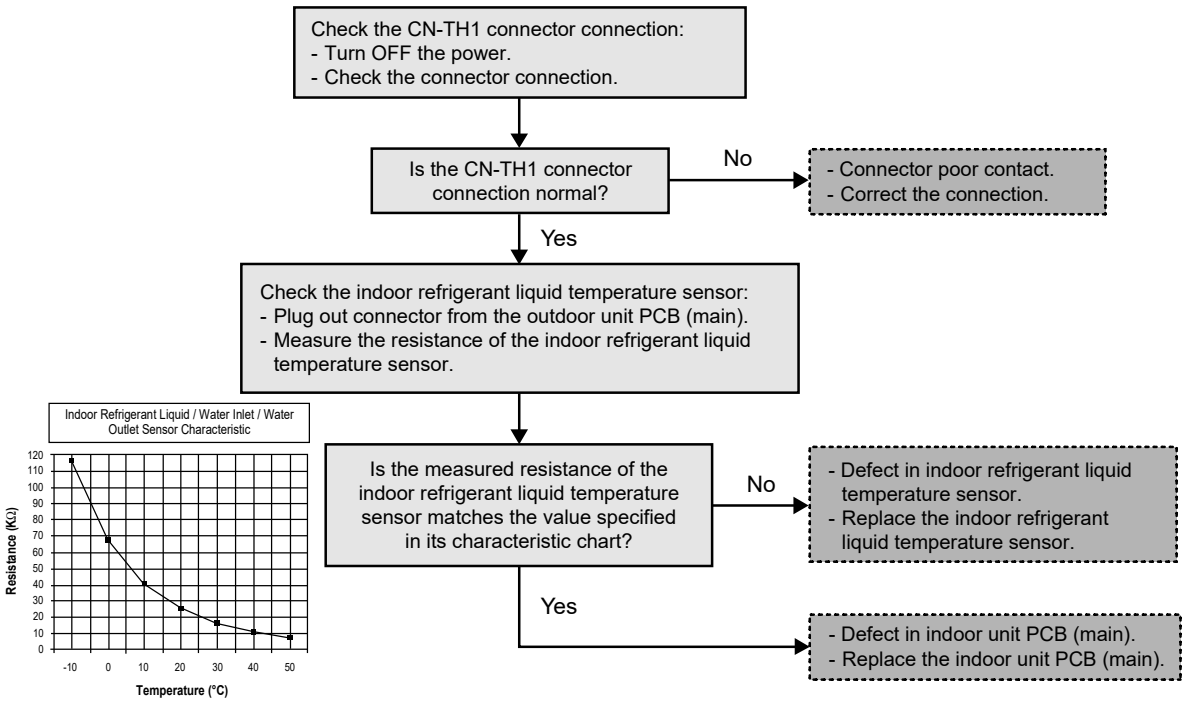
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.5 Service Valve Error (H27)

Malfunction Decision Conditions:

During cooling operation, when:-
[a] Indoor refrigerant pipe temperature at compressor startup - present indoor refrigerant pipe temperature < 2°C
[b] Present high pressure - high pressure at compressor startup < 5kg/cm^2
**Judgment only for first time cooling operation and not during pump down operation.

Malfunction Caused:

1 3 way valves closed.
2 Faulty high pressure sensor.
3 Faulty indoor refrigerant pipe temperature sensor
4 Faulty outdoor unit PCB (main).

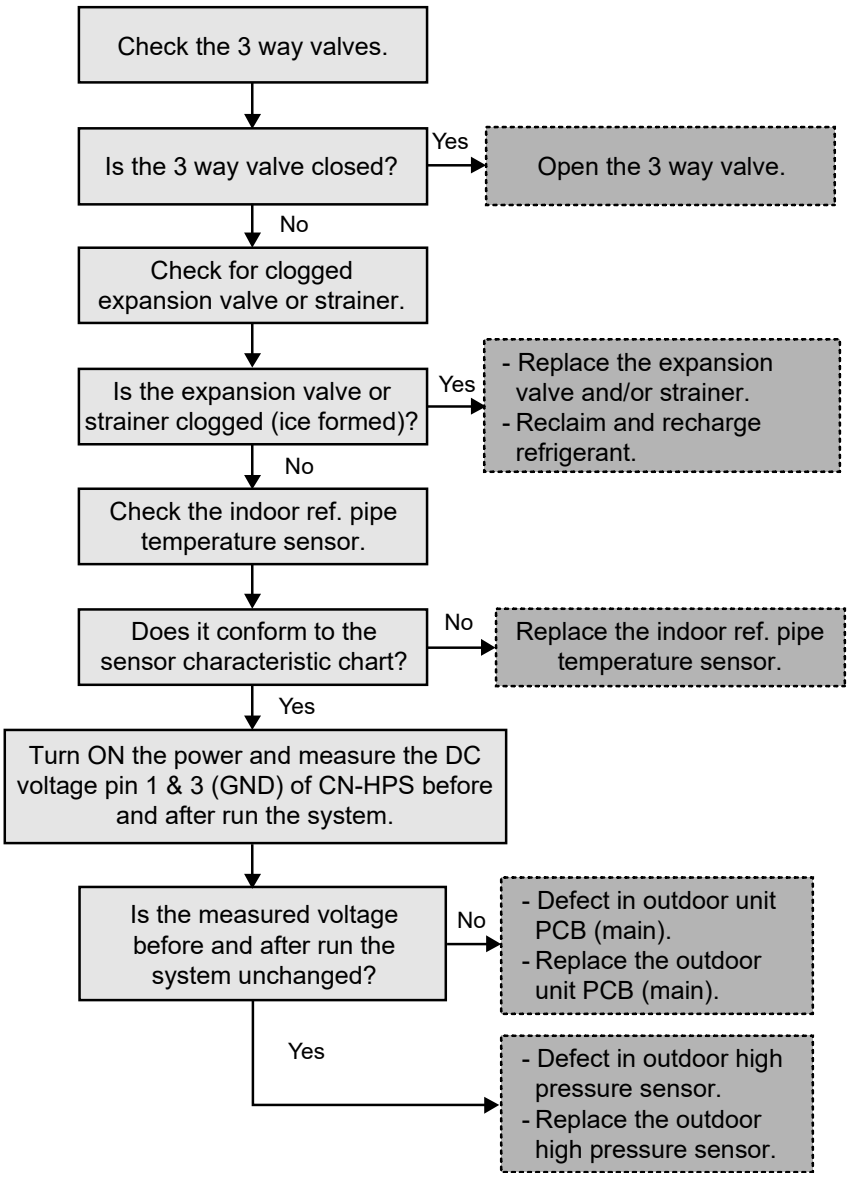
Abnormality Judgment:

Continue for 5 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



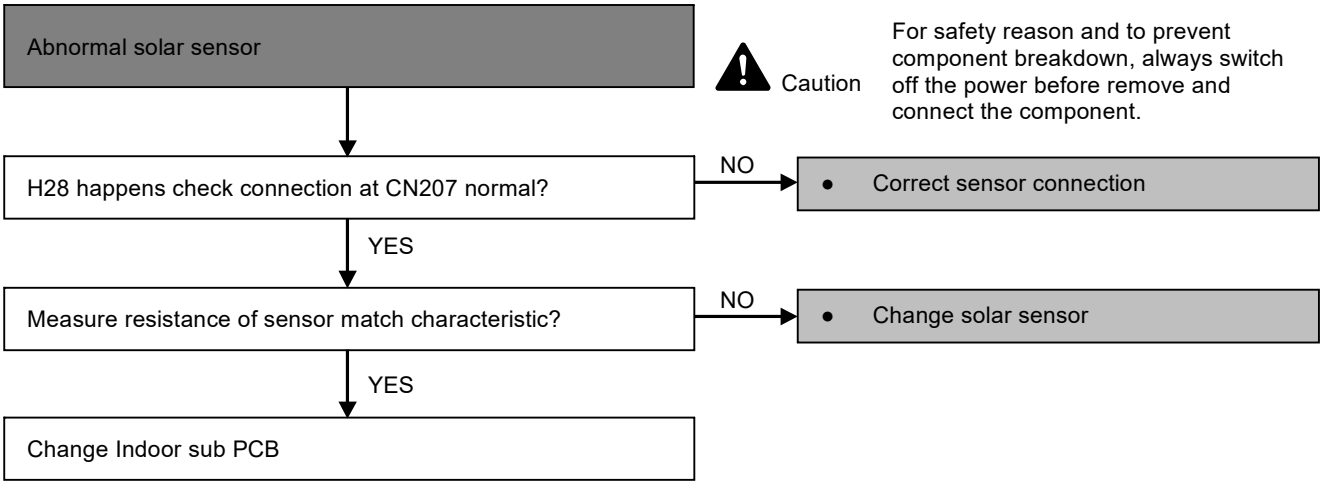
17.5.6 Abnormal Solar Sensor (H28)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty solar sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



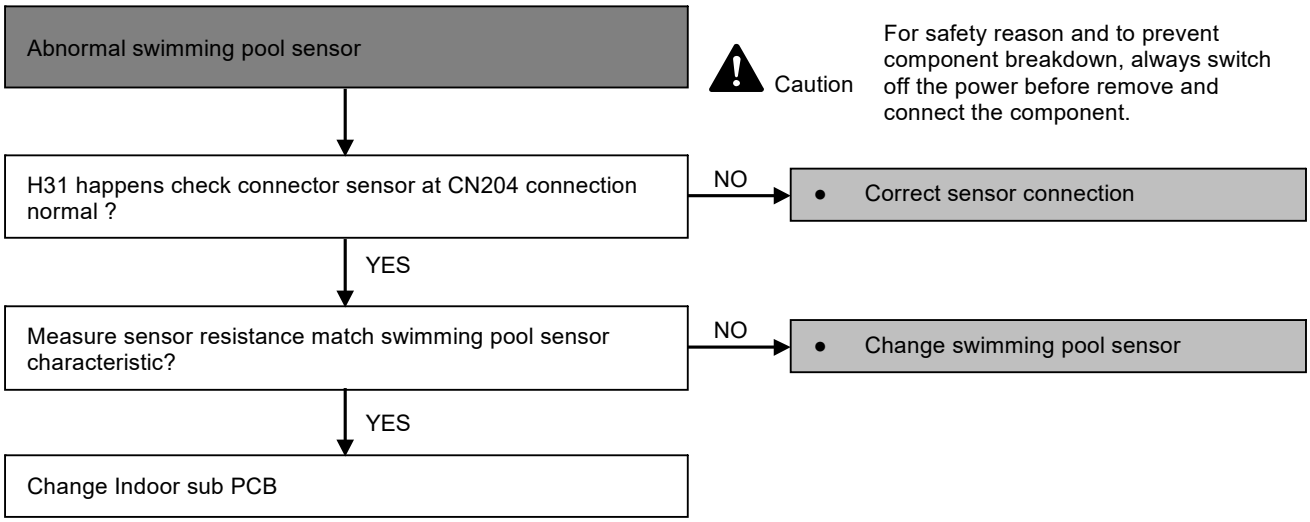
17.5.7 Abnormal Swimming Pool Sensor (H31)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty swimming pool sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



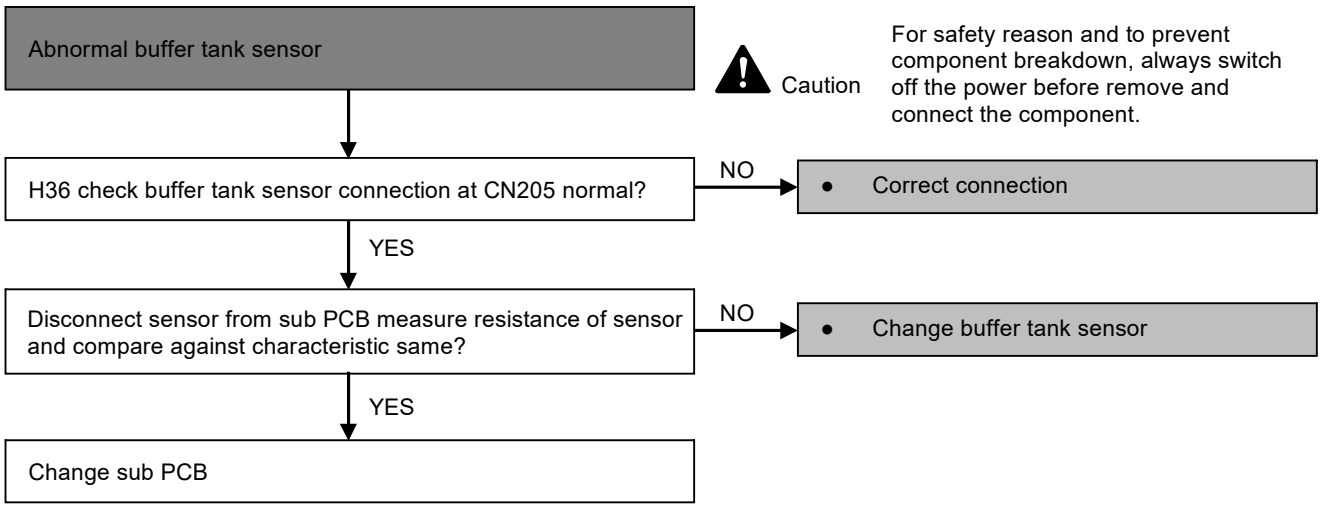
17.5.8 Abnormal Buffer Tank Sensor (H36)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty buffer tank sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

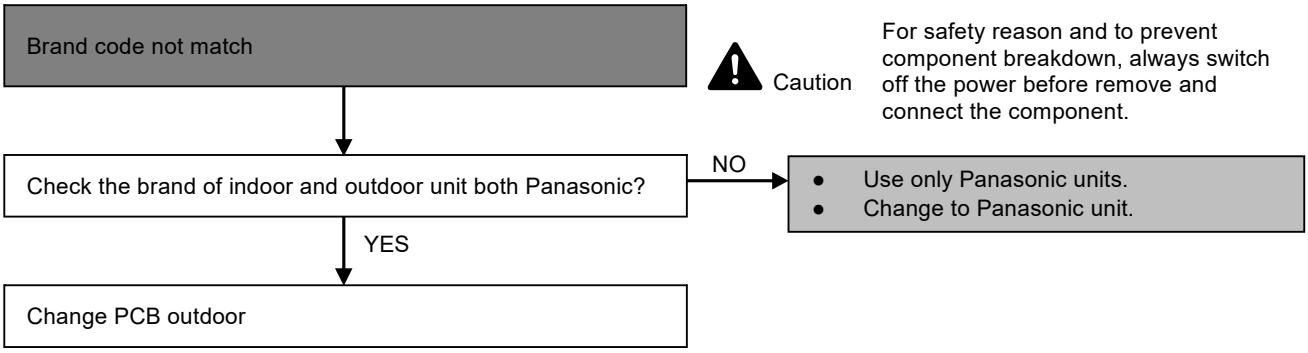
Continue for 5 seconds.



17.5.9 Brand Code Not Matching (H38)

Malfunction Caused:

1 Indoor and outdoor brand code not match.



17.5.10 Compressor Low Pressure Protection (H42)

Malfunction Decision Conditions:

During operation of heating and after 5 minutes compressor ON, when outdoor pipe temperature below -29°C or above 26°C is detected by the outdoor pipe temperature sensor.

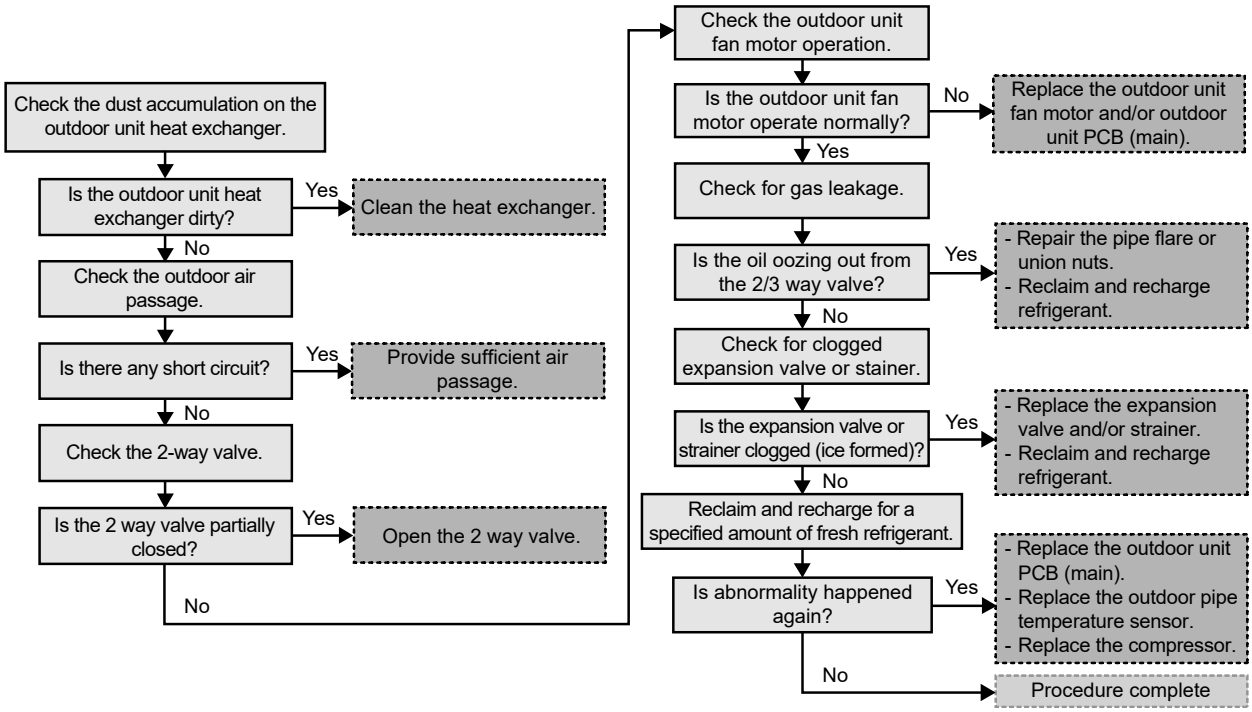
Malfunction Caused:

1 Dust accumulation on the outdoor unit heat exchanger.
2 Air short circuit at outdoor unit.
3 2 way valve partially closed.
4 Faulty outdoor unit fan motor.
5 Refrigerant shortage (refrigerant leakage).
6 Clogged expansion valve or strainer.
7 Faulty outdoor pipe temperature sensor.
8 Faulty outdoor unit main PCB (main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



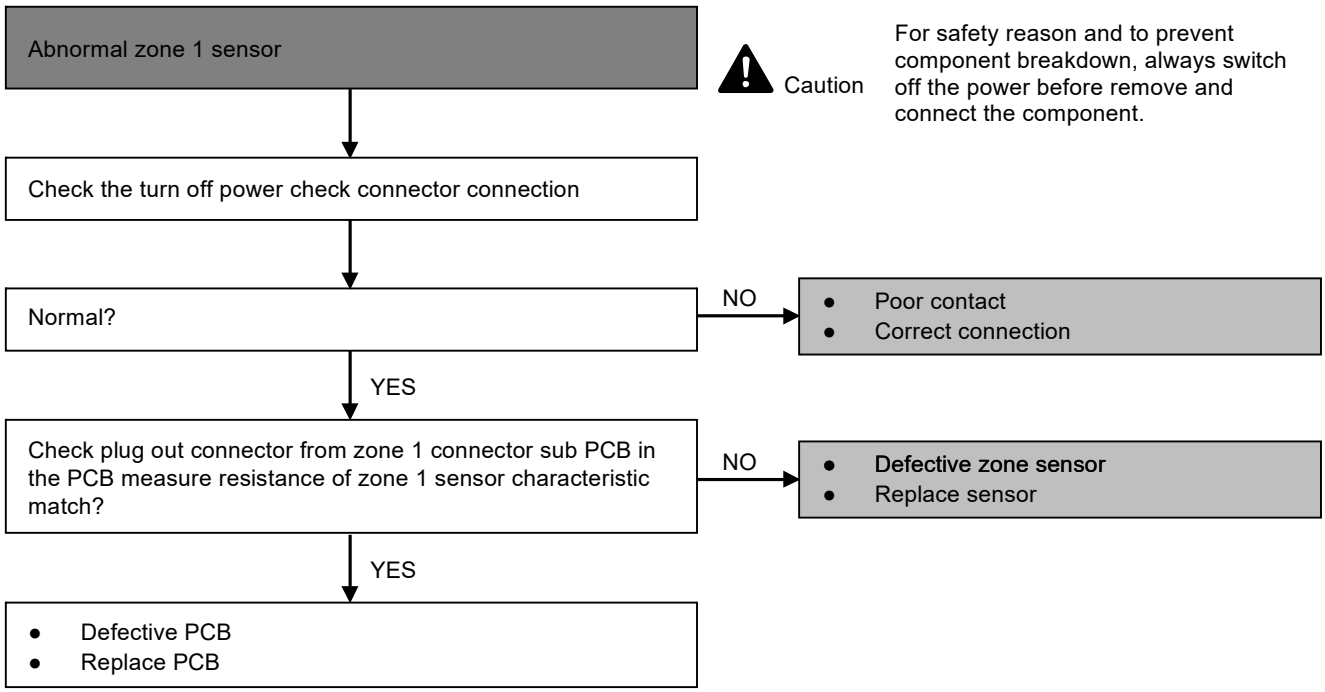
17.5.11 Abnormal Zone 1 Sensor (H43)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty buffer tank sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



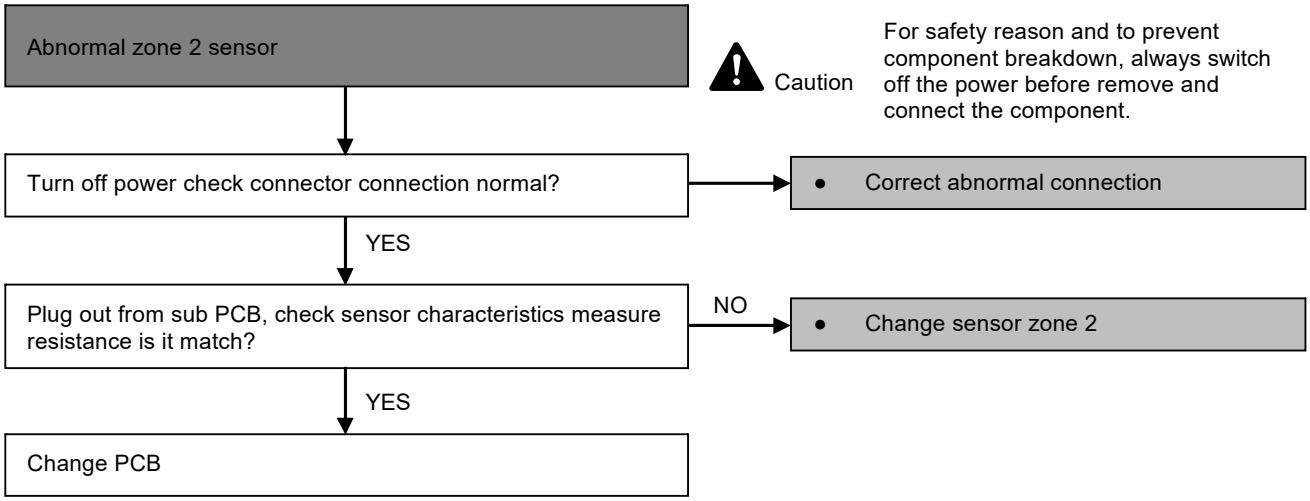
17.5.12 Abnormal Zone 2 Sensor (H44)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty buffer tank sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



17.5.13 Water Flow Switch Abnormality (H62)

Malfunction Decision Conditions:

During operation of cooling and heating, the water flow detected by the indoor water flow switch is used to determine water flow error.

Malfunction Caused:

1 Faulty water pump.
2 Water leak in system.
3 Faulty connector connection.
4 Faulty water flow switch.
5 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 10 seconds (but no judgment for 9 minutes after compressor startup/restart).

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.

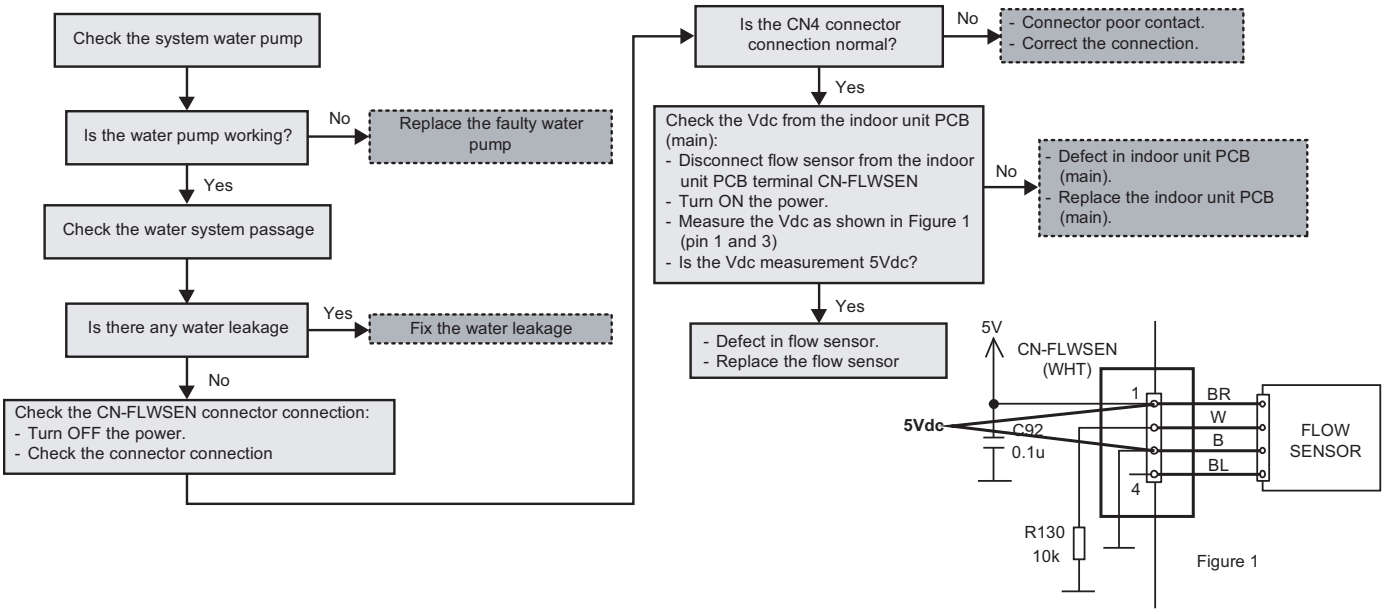


Figure 1

17.5.14 Outdoor High Pressure Abnormality (H64)

Malfunction Decision Conditions:

During operation of cooling and heating, when the outdoor high pressure sensor output signal is 0 Vdc or 5 Vdc.

Malfunction Caused:

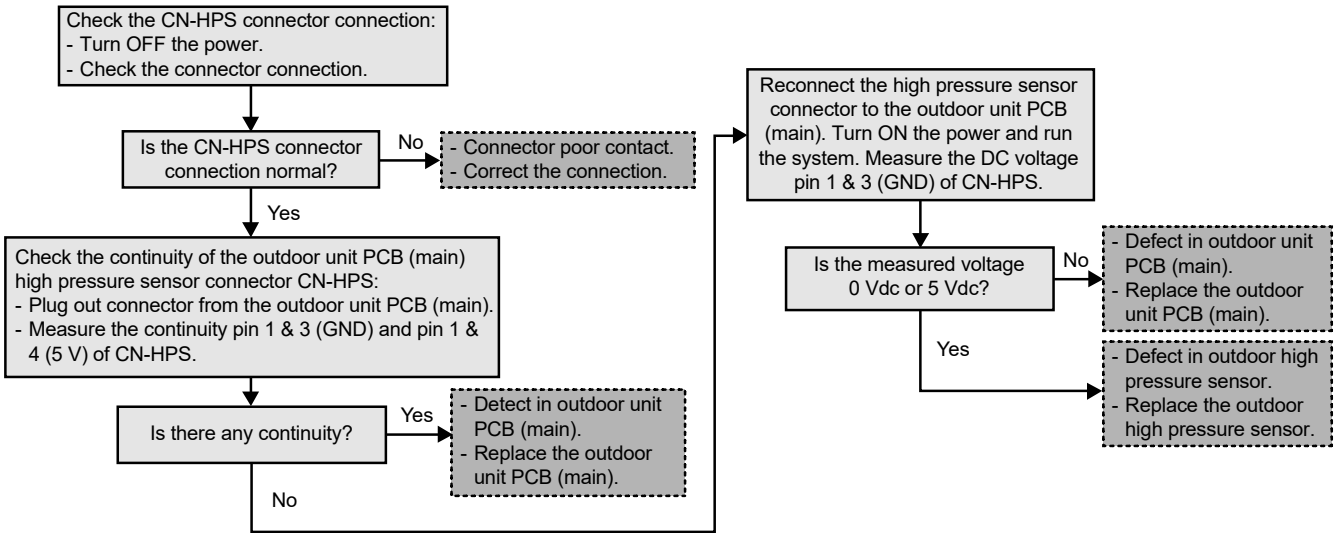
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue 4 times in 20 minutes.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.15 Deice Circulation Error (H65)

Malfunction Decision Conditions:

During startup and operation of deice (mode 2), the water flow (> 10l/min) detected by the water flow switch is used to determine deice circulation error.

Malfunction Caused:

1 Water flow in air-to-water heatpump indoor unit circuitry.
2 Faulty indoor unit water flow switch.
3 Faulty indoor unit water pump.
4 Faulty indoor unit PCB.

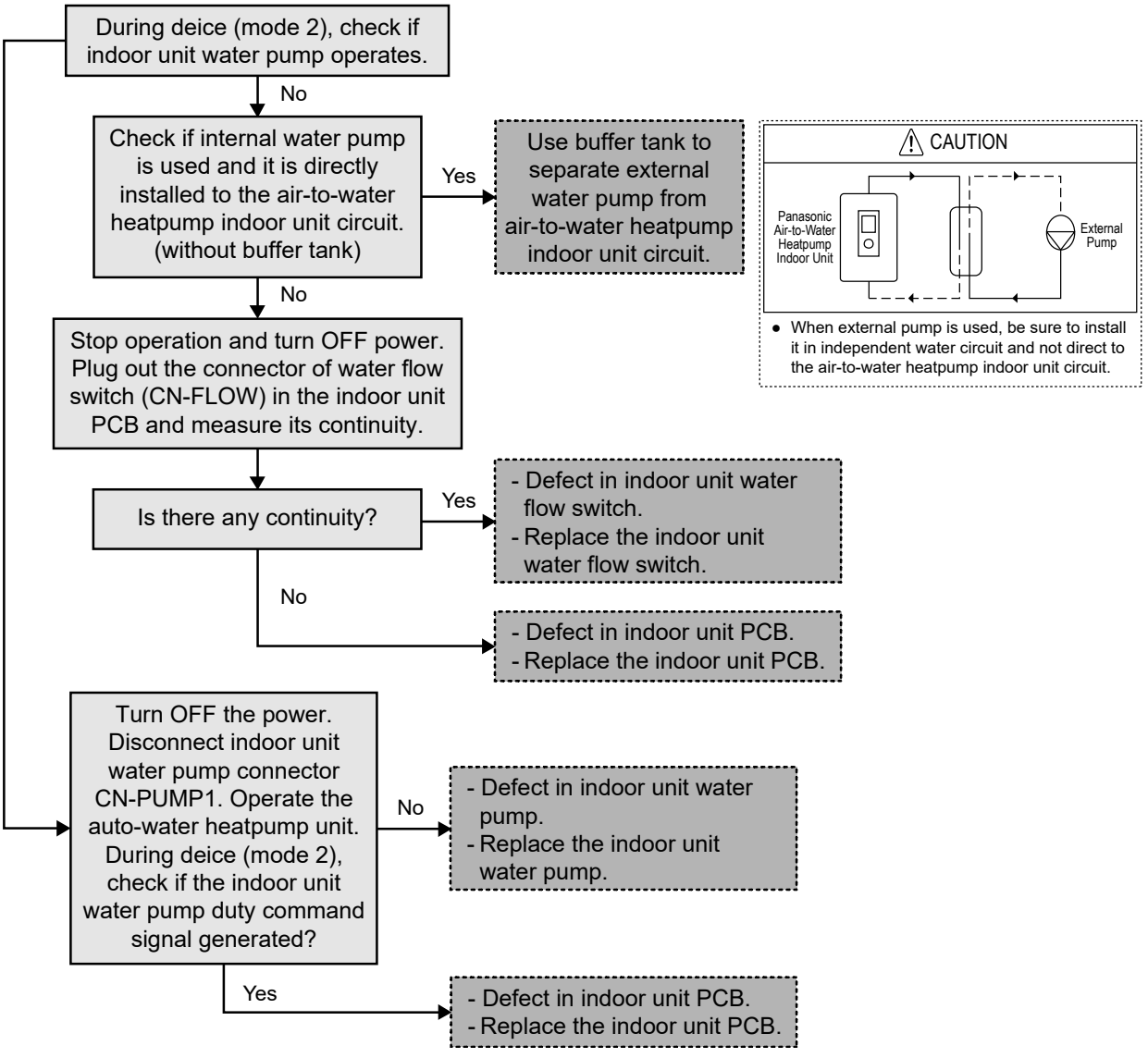
Abnormality Judgment:

Continue for 10 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



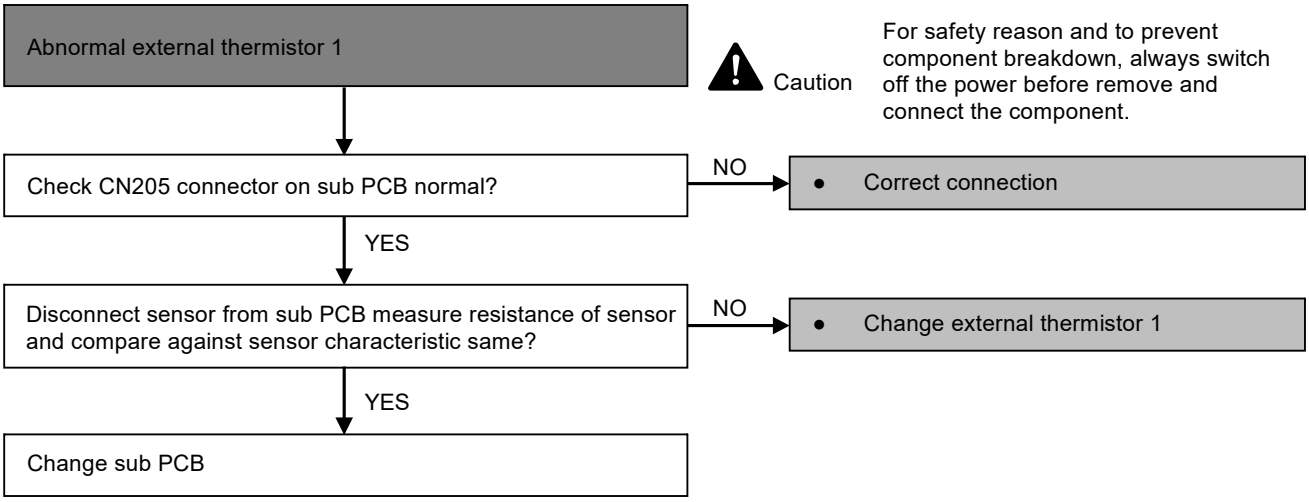
17.5.16 Abnormal External Thermistor 1 (H67)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty room temperature zone 1 sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



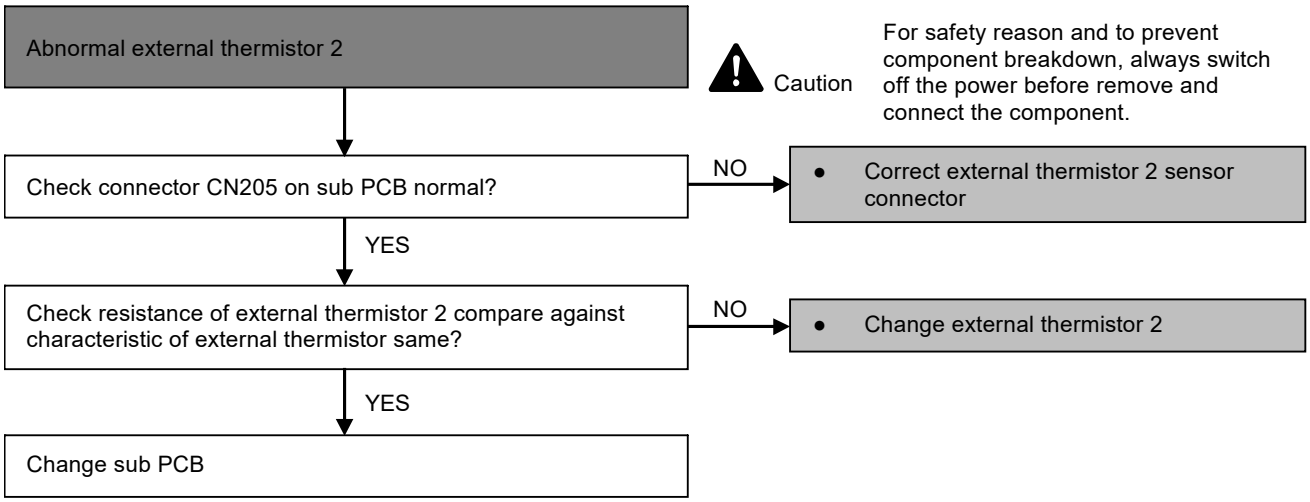
17.5.17 Abnormal External Thermistor 2 (H68)

Malfunction Caused:

1 Faulty connector connection.
2 Faulty room temperature zone 2 sensor.
3 Faulty indoor sub PCB.

Abnormality Judgment:

Continue for 5 seconds.



17.5.18 Indoor Backup Heater OLP Abnormality (H70)

Malfunction Decision Conditions:

During operation of indoor backup heater, when no power supplies to indoor backup heater or OLP open circuit.

Malfunction Caused:

1 Faulty power supply connector connection.
2 Faulty connector connection.
3 Faulty indoor backup heater overload protector (OLP).
4 Faulty indoor unit PCB (main).

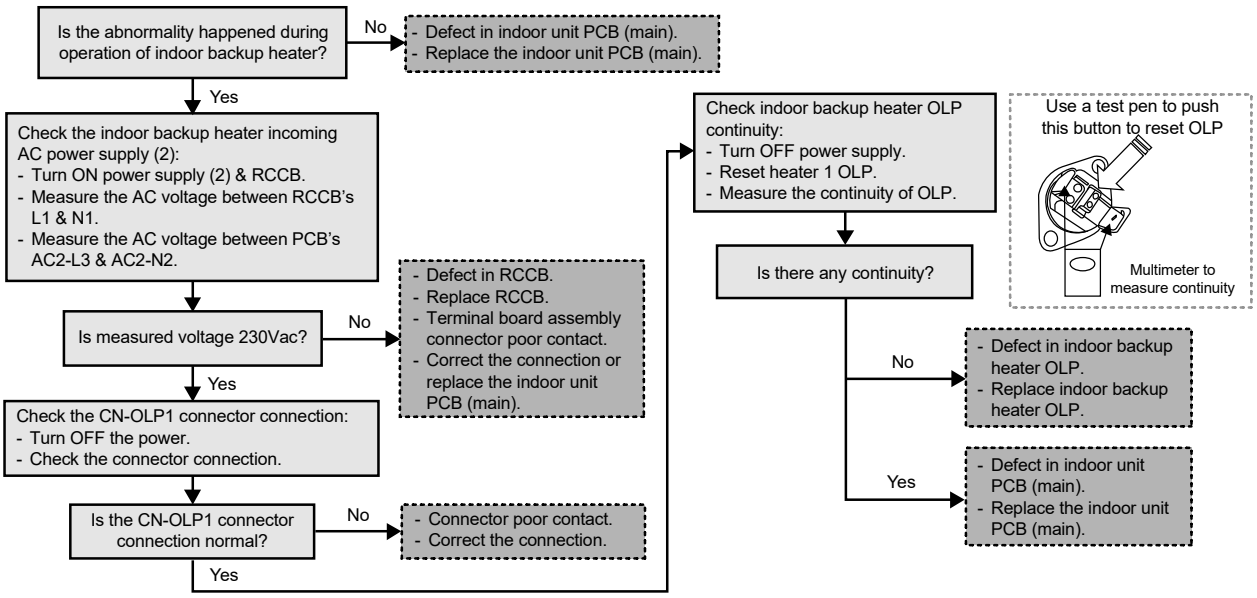
Abnormality Judgment:

Continue for 60 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.19 Tank Temperature Sensor Abnormality (H72)

Malfunction Decision Conditions:

When tank connection is set to ON, the temperatures detected by the tank temperature sensor are used to determine sensor error.

Malfunction Caused:

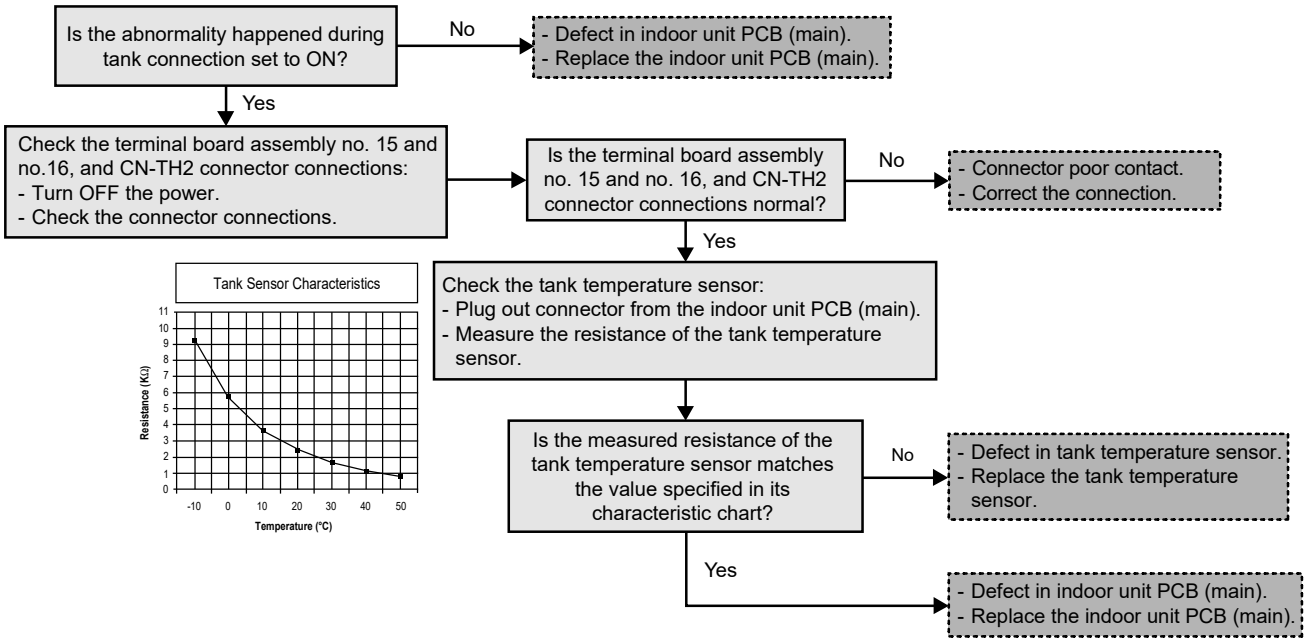
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.20 PCB Communication Error (H74)

Malfunction Decision Conditions:

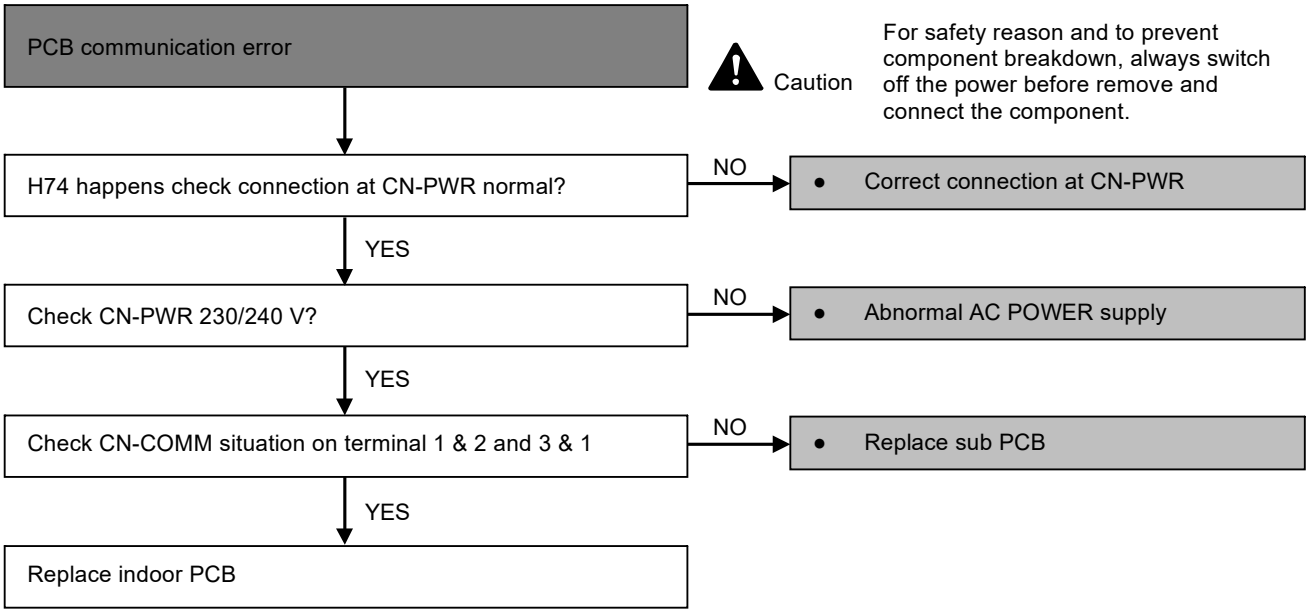
When External PCB connection is select “YES” and no communication with External PCB micon for 10 seconds and above.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty indoor PCB.
3 Faulty indoor sub PCB.

Abnormality Judgment:

After 1 minute operation started.



17.5.21 Indoor-Control Panel Communication Abnormality (H76)

Malfunction Decision Conditions:

During standby and operation of cooling and heating, indoor-control panel error occur.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty control panel.
3 Faulty indoor unit PCB (main).

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.

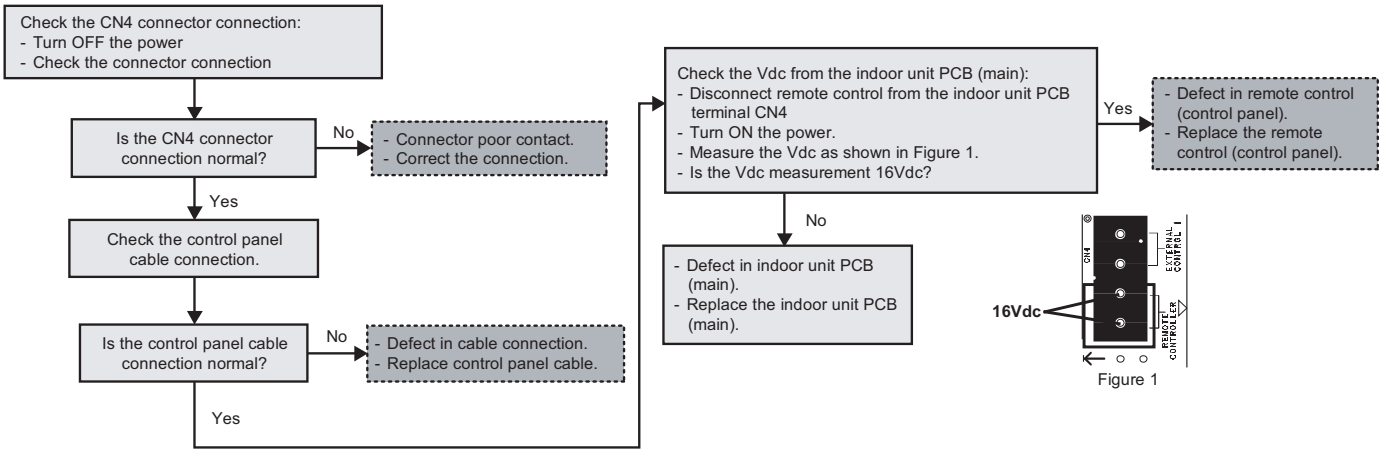


Figure 1

17.5.22 Indoor/Outdoor Abnormal Communication (H90)

Malfunction Decision Conditions:

During operation of cooling and heating, the data received from outdoor unit in indoor unit signal transmission is checked whether it is normal.

Malfunction Caused:

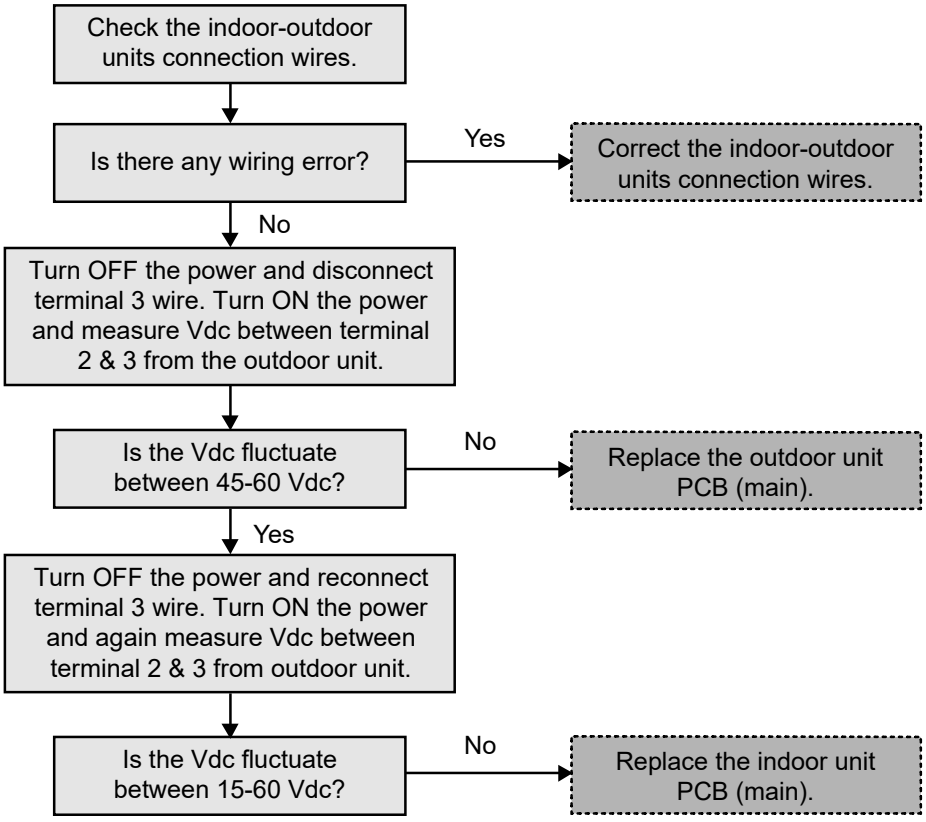
1 Faulty outdoor unit PCB (main).
2 Faulty indoor unit PCB (main).
3 Indoor-outdoor signal transmission error due to wrong wiring.
4 Indoor-outdoor signal transmission error due to breaking of wire in the connection wires between the indoor and outdoor units.
5 Indoor-outdoor signal transmission error due to disturbed power supply waveform.

Abnormality Judgment:

Continue for 1 minute after operation.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.23 Tank Booster Heater OLP Abnormality (H91)

Malfunction Decision Conditions:

During operation of tank booster heater, and tank booster heater OLP open circuit.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty tank booster heater overload protector (OLP).
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 60 seconds.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.

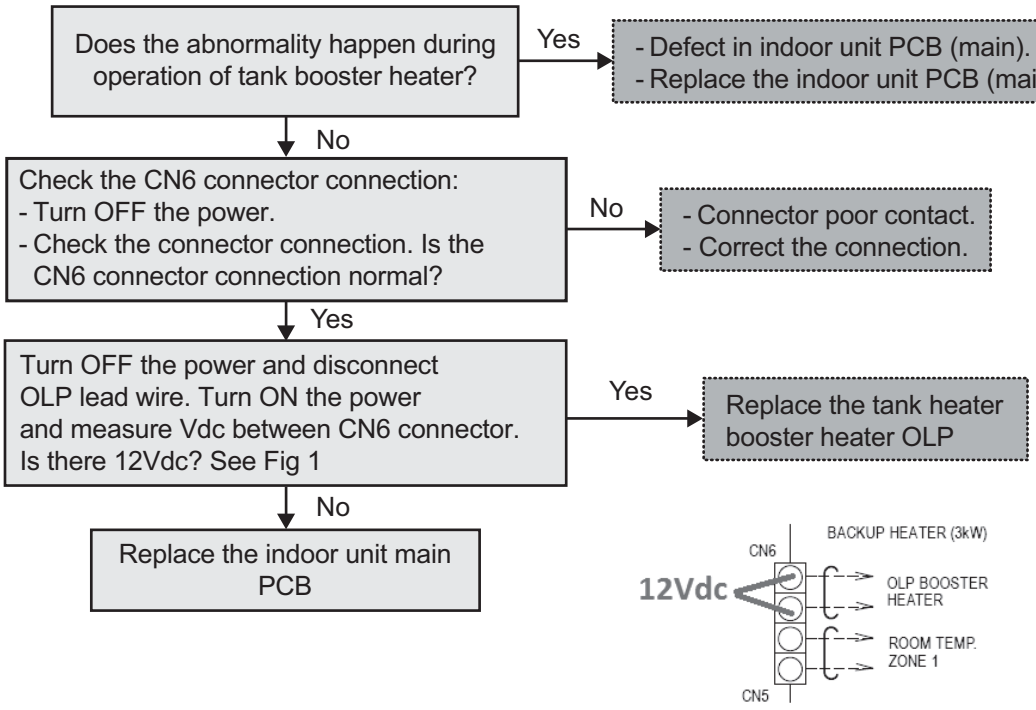


Fig 1

17.5.24 Unspecified Voltage between Indoor and Outdoor (H95)

Malfunction Decision Conditions:

The supply power is detected for its requirement by the indoor/outdoor transmission.

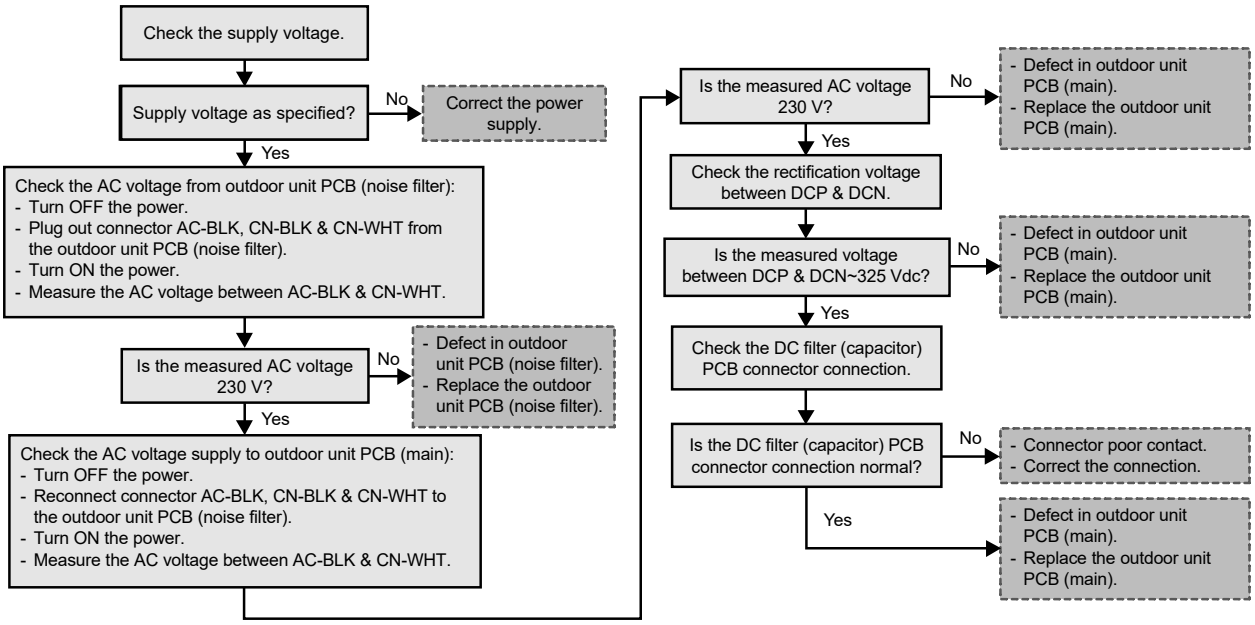
Malfunction Caused:

1 Insufficient power supply.
2 Faulty outdoor unit PCB (noise filter/main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.25 Outdoor High Pressure Protection (H98)

Malfunction Decision Conditions:

During operation of heating, when pressure 4.0 MPa and above is detected by outdoor high pressure sensor.

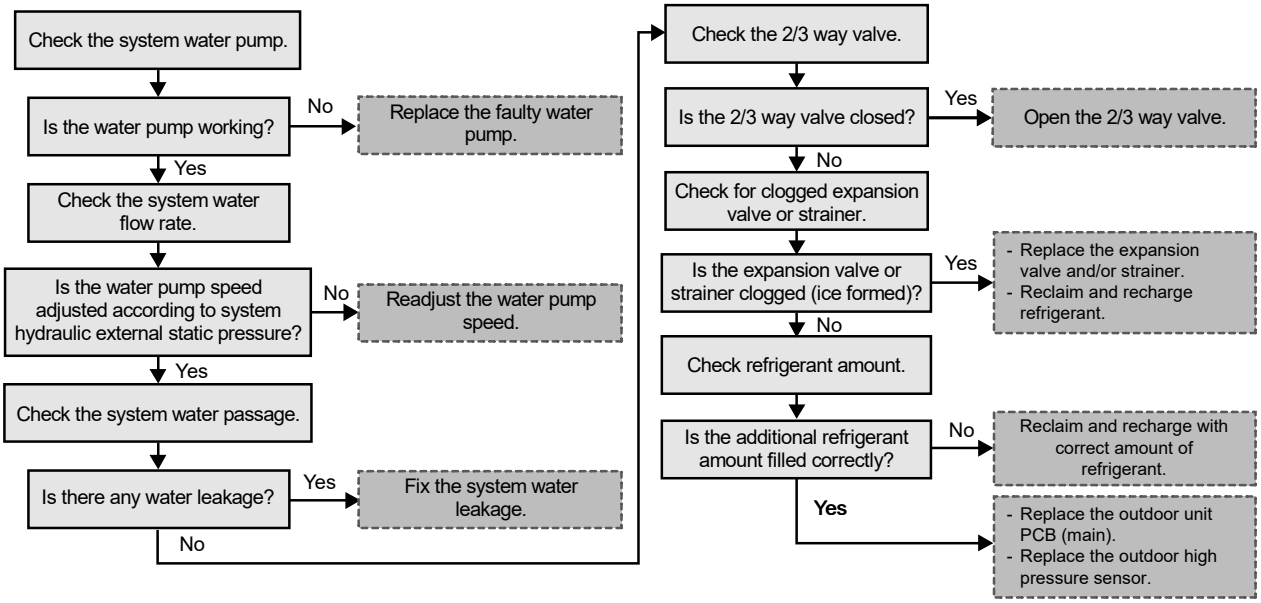
Malfunction Caused:

1 Faulty water pump.
2 Insufficient water flow rate in system.
3 Water leak in system.
4 2/3 way closed.
5 Clogged expansion valve or strainer.
6 Excessive refrigerant.
7 Faulty outdoor high pressure sensor.
8 Faulty outdoor unit PCB (main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.26 Indoor Freeze-up Protection (H99)

Malfunction Decision Conditions:

During anti-freezing control in cooling operation, when the indoor refrigerant liquid temperature < 0°C.

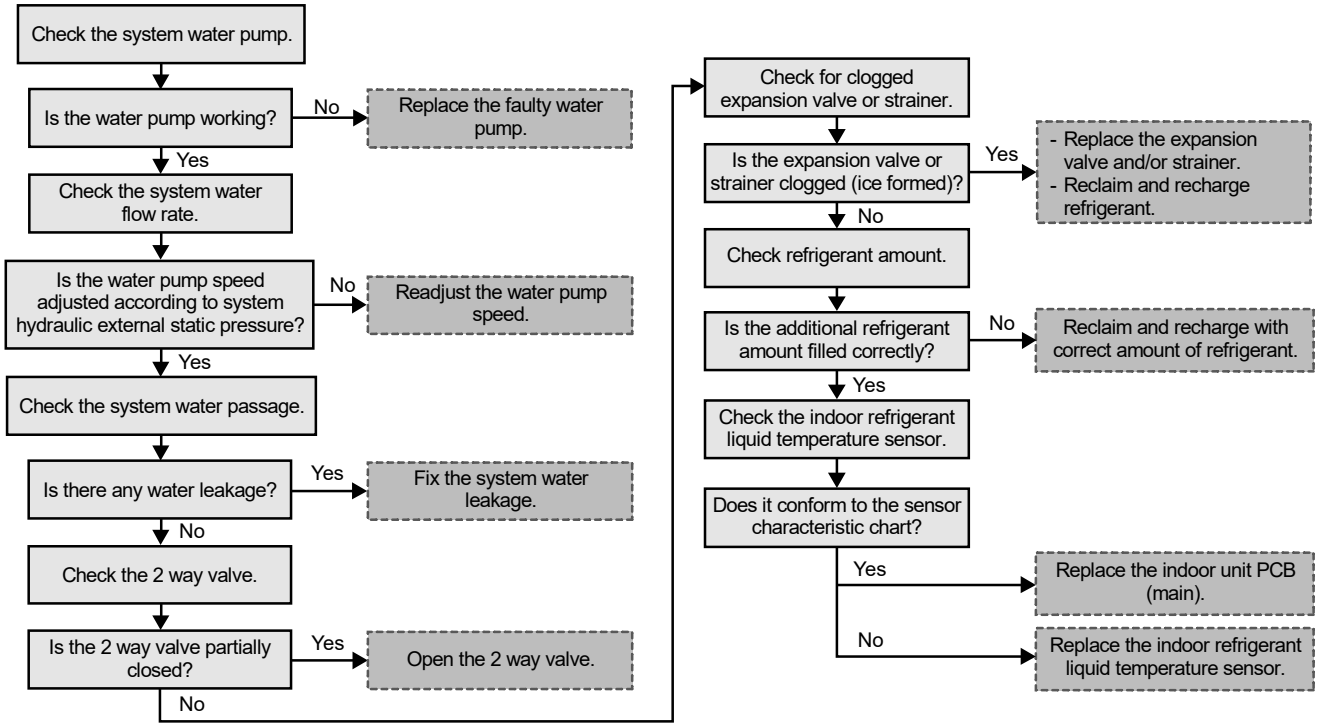
Malfunction Caused:

1 Faulty water pump.
2 Insufficient water flow rate in system.
3 Water leak in system.
4 2 way valve partially closed.
5 Clogged expansion valve or strainer.
6 Refrigerant shortage (refrigerant leakage).
7 Faulty indoor refrigerant liquid temperature sensor.
8 Faulty indoor unit PCB (main).

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.27 Outdoor High Pressure Switch Activate (F12)

Malfunction Decision Conditions:

During operation of cooling and heating, when pressure 4.5 MPa and above is detected by outdoor high pressure switch.

Malfunction Caused:

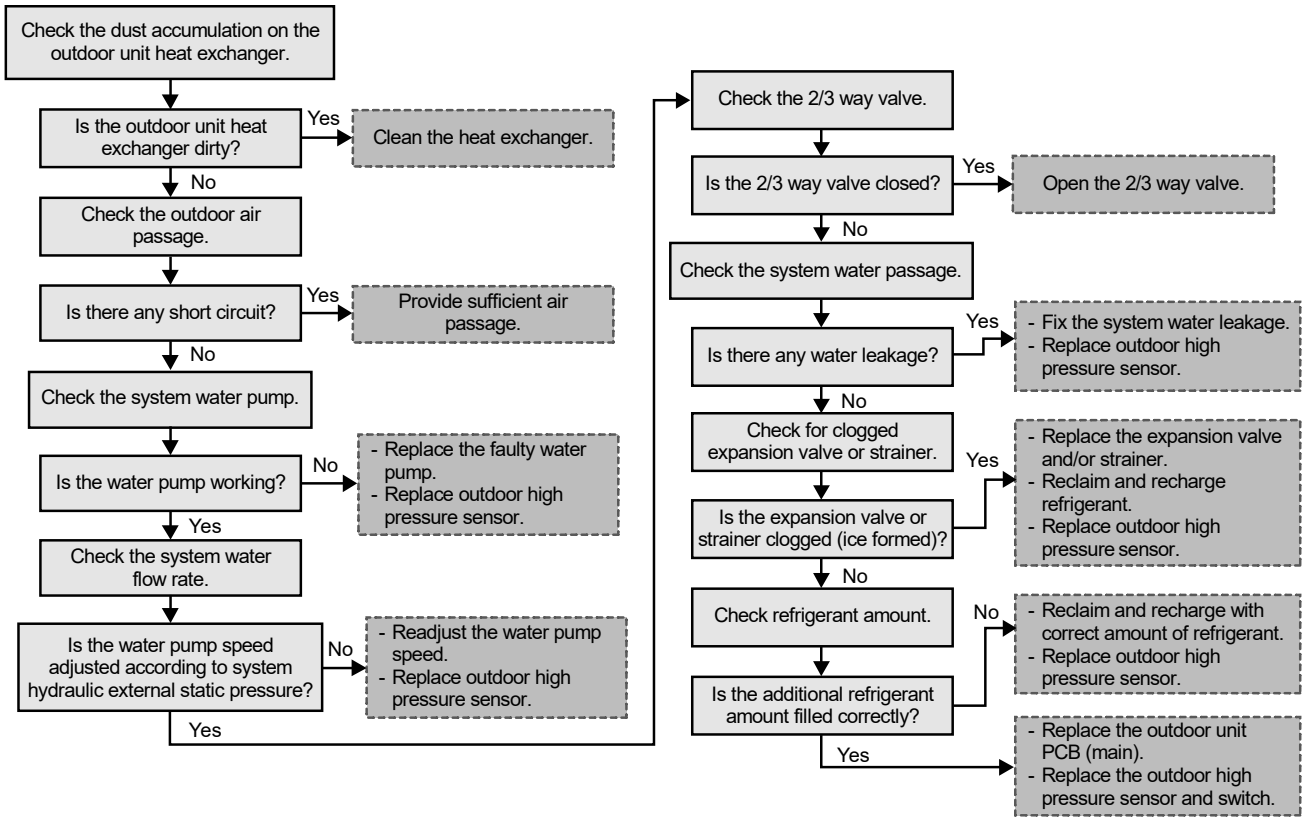
1 Dust accumulation on the outdoor unit heat exchanger.
2 Air short circuit at outdoor unit.
3 Faulty water pump.
4 Insufficient water flow rate in system.
5 Water leak in system.
6 2/3 way valve closed.
7 Clogged expansion valve or strainer.
8 Excessive refrigerant.
9 Faulty outdoor high pressure sensor and switch.
10 Faulty outdoor unit PCB.

Abnormality Judgment:

Continue 4 times in 20 minutes.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.28 Compressor Rotation Failure (F14)

Malfunction Decision Conditions:

A compressor rotation failure is detected by checking the compressor running condition through the position detection circuit.

Malfunction Caused:

1 Compressor terminal disconnect.
2 Faulty outdoor unit PCB (main).
3 Faulty compressor.

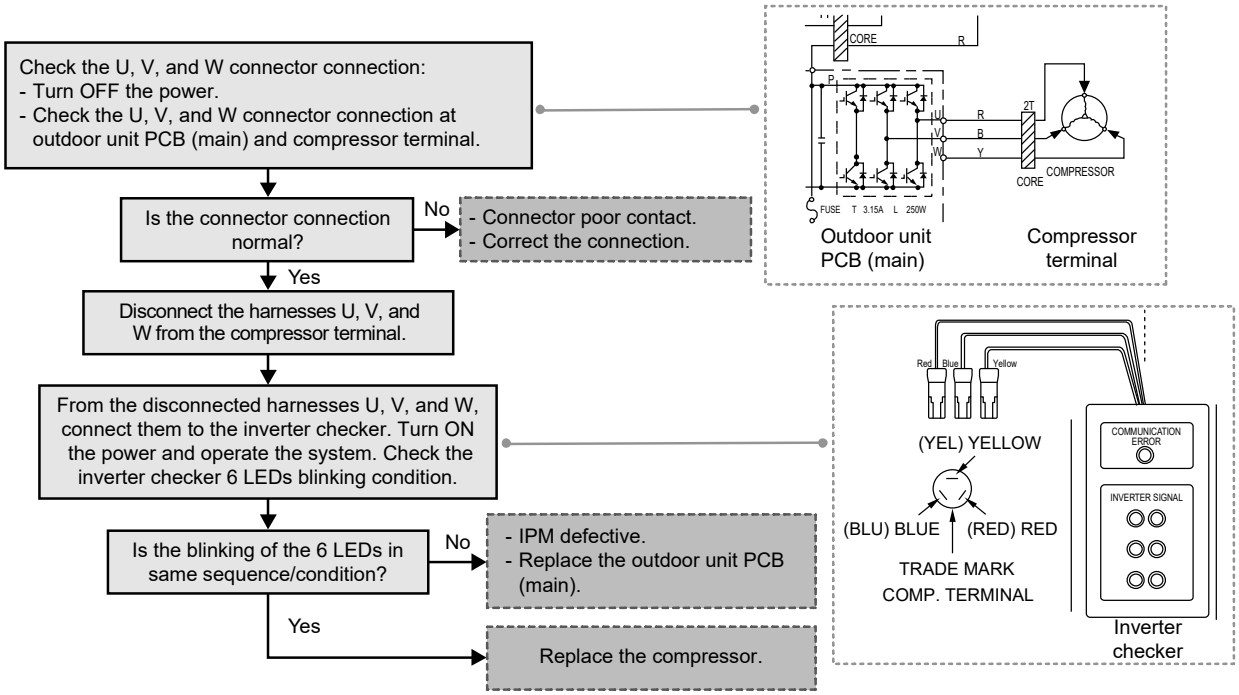
Abnormality Judgment:

Continue 4 times in 20 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.29 Outdoor Fan Motor (DC Motor) Mechanism Locked (F15)

Malfunction Decision Conditions:

The rotation speed detected by the Hall IC of the fan motor during fan motor operation is used to determine abnormal fan motor (feedback of rotation > 2550 rpm or < 50 rpm).

Malfunction Caused:

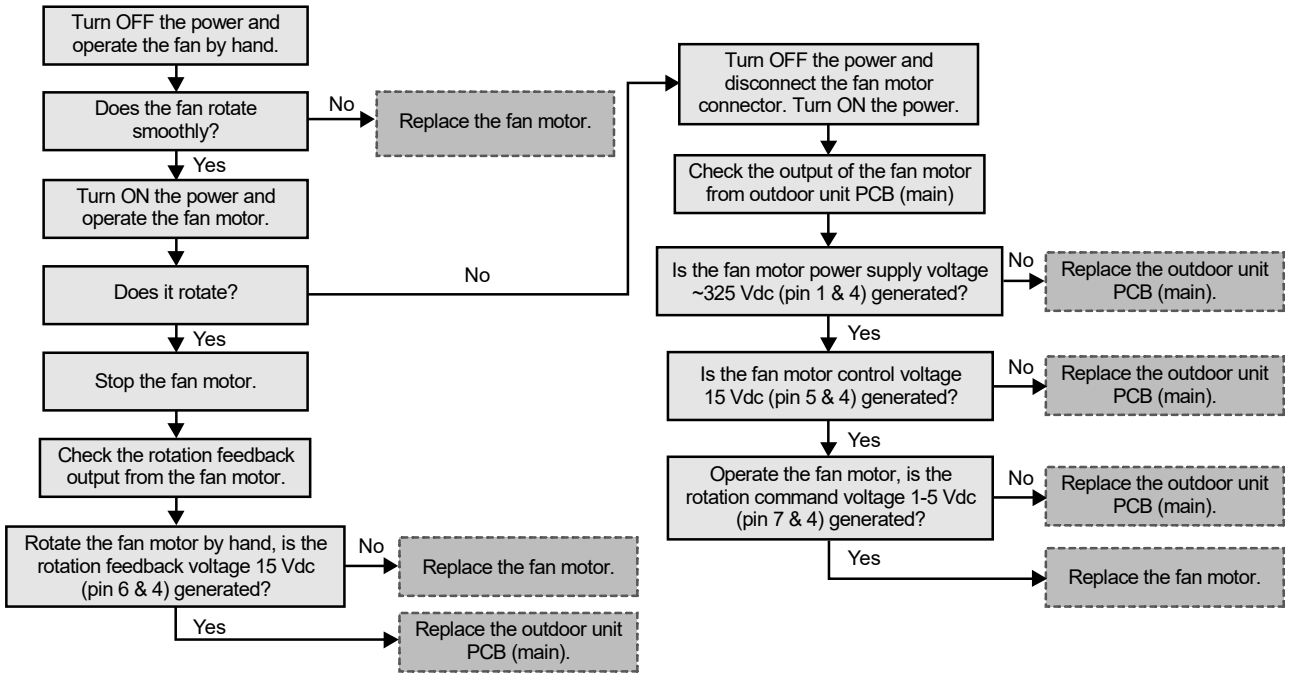
1 Operation stop due to short circuit inside the fan motor winding.
2 Operation stop due to breaking of wire inside the fan motor.
3 Operation stop due to breaking of fan motor lead wires.
4 Operation stop due to fan motor Hall IC malfunction.
5 Operation error due to faulty outdoor unit PCB.

Abnormality Judgment:

Continue 2 times in 30 minutes.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.30 Input Over Current Detection (F16)

Malfunction Decision Conditions:

During operation of cooling and heating, when outdoor current above 14.8 A (UD03HE5-1, UD05HE5-1), 27.9 A (UD07HE5-1, UD09HE5-1) is detected by the current transformer (CT) in the outdoor unit PCB.

Malfunction Caused:

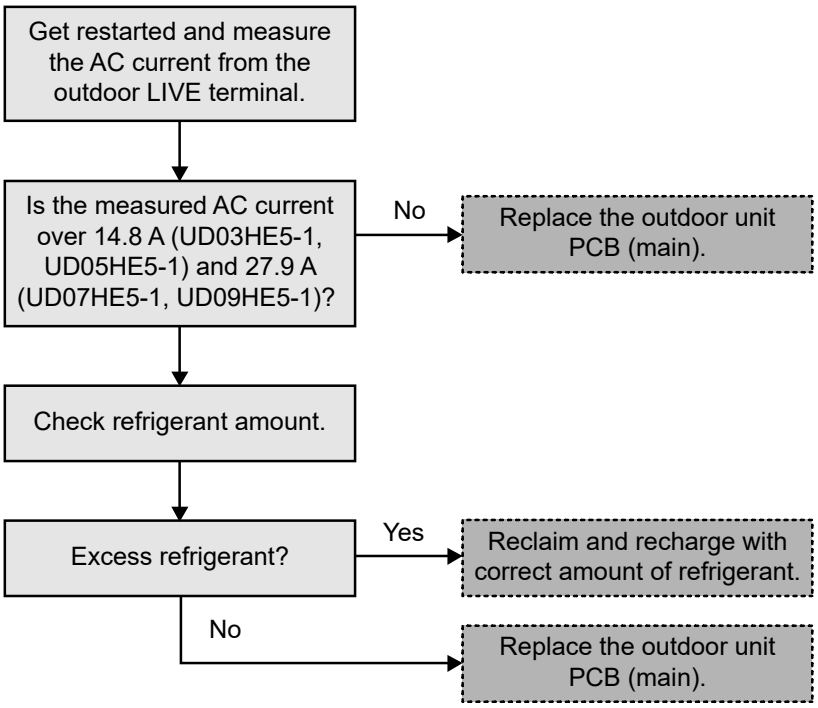
1 Excessive refrigerant.
2 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue 3 times in 20 minutes.

Troubleshooting: Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.31 Compressor Overheating (F20)

Malfunction Decision Conditions:

During operation of cooling and heating, when temperature above 107°C (UD03HE5-1, UD05HE5-1), 112°C (UD07HE5-1, UD09HE5-1) is detected by the compressor tank temperature sensor.

Malfunction Caused:

1 Faulty compressor tank temperature sensor.
2 2/3 way valve closed.
3 Refrigerant shortage (refrigerant leakage).
4 Clogged expansion valve or strainer.
5 Faulty outdoor unit PCB (main).
6 Faulty compressor.

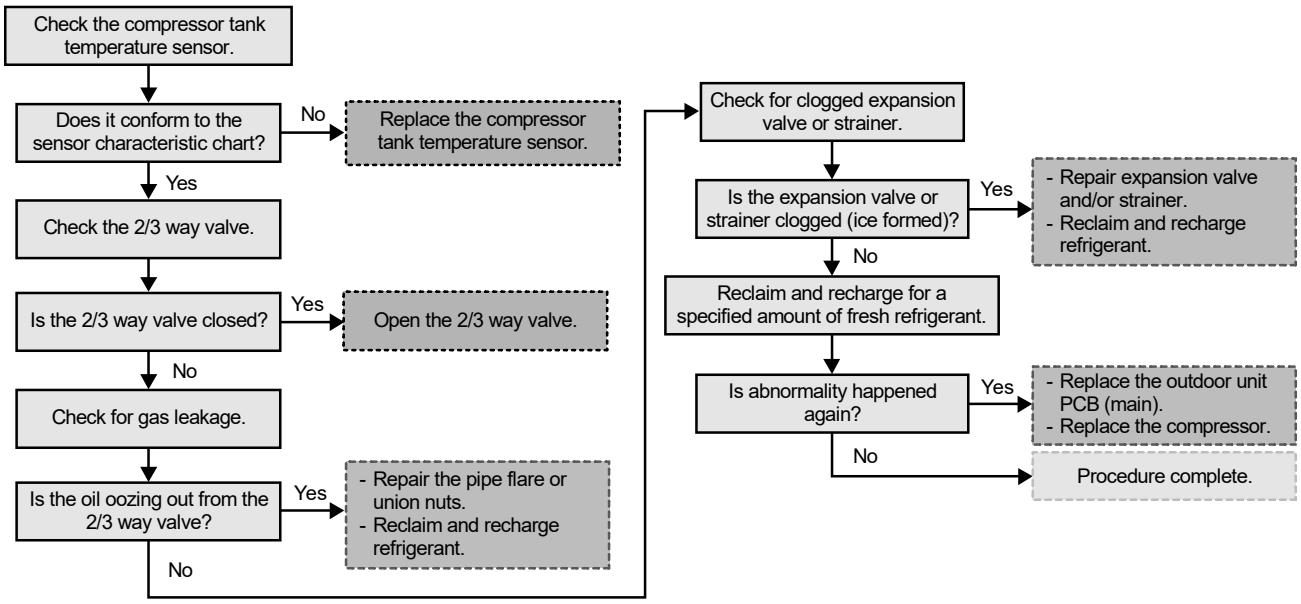
Abnormality Judgment:

Continue 4 times in 30 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.32 IPM Overheating (F22)

Malfunction Decision Conditions:

During operation of cooling and heating, when temperature 95°C is detected by the outdoor IPM temperature sensor.

Malfunction Caused:

1 Faulty outdoor unit fan motor.
2 Faulty outdoor unit PCB (main).

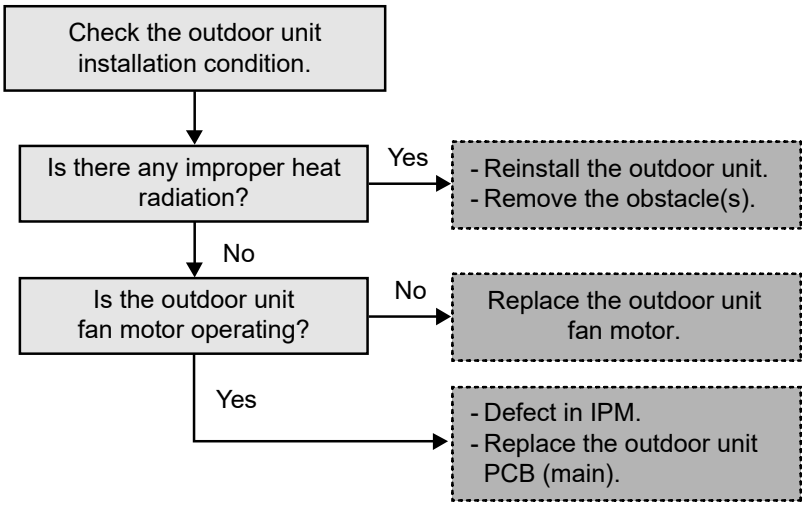
Abnormality Judgment:

Continue 3 times in 30 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.33 Output Over Current Detection (F23)

Malfunction Decision Conditions:

During operation of cooling and heating, when outdoor DC current is above 21.1 A (UD03HE5-1, UD05HE5-1) 50.0 A (UD07HE5-1, UD09HE5-1) is detected by the IPM DC Peak sensing circuitry in the outdoor unit PCB (main).

Malfunction Caused:

1 Faulty outdoor unit PCB (main).
2 Faulty compressor.

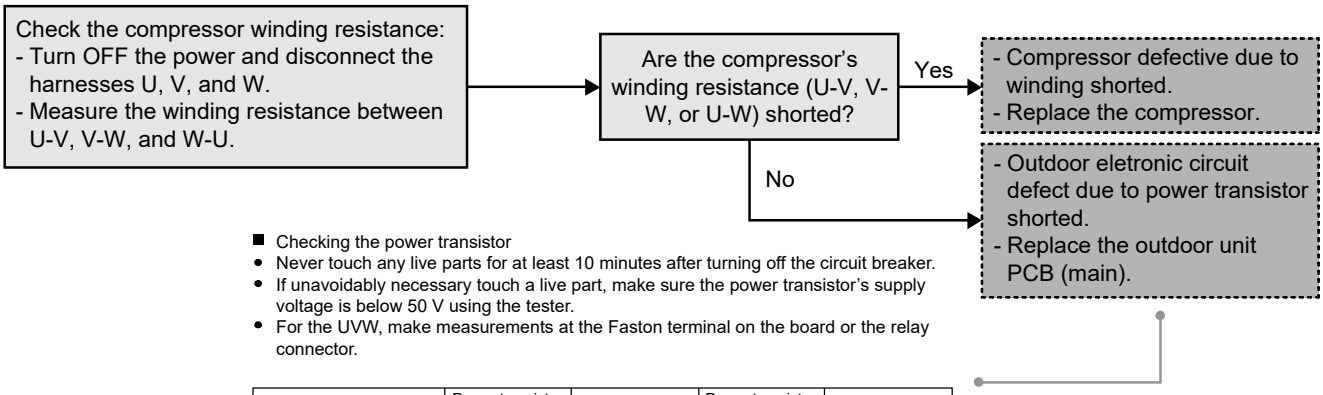
Abnormality Judgment:

Continue for 7 times.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



■ Checking the power transistor

- Never touch any live parts for at least 10 minutes after turning off the circuit breaker.
- If unavoidably necessary touch a live part, make sure the power transistor's supply voltage is below 50 V using the tester.
- For the UVW, make measurements at the Faston terminal on the board or the relay connector.

Tester's negative terminal	Power transistor (+)	UVW	Power transistor (-)	UVW
Tester's positive terminal	UVW	Power transistor (+)	UVW	Power transistor (-)
Normal resistance	Several kohms to several Mohms			
Abnormal resistance	0 or ∞			

17.5.34 Refrigeration Cycle Abnormality (F24) (WH-UD03HE5-1 and WH-UD05HE5-1)

Malfunction Decision Conditions:

1 During operation of cooling and heating, compressor frequency > Frated.
2 During operation of cooling and heating, running current: 0.65 A < I < 1.65 A.
3 During operation of cooling, water inlet temperature - indoor refrigerant liquid temperature < 4°C.
4 During operation of heating, indoor refrigerant liquid temperature - water inlet temperature < 5°C.

Malfunction Caused:

1 Faulty water inlet or indoor refrigerant liquid temperature sensors.
2 2/3 way valve closed.
3 Refrigerant shortage (refrigerant leakage).
4 Clogged expansion valve or strainer.
5 Faulty outdoor unit PCB (main).
6 Poor compression of compressor.

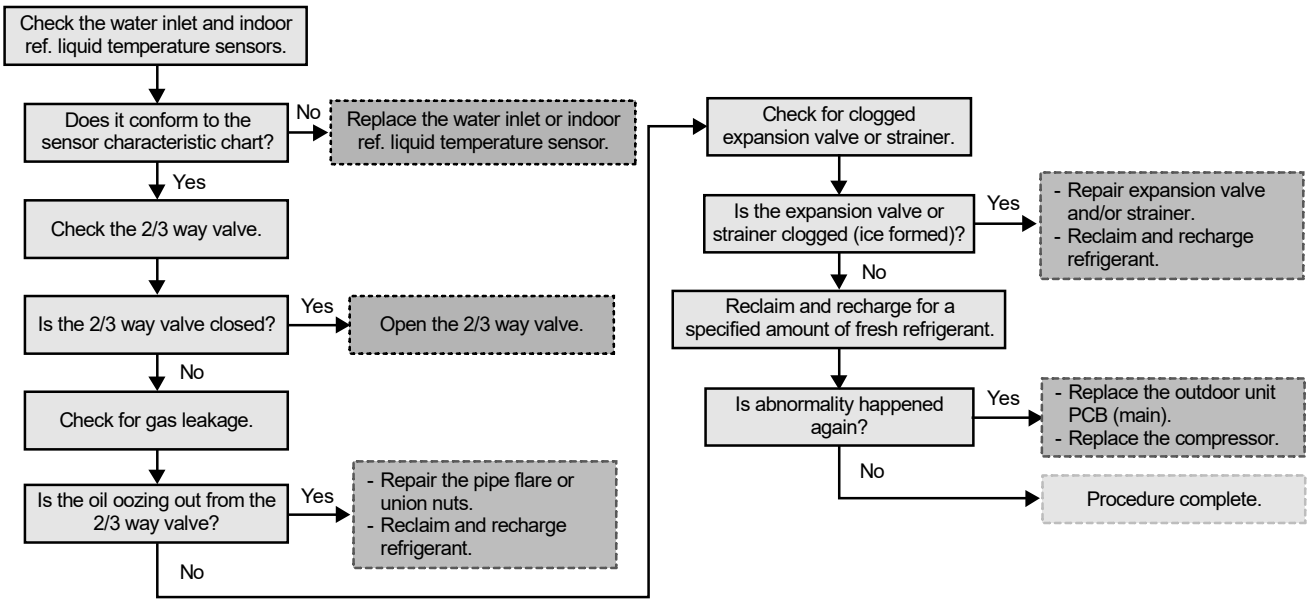
Abnormality Judgment:

Continue 2 times in 20 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.35 Refrigeration Cycle Abnormality (F24) (WH-UD07HE5-1 and WH-UD09HE5-1)

Malfunction Decision Conditions:

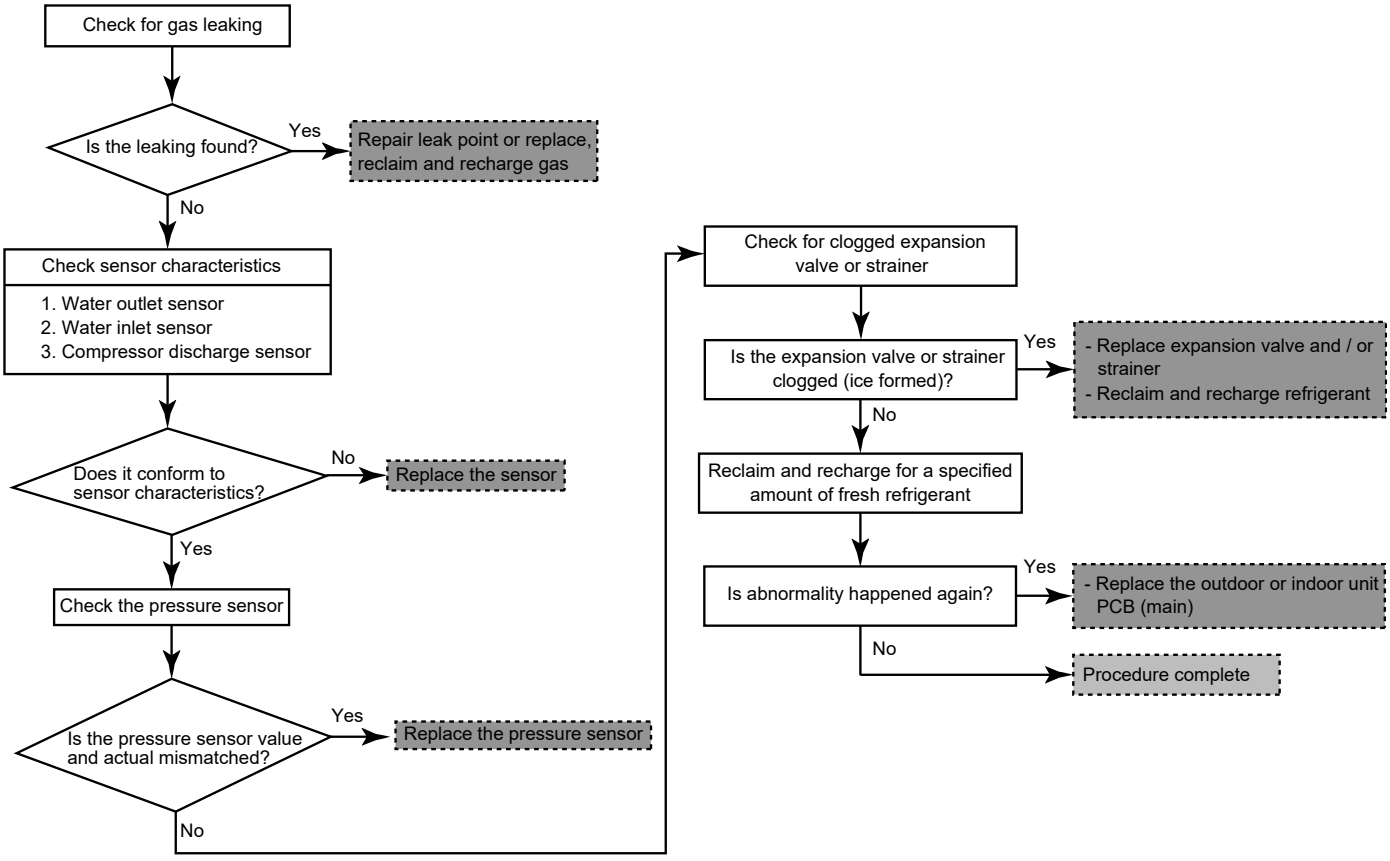
1 During compressor running (heating / cooling) for more than 10 minutes except deice, pumpdown and test mode.
2 During heating / cooling, water outlet and water inlet difference is less than 1°C.
3 During heating / cooling, high pressure < 1MPa (143 Psi) for more than 10 minutes or < 0.2 MPa (28 Psi) for more than 5 minutes.
4 During heating / cooling, discharge temperature - saturation temperature of high pressure ≥ 60°C.

Malfunction Caused:

1 Refrigerant shortage (refrigerant leakage).
2 Faulty indoor water inlet, indoor water outlet, compressor discharge temp sensor or high pressure sensor.
3 2/3 way valve closed.
4 Clogged expansion valve or strainer.
5 Faulty indoor or outdoor PCB (main).

Abnormality Judgment:

Continue 2 times in 30 minutes.



17.5.36 Four Way Valve Abnormality (F25)

Malfunction Decision Conditions:

1 During heating operation, when the indoor pipe temperature of thermostat ON indoor unit < 0°C.
2 During cooling operation, when the indoor pipe temperature of thermostat ON indoor unit > 45°C.

Malfunction Caused:

1 Faulty sensor.
2 Faulty connector connection.
3 Faulty outdoor unit PCB (noise filter/main).
4 Faulty four way valve.

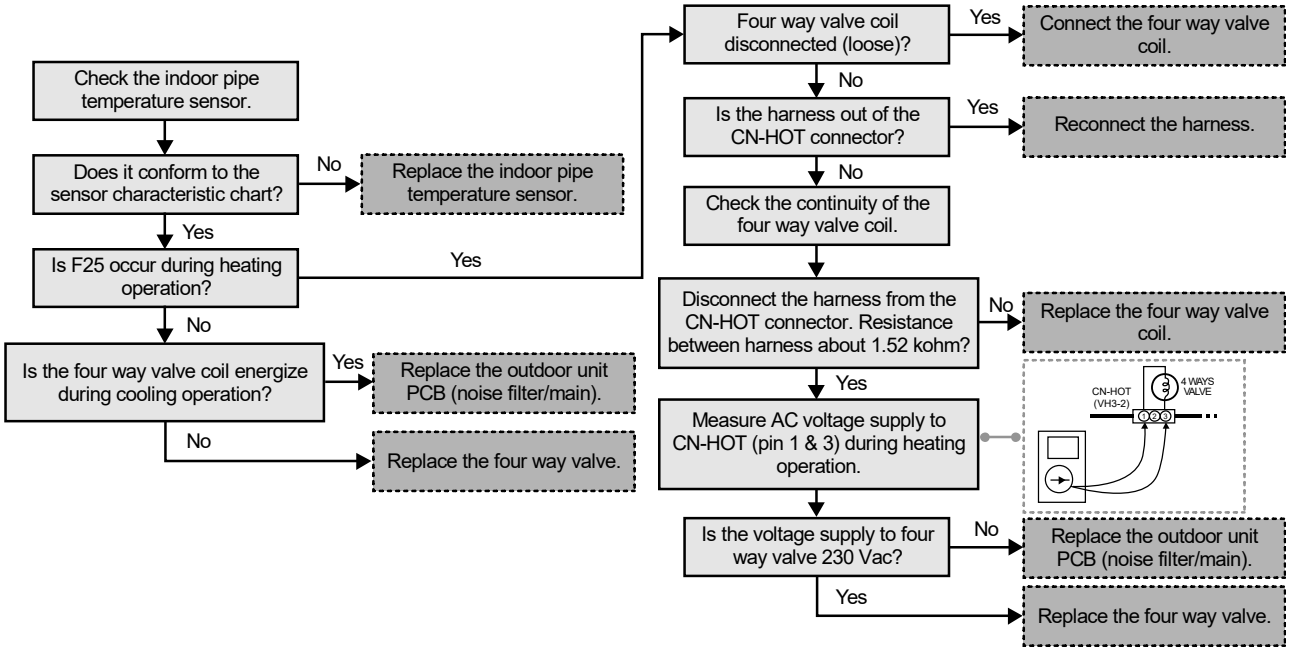
Abnormality Judgment:

Continue 4 times in 30 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.37 Outdoor High Pressure Switch Abnormal (F27)

Malfunction Decision Conditions:

During compressor stop, and outdoor high pressure switch is remain opened.

Malfunction Caused:

1 Faulty connector connection.
2 Faulty switch.
3 Faulty outdoor unit PCB (main).

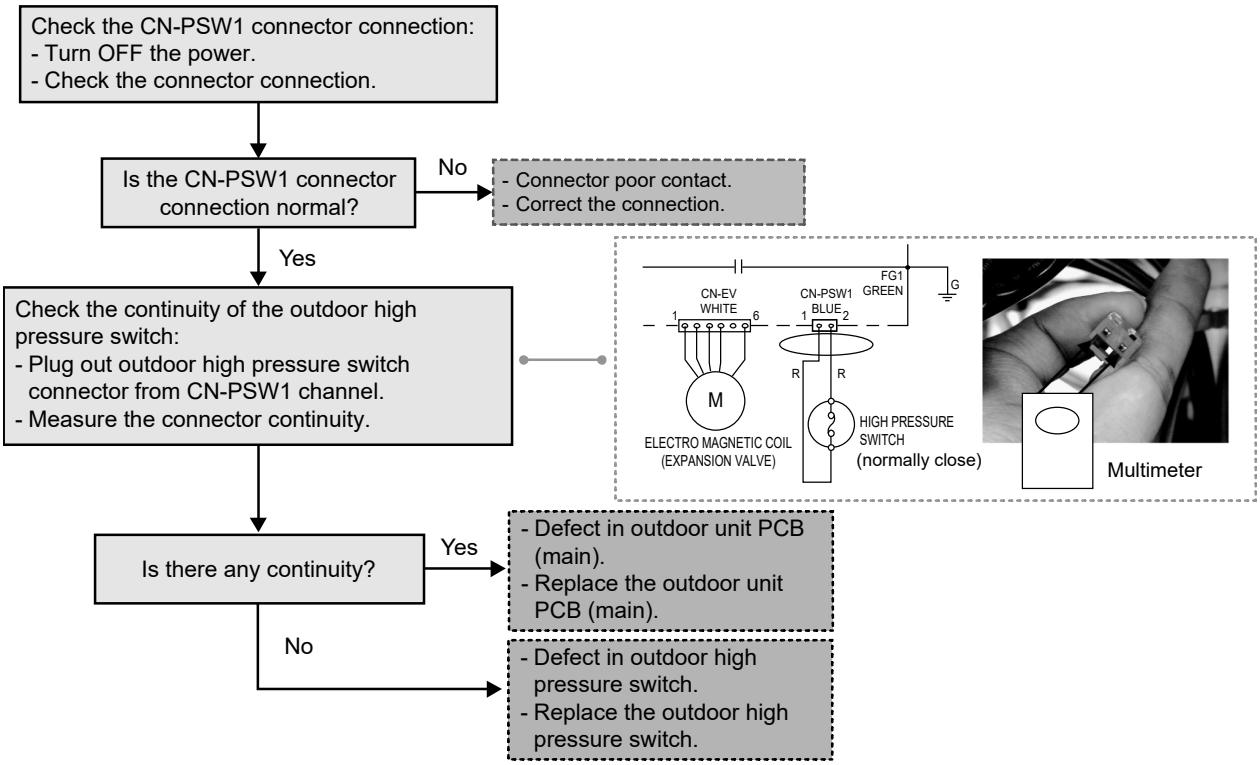
Abnormality Judgment:

Continue for 1 minute.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.38 Low Discharge Superheat (F29)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor pipe temperature sensor are used to determine sensor error.

Malfunction Caused:

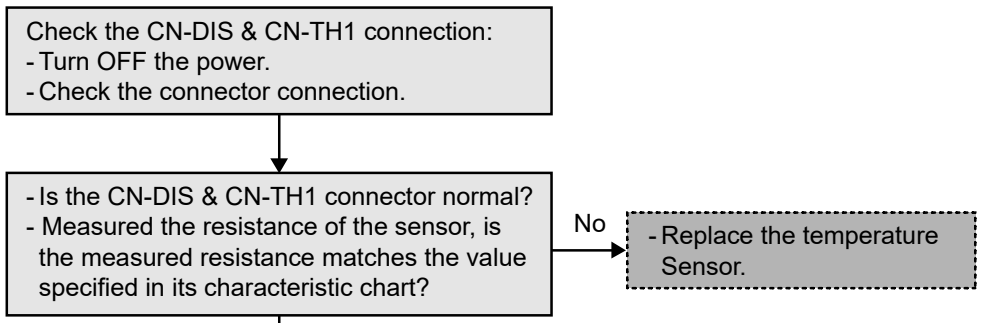
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).
4 Faulty High Pressure Switch
5 Refrigerant shortage (refrigerant leakage).

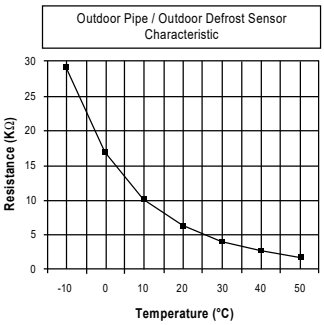
Abnormality Judgment:

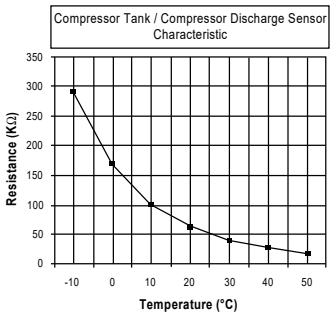
1 times occurrence within 2550 minutes.

Troubleshooting: Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.







17.5.39 Indoor Water Outlet Temperature Sensor 2 Abnormality (F30)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor water outlet temperature sensor 2 are used to determine sensor error.

Malfunction Caused:

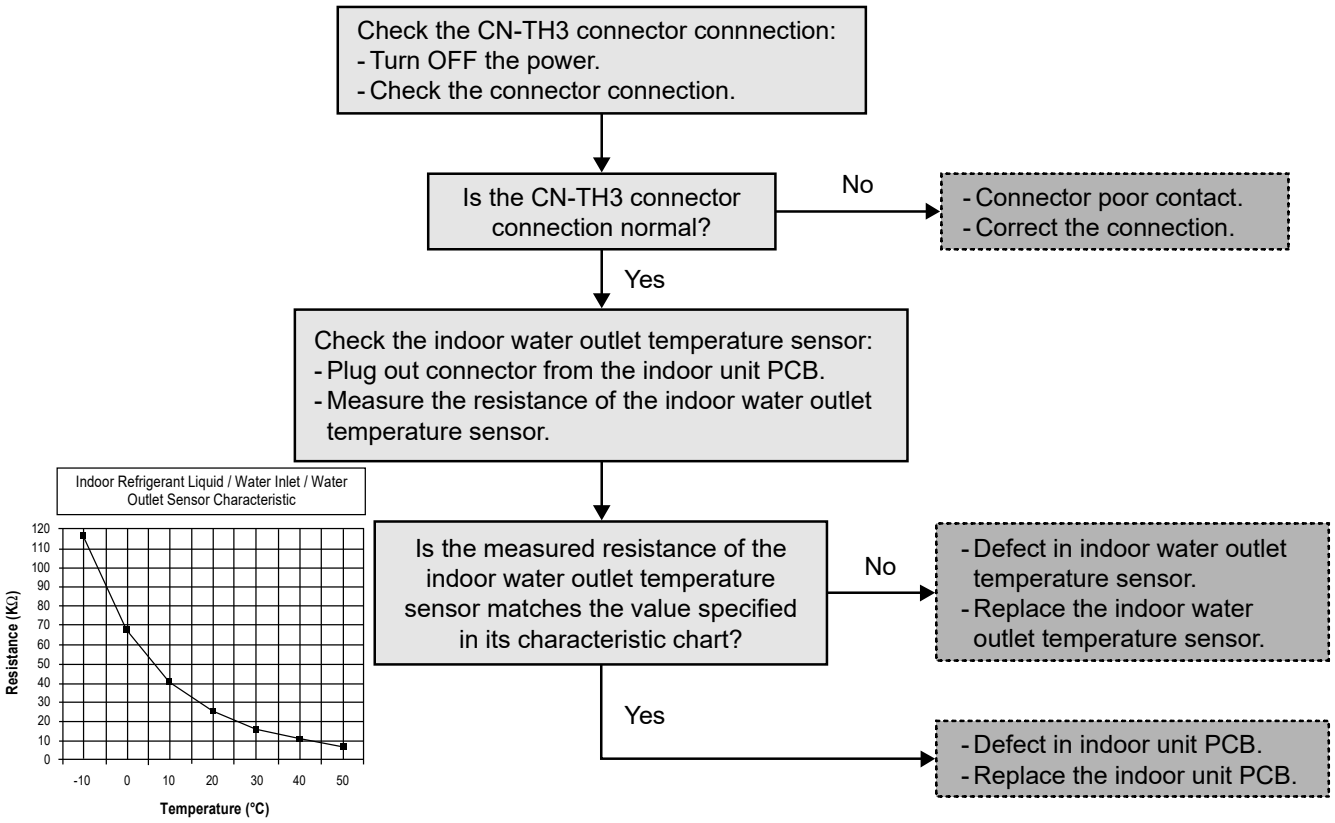
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB.

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.40 Outdoor Air Temperature Sensor Abnormality (F36)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor air temperature sensor are used to determine sensor error.

Malfunction Caused:

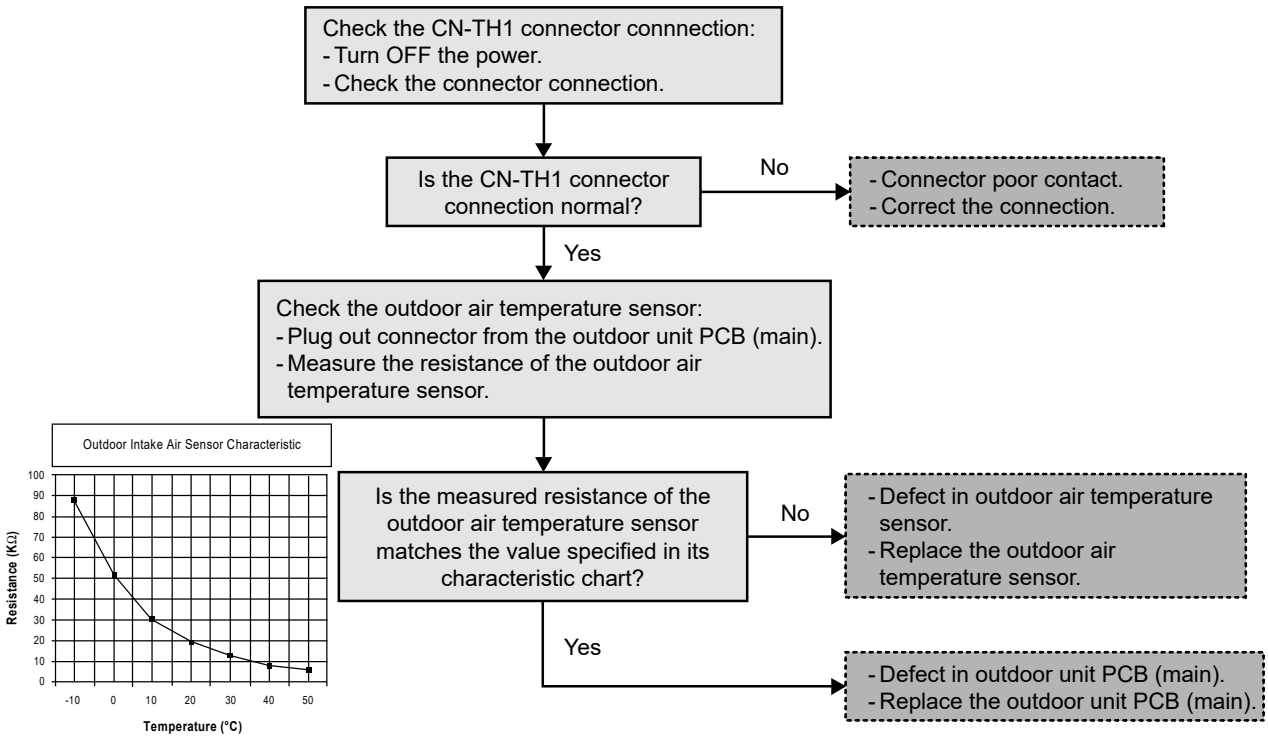
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.41 Indoor Water Inlet Temperature Sensor Abnormality (F37)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor water inlet temperature sensor are used to determine sensor error.

Malfunction Caused:

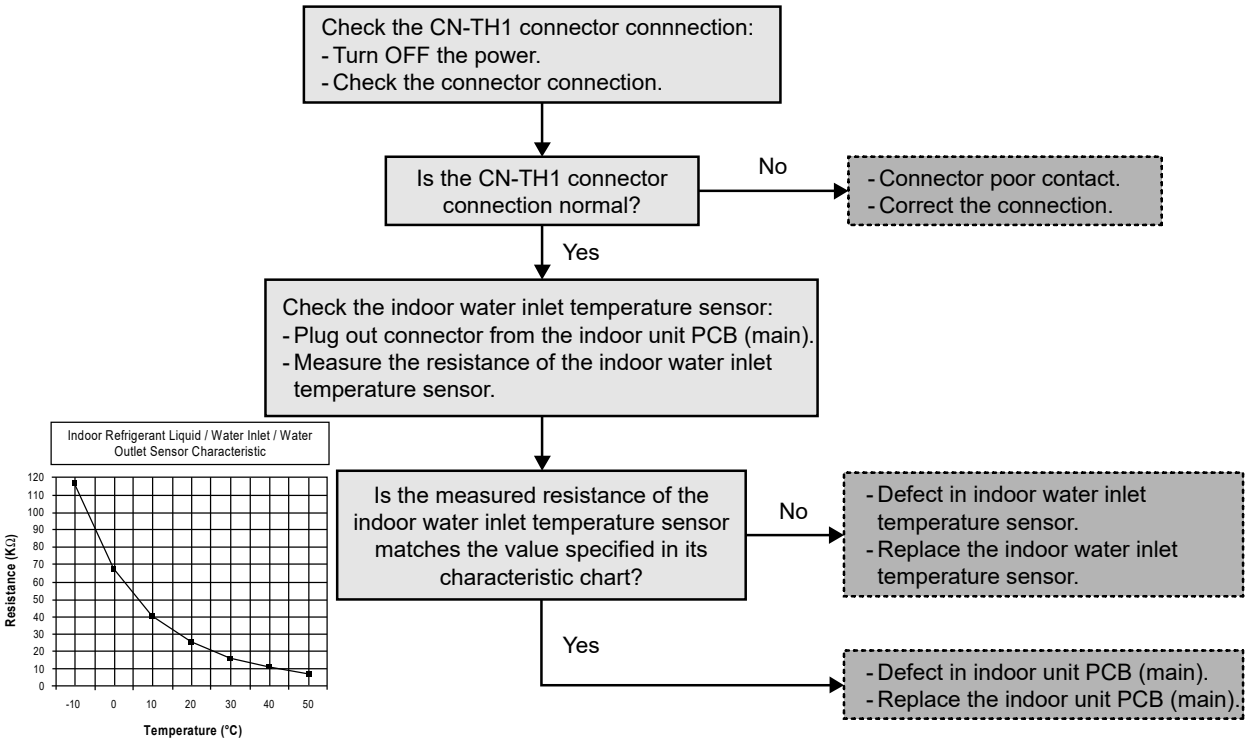
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.42 Outdoor Discharge Pipe Temperature Sensor Abnormality (F40)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor discharge pipe temperature sensor are used to determine sensor error.

Malfunction Caused:

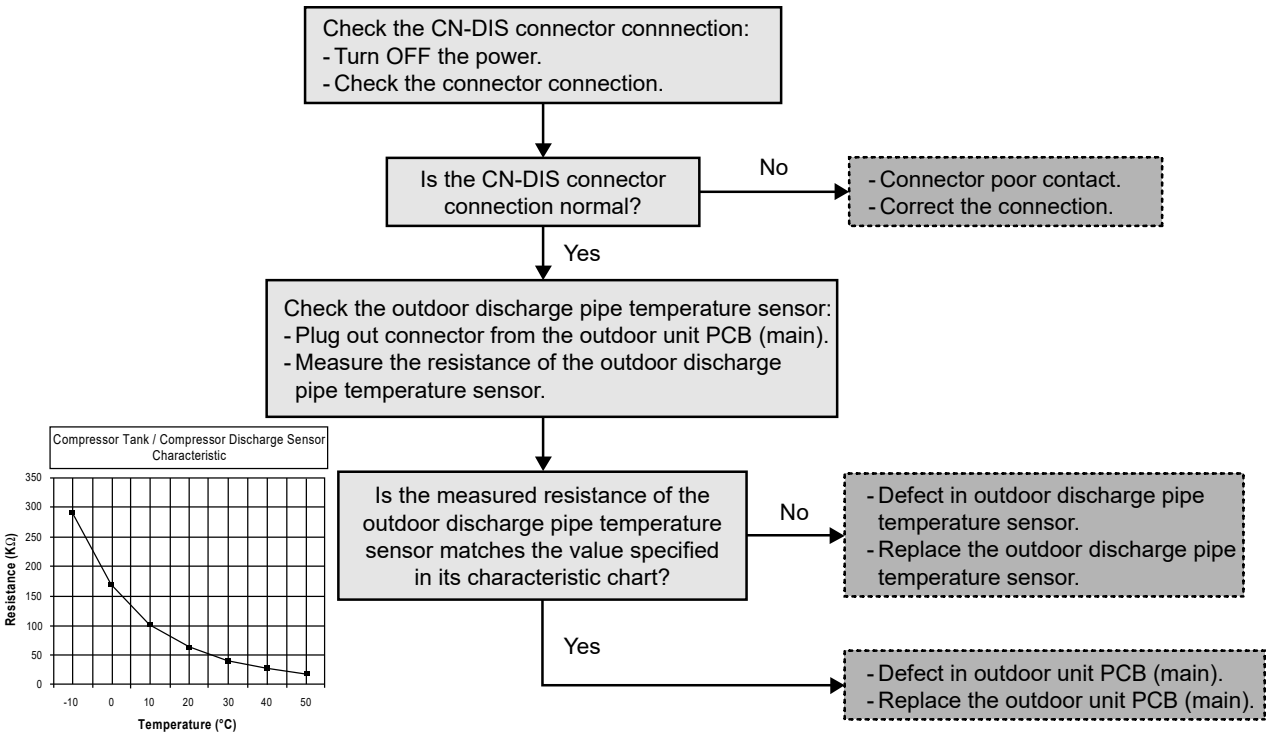
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.43 Power Factor Correction (PFC) Abnormality (F41)

Malfunction Decision Conditions:

During operation of cooling and heating, when the PFC protection circuitry in the outdoor unit PCB (main) senses abnormal high DC voltage level.

Malfunction Caused:

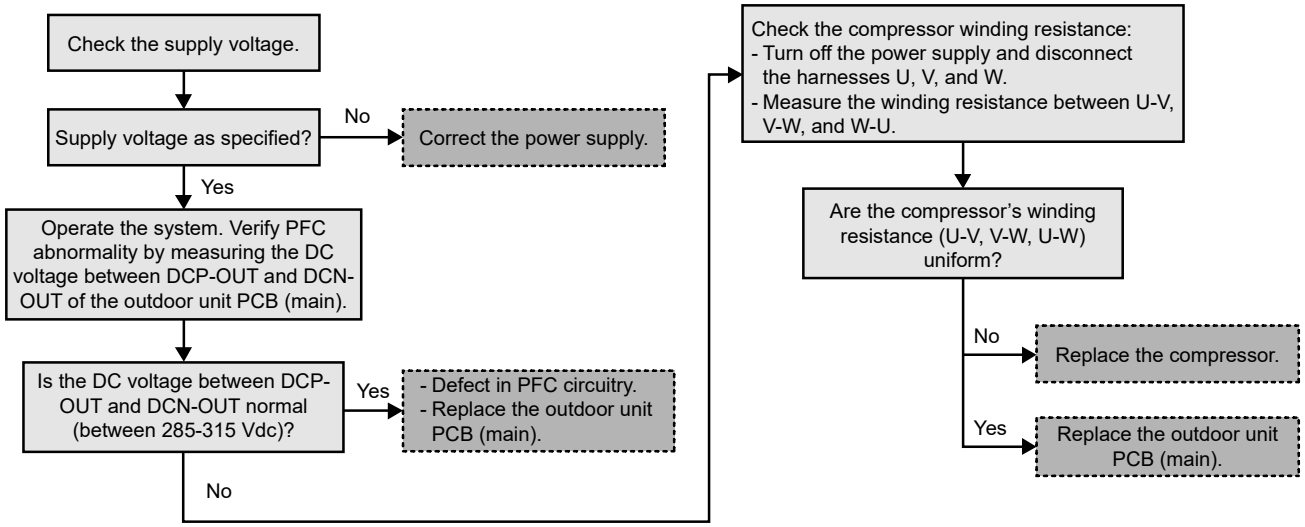
1 Power supply surge.
2 Compressor windings not uniform.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue 4 times in 10 minutes.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.44 Outdoor Pipe Temperature Sensor Abnormality (F42)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor pipe temperature sensor are used to determine sensor error.

Malfunction Caused:

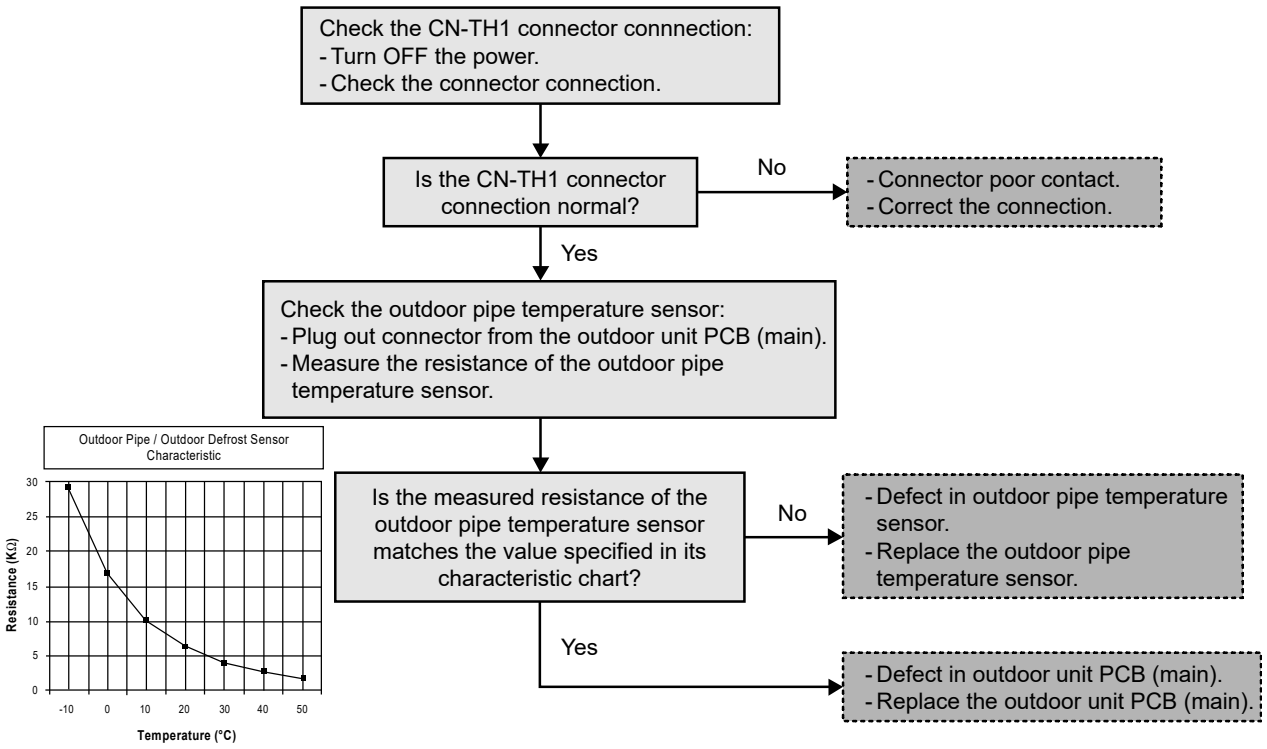
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.45 Outdoor Defrost Temperature Sensor Abnormality (F43)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the outdoor defrost temperature sensor are used to determine sensor error.

Malfunction Caused:

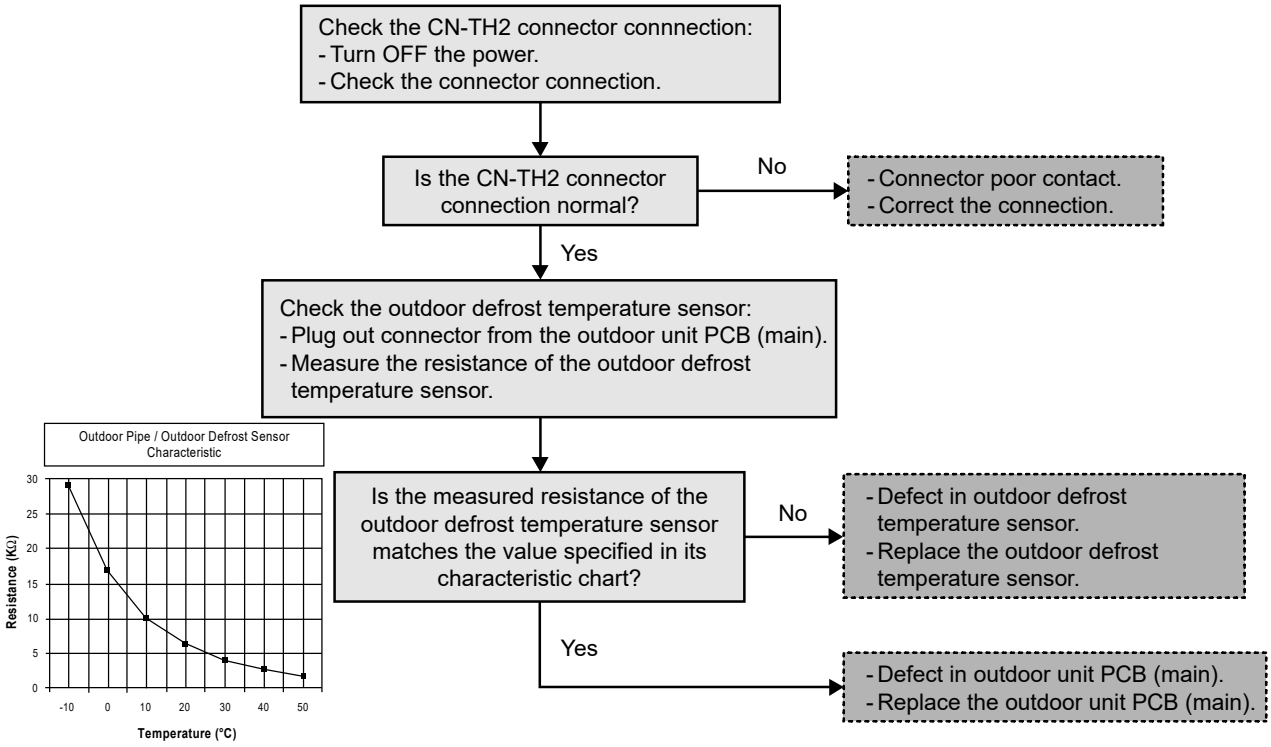
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty outdoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.46 Indoor Water Outlet Temperature Sensor Abnormality (F45)

Malfunction Decision Conditions:

During startup and operation of cooling and heating, the temperatures detected by the indoor water outlet temperature sensor are used to determine sensor errors.

Malfunction Caused:

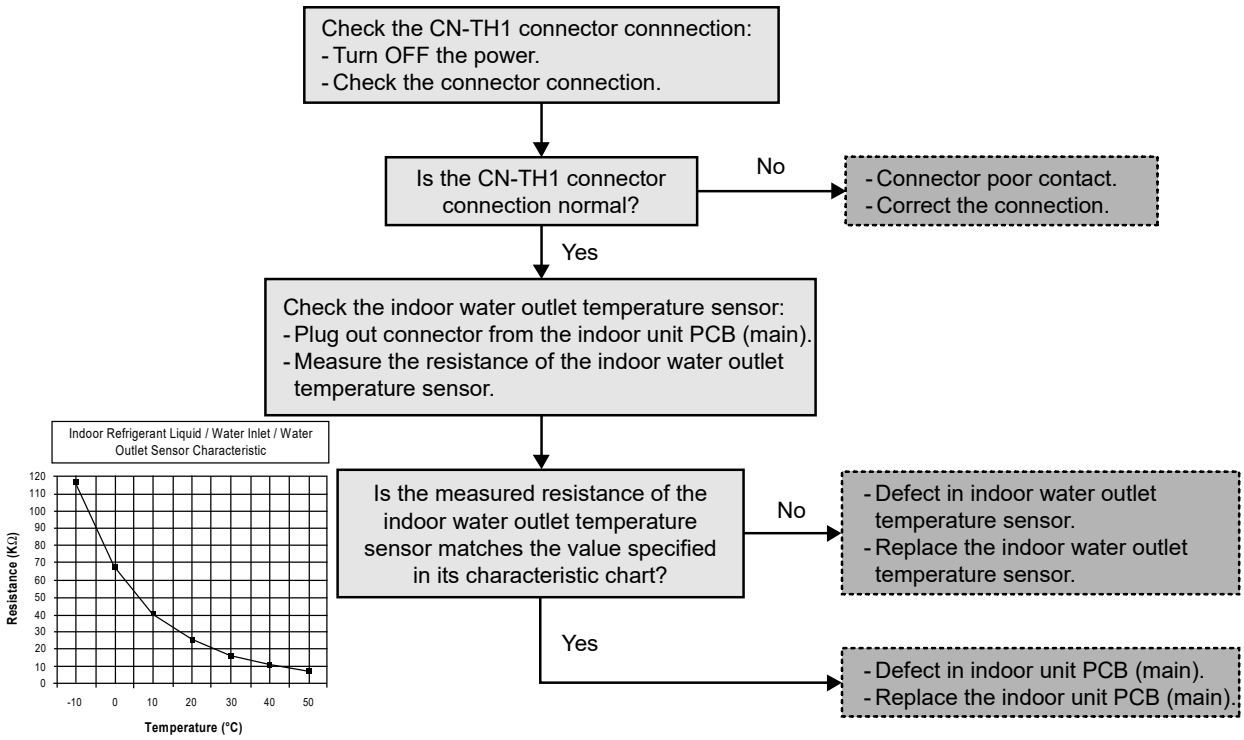
1 Faulty connector connection.
2 Faulty sensor.
3 Faulty indoor unit PCB (main).

Abnormality Judgment:

Continue for 5 seconds.

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



17.5.47 Outdoor Current Transformer Open Circuit (F46)

Malfunction Decision Conditions:

A current transformer (CT) open circuit is detected by checking the compressor running frequency (⩾ rated frequency) and CT detected input current (< 0.65 A) for continuously 20 seconds.

Malfunction Caused:

1 CT defective.
2 Faulty outdoor unit PCB (main).
3 Compressor defective (low compression).

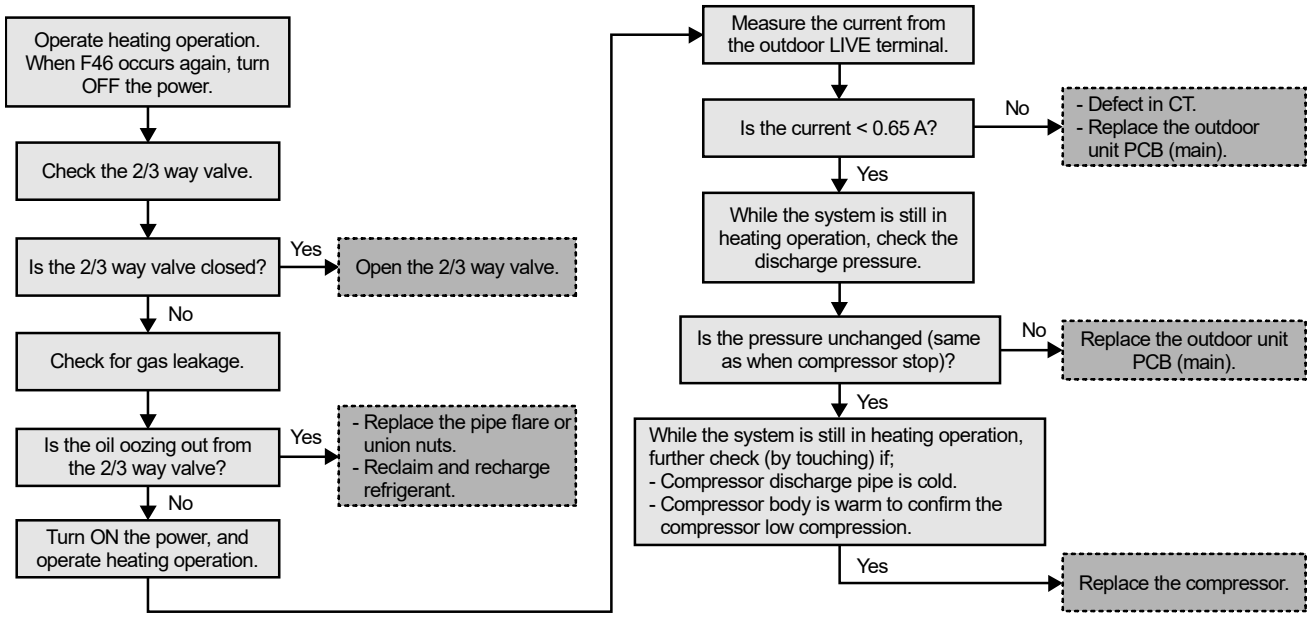
Abnormality Judgment:

Continue 3 times in 20 minutes.

Troubleshooting:

Caution

For safety reason and to prevent component breakdown,
always switch off the power before remove and connect the component.



17.5.48 Cooling High Pressure Overload Protection (F95)

Malfunction Decision Conditions:

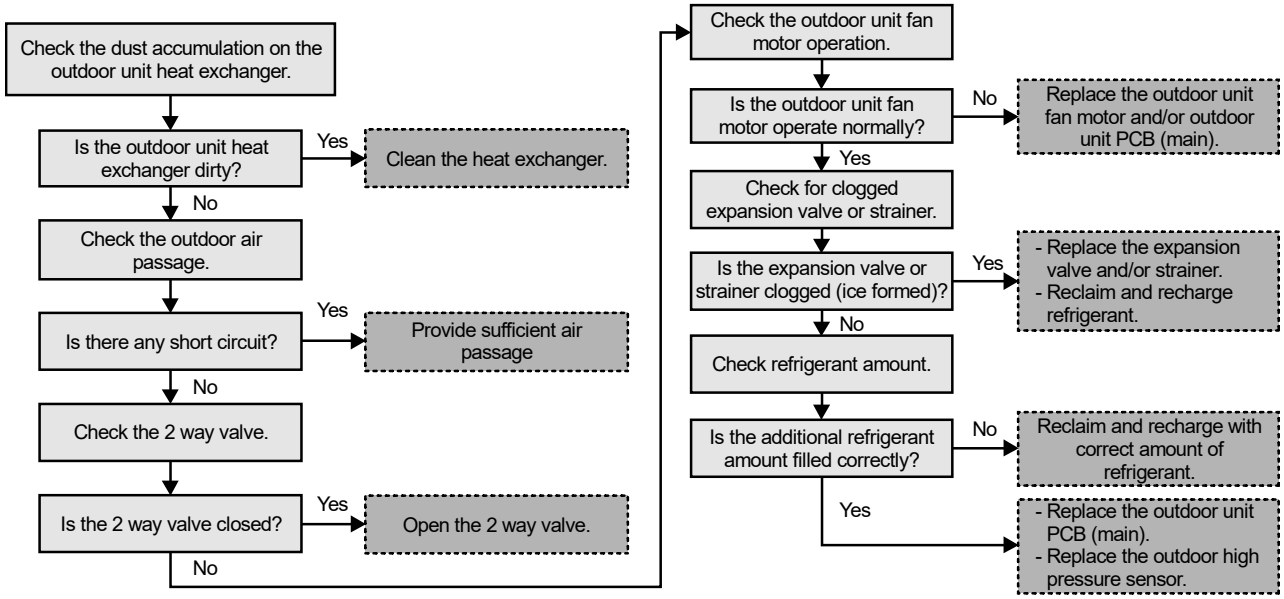
During operation of cooling, when pressure 4.0 MPa and above is detected by outdoor high pressure sensor.

Malfunction Caused:

1 Dust accumulation in the outdoor unit heat exchanger.
2 Air short circuit at outdoor unit.
3 2 way valve closed.
4 Faulty outdoor unit fan motor.
5 Clogged expansion valve or strainer.
6 Excessive refrigerant.
7 Faulty outdoor high pressure sensor.
8 Faulty outdoor unit PCB (main).

Troubleshooting:

Caution For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.

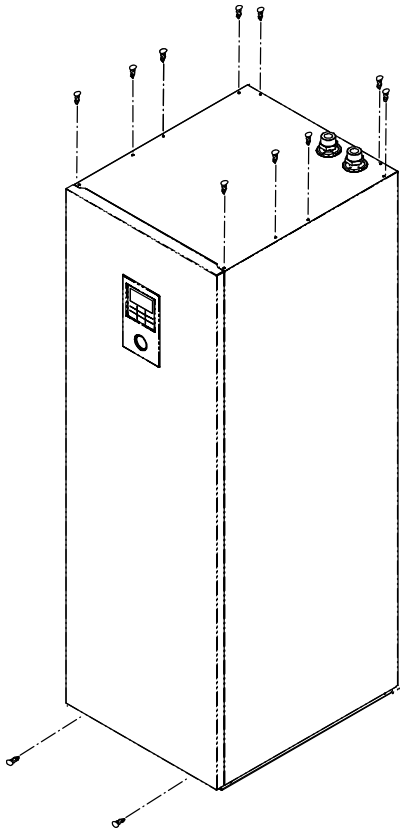


18. Disassembly and Assembly Instructions

WARNING

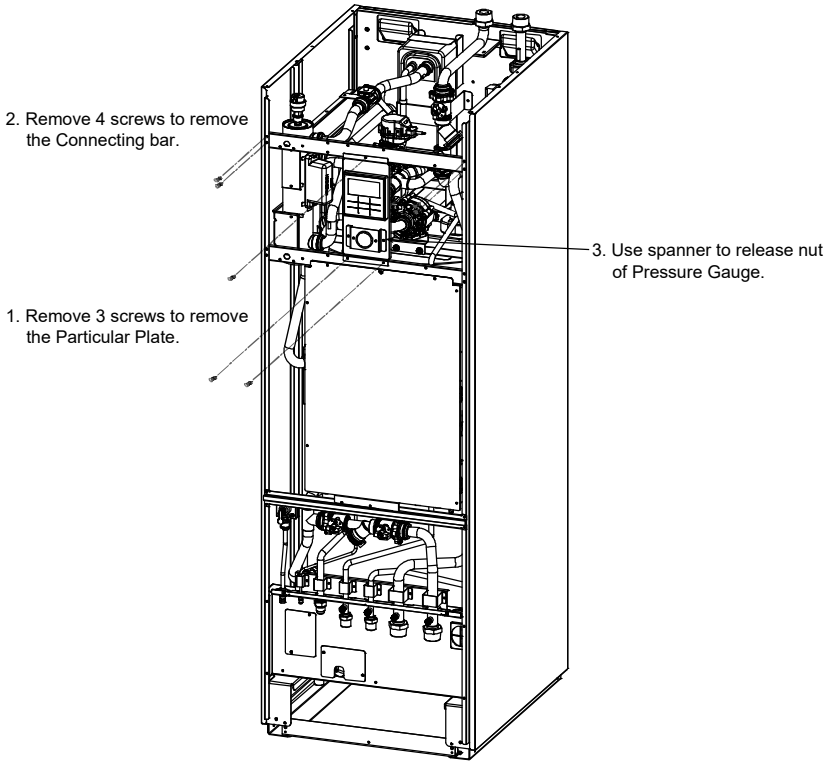
High Voltage are generated in the electrical parts area by the capacitor. Ensure that the capacitor has discharged sufficiently before proceeding with repair work. Failure to heed this caution may result in electric shocks.

18.1 To Remove Front Plate and Top Plate

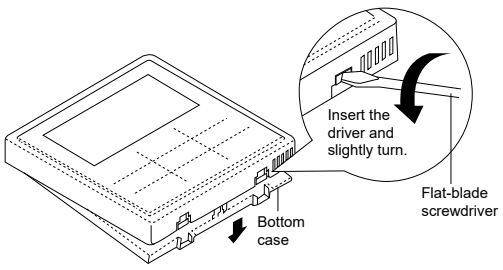


1 Remove 2 screw at the bottom to remove the Front Plate.
2 Remove 10 screw at the top to remove the Top Plate.

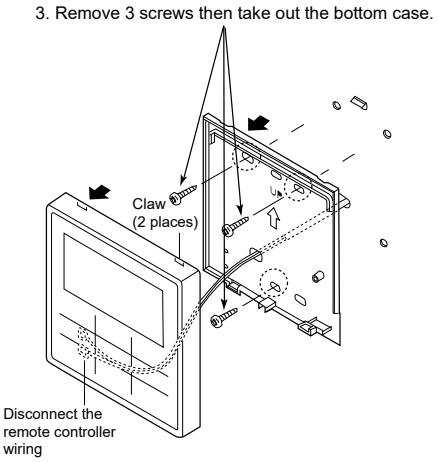
18.2 To Remove Pressure Gauge



18.3 To Remove Remote Control

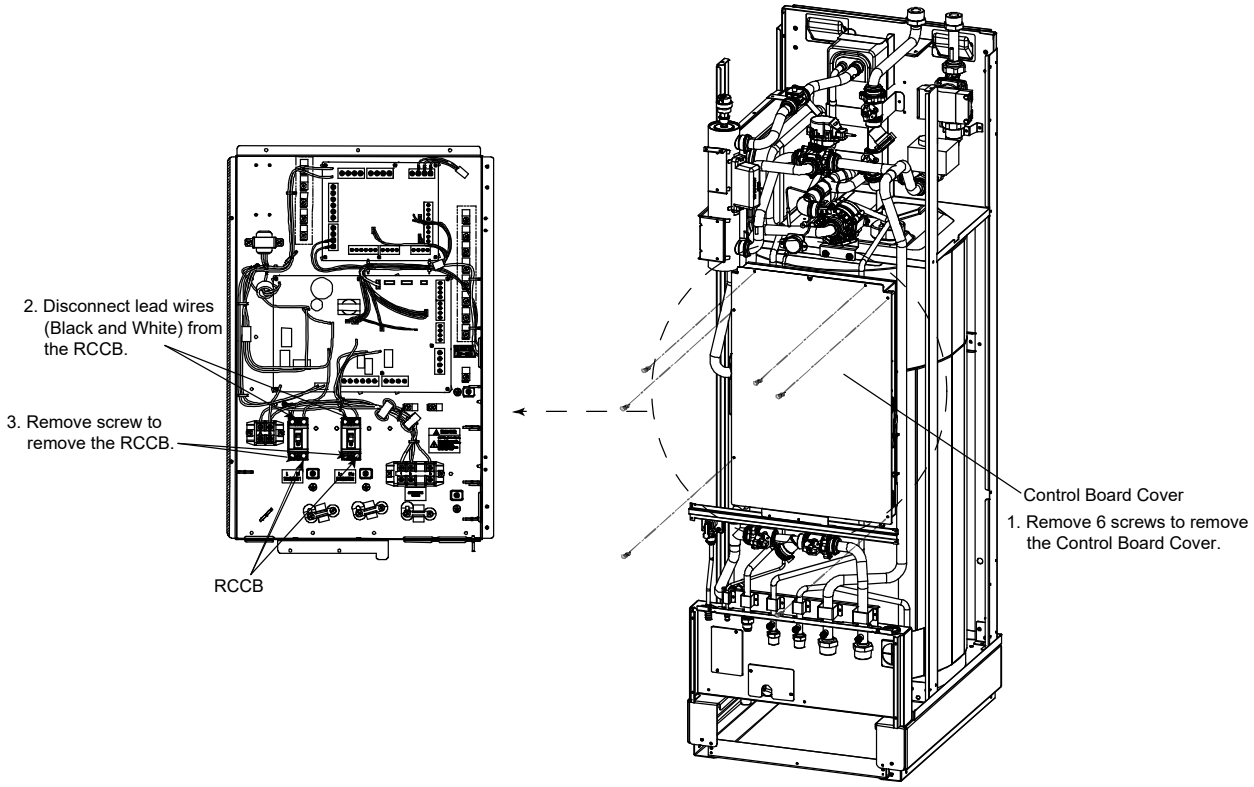


1. Remove the top case from the bottom case.

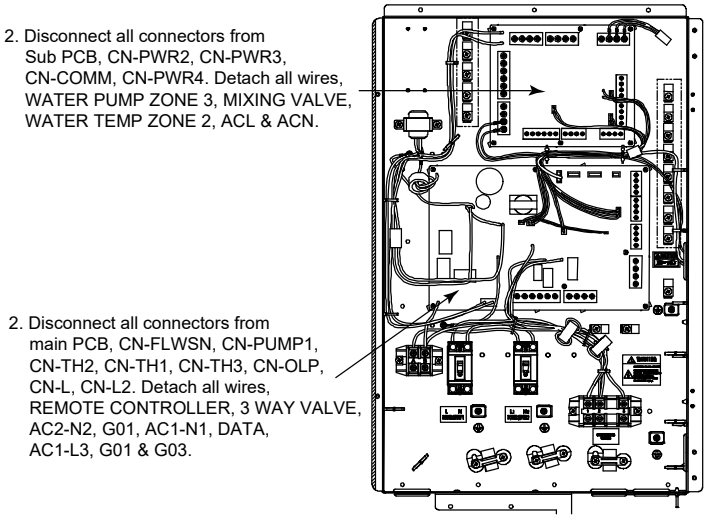


2. Disconnect the Remote Controller wiring.

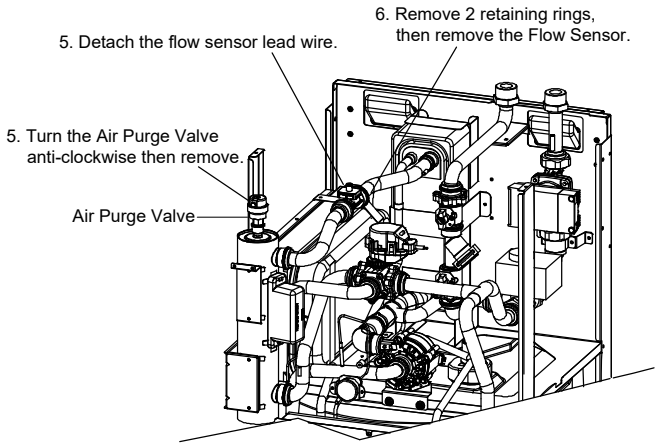
18.4 To Remove RCCB



18.5 To Remove Electronic Controller

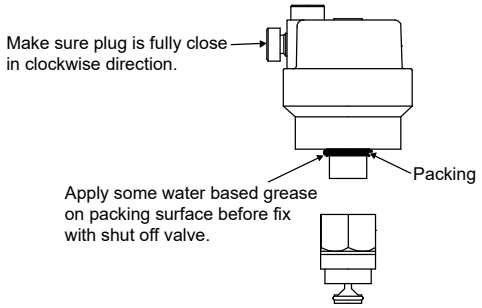


18.6 To Remove Flow Switch and Air Purge Valve

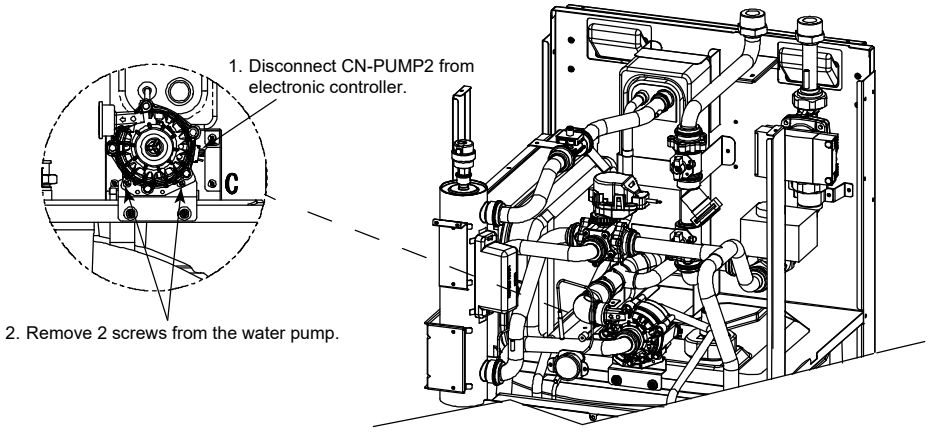


⚠ When reinstall Flow Switch, ensure the arrow on the flow switch is parallel with the pipe shaft and is facing in the direction of flow.

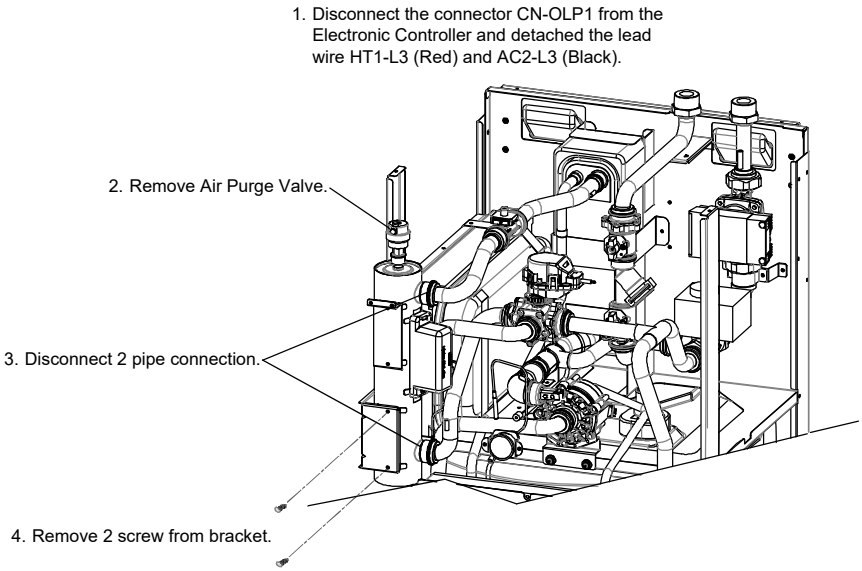
⚠ During reinstall Air Purge Valve.



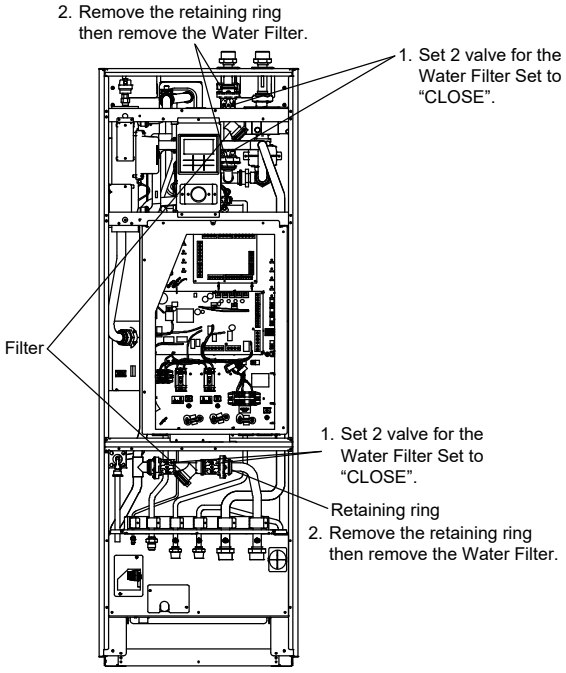
18.7 To Remove Water Pump



18.8 To Remove Bottle Complete



18.9 To Remove Water Filter



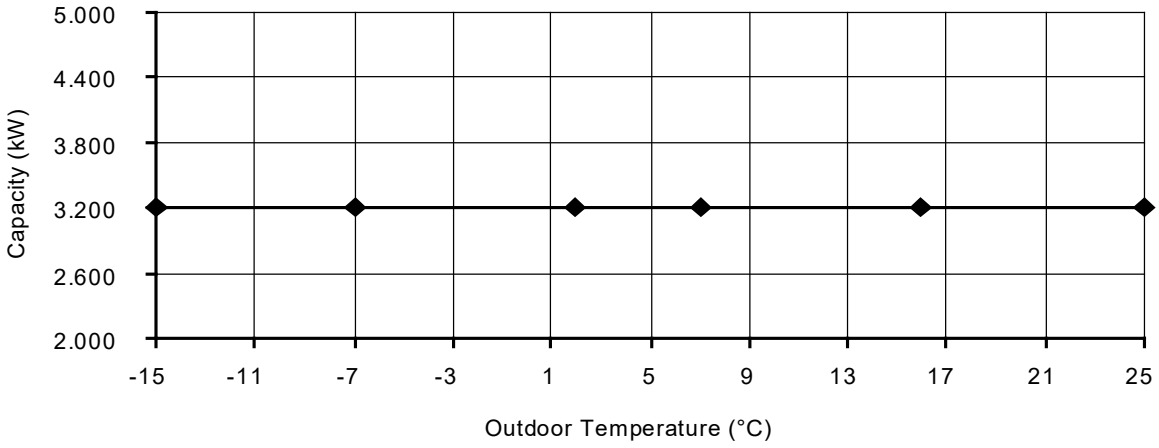
19. Technical Data

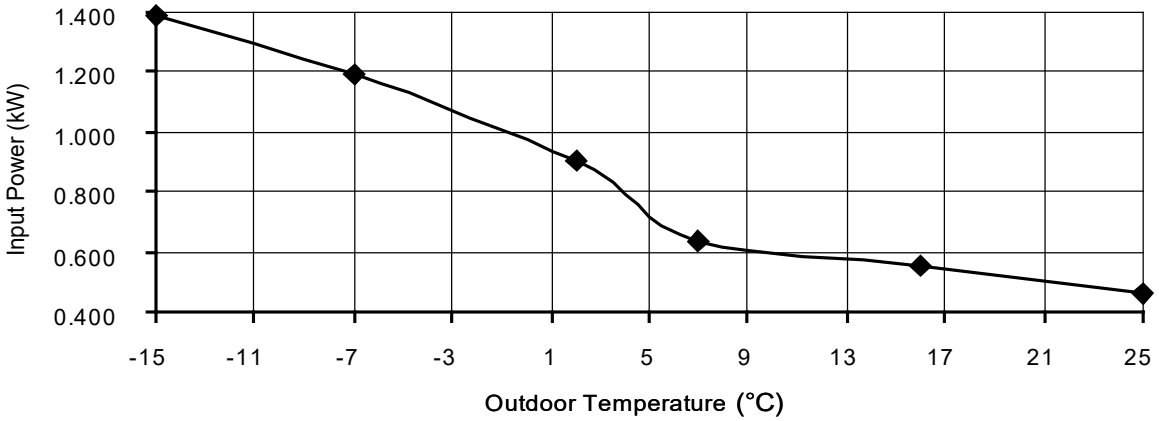
19.1 Operation Characteristics

19.1.1 WH-ADC0309H3E5B WH-UD03HE5-1

Heating Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 7°C (DBT), 6°C (WBT)
Indoor water inlet temperature : 30°C
Indoor water outlet temperature : 35°C
Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

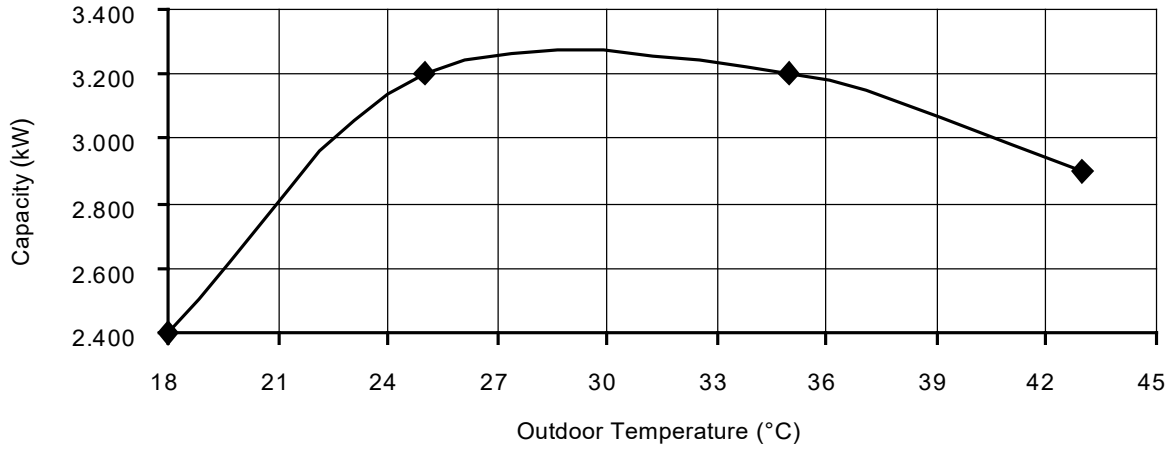
Condition

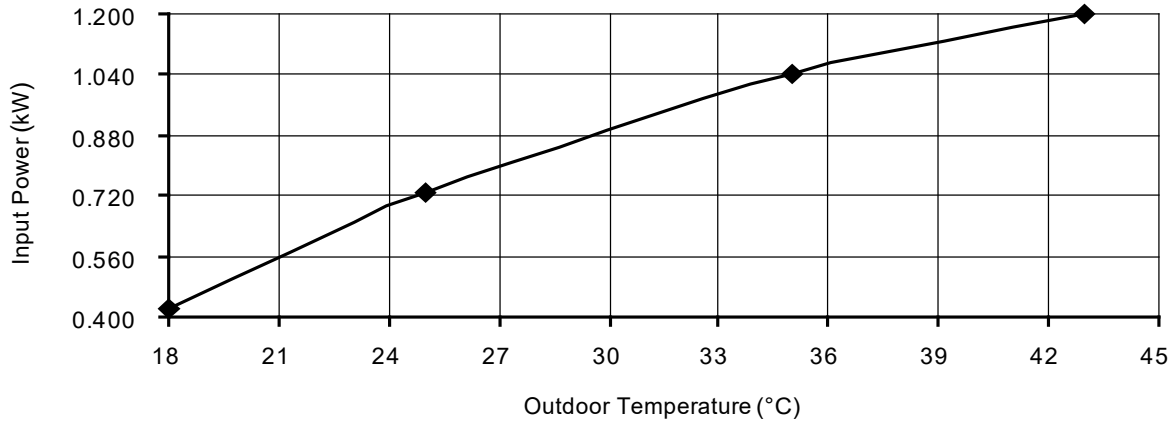
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

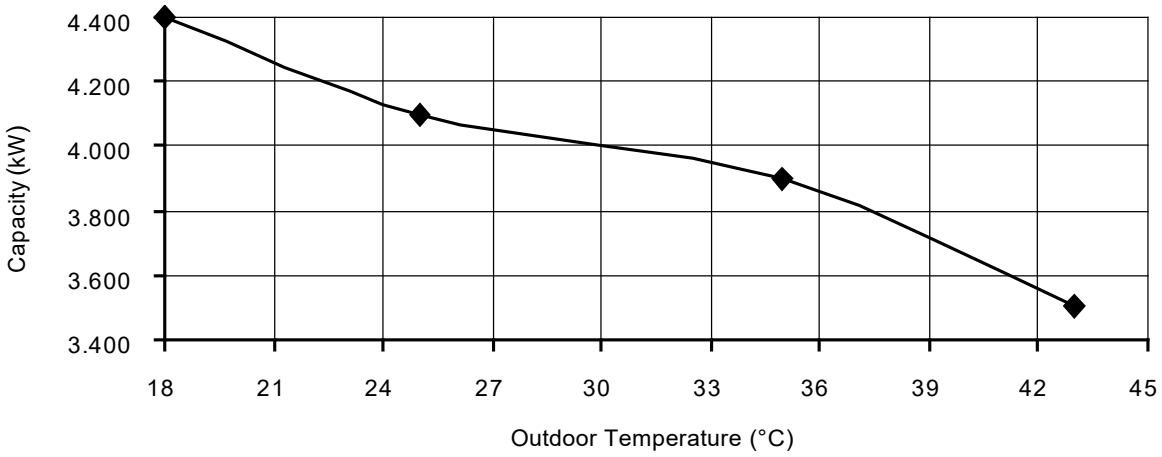
Condition

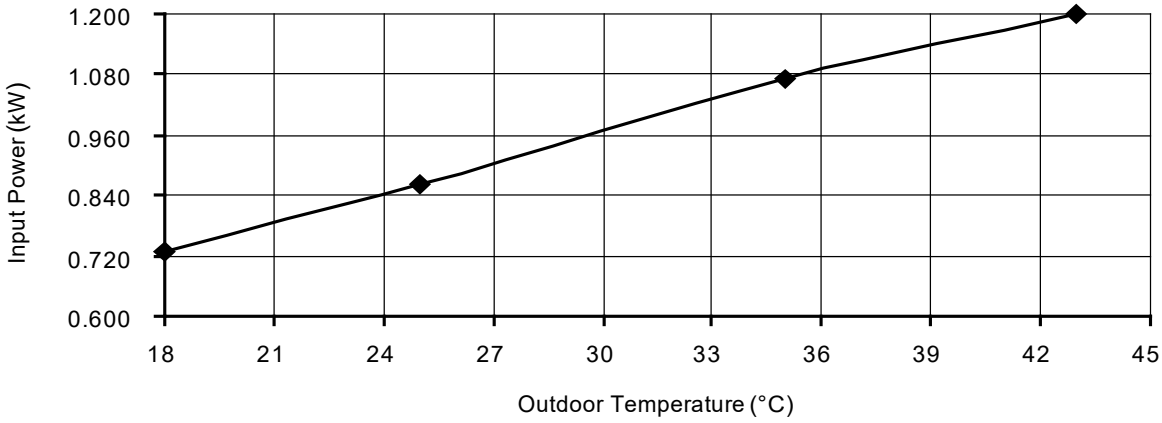
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

Indoor water outlet temperature : 4°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

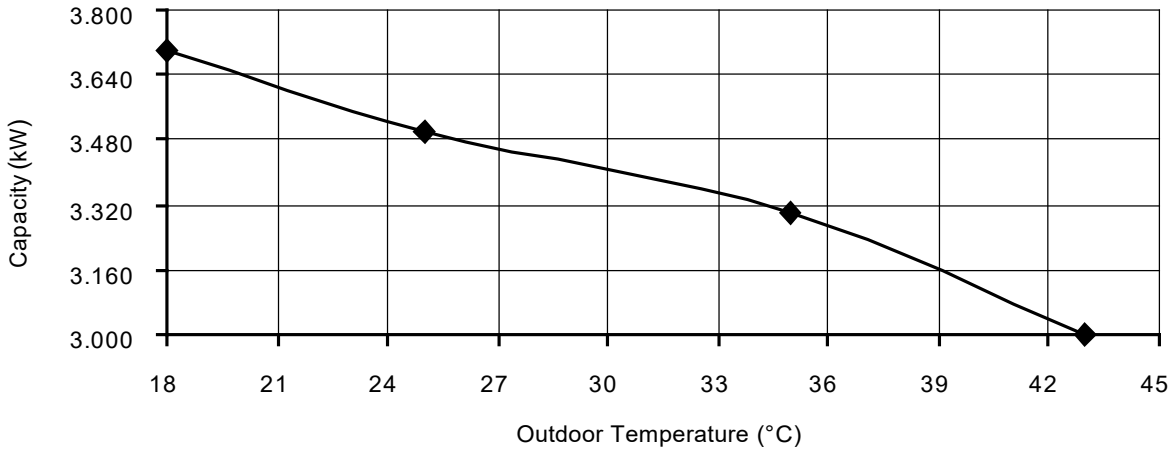
Condition

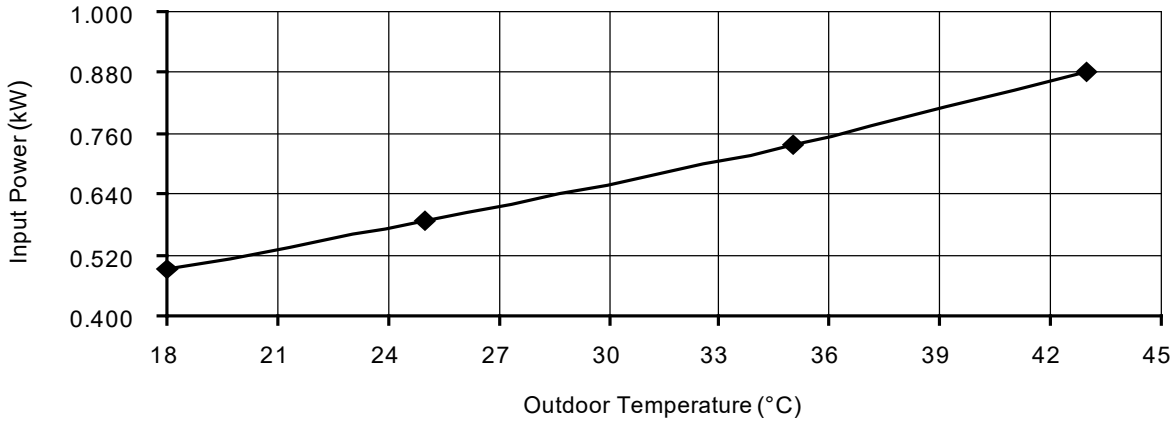
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 23°C

Indoor water outlet temperature : 18°C

Piping length : 7 m





Heating Characteristics at Different Piping Length

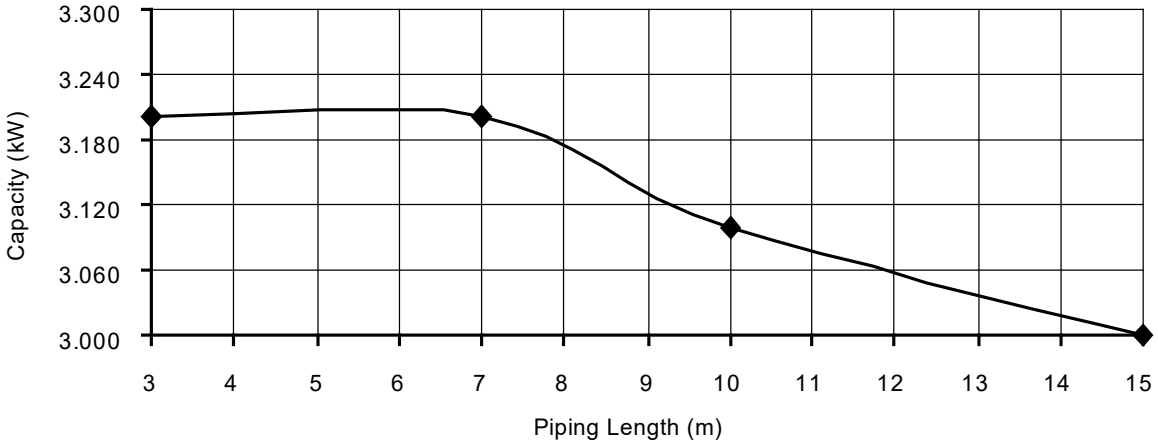
Condition

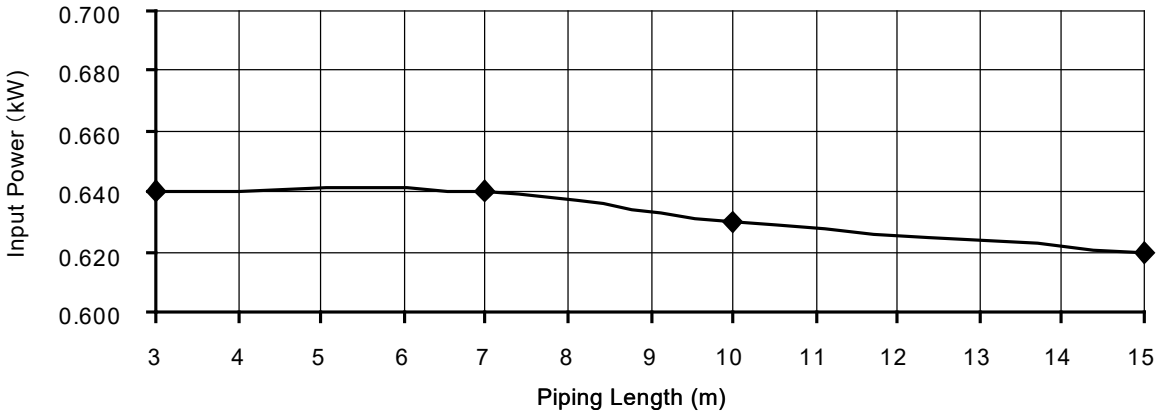
Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

Indoor water outlet temperature : 35°C

Piping length : 7 m





Cooling Characteristics at Different Piping Length

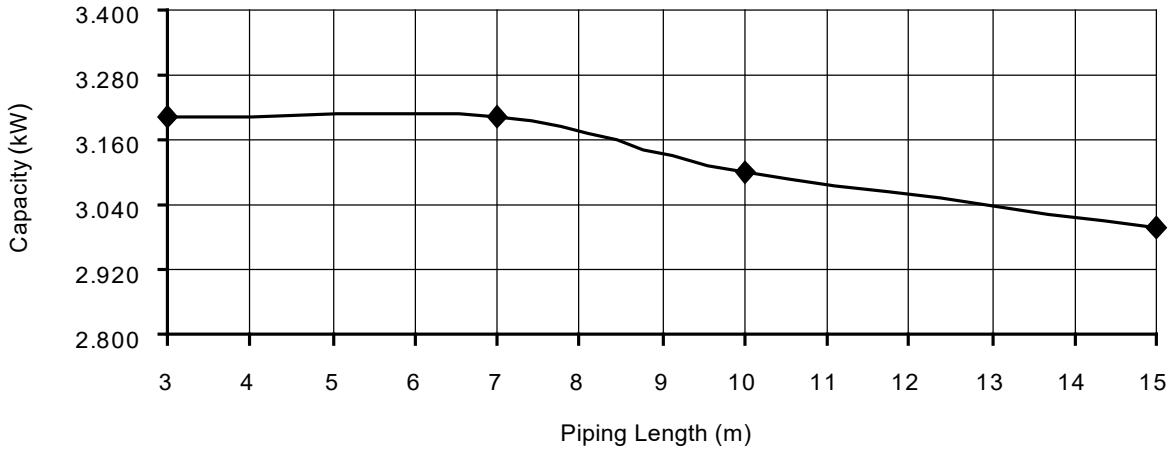
Condition

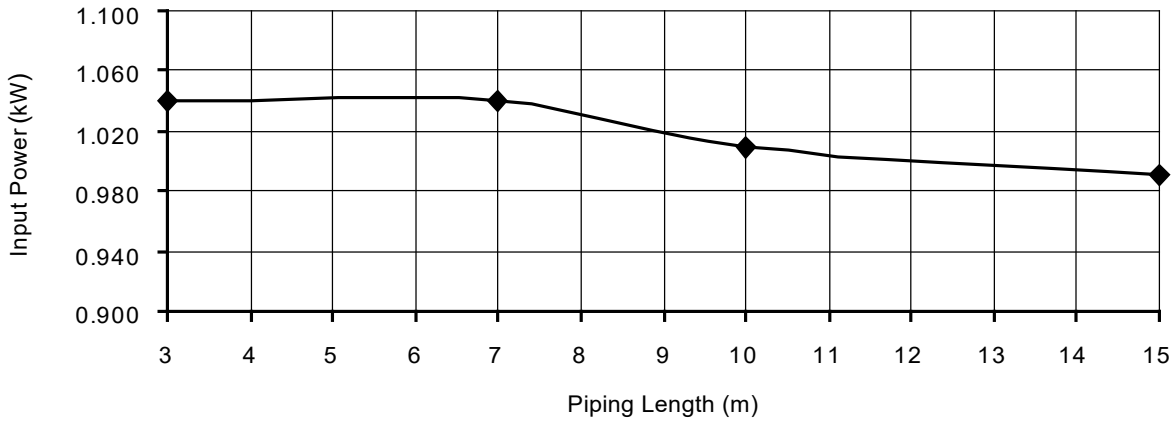
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m

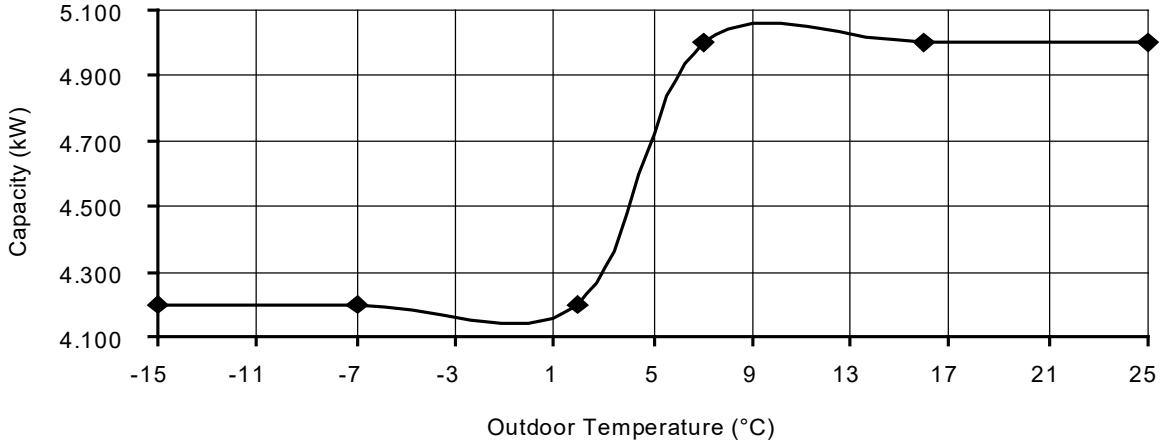


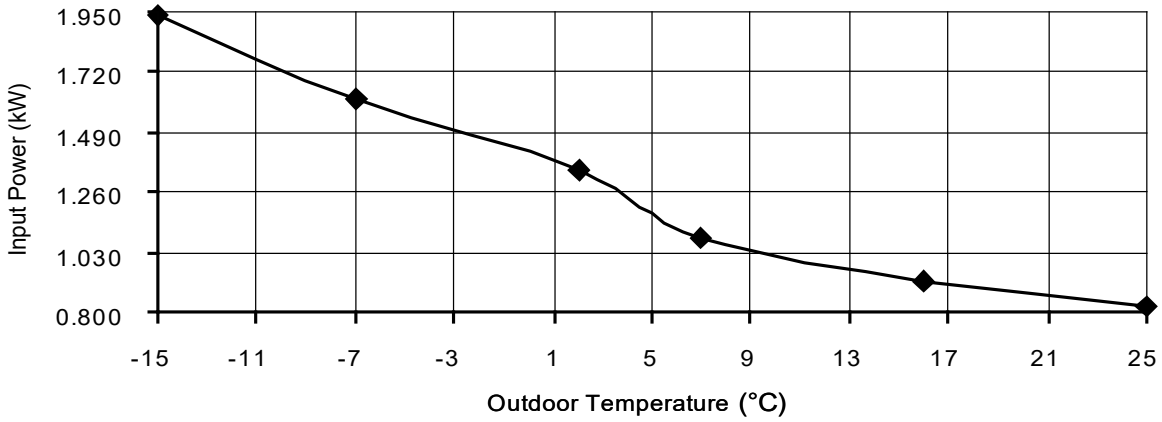


19.1.2 WH-ADC0309H3E5B WH-UD05HE5-1

Heating Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 7°C (DBT), 6°C (WBT)
Indoor water inlet temperature : 30°C
Indoor water outlet temperature : 35°C
Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

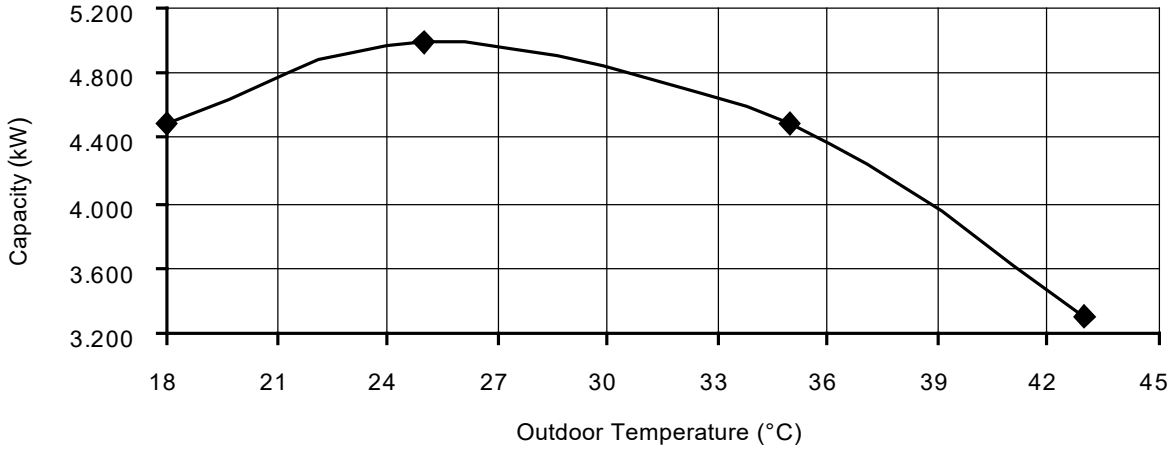
Condition

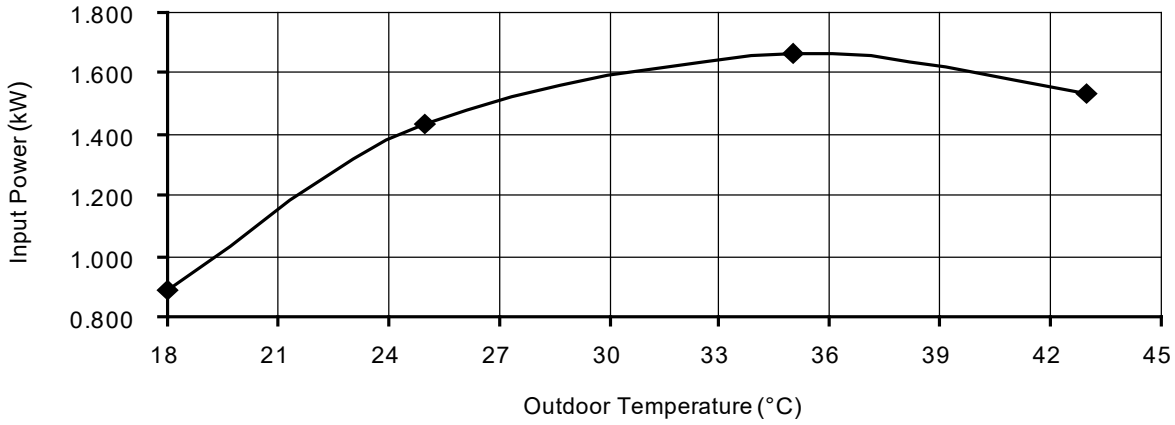
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

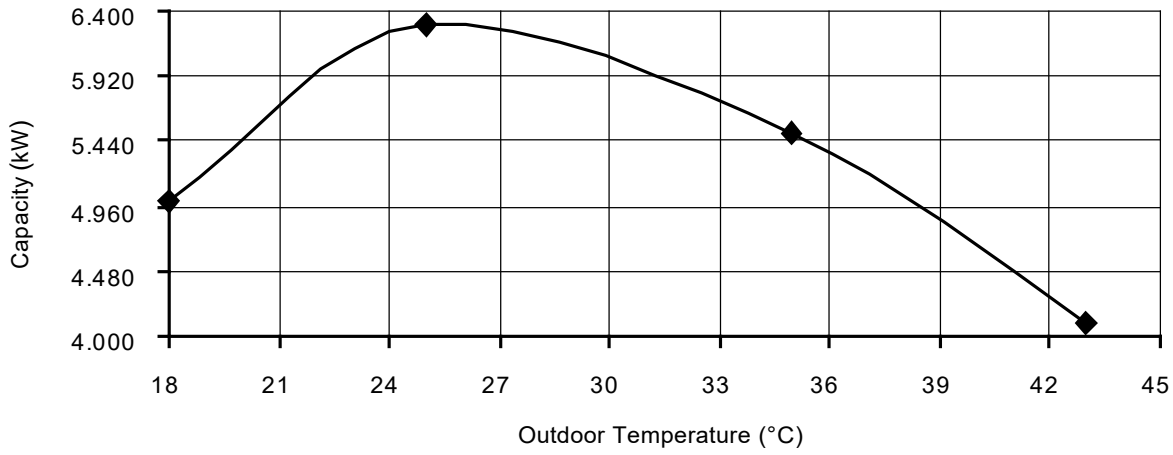
Condition

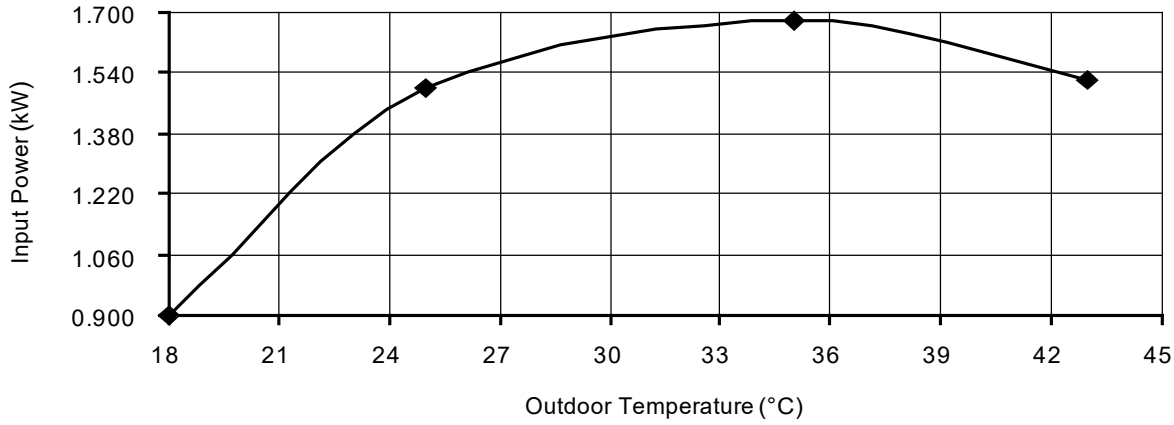
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

Indoor water outlet temperature : 14°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

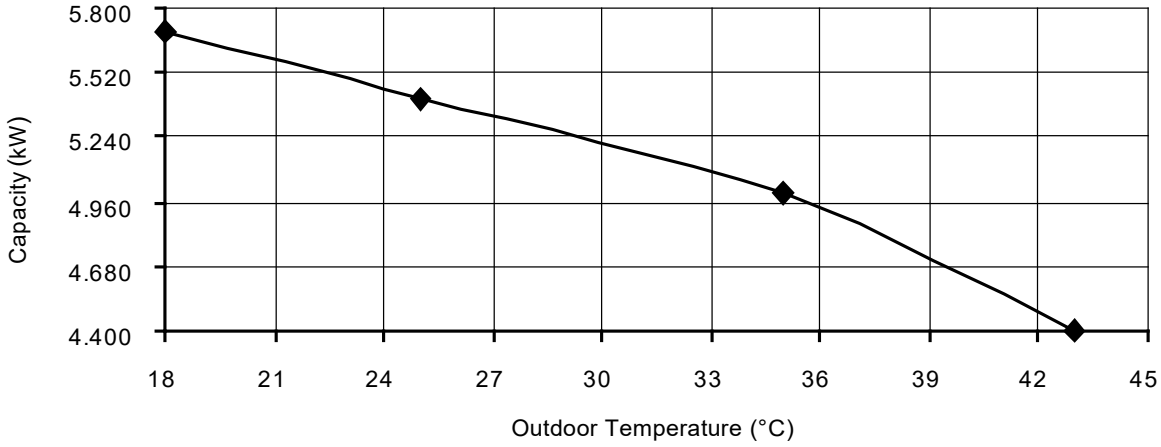
Condition

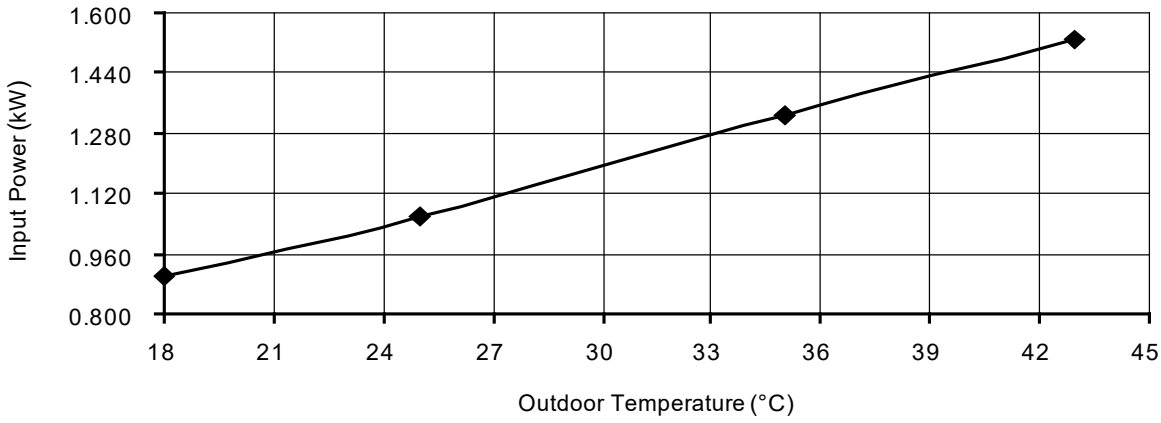
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 23°C

Indoor water outlet temperature : 18°C

Piping length : 7 m





Heating Characteristics at Different Piping Length

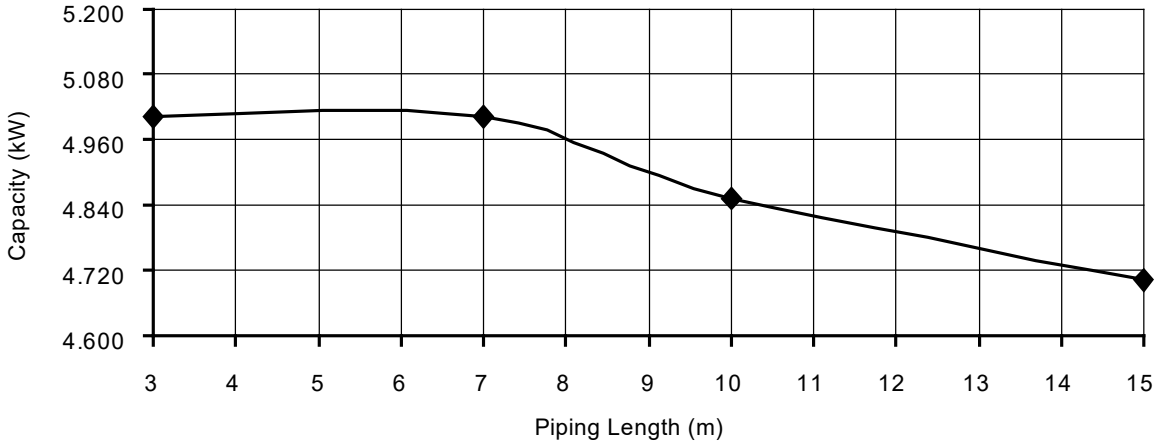
Condition

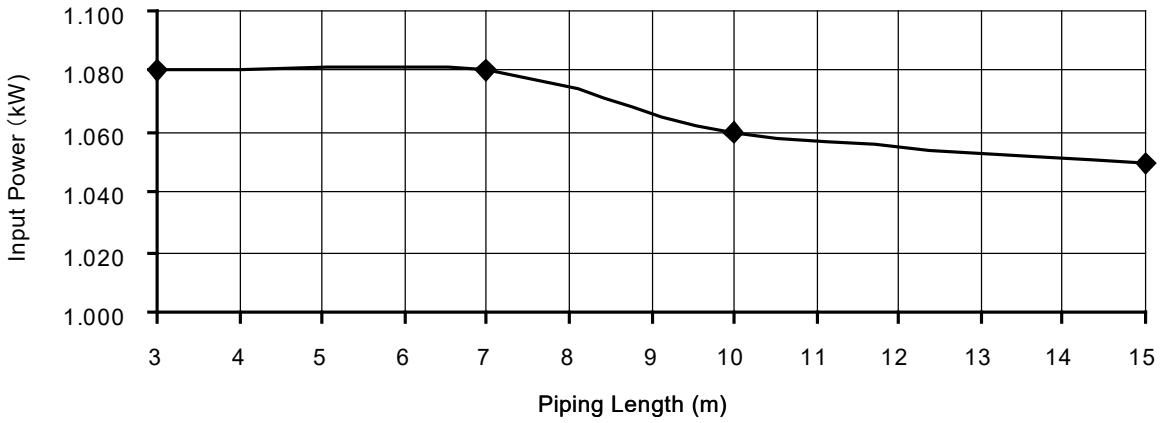
Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

Indoor water outlet temperature : 35°C

Piping length : 7 m





Cooling Characteristics at Different Piping Length

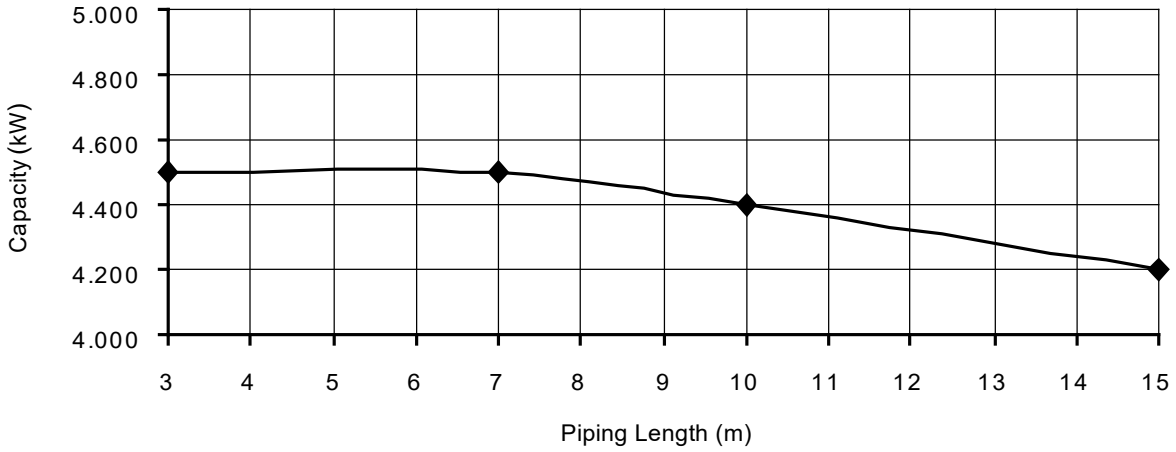
Condition

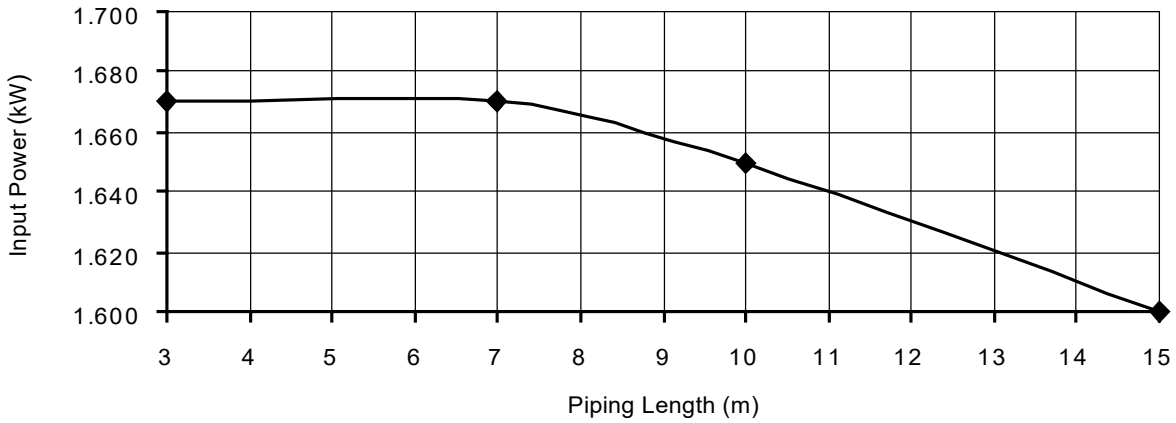
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m

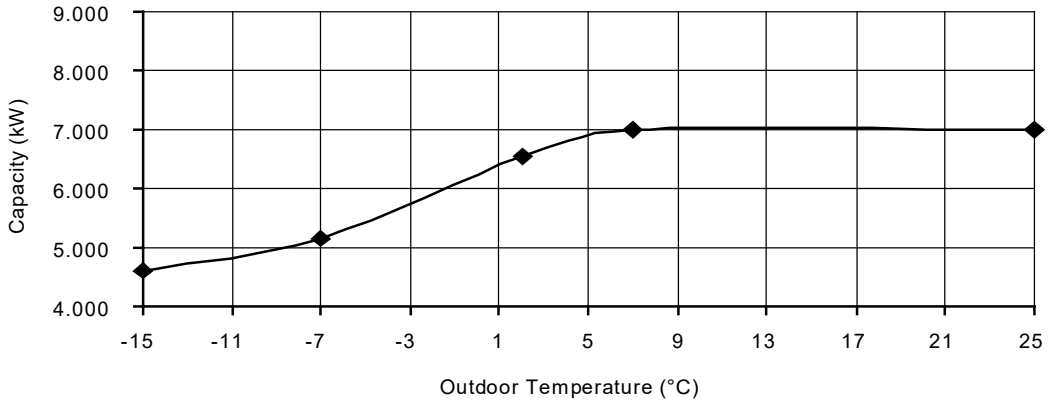


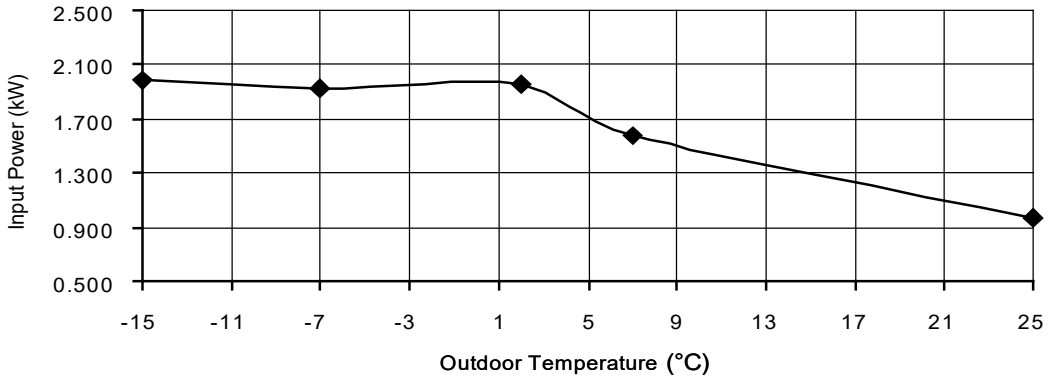


19.1.3 WH-ADC0309H3E5B WH-UD07HE5-1

Heating Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 7°C (DBT), 6°C (WBT)
Indoor water inlet temperature : 30°C
Indoor water outlet temperature : 35°C
Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

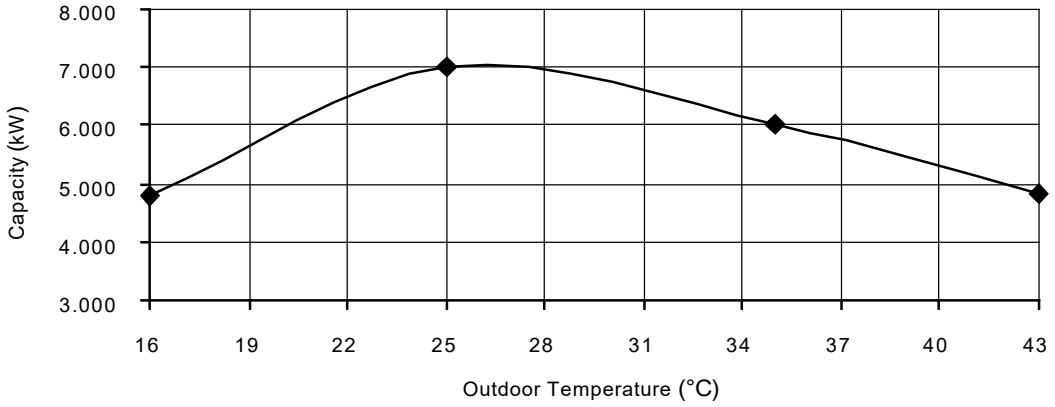
Condition

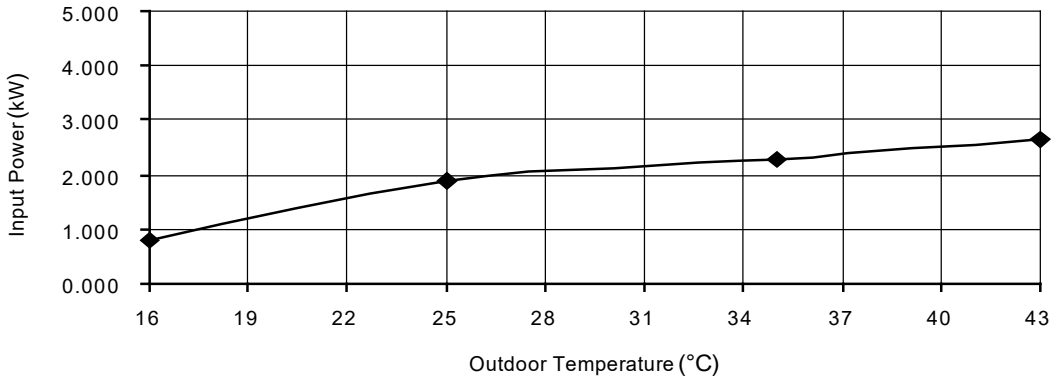
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

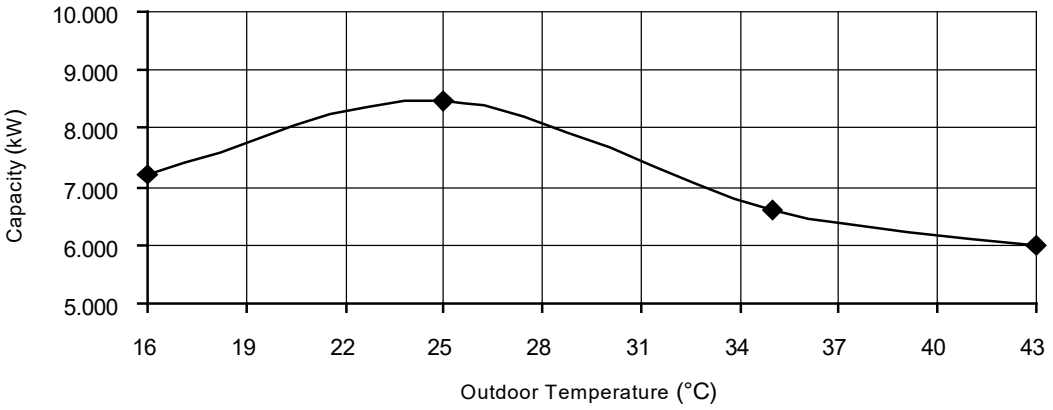
Condition

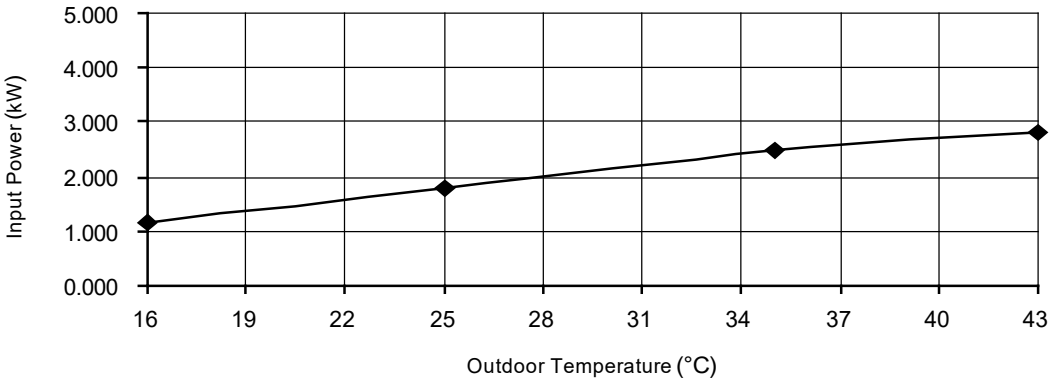
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

Indoor water outlet temperature : 14°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

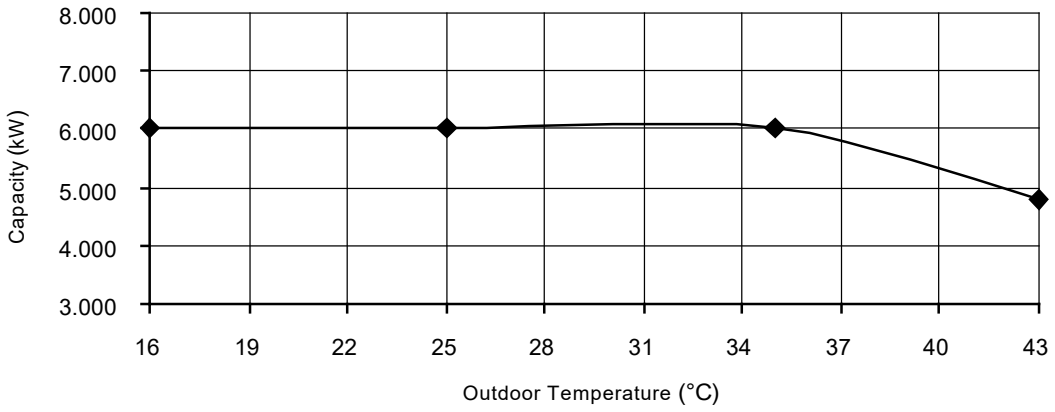
Condition

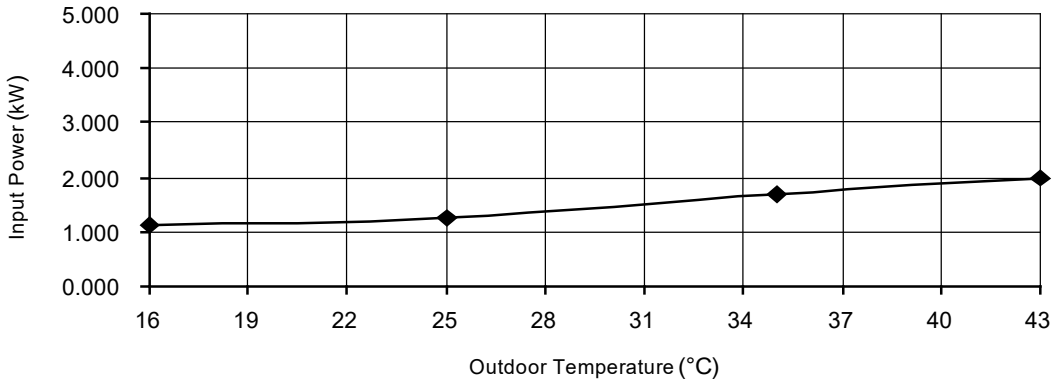
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 23°C

Indoor water outlet temperature : 18°C

Piping length : 7 m





Heating Characteristics at Different Piping Length

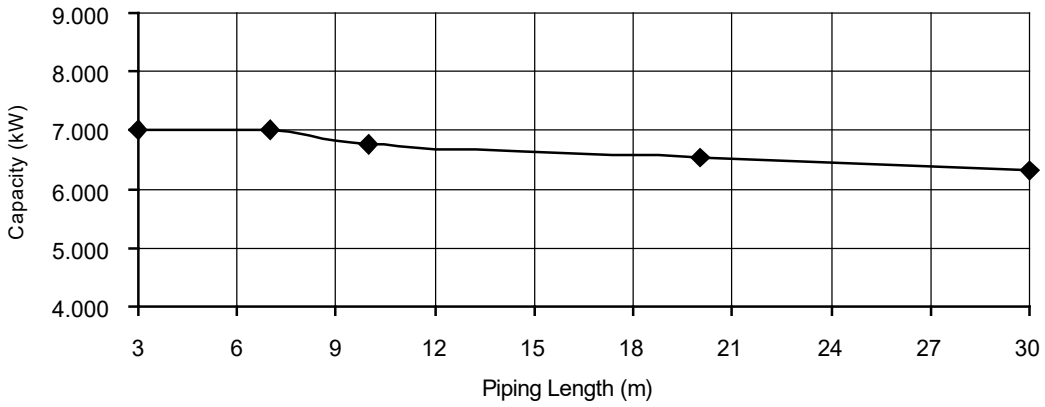
Condition

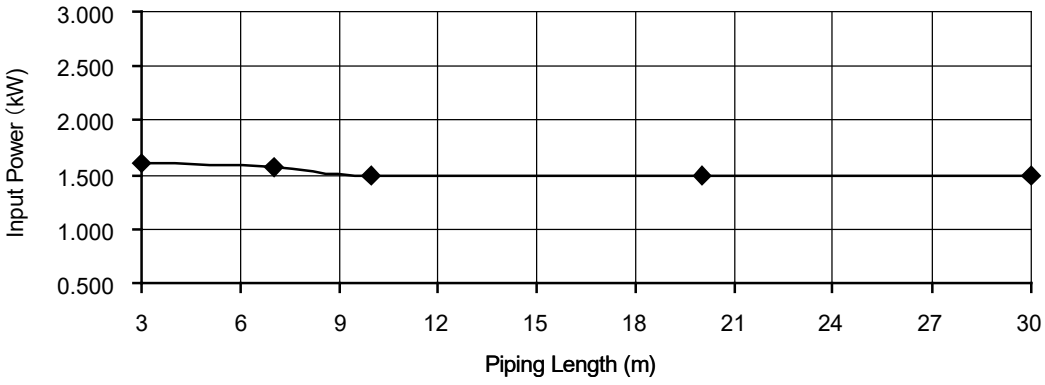
Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

Indoor water outlet temperature : 35°C

Piping length : 7 m





Cooling Characteristics at Different Piping Length

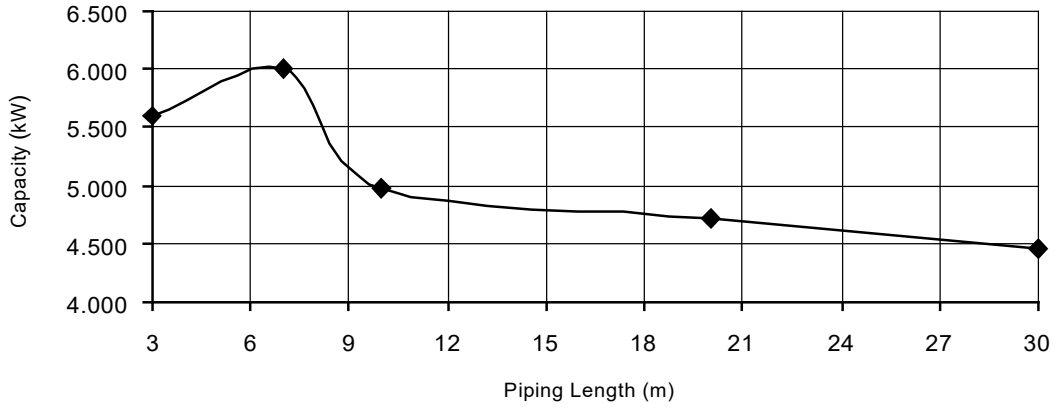
Condition

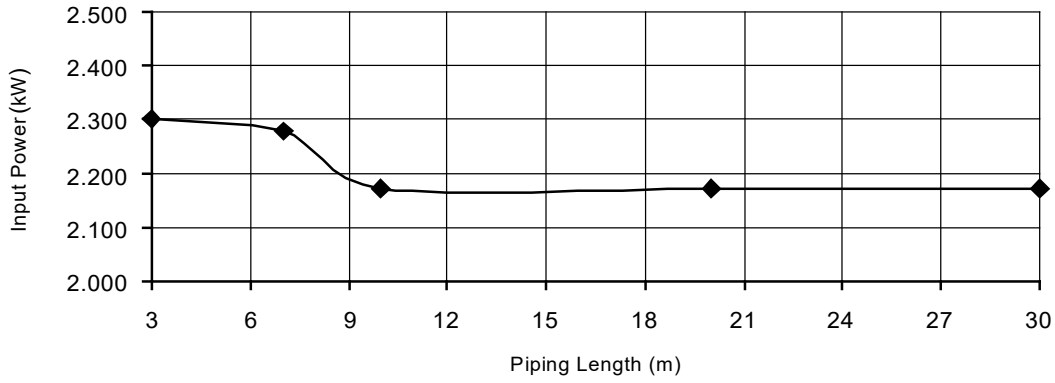
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m

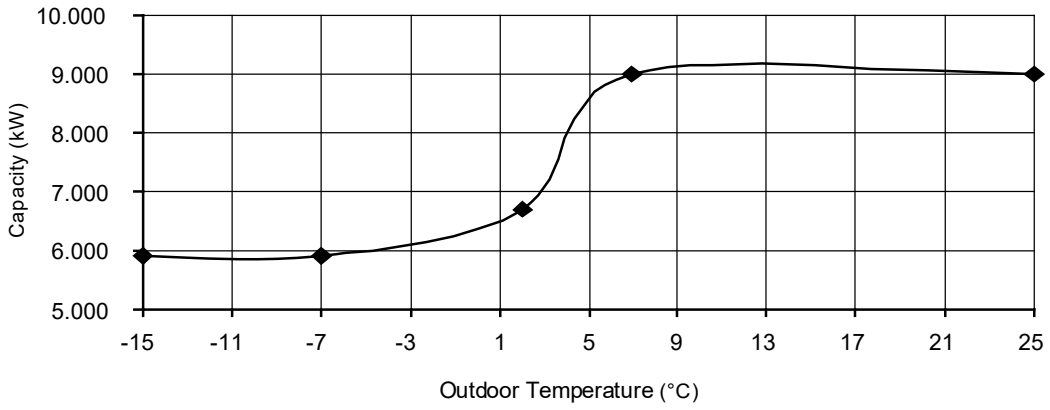


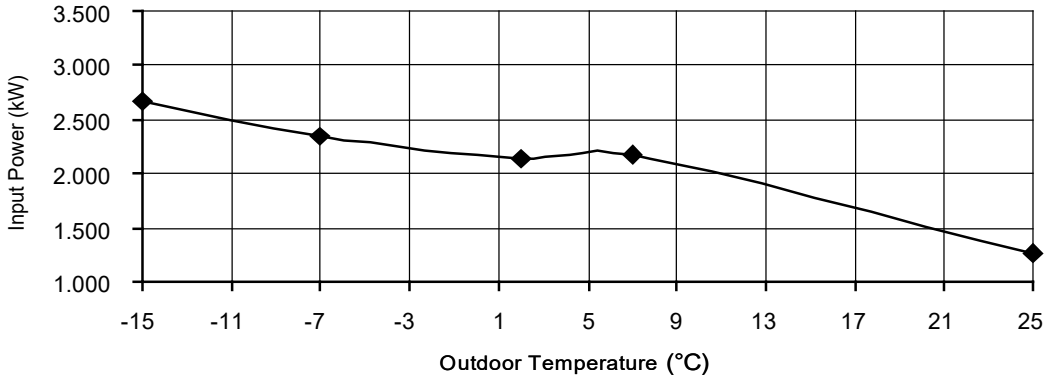


19.1.4 WH-ADC0309H3E5B WH-UD09HE5-1

Heating Characteristics at Different Outdoor Air Temperature

Condition
Outdoor air temperature : 7°C (DBT), 6°C (WBT)
Indoor water inlet temperature : 30°C
Indoor water outlet temperature : 35°C
Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

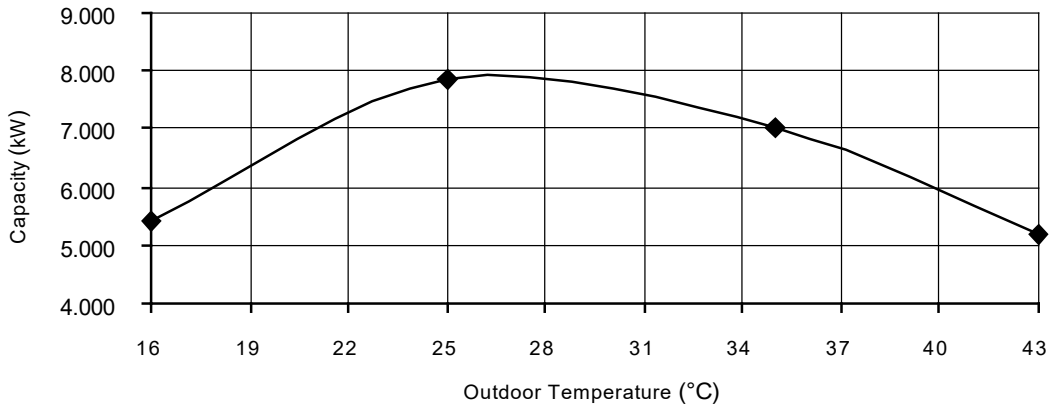
Condition

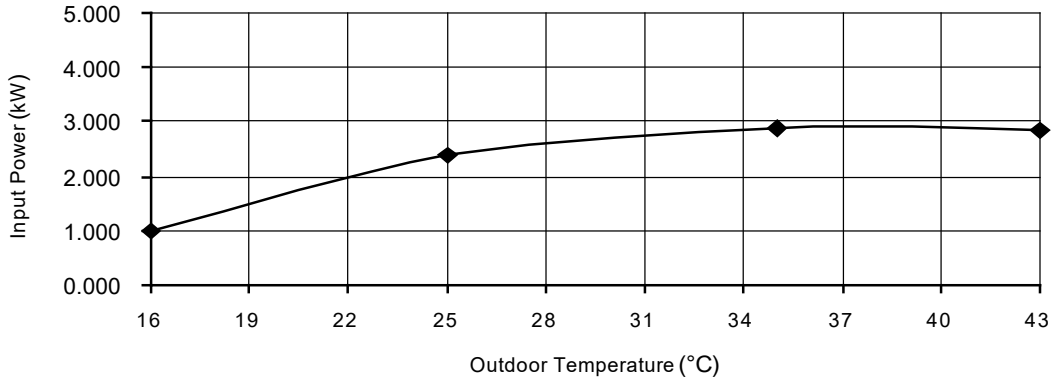
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

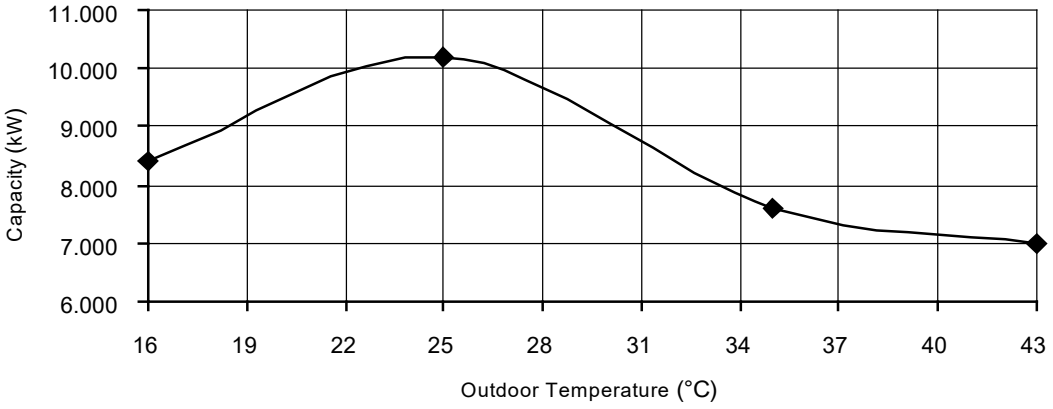
Condition

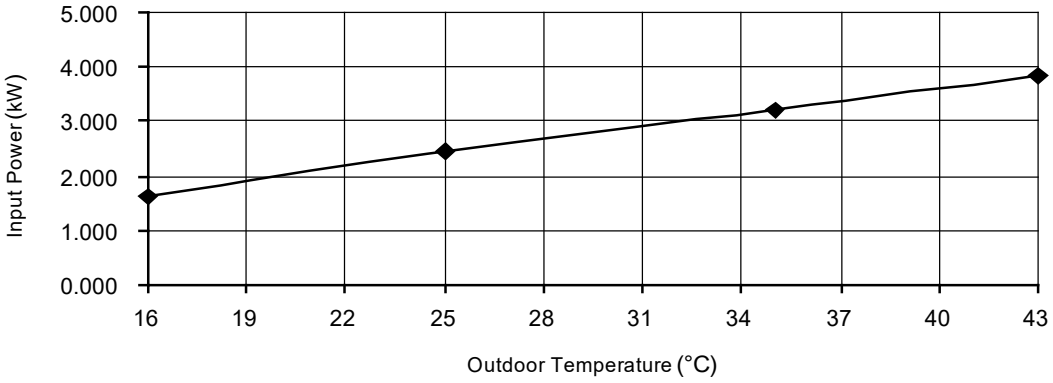
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 19°C

Indoor water outlet temperature : 14°C

Piping length : 7 m





Cooling Characteristics at Different Outdoor Air Temperature

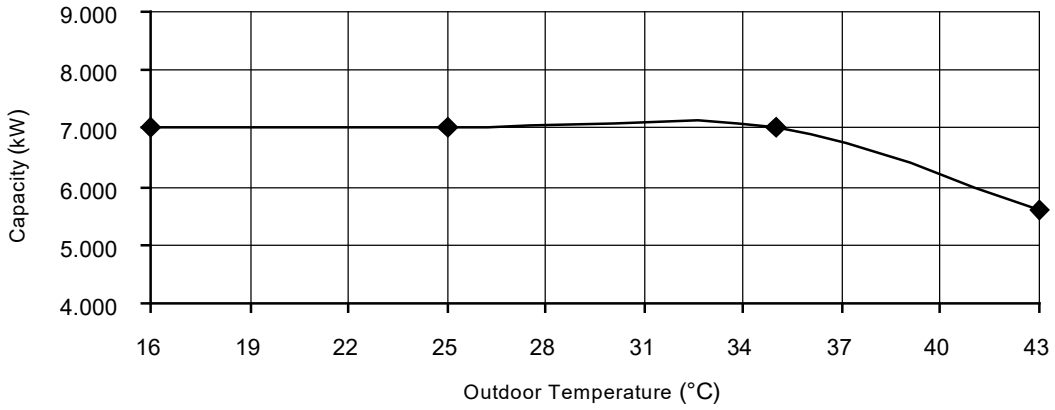
Condition

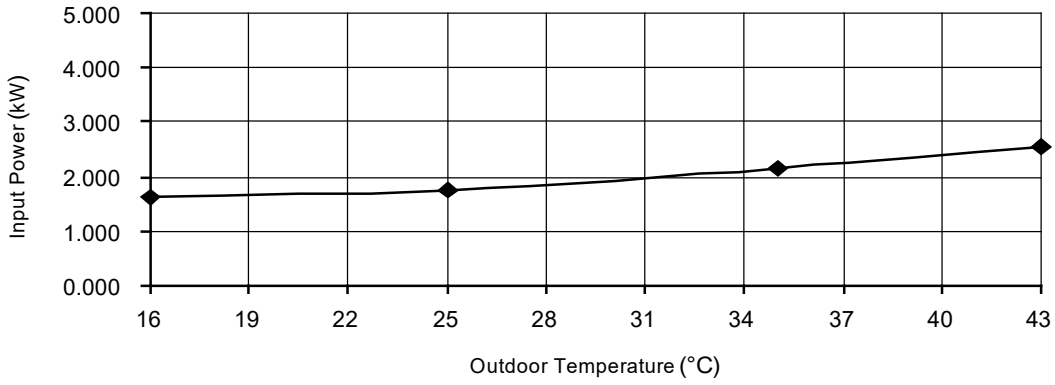
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 23°C

Indoor water outlet temperature : 18°C

Piping length : 7 m





Heating Characteristics at Different Piping Length

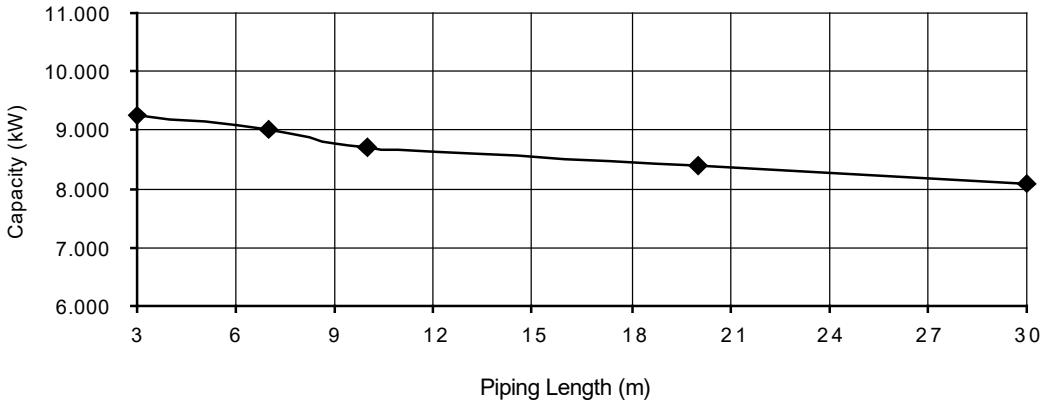
Condition

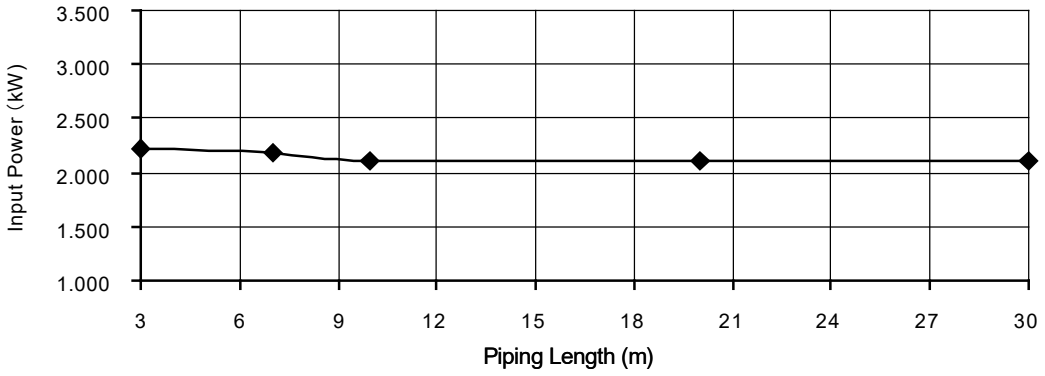
Outdoor air temperature : 7°C (DBT), 6°C (WBT)

Indoor water inlet temperature : 30°C

Indoor water outlet temperature : 35°C

Piping length : 7 m





Cooling Characteristics at Different Piping Length

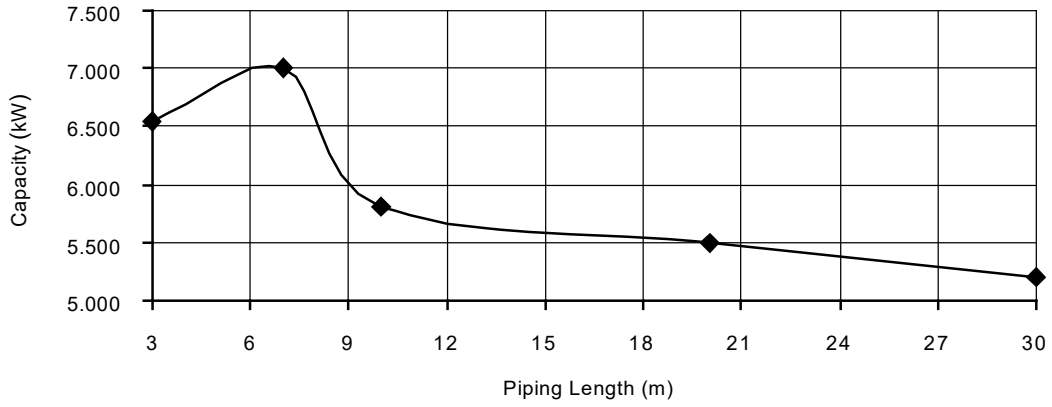
Condition

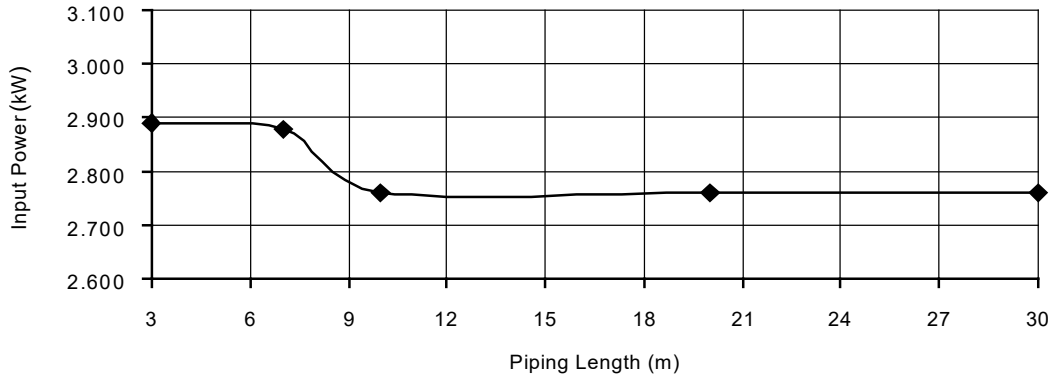
Outdoor air temperature : 35°C (DBT), -°C (WBT)

Indoor water inlet temperature : 12°C

Indoor water outlet temperature : 7°C

Piping length : 7 m





19.2 Heating Capacity Table

19.2.1 WH-ADC0309H3E5B WH-UD03HE5-1

Water Out (°C)	30		35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	3200	1260	3200	1390	3100	1520	3000	1640	2800	1780	2750	1920
-7	3200	1080	3200	1190	3200	1340	3200	1480	3200	1670	3200	1860
2	3200	820	3200	900	3200	1030	3200	1160	3200	1330	3200	1490
7	3200	580	3200	640	3200	770	3200	890	3200	1050	3200	1200
16	3200	500	3200	550	3200	640	3200	720	3200	860	3200	990
25	3200	420	3200	460	3200	550	3200	630	3200	730	3200	820

19.2.2 WH-ADC0309H3E5B WH-UD05HE5-1

Water Out (°C)	30		35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	4200	1750	4200	1940	3800	1960	3400	1980	3200	2050	3000	2120
-7	4200	1460	4200	1620	4000	1720	3800	1820	3700	1950	3550	2080
2	4200	1220	4200	1350	4200	1500	4200	1650	4150	1860	4100	2070
7	5000	970	5000	1080	5000	1280	5000	1480	5000	1680	5000	1890
16	5000	830	5000	920	5000	1150	5000	1380	5000	1530	5000	1680
25	5000	740	5000	820	5000	1020	5000	1220	5000	1350	5000	1490

19.2.3 WH-ADC0309H3E5B WH-UD07HE5-1

Water Out (°C)	35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	4600	1980	4600	2190	4600	2400	4550	2630	4500	2860
-7	5150	1920	5075	2140	5000	2360	4900	2450	4800	2540
2	6550	1960	6575	2290	6600	2620	6300	2815	6000	3010
7	7000	1570	7000	1835	7000	2100	6900	2345	6800	2590
25	7000	970	6740	1140	6480	1310	6240	1430	6000	1550

19.2.4 WH-ADC0309H3E5B WH-UD09HE5-1

Water Out (°C)	35		40		45		50		55	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
-15	5900	2660	5650	2820	5400	2980	5200	3080	5000	3180
-7	5900	2340	5850	2610	5800	2880	5800	2980	5800	3080
2	6700	2140	6650	2380	6600	2620	6300	2815	6000	3010
7	9000	2180	9000	2485	9000	2790	8950	3245	8900	3700
25	9000	1260	8660	1475	8320	1690	8030	1850	7740	2010

19.3 Cooling Capacity Table

19.3.1 WH-ADC0309H3E5B WH-UD03HE5-1

Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
18	2400	420	4400	730	3700	490
25	3200	730	4100	860	3500	590
35	3200	1040	3900	1070	3300	740
43	2900	1200	3500	1200	3000	880

19.3.2 WH-ADC0309H3E5B WH-UD05HE5-1

Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
18	4500	890	5000	900	5700	900
25	5000	1430	6300	1500	5400	1060
35	4500	1670	5500	1680	5000	1330
43	3300	1530	4100	1520	4400	1530

19.3.3 WH-ADC0309H3E5B WH-UD07HE5-1

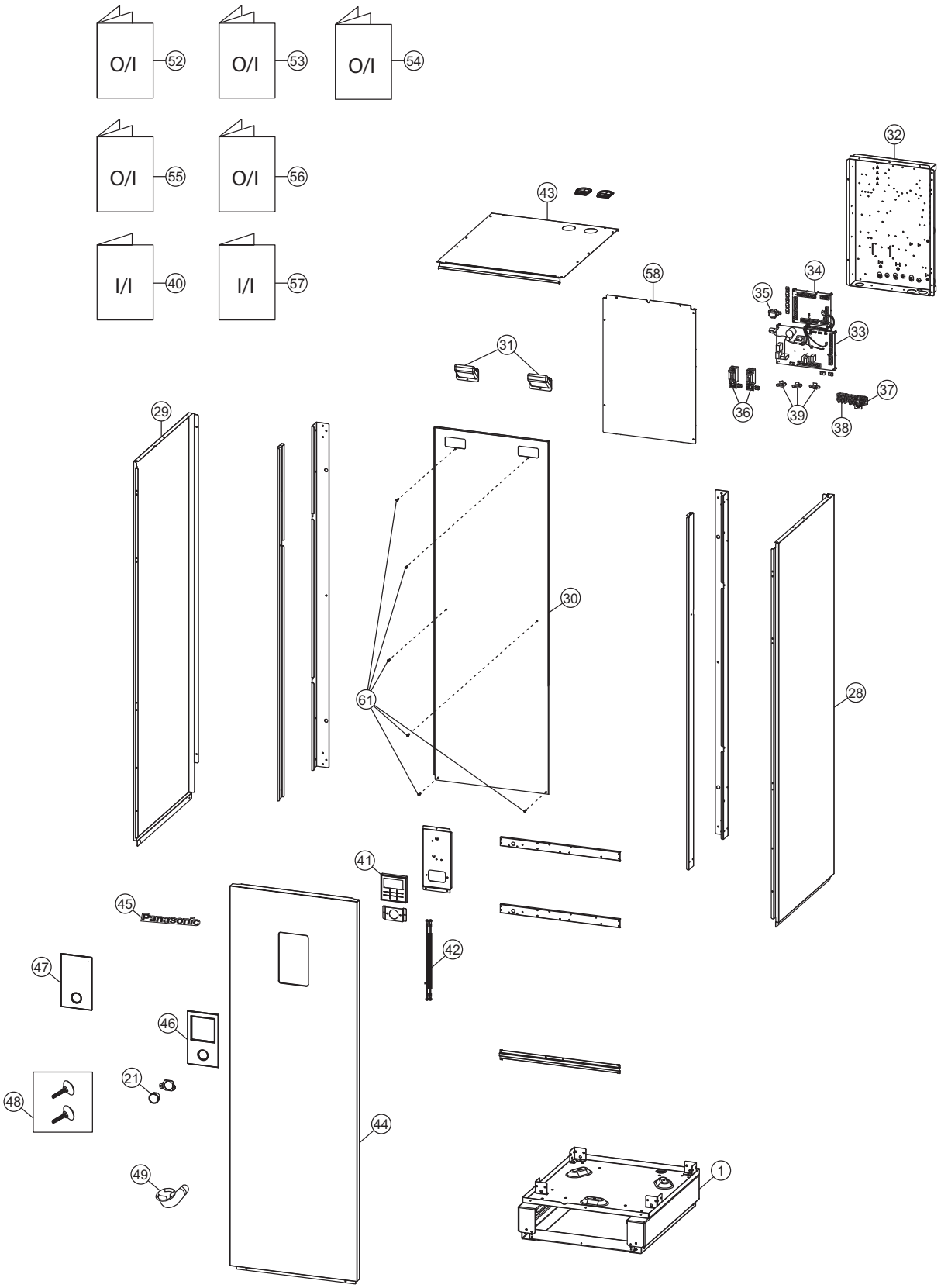
Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
16	4800	800	7200	1160	6000	1130
25	7000	1900	8470	1780	6000	1270
35	6000	2280	6600	2480	6000	1680
43	4850	2650	6000	2820	4800	1980

19.3.4 WH-ADC0309H3E5B WH-UD09HE5-1

Water Out (°C)	7		14		18	
Outdoor Air (°C)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)	Capacity (W)	Input Power (W)
16	5400	1000	8400	1620	7000	1610
25	7850	2400	10200	2460	7000	1770
35	7000	2880	7600	3200	7000	2150
43	5200	2850	6990	3840	5600	2550

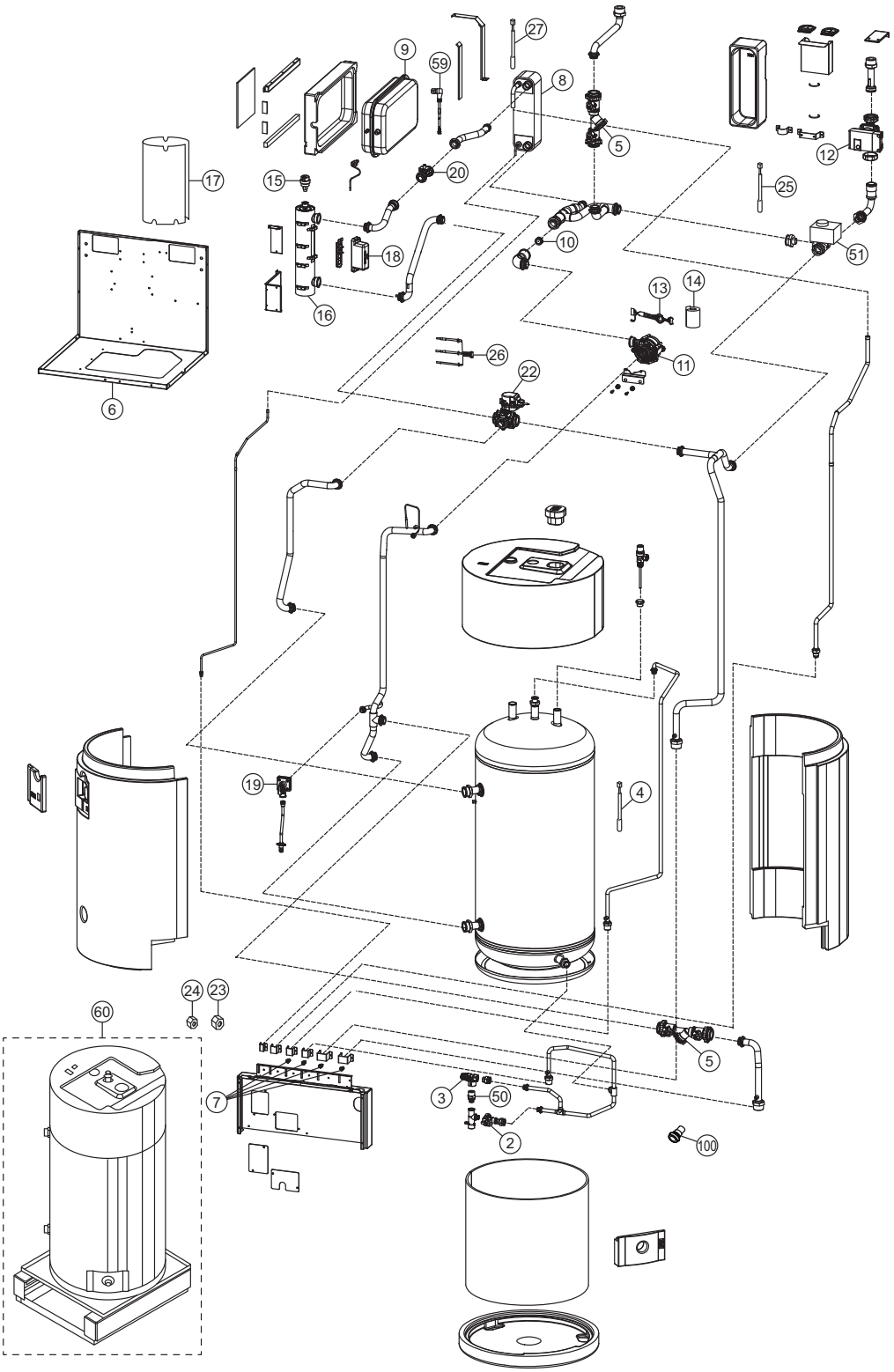
20. Exploded View and Replacement Parts List

20.1 Indoor Unit



Note:

- The above exploded view is for the purpose of parts disassembly and replacement.
- The non-numbered parts are not kept as standard service parts.



Note:

- The above exploded view is for the purpose of parts disassembly and replacement.
- The non-numbered parts are not kept as standard service parts.

SAFETY	NO.	DESCRIPTION	QTY.	WH-ADC0309H3E5B	REMARK
	1	CHASSIS-COMPLETE	1	ACXD50C00250	
	2	DRAIN VALVE	1	CWB65C1026	O
	3	PRESSURE AND TEMP RELIEF VALVE (TANK)	1	ACXB62-00110	O
	4	SENSOR CO. (TANK TEMP CN-TH2)	1	CWA50C3257	O
	5	FILTER COMPLETE	2	CWB51C1021	
	6	BASE PAN (HEATER)	1	ACXD52-00260	
	7	PURGE PLUG	4	CWB821027	O
	8	HOT WATER COIL-COMPLETE	1	ACXB90C00170	
	9	RECEIVER	1	CWB141073	
	10	CHECK VALVE	1	ACXB03-00040	
	11	WATER PUMP	1	CWB532116	O
	12	WATER PUMP (ZONE 2)	1	CWB532108	O
	13	LEAD WIRE FOR WATER PUMP	1	ACXA60C05360	
	14	FERRITE CORE	1	CWA431122	O
	15	AIR PURGE VALVE	1	ACXB62-00130	O
	16	HEATER ASS'Y	1	ACXA34K00070	
	17	SOUND PROOF MATERIAL	1	ACXG30-00680	
	18	THERMOSTAT	2	CWA151074	O
	19	PRESSURE RELIEF VALVE	1	CWB621136	O
	20	FLOW SWITCH	1	CWB621137	O
	21	PRESSURE GAUGE	1	CWB070003	
	22	3 WAY VALVE (WATER)	1	ACXB62-00090	
	23	FLARE NUT (5/8)	1	CWT251064	
	24	FLARE NUT (1/4)	1	CWT251063	
	25	SENSOR-CO. (TEMP SENSOR ZONE 2)	1	ACXA50C00640	
	26	SENSOR-CO. (WATER IN OUT, REF TEMP SENSOR CN-TH1)	1	ACXA50C00650	O
	27	SENSOR-CO. (HEX WATER OUTLET TEMP CN-TH3)	1	ACXA50C00660	O
	28	CABINET SIDE PLATE (R)	1	ACXE04-00400A	
	29	CABINET SIDE PLATE (L)	1	ACXE04-00390A	
	30	CABINET REAR PLATE	1	ACXE02-00070	
	31	HANDLE	2	CWE161014	
	32	CONTROL BOARD	1	ACXE02-00071	
⚠	33	ELECTRONIC CONTROLLER-MAIN	1	ACXA73C07440	O
⚠	34	ELECTRONIC CONTROLLER-SUB	1	ACXA73-04220	O
⚠	35	REACTOR	1	G0C103Z00003	O
	36	RESIDUAL CURRENT-CIRCUIT BREAKER	2	K5KYYAY00003	O
⚠	37	TERMINAL BOARD ASSY (1, 2, 3)	1	CWA28K1217	O
⚠	38	TERMINAL BOARD ASSY (A, B)	1	CWA28K1238	O
	39	HOLDER-P.S. CORD	3	CWH31103	
	40	INSTALLATION INSTRUCTION	1	CWF616540	
⚠	41	REMOTE CONTROL COMPLETE	1	CWA75C4681	O
	42	LEAD WIRE FOR REMOTE CONTROL	1	ACXA60C04350	
	43	CABINET TOP PLATE	1	ACXE03K00030	
	44	CABINET FRONT PLATE	1	ACXE06-00030A	
	45	PANASONIC BADGE	1	CWE375343	
	46	DECORATION BASE ASS'Y	1	CWE35K1285	
	47	ACCESSORY-CO. (DECORATION BASE ASS'Y)	1	CWH82C2174	

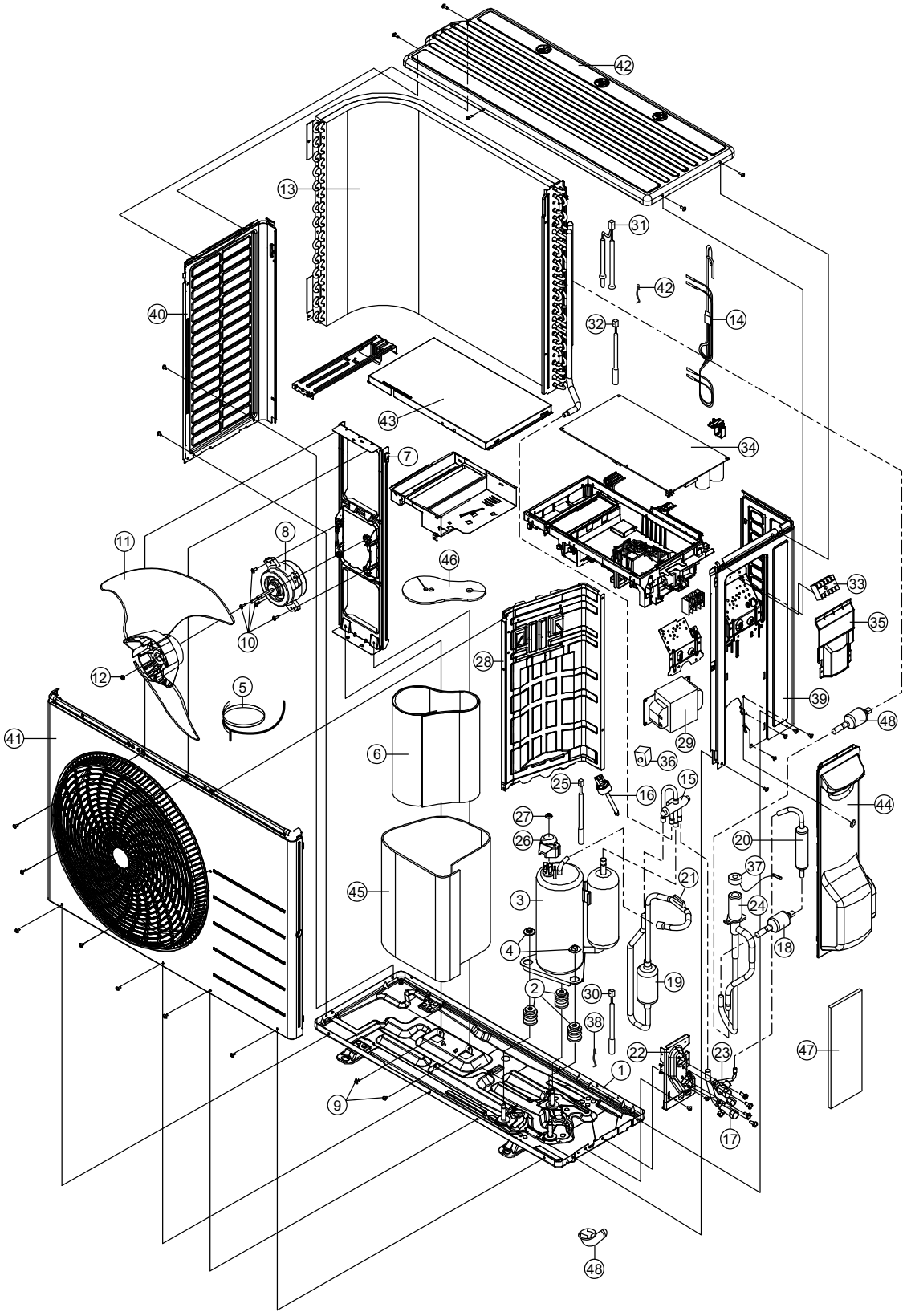
SAFETY	NO.	DESCRIPTION	QTY.	WH-ADC0309H3E5B	REMARK
	48	ACCESSORY ADJUSTABLE FEET	1	CWH82C2112	
	49	ACCESSORY CO. (DRAIN ELBOW)	1	CWG87C900	
	50	REDUCING ADAPTER	1	CWT27C1008	
	51	MIXING VALVE	1	ACXB62-00120	O
	52	OPERATING INSTRUCTION	1	ACXF55-03240	
	53	OPERATING INSTRUCTION	1	ACXF55-03250	
	54	OPERATING INSTRUCTION	1	ACXF55-03260	
	55	OPERATING INSTRUCTION	1	ACXF55-03270	
	56	OPERATING INSTRUCTION	1	ACXF55-03280	
	57	INSTALLATION INSTRUCTION	1	ACXF60-03170	
	58	CONTROL BOARD COVER	1	ACXH13-00360	
	59	LEADWIRE CN-FLWSEN	1	CWA68C2281	
	*60	TANK COMPLETE	1	ACXB56C01250	
	*61	SCREW	6	ACXH55-07140	
	100	FILTER COMPLETE	1	ACXB51-00080	

Note:

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488) except (*).
- “O” marked parts are recommended to be kept in stock.
- (*) Parts is supplied from PAVCCZ, (Vendor Code: 00029407).

20.2 Outdoor Unit

20.2.1 WH-UD03HE5-1 WH-UD05HE5-1



Note:

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- The non-numbered parts are not kept as standard service parts.

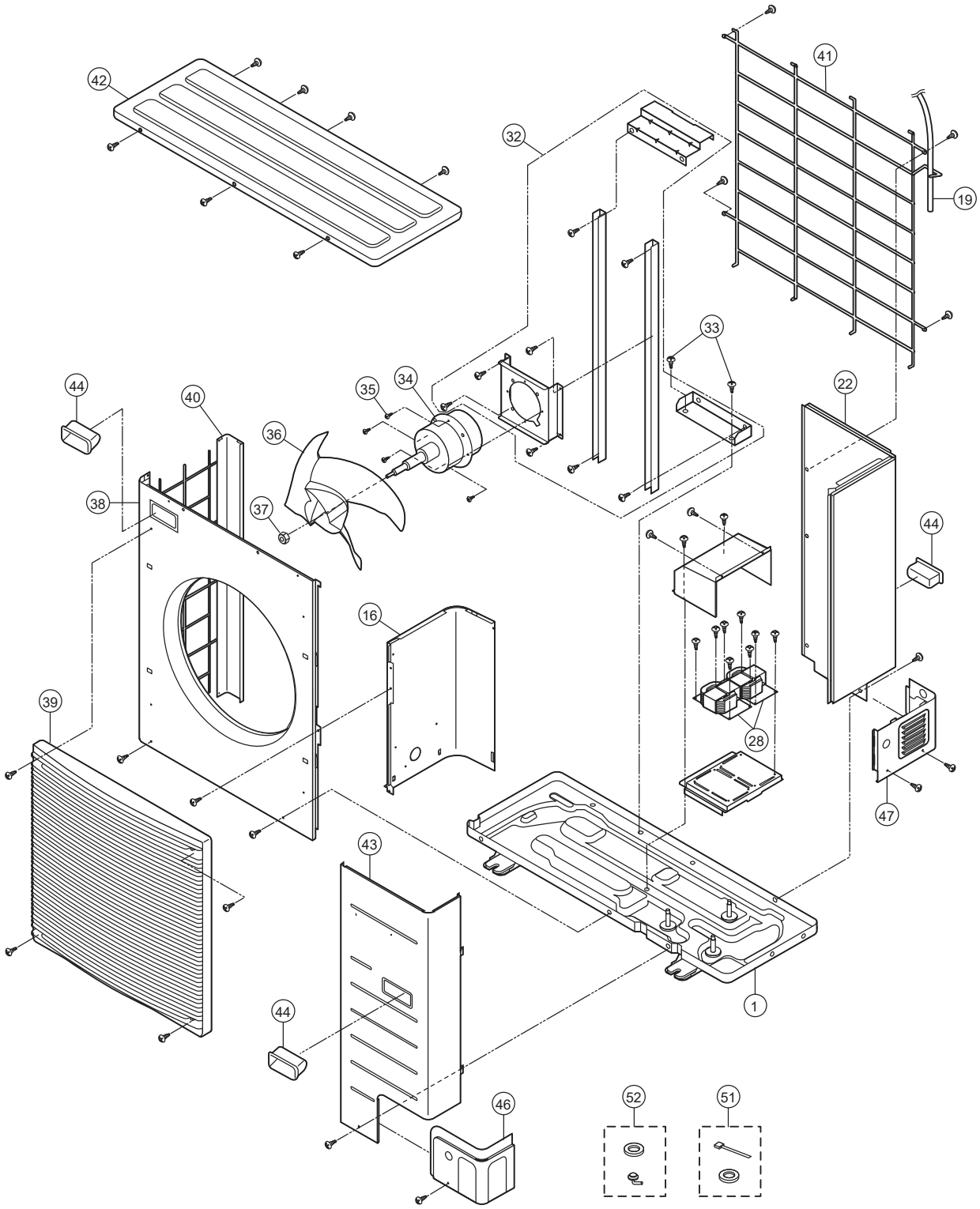
<WH-UD03HE5-1 WH-UD05HE5-1>

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-UD03HE5-1	WH-UD05HE5-1	REMARK
	1	CHASSIS ASS'Y	1	CWD52K1317	←	
	2	ANTI - VIBRATION BUSHING	3	CWH50077	←	
⚠	3	COMPRESSOR	1	5RD132XBE21	←	O
	4	NUT - COMPRESSOR MOUNT	3	CWH561096	←	
	5	CRANKCASE HEATER	1	CWA341044	←	
	6	SOUND PROOF MATERIAL	1	CWG302762	←	
	7	BRACKET FAN MOTOR	1	CWD541167	←	
⚠	8	FAN MOTOR, DC 40W 3PH	1	ARS6411AC	←	O
	9	SCREW - BRACKET FAN MOTOR	2	CWH551217	←	
	10	SCREW - FAN MOTOR MOUNT	4	CWH55252J	←	
	11	PROPELLER FAN ASSY	1	CWH03K1066	←	
	12	NUT - PROPELLER FAN	1	CWH56053J	←	
	13	CONDENSER COMPLETE	1	CWB32C4240	←	
	14	MANIFOLD TUBE ASS'Y (CAP TUBE)	1	CWT07K1831	←	
	15	4-WAYS VALVE	1	CWB001063	←	
	16	HIGH PRESSURE SENSOR CN-HPS	1	CWA501463	←	O
	17	3-WAYS VALVE	1	CWB011670	←	
	18	STRAINER	2	CWB11094	←	
	19	DISCHARGE MUFFLER (1)	1	CWB121065	←	
	20	DISCHARGE MUFFLER (2)	1	CWB121063	←	
	21	HOLDER - SENSOR	1	CWH32075	←	
	22	HOLDER - COUPLING	1	CWH351233	←	
	23	2-WAYS VALVE	1	CWB021606	←	
	24	EXPANSION VALVE	1	CWB051016J	←	O
	25	SENSOR - CO. (DISCHARGE TEMP CN-DIS)	1	CWA50C2656	←	O
	26	TERMINAL COVER	1	CWH171039A	←	
	27	NUT - TERMINAL COVER	1	CWH7080300J	←	
	28	SOUND - PROOF BOARD	1	CWH151345	←	
⚠	29	REACTOR	1	G0C193J00016	←	O
	30	SENSOR - CO. (COMPRESSOR TEMP CN-TANK)	1	CWA50C2894	←	O
	31	SENSOR - CO. (OUTDDOR AIR & PIPING TEMP CN-TH1)	1	CWA50C2893	←	O
	32	SENSOR - CO. (EVA EXIT TEMP CN-TH3)	1	CWA50C3374	←	
⚠	33	TERMINAL BOARD ASS'Y (1, 2, 3)	1	CWA28K1036J	←	O
⚠	34	ELECTRONIC CONTROLLER - MAIN	1	ACXA73C07710R	ACXA73C07720R	O
	35	PLATE - C.B.COVER	1	CWH131470	←	
⚠	36	V-COIL COMP. (4 WAY VALVE)	1	CWA43C2431	←	O
⚠	37	V-COIL CO. (EXPANSION VALVE)	1	ACXA43C00460	←	O
	38	HOLDER - SENSOR	3	CWH32143	←	
	39	CABINET SIDE PLATE CO.	1	ACXE04C00280	←	
	40	CABINET SIDE PLATE (L)	1	CWE041616A	←	
	41	CABINET FRONT PLATE-CO.	1	ACXE06C00010	←	
	42	CABINET TOP PLATE	1	CWE031148A	←	
	43	CONTROL BOARD COVER	1	CWH131473	←	
	44	CONTROL BOARD COVER - COMPLETE	1	CWH13C1253	←	
	45	SOUND PROOF MATERIAL (COMP - BODY)	1	ACXG30-00020	←	
	46	SOUND PROOF MATERIAL (COMP - TOP)	1	CWG302630	←	
	47	SOUND PROOF MATERIAL (530 mm × 180 mm)	1	CWG302788	←	
	48	ACCESSORY COMP. (DRAIN ELBOW)	1	CWG87C900	←	

Note:

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- “O” marked parts are recommended to be kept in stock.

20.2.2 WH-UD07HE5-1 WH-UD09HE5-1



Note:

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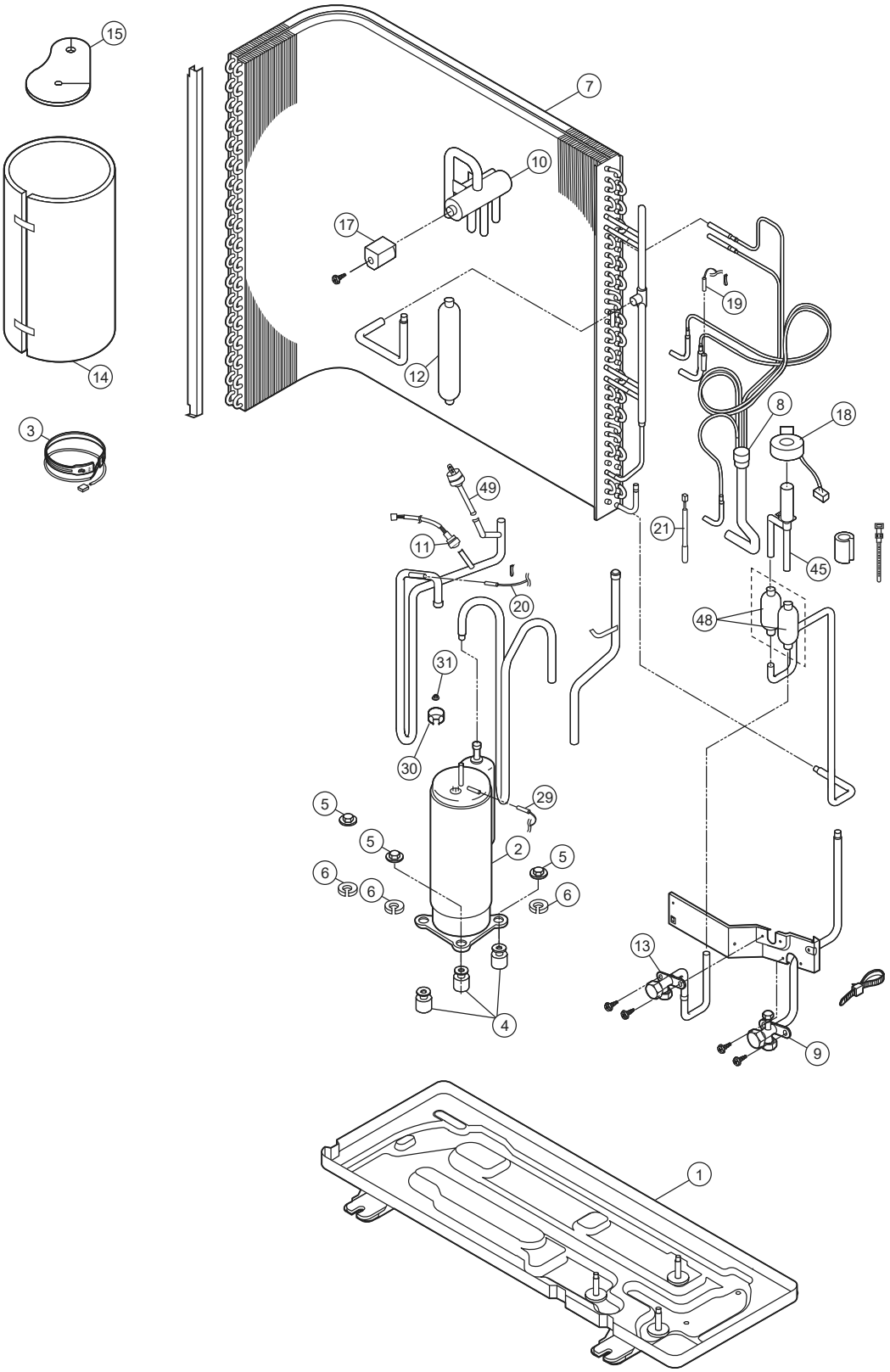
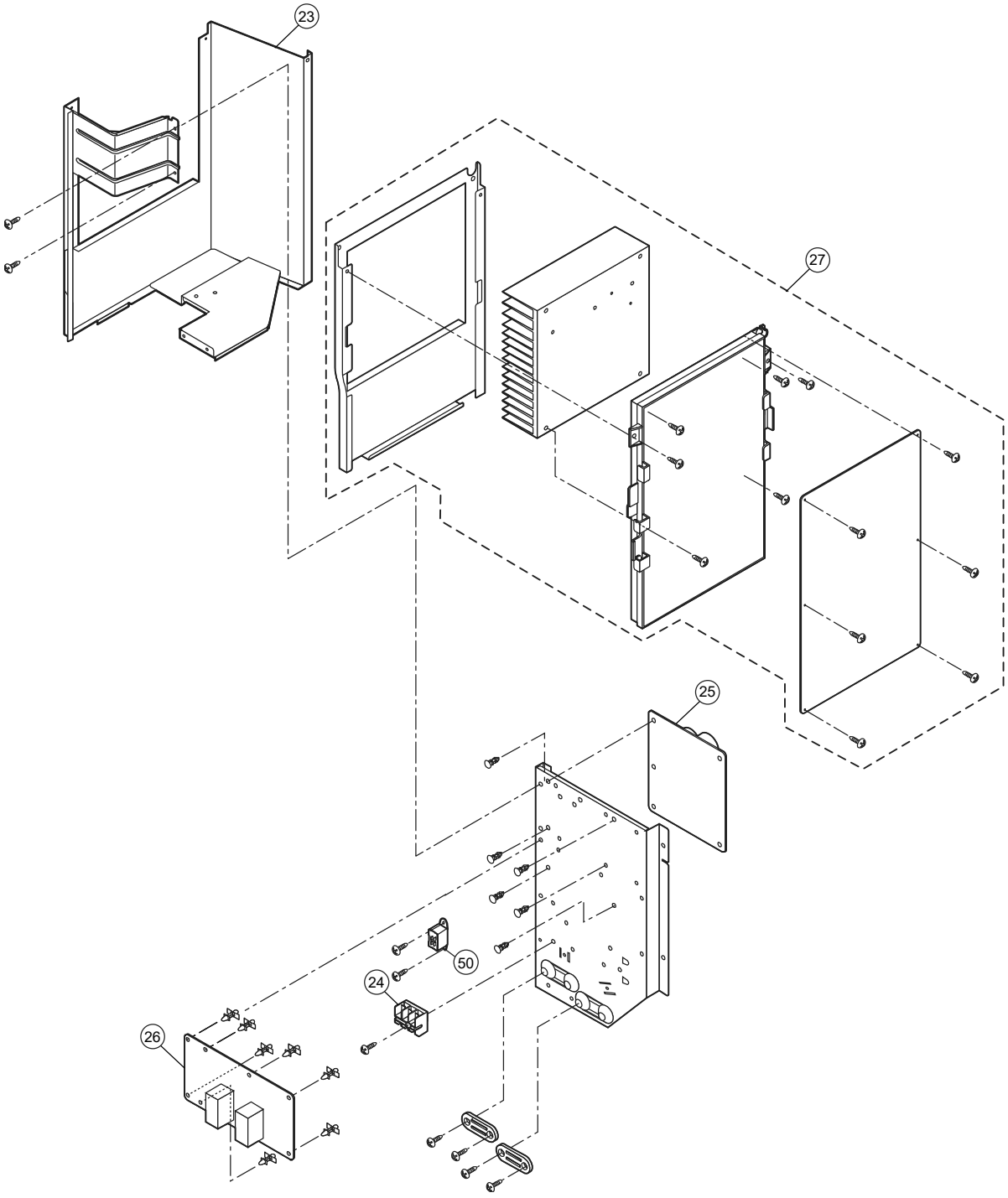
- The non-numbered parts are not kept as standard service parts.



Note:

- The above exploded view is for the purpose of parts disassembly and replacement.
- The non-numbered parts are not kept as standard service parts.



Note:

- The above exploded view is for the purpose of parts disassembly and replacement.
- The non-numbered parts are not kept as standard service parts.

<WH-UD07HE5-1 WH-UD09HE5-1>

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-UD07HE5-1	WH-UD09HE5-1	REMARK
	1	BASE PAN ASS'Y	1	CWD52K1294	←	
⚠	2	COMPRESSOR	1	5KD240XCC21	←	O
	3	CRANKCASE HEATER	1	CWA341043	←	
	4	BUSHING - COMPRESSOR MOUNT	3	CWH50055	←	
	5	NUT-COMPRESSOR MOUNT	3	CWH561049	←	
	6	GASKET FOR TERMINAL COVER	3	CWB811017	←	
	7	CONDENSER COMPLETE	1	CWB32C2846	←	
	8	TUBE ASSY (CAP. TUBE)	1	CWT07K1547	←	
	9	3-WAYS VALVE (GAS)	1	CWB011251	←	O
	10	4-WAYS VALVE	1	CWB001026J	←	O
	11	HIGH PRESSURE SENSOR (CN-HPS)	1	CWA501463	←	
	12	DISCHARGE MUFFLER	1	CWB121013	←	
	13	2-WAYS VALVE	1	CWB021330	←	O
	14	SOUND PROOF MATERIAL	1	ACXG30-00620	←	
	15	SOUND PROOF MATERIAL	1	CWG302246	←	
	16	SOUND PROOF BOARD	1	CWH151429	←	
⚠	17	V-COIL COMPLETE (4-WAY VALVE)	1	CWA43C2169J	←	O
⚠	18	V-COIL COMPLETE (EXPANSION VALVE)	1	CWA43C2342	←	O
	19	SENSOR-CO. (OUTDOOR PIPE TEMP)	1	CWA50C2652	←	O
	20	SENSOR-CO. (DISCHARGE TEMP)	1	CWA50C2528	←	O
	21	SENSOR-CO. (EVA EXIT TEMP)	1	CWA50C3379	←	O
	22	CABINET REAR PLATE - COMPLETE	1	ACXE02C00010	←	
	23	CONTROL BOARD CASING	1	CWH10K1150	←	
⚠	24	TERMINAL BOARD ASS'Y	1	CWA28K1198	←	O
⚠	25	ELECTRONIC CONTROLLER-CAPACITOR	1	CWA746184	←	O
⚠	26	ELECTRONIC CONTROLLER - NF	1	CWA747839	←	O
⚠	27	ELECTRONIC CONTROLLER (MAIN)	1	ACXA73C07730R	ACXA73C07740R	O
⚠	28	REACTOR	2	G0C592J00005	←	O
	29	SENSOR-CO. (COMP TEMP)	1	CWA50C2665	←	O
	30	TERMINAL COVER	1	CWH171039A	←	
	31	NUT-TERMINAL COVER	1	CWH7080300J	←	
	32	FAN MOTOR BRACKET	1	CWD54K1052	←	
	33	SCREW - FAN MOTOR BRACKET	2	CWH551040J	←	
⚠	34	FAN MOTOR	1	EHDS80C60AC	←	O
	35	SCREW - FAN MOTOR MOUNT	4	CWH551323	←	
	36	PROPELLER FAN ASSY	1	CWH00K1006	←	
	37	NUT	1	CWH561092	←	
	38	CABINET FRONT PLATE	1	CWE061118A	←	
	39	DISCHARGE GRILLE	1	CWE201073	←	
	40	CABINET SIDE PLATE ASSY	1	CWE04K1019A	←	
	42	CABINET TOP PLATE CO.	1	CWE03C1095	←	
	43	CABINET FRONT PLATE CO.	1	CWE06C1245	←	
	44	HANDLE	3	CWE161008	←	
	45	EXPANSION VALVE	1	CWB051029	←	O
	46	PIPE COVER (FRONT)	1	CWD601074A	←	
	47	PIPE COVER (BACK)	1	CWD601075A	←	
	48	STRAINER	2	CWB111024	←	
	49	HIGH PRESSURE SWITCH	1	CWA101013	←	O
	50	ELECTRO MAGNETIC SWITCH	1	CWA001023	←	O

SAFETY	REF. NO.	DESCRIPTION & NAME	QTY.	WH-UD07HE5-1	WH-UD09HE5-1	REMARK
	51	ACCESSORY - COMPLETE	1	CWH82C1839	←	
	52	ACCESSORY CO. (DRAIN ELBOW)	1	CWG87C900	←	

Note:

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- “O” marked parts are recommended to be kept in stock.